

Policing Alternatives & Diversion Initiative

Quarterly Briefing

October 11, 2021



A NEW APPROACH TO COMMUNITY SAFETY & WELLNESS

- **Provide immediate alternative to arrest** through Law Enforcement Assisted Diversion (LEAD)
- **Provide consent-based outreach to individuals referred** through the City of Atlanta 311 Line
- **Reduce barriers to stability** and increase community connections through care navigation, emergency housing, and direct supports
- **Serving all City of Atlanta neighborhoods**, Monday – Friday, 7am – 7pm



I've been very hesitant to dial 911 regarding unhoused members of our neighborhood in (what seems to me to be) dire straits...I was grateful to be able to call PAD 311 instead. The dispatcher I talked to was kind, patient, and professional. I was also glad to receive a follow-up text message - it is good information to have if I see that person again!

- City of Atlanta 311 Caller Survey



OUR IMPACT: JANUARY – SEPTEMBER 2021

Community referrals through 311 are outpacing law enforcement diversions



228

Officer diversions,
including re-referrals



747

Community
referrals through
ATL311



375

Individuals
provided with
emergency
shelter



335

APD officers
trained



54

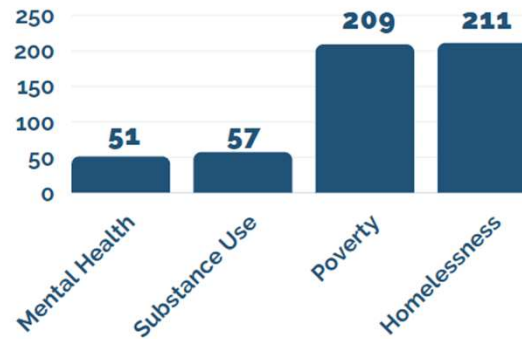
Community presentations,
including all NPUs

LAW ENFORCEMENT DIVERSIONS (JAN – SEPT)

KEY HIGHLIGHTS

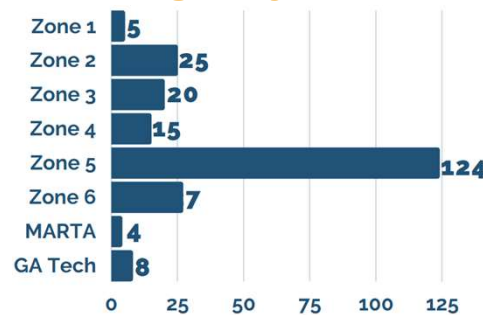
- **228 LEAD diversions**, including **22 re-referrals**
 - **92.5% of diversions** related to homelessness or poverty concerns
 - **54.4%** of all LEAD diversions came from Zone 5, which has the highest number of trained officers
- **12 referrals** from other criminal justice agencies
 - **2 ATLANTA CITY SOLICITOR'S OFFICE**
 - **3 CITY OF ATLANTA PUBLIC DEFENDER**
 - **3 FULTON COUNTY JAIL**
 - **3 FULTON COUNTY PUBLIC DEFENDER**
 - **1 MAYOR'S OFFICE OF CONSTITUENT SERVICES**

