Transparency Overview

August 30, 2017

Executive Summary

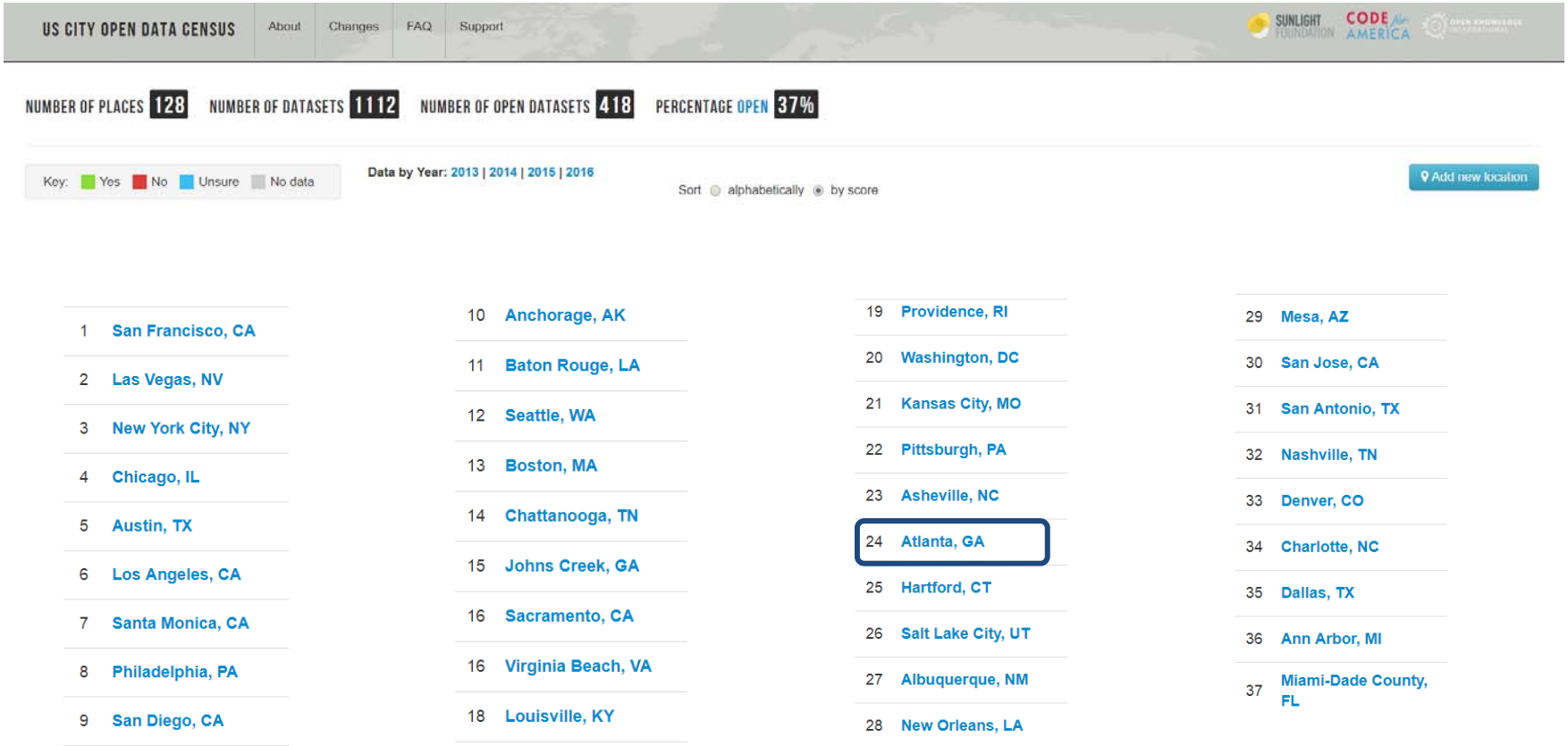
- COA is transparent, providing operational and financial data at many levels for both internal and public analysis
- COA has received national recognition for its transparency from groups such as The Sunlight Foundation
- The single report providing Atlanta with a poor transparency grade is extremely out of date and has numerous methodological flaws
- Specifically related to spending data, Atlanta Budget Explorer provides a detailed look at budget and spending to the public. Checkbook level data is also available to all employees via Oracle.

City's DataAtlanta portal provides access to numerous open data sources

- 311 customer service requests
- Finance budget explorer
- FOR Atlanta operational performance metrics
- APD open data crime portal
- Procurement data
- Building permitting and planning applications
- MapATL GIS tool
- Neighborhood Nexus
- Renew Atlanta map
- Municode

COA is nationally recognized for transparency

- Ranked 24th most open city in the country by US Open data census, a collaboration between Code for American, The Sunlight Foundation, and Open Knowledge International



Old Georgia PIRG study not representative of overall transparency

- While still cited by study Councilmembers as indicative of current state, study is over 5 years old, and was completed prior to the launch of:
  - 311
  - FOR Atlanta's performance website
  - Finance Budget Explorer
  - Other transparency tools
- Rating is not really about transparency, it is solely about checkbook spending. Over half of the scoring criteria is based solely on producing checkbook level data.
- Despite this skewed methodology, COA score would **still** improve significantly if re-graded today

Like many cities, COA does not produce checkbook level data for public consumption

- Open data related to checkbook level spending is unaudited. Producing unaudited financial data poses a number of risks to COA's various financial ratings.

- All spending records are available upon request via the Georgia Open Records Act

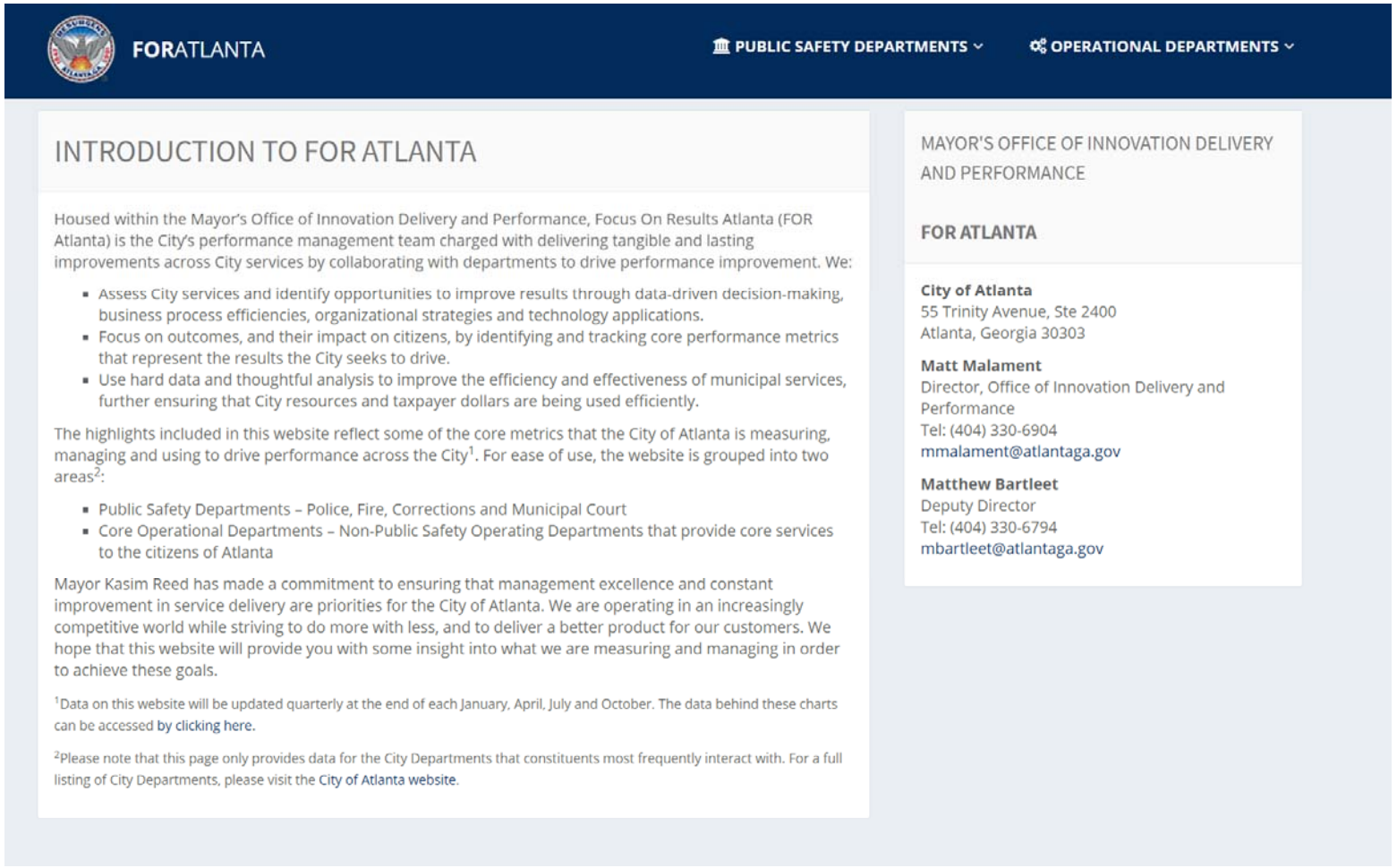
- Detailed financial data is available via Oracle to City employees

