

# Department of Watershed Management Fiscal Year 2022 Budget

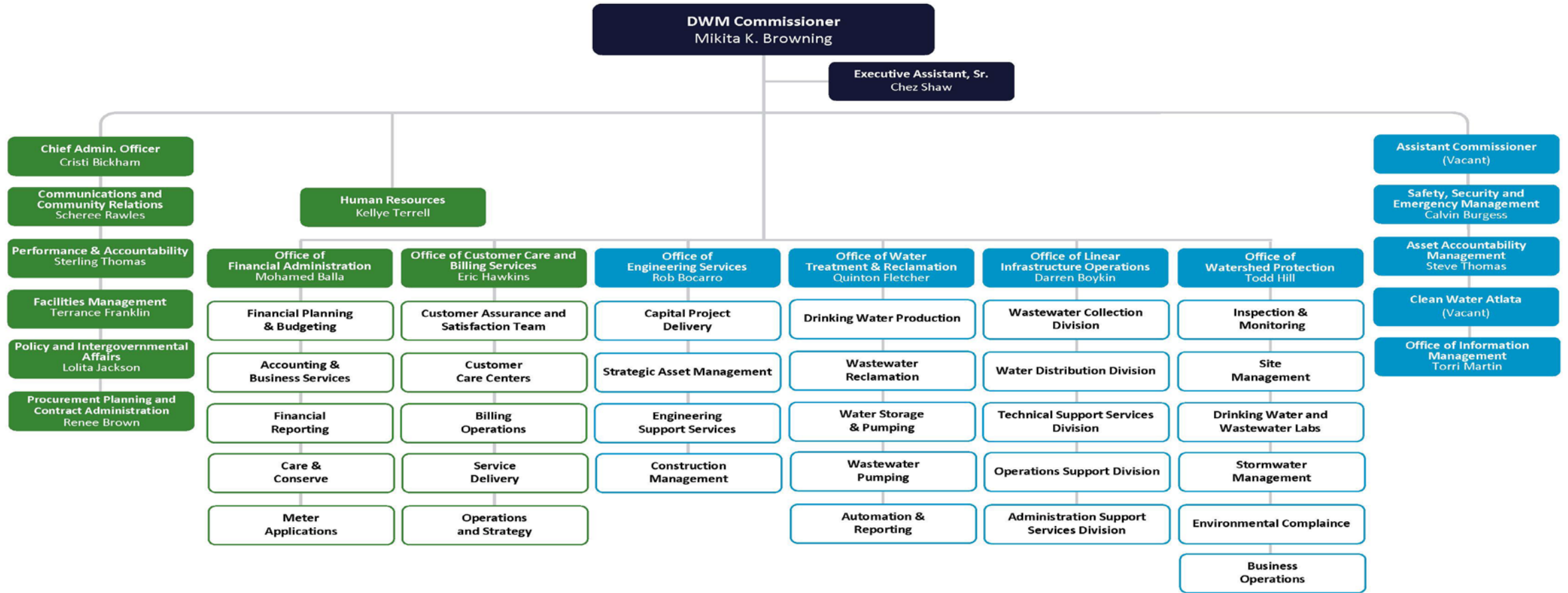
May 14, 2021



CITY OF ATLANTA DEPARTMENT OF  
**watershed  
management**

Keisha Lance Bottoms, Mayor  
Mikita Browning, Commissioner

# Organizational Chart





CITY OF ATLANTA DEPARTMENT OF  
**watershed  
management**

**100** ONE OF THE 100  
LARGEST WATER  
UTILITIES IN THE U.S.

**3** CORE SERVICES:  
DRINKING WATER,  
WATER RECLAMATION &  
WATERSHED PROTECTION

**1,441** DWM  
DEDICATED  
WORKFORCE

**1.2M** CUSTOMERS  
SERVED WITH SAFE  
DRINKING WATER  
EACH DAY

**\$1.26B**  
5-YEAR CAPITAL  
IMPROVEMENT PLAN

**\$620M**  
FY2021 ADOPTED BUDGET

**\$5B**  
IN CURRENTLY  
MANAGED ASSETS

**Aa2/AA-/AA-**  
SENIOR LIEN RATINGS  
M/S/F **3**