Concerns at time of Diversion



*Diversions often include multiple concerns

Police Diversion by Zone/Agency



Police Diversions by Month

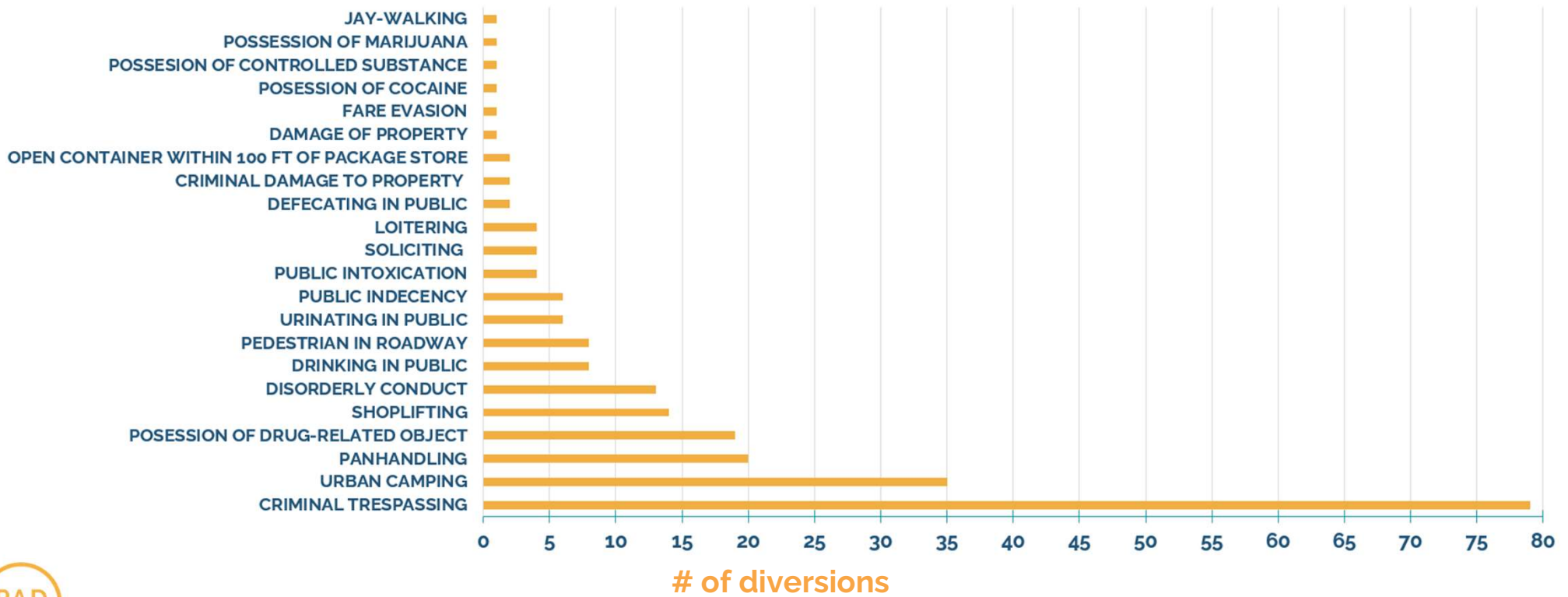


of officers Trained by Jurisdiction



LAW ENFORCEMENT DIVERSIONS (JAN – SEPT)

DIVERSIONS BY OFFENSE

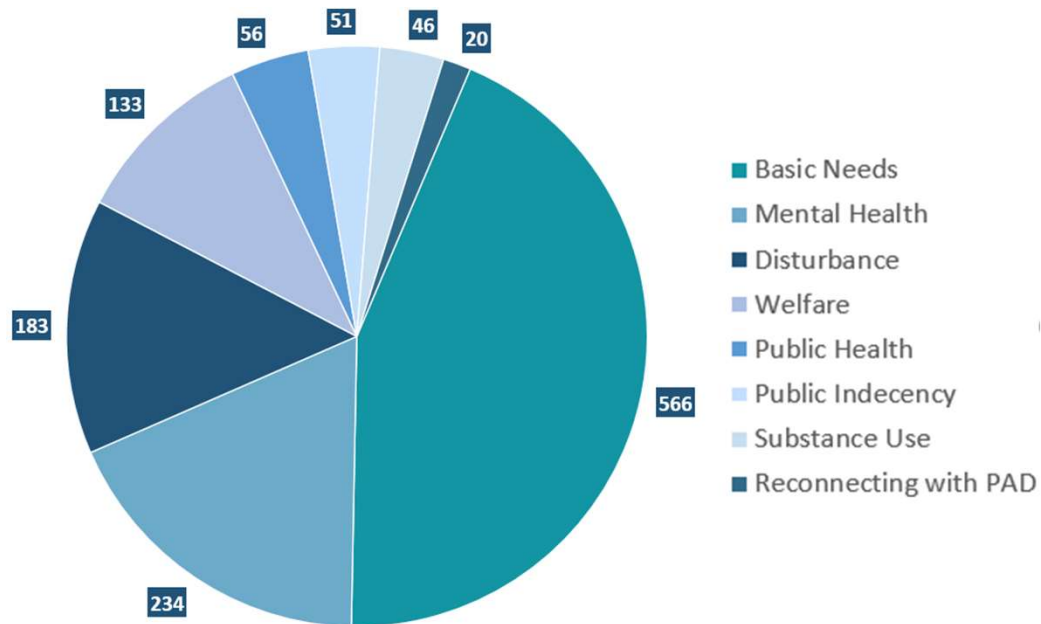


ATL311 PAD COMMUNITY REFERRALS (JAN – SEPT)