Atlanta Budget Explorer provides detailed financial data

- ABE provides detailed financial data for public review and analysis
- This data is consistent with our audited data
- Data includes budget and spending, broken out by:
  - Fund
  - Year
  - Department
  - Office
  - Expense item and sub-item
  - Revenue source
  - Variance

APPENDIX: TRANSPARENCY DETAIL

FOR Atlanta performance site



FORATLANTA

PUBLIC SAFETY DEPARTMENTS

OPERATIONAL DEPARTMENTS

INTRODUCTION TO FOR ATLANTA

Housed within the Mayor's Office of Innovation Delivery and Performance, Focus On Results Atlanta (FOR Atlanta) is the City's performance management team charged with delivering tangible and lasting improvements across City services by collaborating with departments to drive performance improvement. We:

- Assess City services and identify opportunities to improve results through data-driven decision-making, business process efficiencies, organizational strategies and technology applications.
- Focus on outcomes, and their impact on citizens, by identifying and tracking core performance metrics that represent the results the City seeks to drive.
- Use hard data and thoughtful analysis to improve the efficiency and effectiveness of municipal services, further ensuring that City resources and taxpayer dollars are being used efficiently.

The highlights included in this website reflect some of the core metrics that the City of Atlanta is measuring, managing and using to drive performance across the City[1]. For ease of use, the website is grouped into two areas[2]:

- Public Safety Departments – Police, Fire, Corrections and Municipal Court
- Core Operational Departments – Non-Public Safety Operating Departments that provide core services to the citizens of Atlanta

Mayor Kasim Reed has made a commitment to ensuring that management excellence and constant improvement in service delivery are priorities for the City of Atlanta. We are operating in an increasingly competitive world while striving to do more with less, and to deliver a better product for our customers. We hope that this website will provide you with some insight into what we are measuring and managing in order to achieve these goals.

[1]Data on this website will be updated quarterly at the end of each January, April, July and October. The data behind these charts can be accessed by clicking here.

[2]Please note that this page only provides data for the City Departments that constituents most frequently interact with. For a full listing of City Departments, please visit the City of Atlanta website.

MAYOR'S OFFICE OF INNOVATION DELIVERY AND PERFORMANCE

FOR ATLANTA

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Atlanta, Georgia 30303

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Director, Office of Innovation Delivery and Performance
Tel: (404) 330-6904
mmalament@atlantaga.gov

Matthew Bartleet
Deputy Director
Tel: (404) 330-6794
mbartleet@atlantaga.gov

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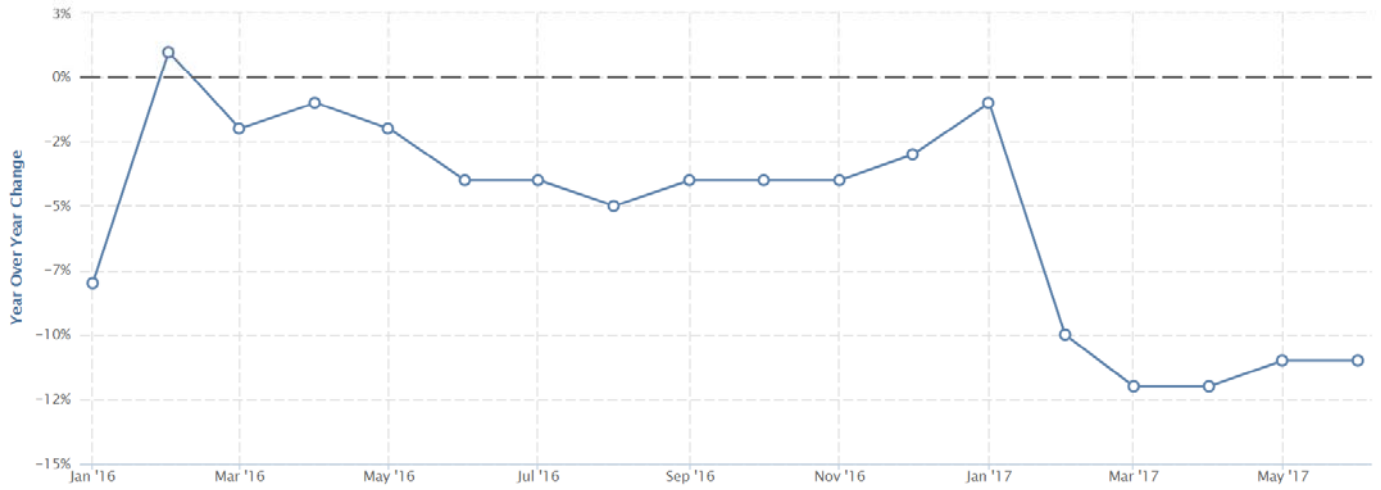
Section I - Crime Reduction

CHANGE IN CRIME ACROSS CITY OF ATLANTA

The FBI collects information on major crimes from agencies across the United States and the Atlanta Police Department is no exception. The total year to date (YTD) change in total major crimes vs. the year before (blue) reported by the Atlanta Police Department (APD) is shown below. Major crimes are tracked based on the FBI's Uniform Crime Reporting (UCR) definition, and includes violent crime (murder and nonnegligent manslaughter, rape, robbery, and aggravated assault) and property crime (burglary, larceny-theft, arson and motor vehicle theft).



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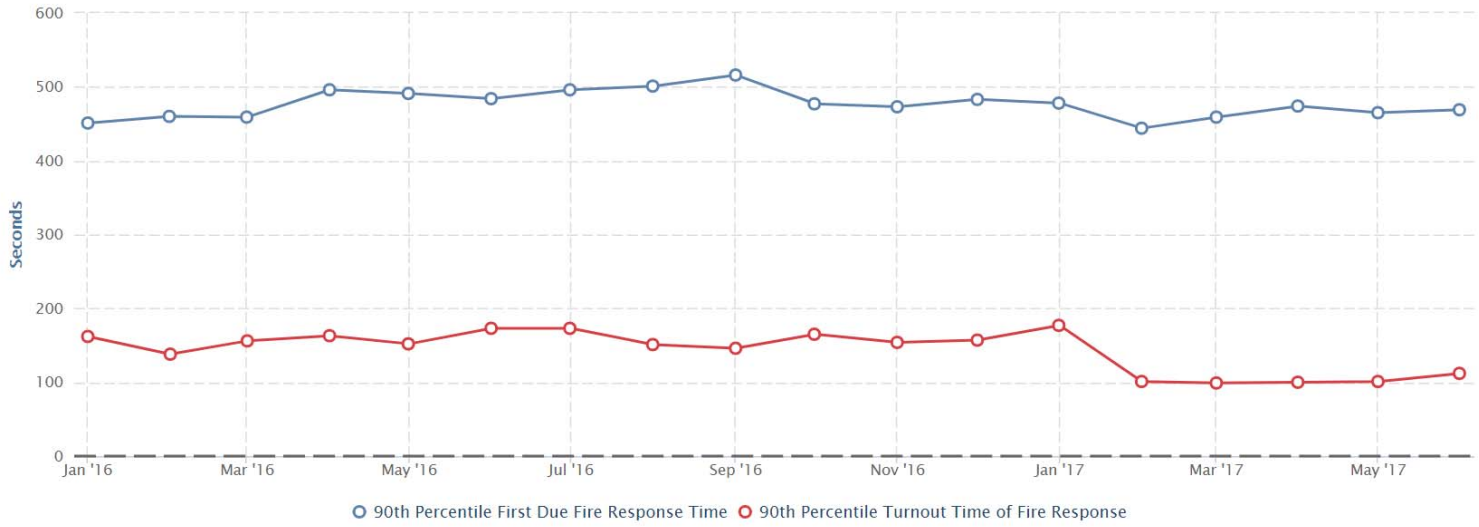
OPERATIONAL DEPARTMENTS

FIRE RESPONSE PERFORMANCE

Of all of the fire calls for service responded to in a given month, 90% of the time the responders were able to leave the station (turnout time) and arrive at the incident (first due response time) in the listed time or less. Data on response times are presented at the 90th percentile, which is consistent with the practices of the Commission on Fire Accreditation International. A traditional "average" (mean, median or mode) does not give the best indication of the distribution of the data (i.e. outliers).