# FY2022 Budgeting Approach

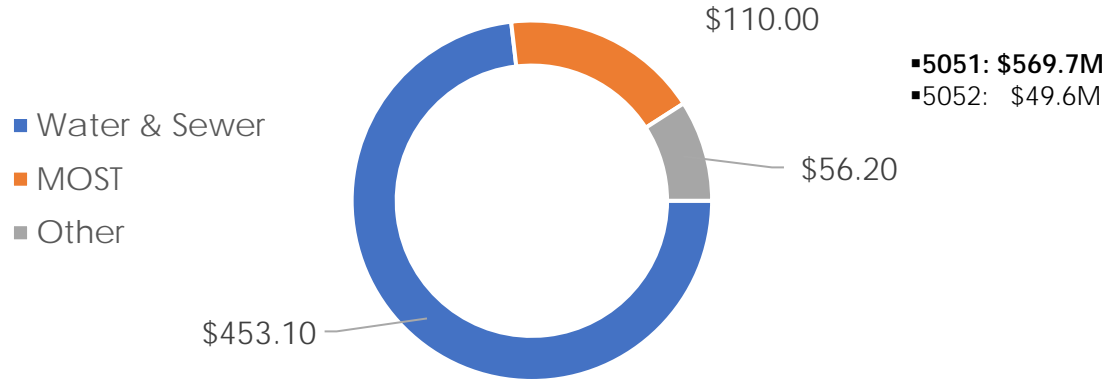
- Key priorities across all Offices:
  - Meet Compliance Guidelines
  - Service delivery focus
    - Meeting SLA's
    - Full cost recovery
  - Workforce Development
    - Funding for critical positions
    - OT Reductions
    - Appropriate budget levels
    - Appropriate staff alignments
  - Align Capital Investment for operational efficiency

Key Performance Indicators	Target
SDWA & CWA Compliance	100%
Service Request SLAs	90%
Customer Satisfaction	95%
Billing Estimations	< 2%
Water Loss	<10%
A/R for Active Accounts	\$5M+/-
Vacancy Rate	8%

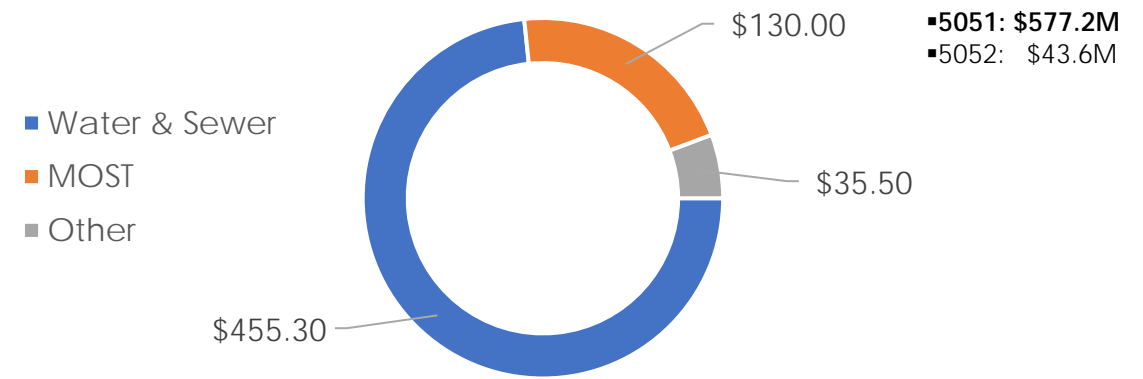


# DWM FY22 Budget Summary

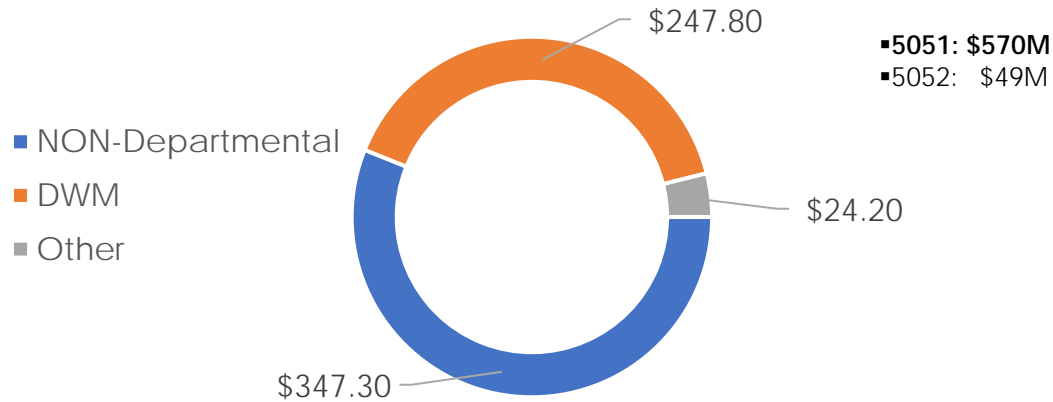
FY21 Budget Total Anticipations (\$619.3M)