KEY HIGHLIGHTS

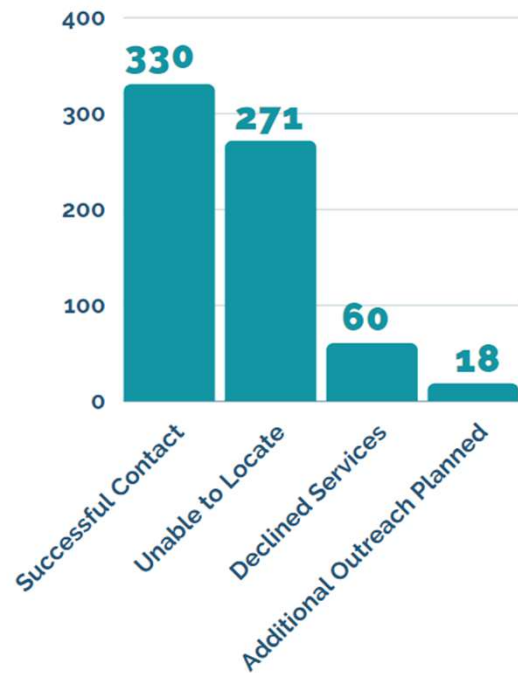
- PAD received **747** referral requests through ATL311, with **679 unique calls** (excluding duplicate/ineligible).
- **85.4% callers referred** someone else
- **14.6% callers requested assistance** for themselves
- **290 referral requests** designated as immediate response, with an average response time of **18 minutes**
- **248 requests** scheduled for outreach, with **93.5%** completed within 72 hours
- **133 requests** provided with phone-based assistance and navigation
- **8 requests** received from partner agencies

Top 311 Caller Concerns

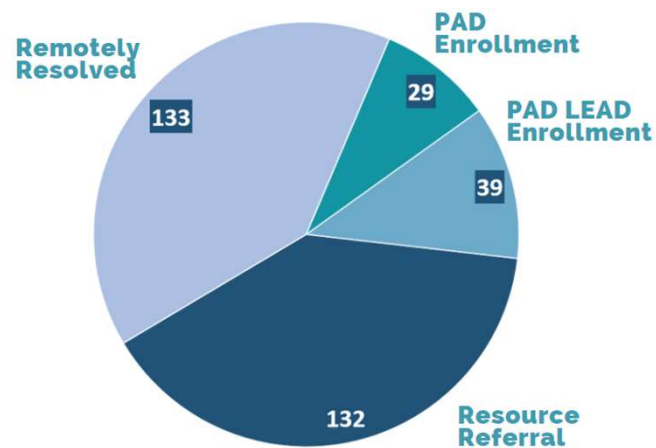


ATL 311 PAD COMMUNITY REFERRALS (JAN – SEPT)