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DETENTION CENTER POPULATION

The City of Atlanta Detention Center houses persons arrested on city ordinance charges and those sentenced by judges in certain criminal trials. Detention Center populations are measured at least 3 times a day and the average of all daily counts shows the estimated Detention Center population at any given time during the month (blue). The number of inmates booked (red) includes inmates that stay in the municipal Detention Center for any amount of time. This includes pre-trial inmates arrested, but not yet sentenced.

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ALL CUSTOMER SERVICE REQUESTS (TOTAL DEPARTMENT)

This figure shows the total volume of all customer service requests that the Department of Watershed Management (DWM) receives on a monthly basis. [This covers every element of the Department's operations – from billing queries to leaking hydrant complaints and reports of missing street plates.] It also shows DWM's performance in fulfilling those requests on time each month.

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ALL CUSTOMER SERVICE REQUESTS (ALL SOLID WASTE)

The Office of Solid Waste Services is responsible for the collection and disposal of solid waste within the City of Atlanta. Additionally, the office provides vacant lot clean-up, maintenance of various rights-of-way specified in the Atlanta City Code, enforcement of the City's lawn maintenance and yard trimming disposal policies and dead animal removal and disposal. The office oversees landfill operations and the City's recycling program, and assists in citywide emergency operations.

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ALL CUSTOMER SERVICE REQUESTS (TOTAL DEPARTMENT)

The City tracks at a high level the amount of services requested by citizens (including arborist, forestry, and skilled services) that have been completed on time in accordance with their Service Level Agreement (ranging from a few hours to several days, depending on the task). The chart below shows the total customer-initiated service requests (blue, left) and the percentage of those service requests that were resolved within the Department's target timeframes (red, right)

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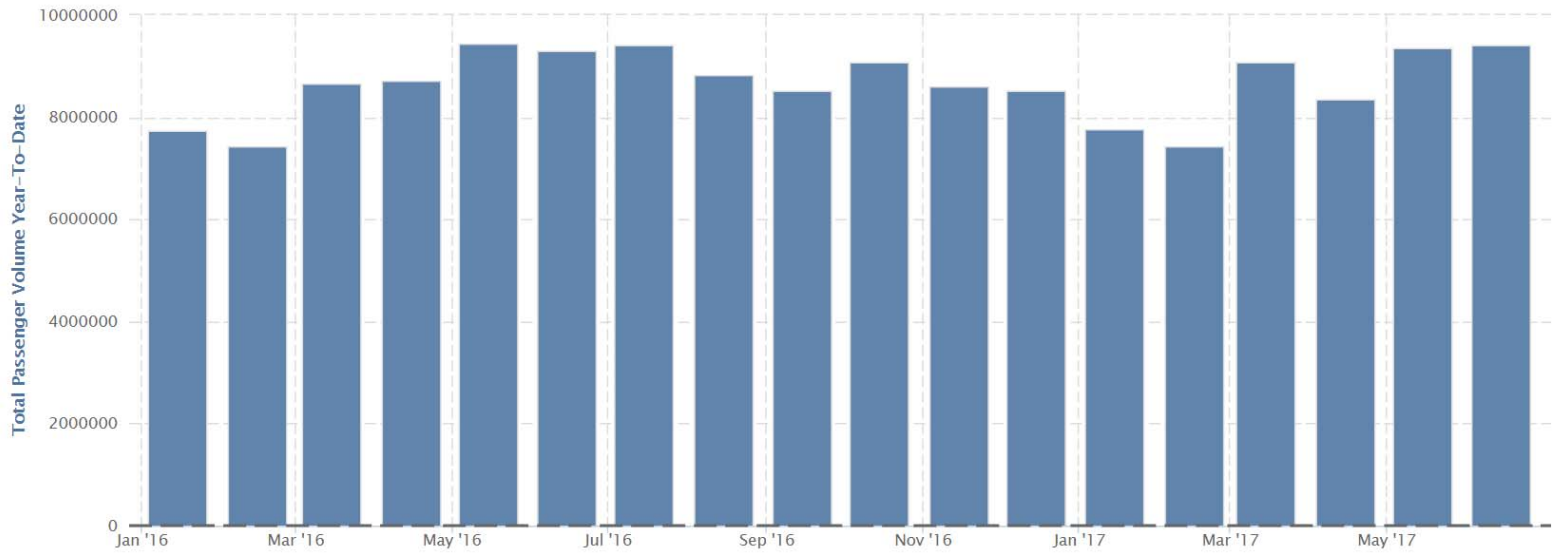
OPERATIONAL DEPARTMENTS