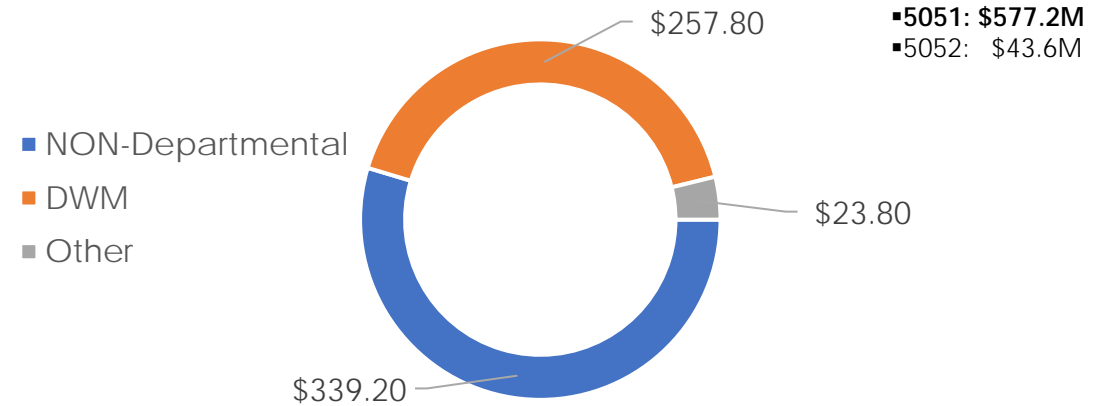
FY22 Budget Total Anticipations (\$620.8M)



FY21 Budget Total Appropriations (\$619.3M)



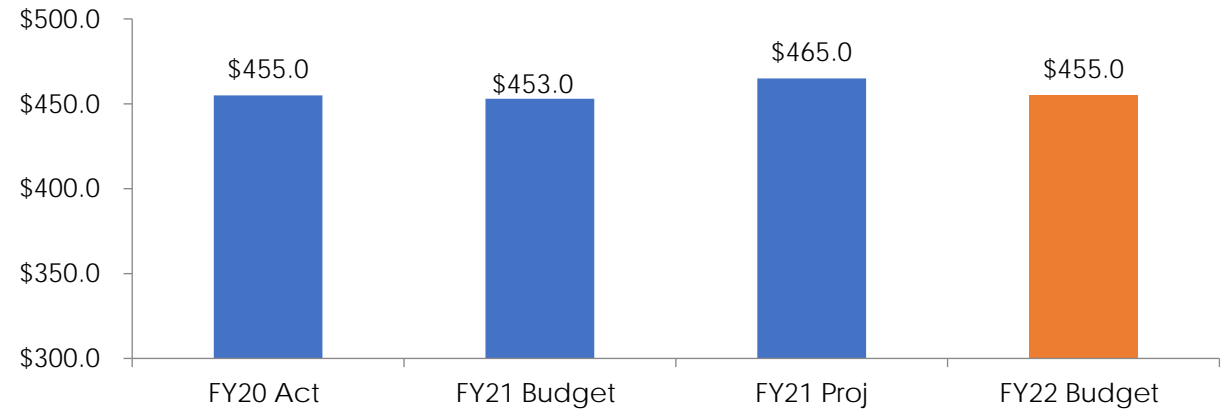
FY22 Budget Total Appropriations (\$620.8M)



