





#### **Vision:**

To provide safe, efficient, and sustainable facilities and provide an optimized experience for our constituents, employees, and guests.

#### **Mission:**

- Provide lifecycle management of physical assets to sustainably achieve their stated business objectives.
- Coordinate activities to realize maximum value from assets.
- Provide strategic oversight and efficient management of the City's real property holdings and leased facilities.
- Provide efficient property acquisitions.
- Provide the City with a Vertical Central Program Management Office.
- Provide safe, clean, well maintained, accessible, and sustainable facilities.

#### **Strategic Priorities:**

Service, Execution, Accountability





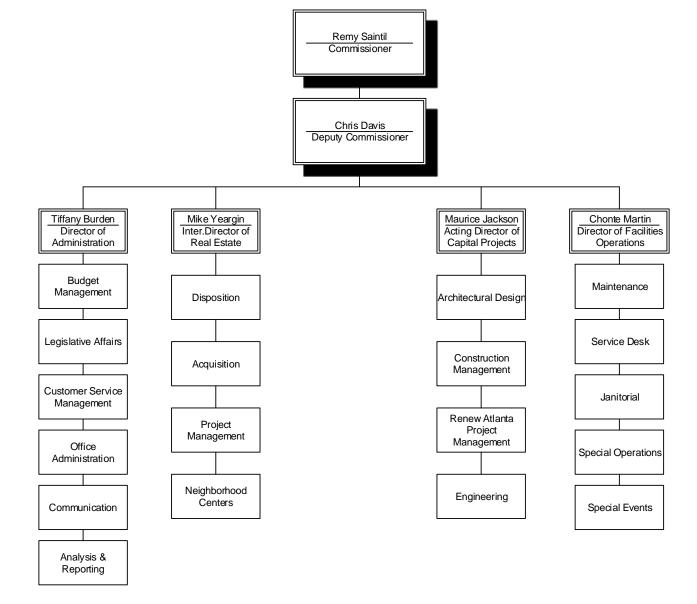
#### **DEAM Divisions:**

- Administration maintains the Department's budget, contracts, legislation, utility management, events, parking, personnel, communication, customer service, and mailroom activities
- **Real Estate** maintains the City's inventory of owned and leased properties, excluding Department of Aviation; acquires and disposes of real property; leases and manages City owned property for revenue and/or department operations.
- Facilities Operations maintains direct responsibility of building envelope for many of the General Fund facilities; provides indirect maintenance assistance to Public Works, Parks/Recreation and Watershed facilities.
- **Technical Services** provides in-house architecture, engineering and construction services; manages contracting for architecture and engineering services and construction services; performs and tracks ADA improvements.



## **DEAM Organization Chart**

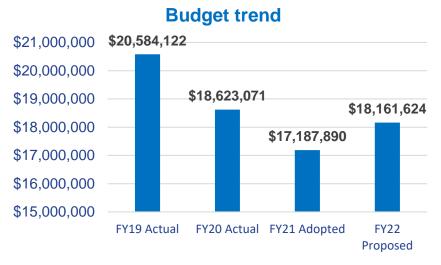






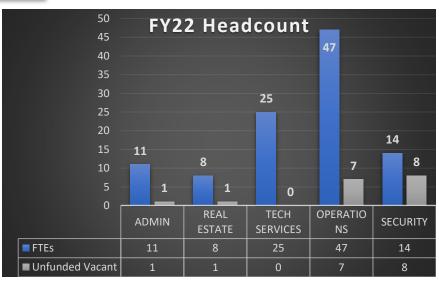


#### **Summary of Current Operations**





- 1. Asset Management
- 2. Janitorial & Maintenance
- 3. Service Desk
- 4. Acquisition & Disposition
- 5. Construction Management
- 6. Special Events



#### **Key metrics**

- 1. Reduce cost with asset management
- 2. Meeting SLA at 95% for work orders
- 3. Reduce overtime by 10%
- 4. Reduce lease cost
- 5. Construct at least two new Public Safety Facilities per year
- 6. Increase revenues on events by 10%





# **General Fund FY22 Proposed Budget**

Major Category	Proposed Budget
Personnel and Employee Benefits	\$8,483,045
Purchased / Contracted Services	\$5,725,715
Supplies	\$3,783,318
Capital Outlays	\$15,750
Interfund/ Interdepartmental Charges	\$67,616
Other Costs	\$8,000
Other Financing Uses	\$78,180
General Fund Budget	<u>\$18,161,624</u>





### **FY22 Strategic Initiatives and Investments**

- Administration -
  - Establish new life safety contracts
  - New contract for Public Restrooms (5)
- Real Estate
  - Service the increase in requests for appraisals and other projects
- Operations
  - Taking full responsibility for maintaining AFRD and APD facilities
- Technical Services
  - Establish a Centralized Project Management Office (CPMO)
- Renew Atlanta
  - Closeout Vertical Projects





# **FY22 Facility Additions/Subtractions**

Cancelled Lease	
User Department	Location
DPR	233 Peachtree St., NE Ste 1600 & 1700
Public Defender	236 Forsyth St, SW, Ste 500

New City Properties		
User Department	Location	
City Departments	160 Trinity Ave.	
City Departments	185 Spring Street	
AFRD Fire Station #22	855 Hollywood Rd	
AFRD Fire Station #36	Princeton Lake	
APD Zone 3	2353 Metropolitan Parkway	

New Leased Properties		
User Department	Location	
AFRD Training Center	5155 Clipper Rd	
APD Academy	Atlanta Metropolitan College	





### **FY22** Department Efficiencies

- Real Estate Appraisals Work with departments to prioritize projects and begin seeking financial support from those departments.
- 72 Marietta Review security post and determine if technology could be used to be more efficient.
- Adjust janitorial services across DEAM's managed facilities. Rotate janitorial and maintenance employees to a zone coverage.
- HVAC Utilize in-house staff to do HVAC repairs, and recognize savings with purchasing equipment and training staff vs. using contracted services.
- Prioritize identified critical repairs to address issues over a 5-year plan.