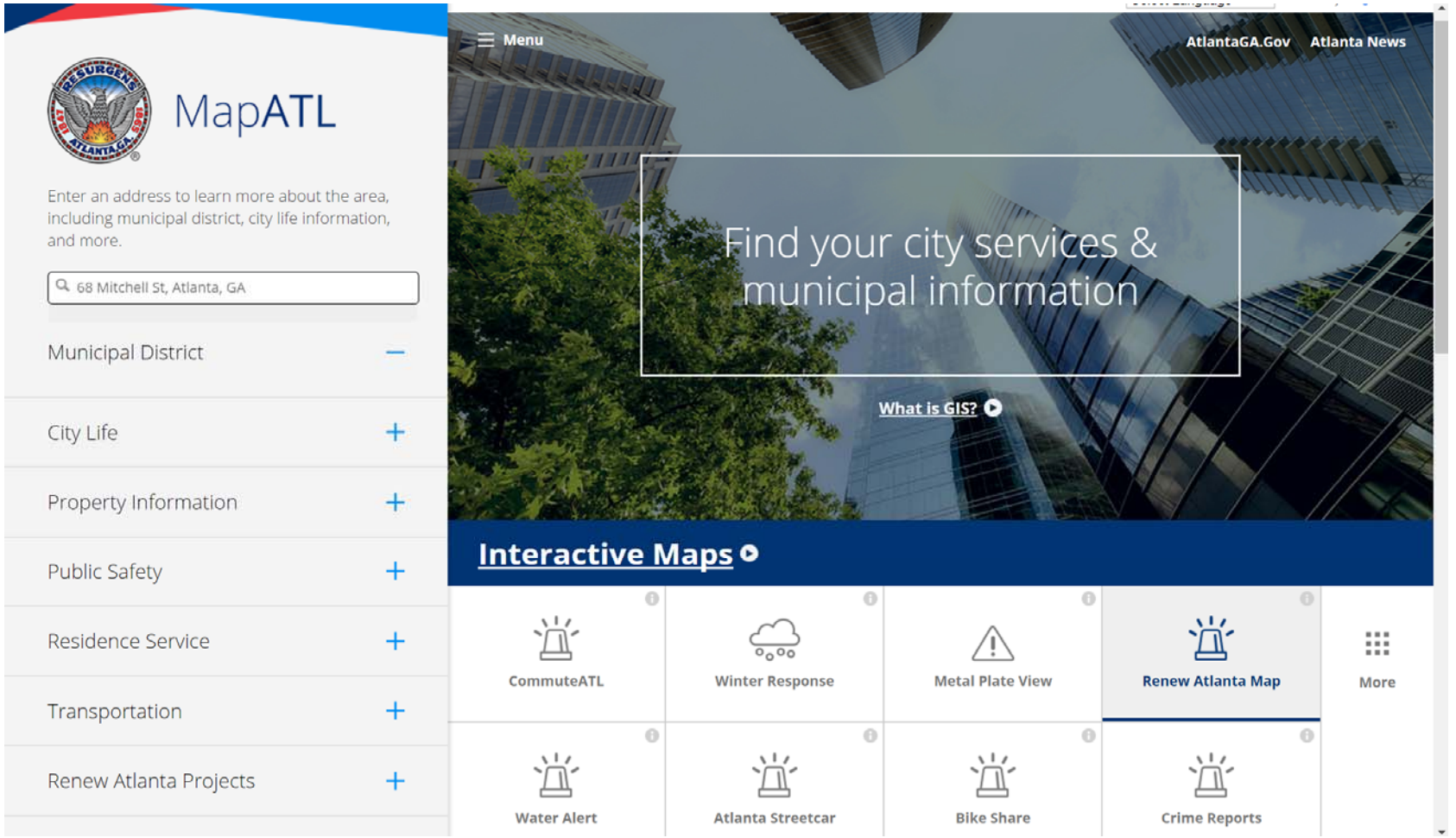
YEAR-TO-DATE PASSENGER VOLUME

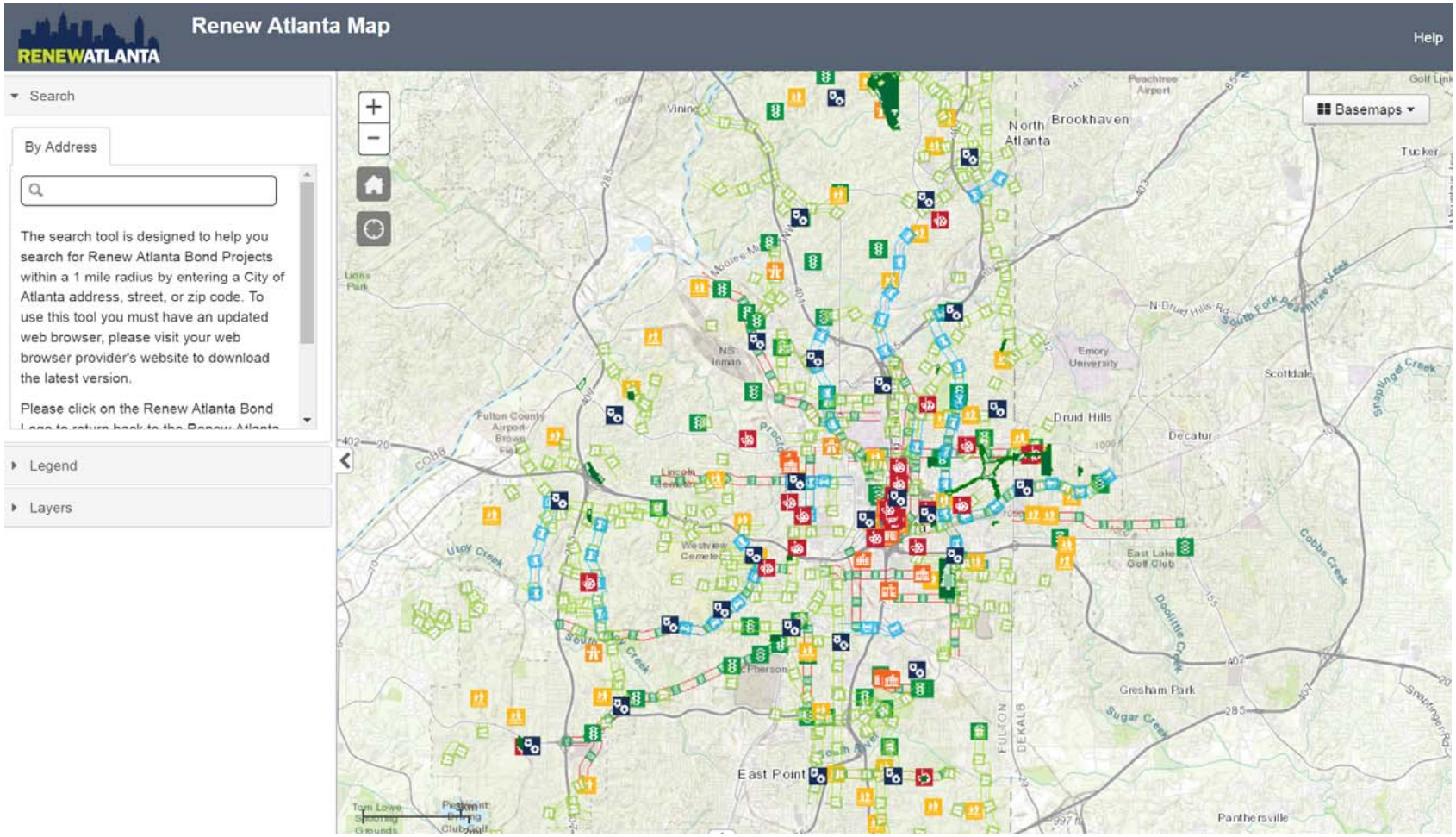
Total year-to-date passenger volume



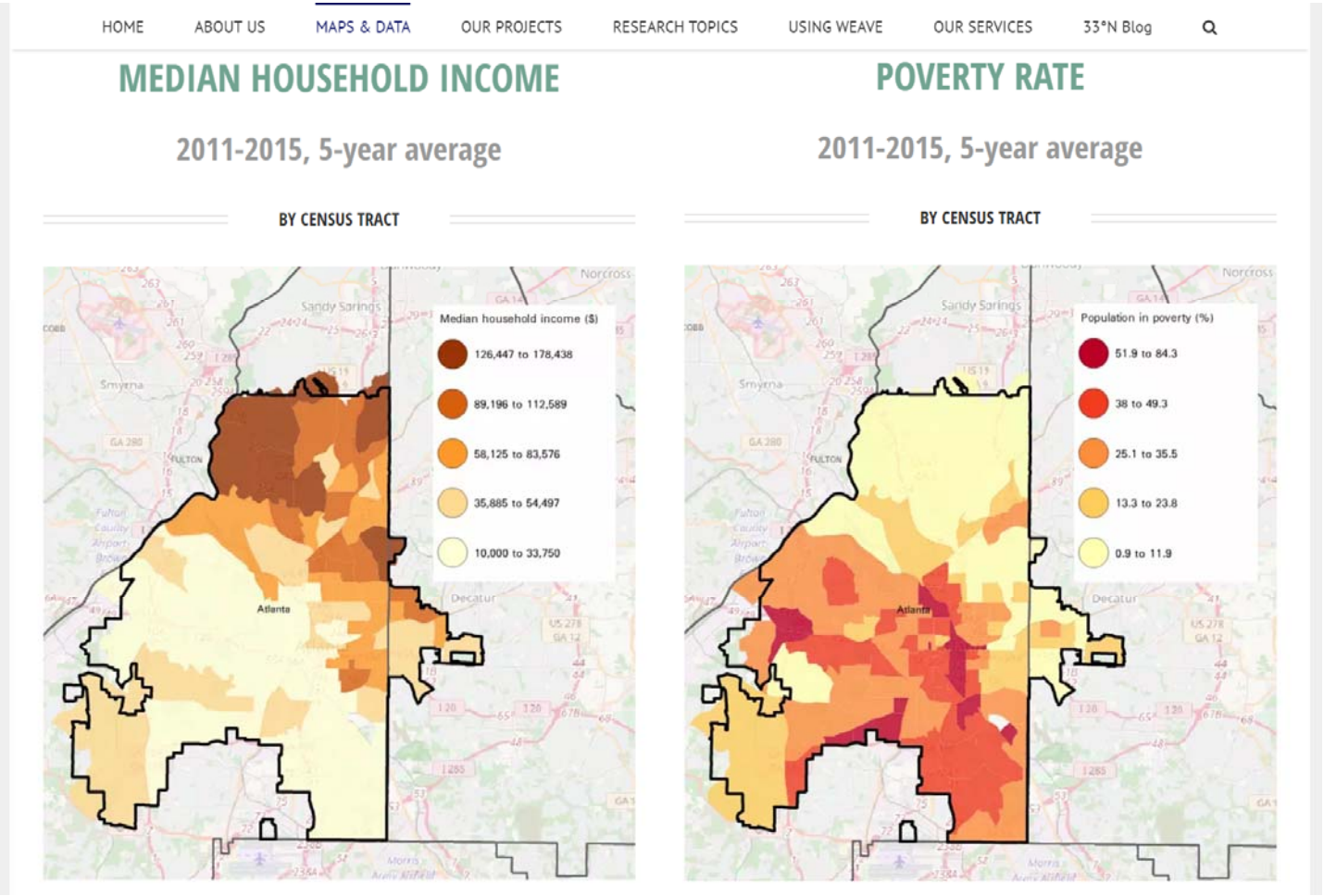
Passenger volume increased year-over-year in 2017, and Hartsfield-Jackson Atlanta International Airport maintained its title as the world's busiest airport for passengers.