# DWM Major Account Revenue

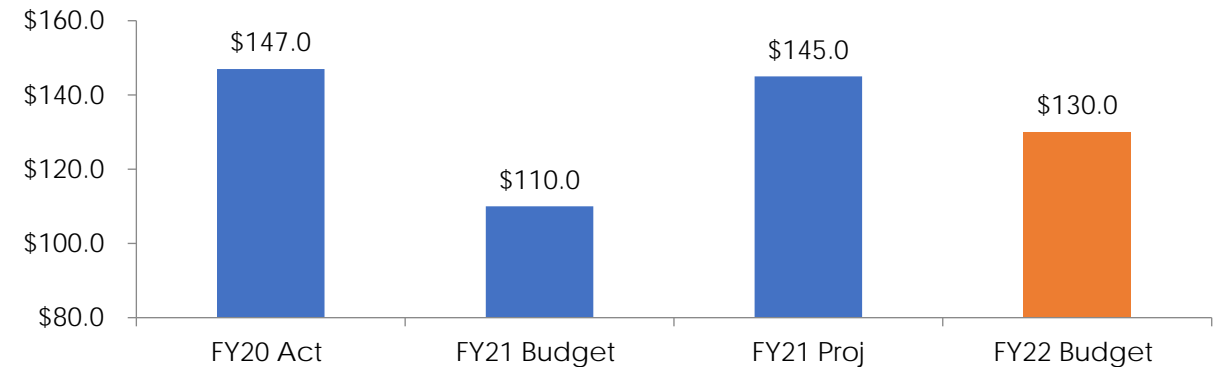
## Water and Sewer Service Revenue

- FY22 Water/Sewer anticipations are \$10M lower than FY21 anticipations of \$465.0M
  - No rate increase
  - Accounting for decrease consumption due to lagging pandemic impacts



## MOST Revenues

- Anticipated revenues of \$130M for MOST; \$20M increase over prior year's revenue projection
  - MOST overperformed COVID projections
  - Accounting for stagnated recovery.



# DWM O&M by Office

Office	FY21 Funding	FY22 Proposed Budget	Variance FY21 vs. FY22	% (Inc/Dec)
170100 - DWM ADMIN	\$ 23,745,844	\$ 25,506,884	\$1,761,040	7.42%
170200 - OWTR	\$92,058,711	\$95,952,701	\$3,893,990	4.23%
170300 - OES	\$15,353,388	\$14,457,724	(\$895,664)	-5.83%
170500 - OCCBS	\$14,881,428	\$15,228,801	\$347,373	2.33%
170600 - OWP	\$17,128,423	\$18,358,195	\$1,229,772	7.18%
170700 - OFA	\$7,036,632	\$7,890,093	\$853,461	12.13%
170800 - OAIFM	\$23,838,354	\$26,045,827	\$2,207,473	9.26%
170900 - OSSEM	\$9,688,576	\$10,090,823	\$402,247	4.15%
171000 - OLIO	\$44,077,404	\$44,280,642	\$203,238	0.46%
<b>Grand Total</b>	<b>\$247,808,760</b>	<b>\$257,811,690</b>	<b>\$10,002,930</b>	<b>4.04%</b>

Fund	FY21 Budget	FY22 Proposed	Variance
5051 DWM O&M	213,581,560	228,814,884	7.13%
5052 DWM O&M	34,227,150	28,969,806	-15.4%



# DWM O&M by Account Group

Major Account Group	FY21 Funding	FY22 Proposed Budget	Variance FY21 vs. FY22	% (Inc/Dec)
Personnel	\$120,118,758	\$120,663,271	\$544,513	0.45%
Purchased Services	\$69,536,300	\$76,450,195	\$6,913,895	9.94%
Supplies	\$46,066,507	\$49,519,761	\$3,453,254	7.50%
Capital Outlays	\$3,169,600	\$2,418,000	(\$751,600)	-23.71%
Interfund Charges	\$5,806,945	\$5,806,945	\$0	0.00%
Other Costs	\$2,770,600	\$2,953,500	\$182,900	6.60%
Debt Services	\$340,000	\$0	(\$340,000)	-100.00%
Other Financing	\$0	\$0	\$0	N/A
<b>Grand Total</b>	<b>\$247,808,710</b>	<b>\$257,811,672</b>	<b>\$10,002,962</b>	<b>4.04%</b>

Fund	FY21 Budget	FY2 Proposed	Variance
5051 DWM O&M	213,581,560	228,814,884	7.13%
5052 DWM O&M	34,227,150	28,969,806	-15.4%