PAD Response Outcome

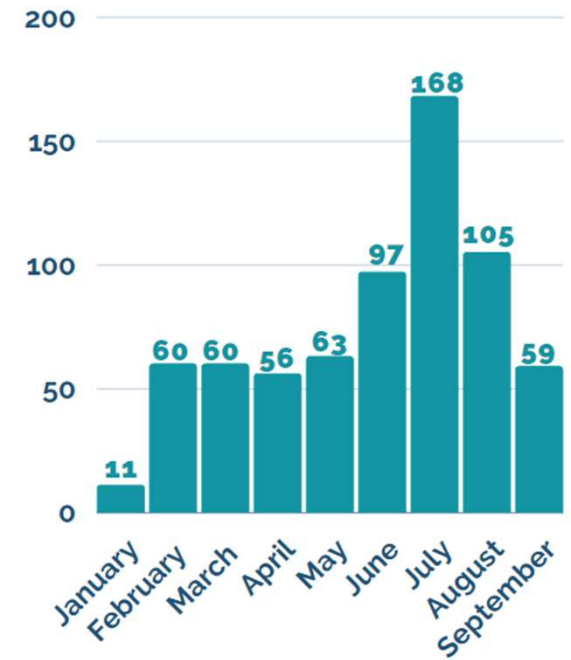


PAD Service Engagement



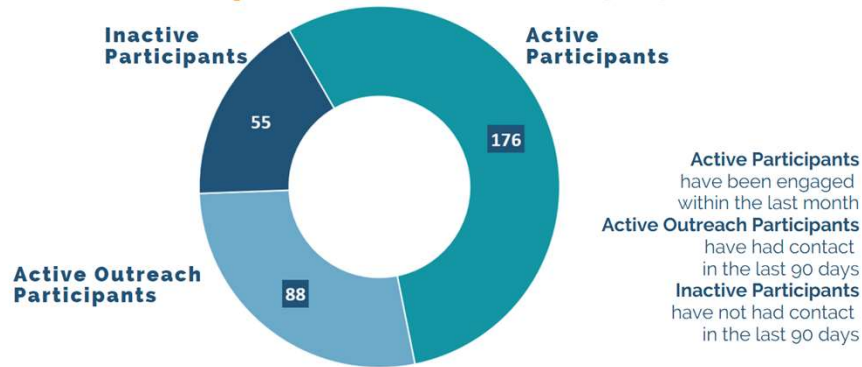
- Resource Referral**
Immediate needs addressed and referred to other resources
- PAD Enrollment**
Immediate needs addressed, enrolled in 30-day case management
- PAD LEAD Enrollment (for individuals with open cases in Atlanta/Fulton County)**
Immediate needs addressed, enrolled in ongoing case management and navigation of legal barriers
- Remotely Resolved**
Provided support and referred to other resources over the phone (usually for self-referrals)

311 Community Referrals By Month

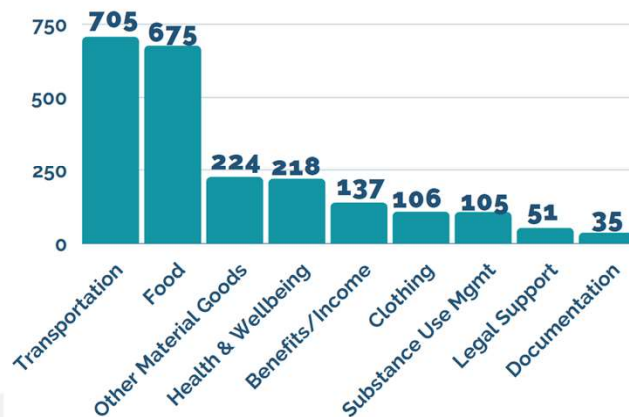


PAD PARTICIPANTS (JAN – SEPT)

PAD Participant Status as of 9/30/2021



Services Provided



Demographics

- PAD enrolled **286** new participants since January, including **199** cisgender men, **78** cisgender women, **6** trans women, **1** trans man and **2** individuals who identify as non-binary.
- Enrolled **225** people who identified as Black, **43** as White, **3** as Hispanic, **5** as Native American, **4** as more than one race and **6** did not disclose their race/ethnicity
- Enrolled **106** people between the ages of 20-40, **136** people between 41-60, and **44** person between 61-73

Housing Services

- PAD provided **375** people emergency or temporary shelter
- **40** individuals completed the VI-SPDAT assessment
- **7** participants were placed in Rapid Rehousing
- **3** participants have been permanently housed



PARTICIPANT TESTIMONIAL: ANTONIO BRYANT



“My name is Antonio Bryant, I am a native Atlantan, PAD participant and a disabled Veteran. I have been fighting mental illness, PTSD and substance abuse since my active duty service in the U.S. Army in 1983. After an 18 wheeler accident in 2017 left me disabled I suffered a mental breakdown and found myself homeless and self medicating in the streets of downtown Atlanta. 2018 I found the Atlanta PAD Program. They became the Guardian Angels that saved my life.”



LEARN MORE

PAD Public Safety Recommendations:

<https://www.atlantapad.org/public-safety>

Taking the Call: A national conference exploring innovative community responder models

Presented by the Council for State Governments Justice Center

October 20-21 | <https://takingthecall.csgjusticecenter.org/>