MapATL GIS portal




RENEWATLANTA
Renew Atlanta Map
Help
Search
By Address
The search tool is designed to help you search for Renew Atlanta Bond Projects within a 1 mile radius by entering a City of Atlanta address, street, or zip code. To use this tool you must have an updated web browser, please visit your web browser provider's website to download the latest version.
Please click on the Renew Atlanta Bond
Legend
Layers
Basemaps
North Atlanta
Brookhaven
Tucker
Druid Hills
Decatur
Scottdale
Emory University
East Lake Golf Club
Gresham Park
East Point
Panthersville
Westview Cemetery
Lincoln Cemetery
Fulton County Airport-Brown Field
Lions Park
Peachtree Airport
Vining
Utoy Creek
Cobbs Creek
Doolittle Creek
Sugar Creek
Snapfinger Creek
South Fork Peachtree Creek
FULTON
DEKALB

Neighborhood Nexus

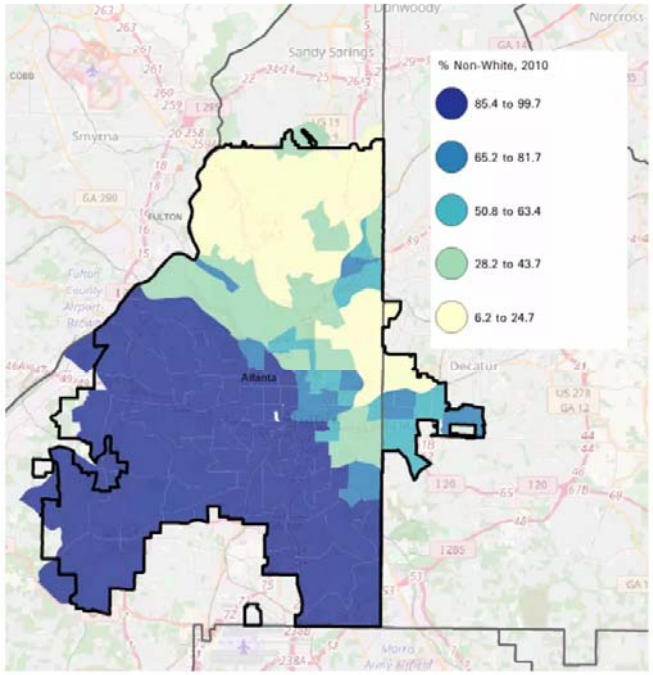


HOME ABOUT US MAPS & DATA OUR PROJECTS RESEARCH TOPICS USING WEAVE OUR SERVICES 33°N Blog

2010

BY CENSUS TRACT

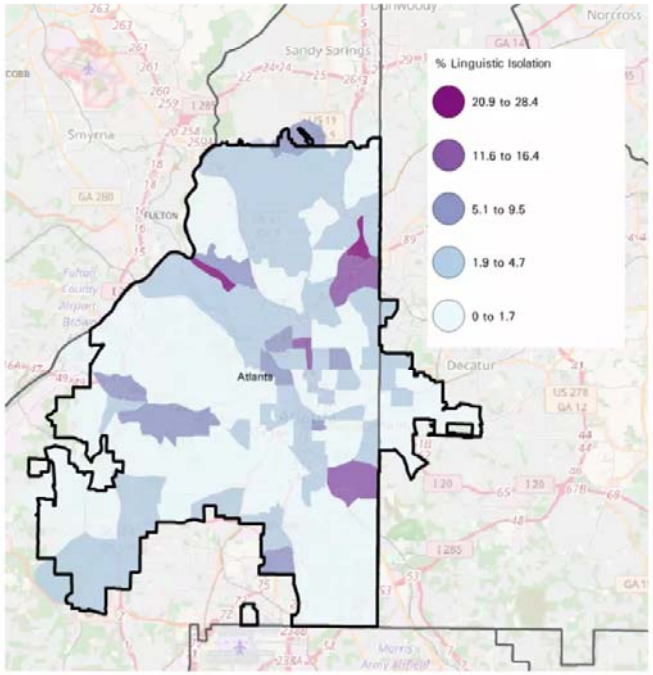
The proportion of the population that did not designate their race as White only



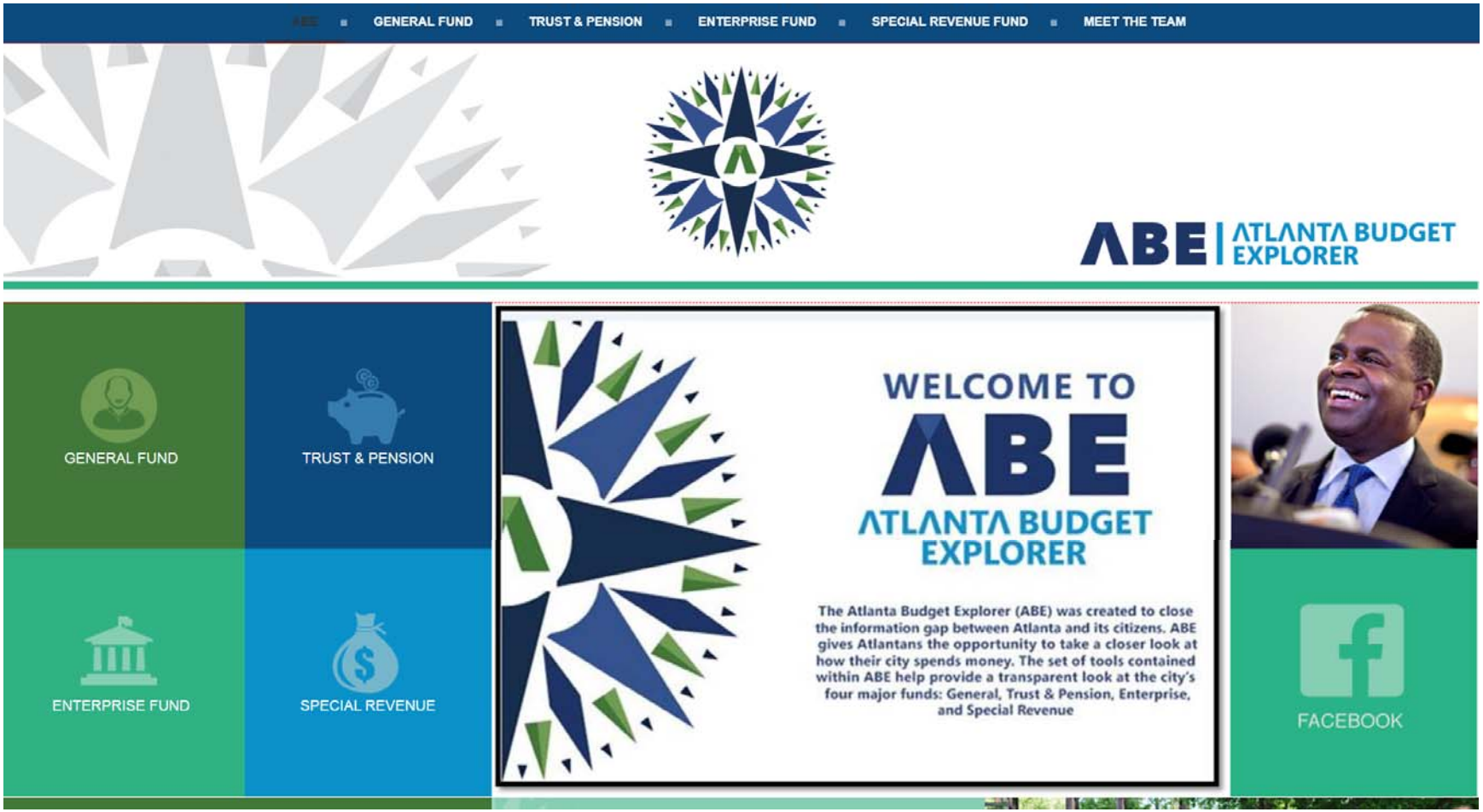
2011-2015, 5-year average

BY CENSUS TRACT

Percent of population 5 years and over who speak English less than "very well"

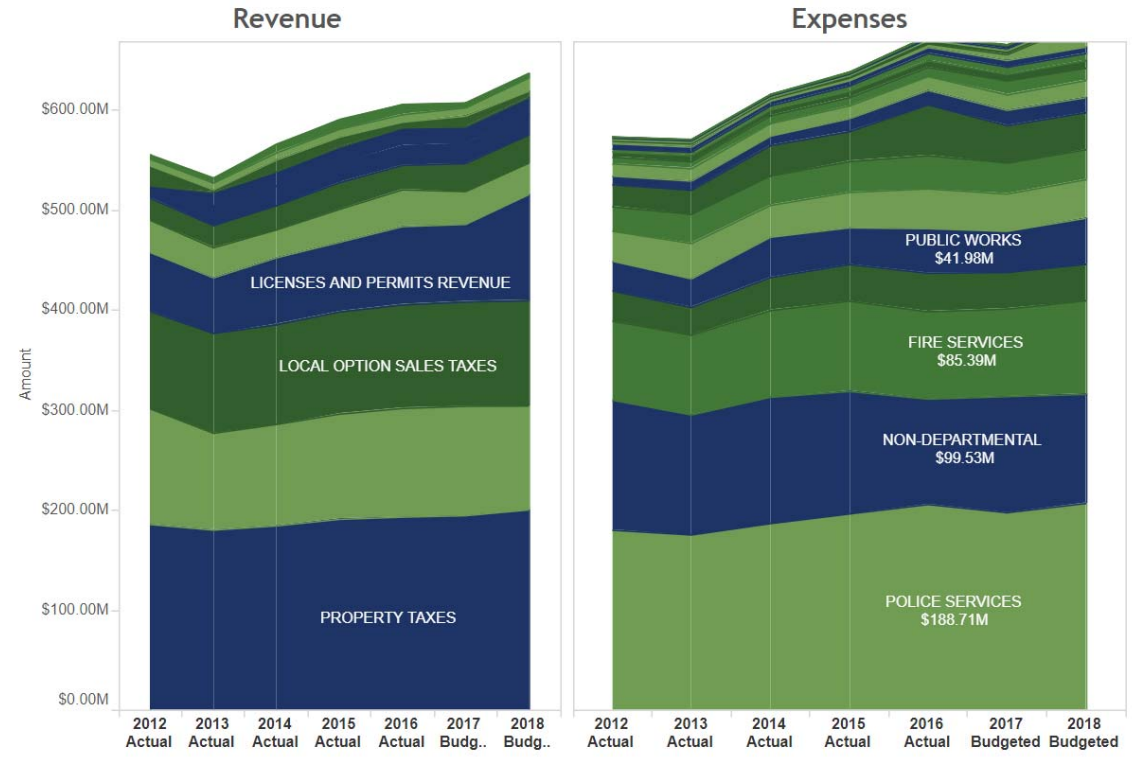


Finance Budget Explorer



General Fund Over Time

The General Fund is the chief operating fund of the City. As you can see, this includes services such as police and fire.
Hover-over each group for labels. Scroll down for more information on general funds.



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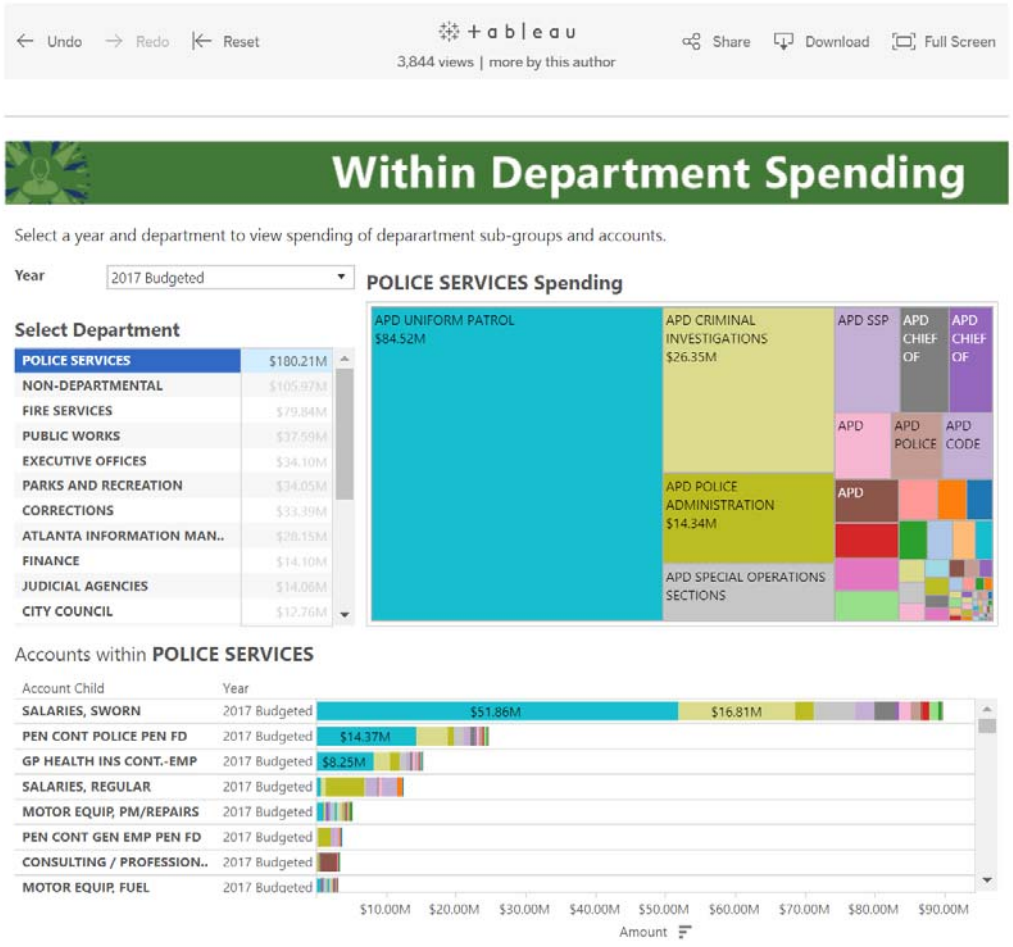
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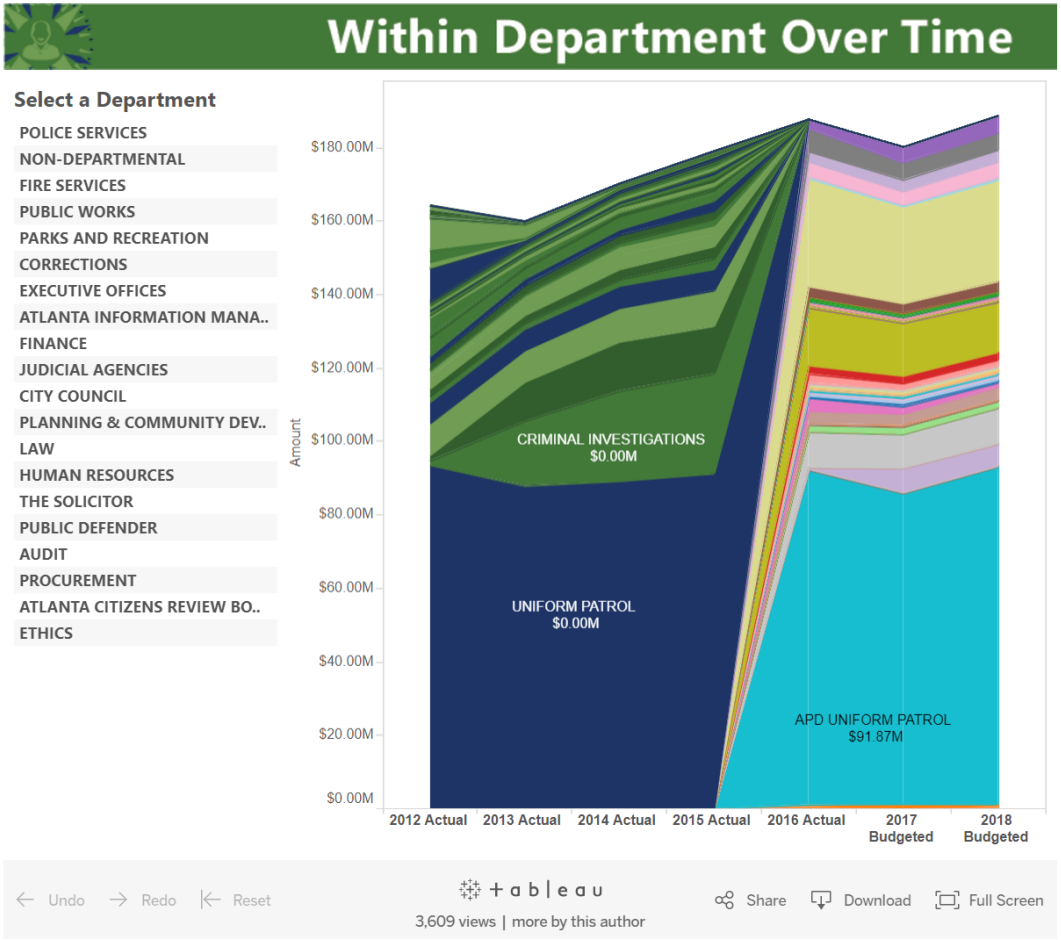
Full Screen
Within Department Spending
Select a year and department to view spending of deparartment sub-groups and accounts.
Year
2017 Budgeted
Select Department
POLICE SERVICES $180.21M
NON-DEPARTMENTAL $105.97M
FIRE SERVICES $79.84M
PUBLIC WORKS $37.59M
EXECUTIVE OFFICES $34.10M
PARKS AND RECREATION $34.05M
CORRECTIONS $33.39M
ATLANTA INFORMATION MAN.. $28.15M
FINANCE $14.10M
JUDICIAL AGENCIES $14.06M
CITY COUNCIL $12.76M
POLICE SERVICES Spending
APD UNIFORM PATROL $84.52M
APD CRIMINAL INVESTIGATIONS $26.35M
APD SSP
APD CHIEF OF
APD CHIEF OF
APD
APD POLICE
APD CODE
APD POLICE ADMINISTRATION $14.34M
APD
APD SPECIAL OPERATIONS SECTIONS
Accounts within POLICE SERVICES
Account Child
Year
SALARIES, SWORN 2017 Budgeted $51.86M $16.81M
PEN CONT POLICE PEN FD 2017 Budgeted $14.37M
GP HEALTH INS CONT.-EMP 2017 Budgeted $8.25M
SALARIES, REGULAR 2017 Budgeted
MOTOR EQUIP, PM/REPAIRS 2017 Budgeted
PEN CONT GEN EMP PEN FD 2017 Budgeted
CONSULTING / PROFESSION.. 2017 Budgeted
MOTOR EQUIP, FUEL 2017 Budgeted
$10.00M $20.00M $30.00M $40.00M $50.00M $60.00M $70.00M $80.00M $90.00M
Amount

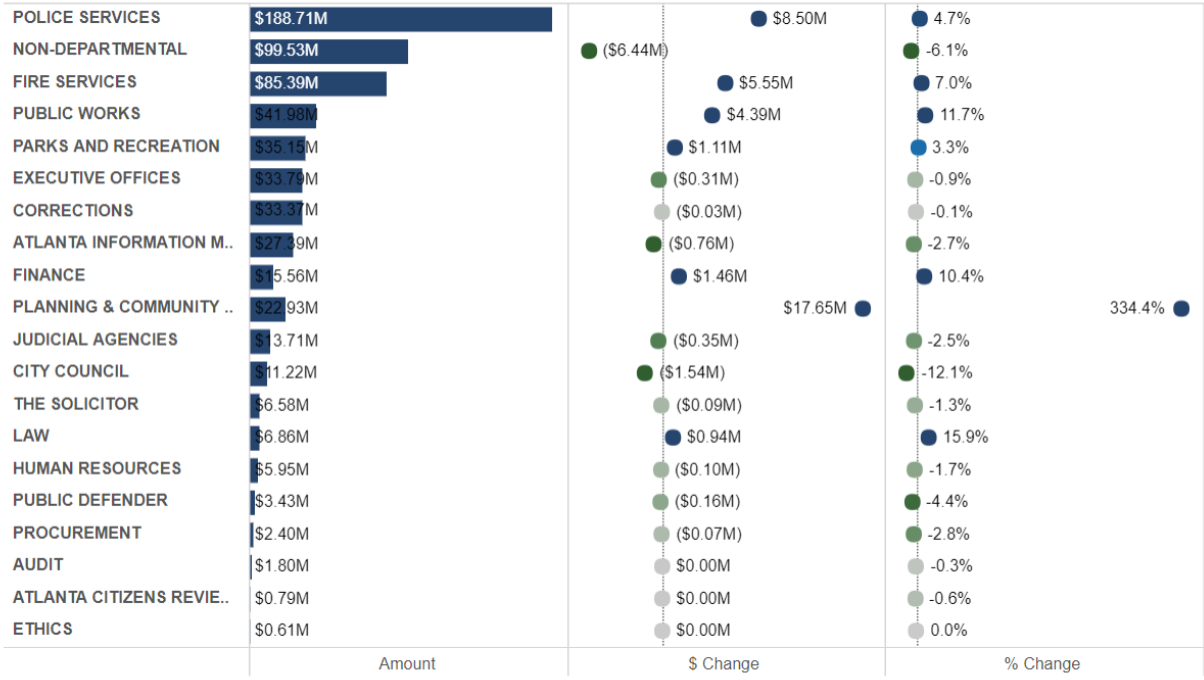
Within Department Over Time



General Fund Budget Variance

2018 Budgeted Variance from Previous Adopted Budget

Select a Department to view additional department and accounts details.



Budget Variance by Department Detail

Budget Variance by Account Detail

WHO PAYS THE CITY PROPERTY TAX BILL?

Property Tax revenues account for 20% of funds available to provide City Services.
Take a look at the major contributors to Atlanta's Property Tax Bill.

TYPE OF PROPERTY	Commercial	Single Family	Multi-Family	Other
SHARE OF THE BURDEN	46%	35%	11%	8%
AVERAGE BILL	$3,930	$879	$256	$161

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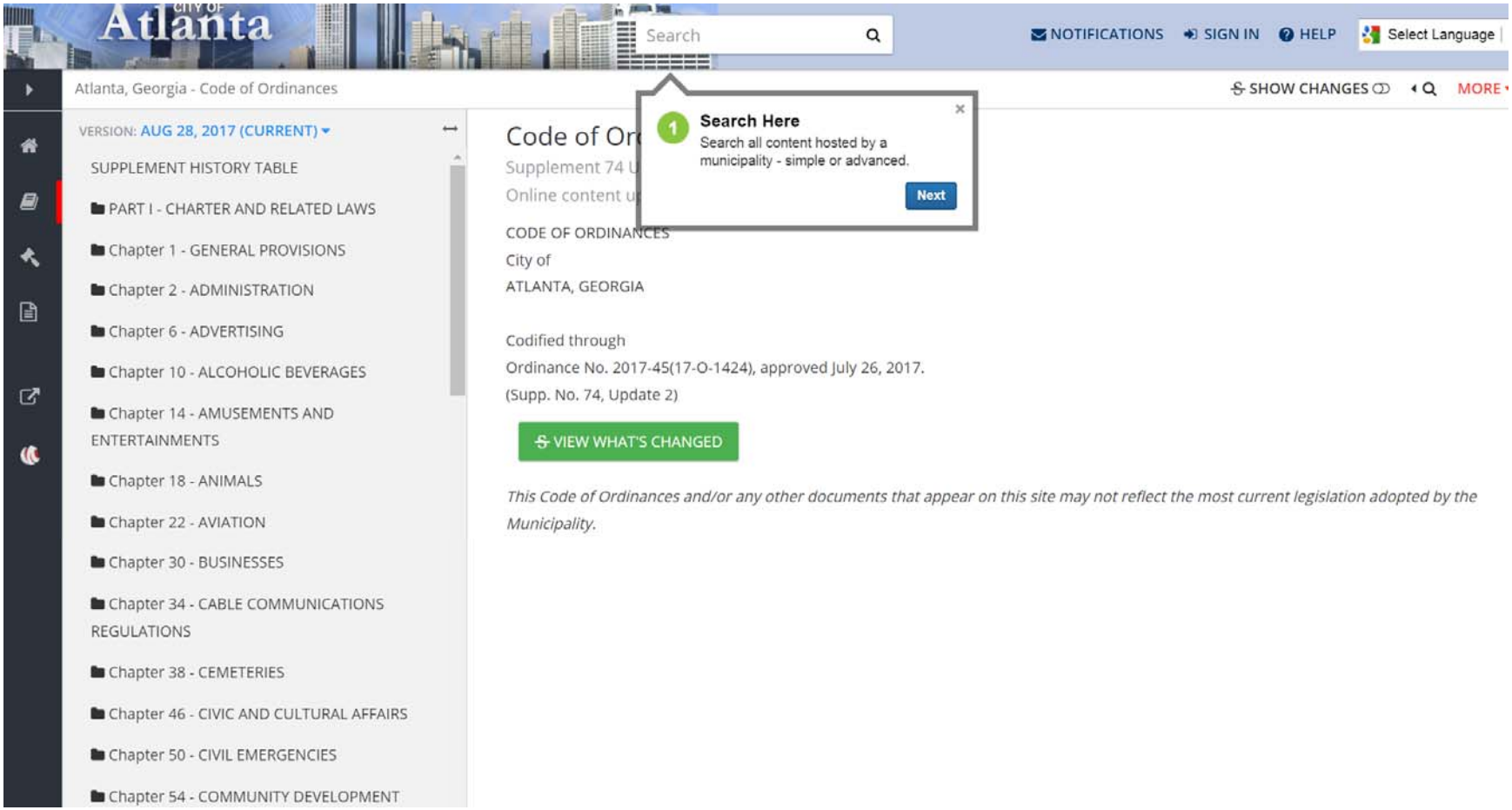
Atlanta
Search
NOTIFICATIONS
SIGN IN
HELP
Select Language
Atlanta, Georgia - Code of Ordinances
SHOW CHANGES
MORE
VERSION: AUG 28, 2017 (CURRENT)
SUPPLEMENT HISTORY TABLE
PART I - CHARTER AND RELATED LAWS
Chapter 1 - GENERAL PROVISIONS
Chapter 2 - ADMINISTRATION
Chapter 6 - ADVERTISING
Chapter 10 - ALCOHOLIC BEVERAGES
Chapter 14 - AMUSEMENTS AND ENTERTAINMENTS
Chapter 18 - ANIMALS
Chapter 22 - AVIATION
Chapter 30 - BUSINESSES
Chapter 34 - CABLE COMMUNICATIONS REGULATIONS
Chapter 38 - CEMETERIES
Chapter 46 - CIVIC AND CULTURAL AFFAIRS
Chapter 50 - CIVIL EMERGENCIES
Chapter 54 - COMMUNITY DEVELOPMENT
1
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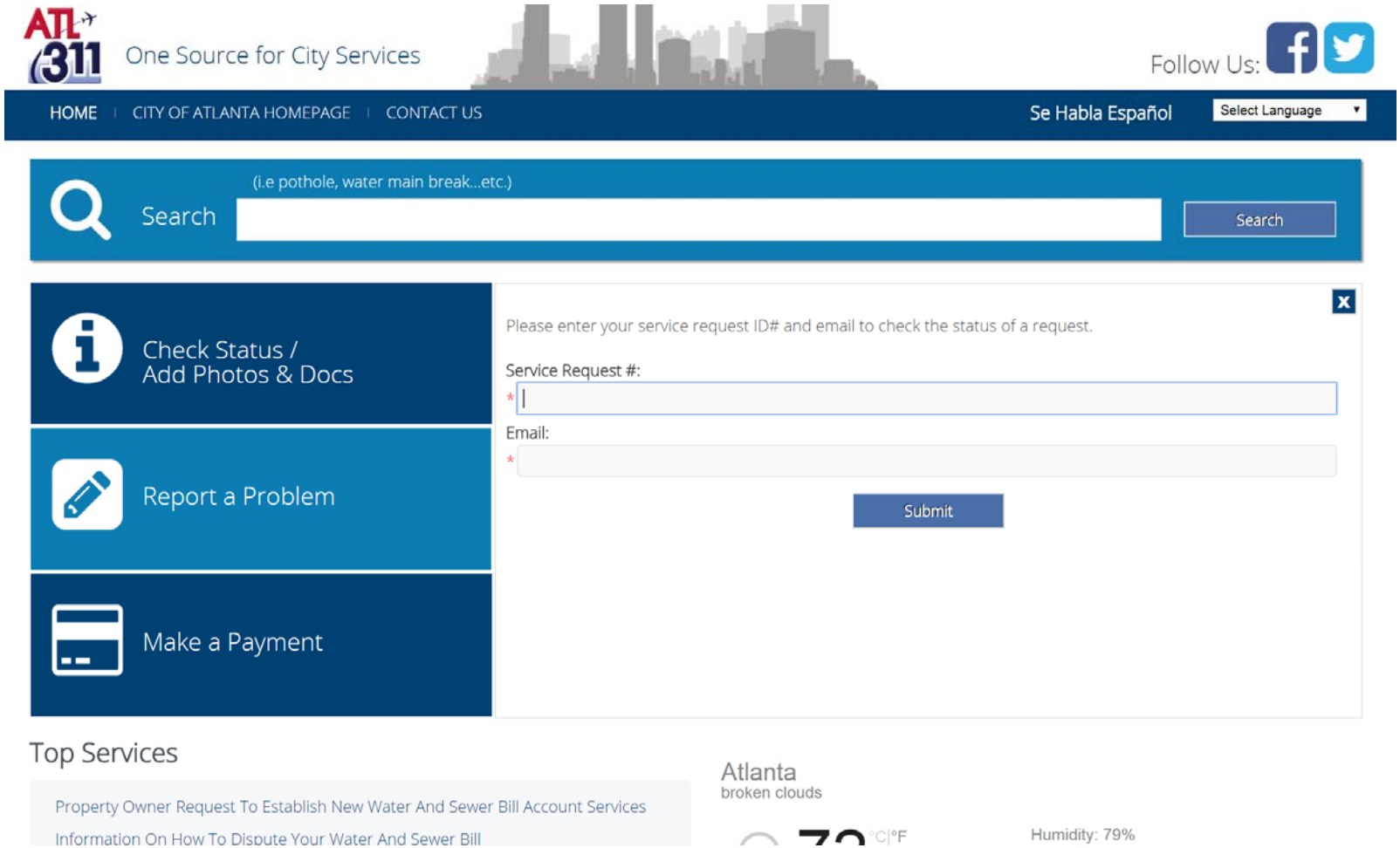
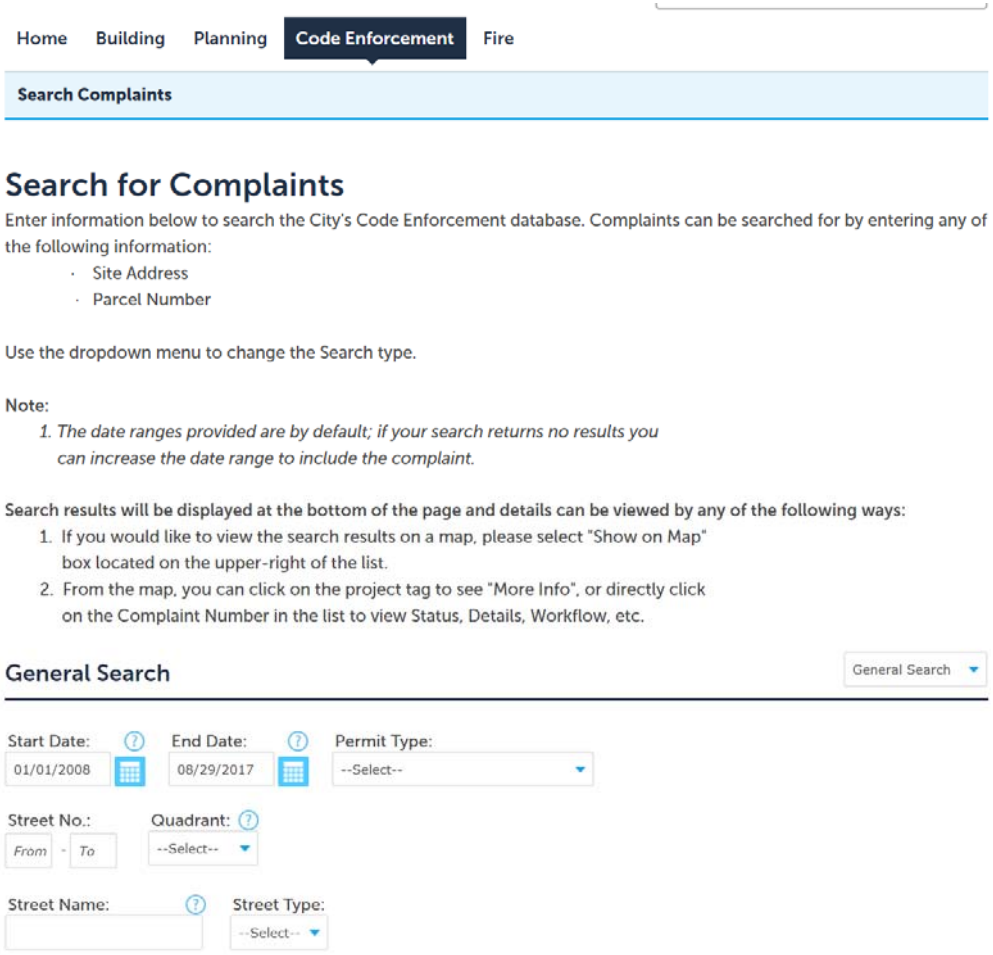
Search all content hosted by a municipality - simple or advanced.
Next
CODE OF ORDINANCES
City of
ATLANTA, GEORGIA
Codified through
Ordinance No. 2017-45(17-O-1424), approved July 26, 2017.
(Supp. No. 74, Update 2)
VIEW WHAT'S CHANGED
This Code of Ordinances and/or any other documents that appear on this site may not reflect the most current legislation adopted by the Municipality.

311 customer service portal



Code enforcement portal