# Personnel Actions

## FY22 Personnel Legislation Approach\_

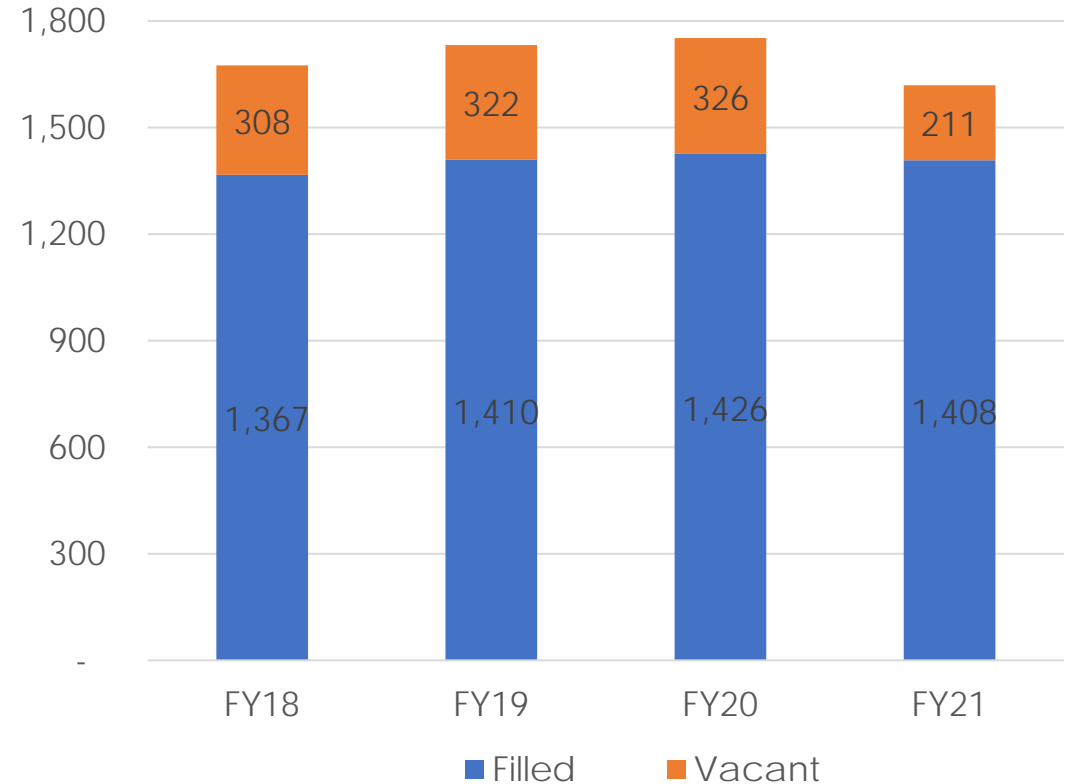
### Headcount Utilization:

1. No position creations
2. Reclassifications targeted to improve the department org structure
3. Minimize reclassifications to meet personnel budget
4. Repurpose positions for use where vacancies were not available
5. Identify positions for abolishment

### Data Integrity:

1. Completed monthly personnel validation audit beginning in December 2020
2. Updated changes based on reported discrepancies. Corrections requiring legislative actions captured in the personnel paper
3. Partnered with Finance to update positions to correct the department org using PAC1

Historical DWM FTE Headcount



# FY2021 Metrics

PERFORMANCE MEASURE	FY 2020 ACTUAL	FY 2021 TARGET	FY 2022 TARGET
<b>Fiscal Accountability and Governmental Efficiency (12-month averages)</b>			
Estimated bills as a percent of bills mailed	3.15%	3.00%	3.00%
Customer service complaints per 1,000 accounts	6.7	<15.0	<15.0
<b>Service Delivery (12-month averages)</b>			
Technical service complaints per 1,000 accounts	16.8	<25	<25
Service work orders completed within target time frame	95.6%	90%	90%
<b>Compliance and Safety (12-month averages)</b>			
Drinking water compliance rate	100%	100%	100%
Wastewater treatment compliance rate	89.2%	100%	100%
<b>Infrastructure Maintenance &amp; Reliability (12-month averages)</b>			
Number of sewage spills per 100 miles of sewer pipe	6.8	<8.5	<8.5
Number of water system main breaks per 100 miles of pipe	12.4	<13	<13
<b>Sustainability and Operational Efficiency (12-month averages)</b>			
Dollars spent per million gallons produced/treated (water/wastewater), \$/MG	DW 683 WW 1,005	DW 300-400 WW 900-1,000	DW 300-400 WW 900-1,000
Purchased power per million gallons produced/treated (water/wastewater), kWh/MG	DW 2,259 WW 2,808	DW 2,150 WW 3,100	DW 2,150 WW 3,100





Thank You!



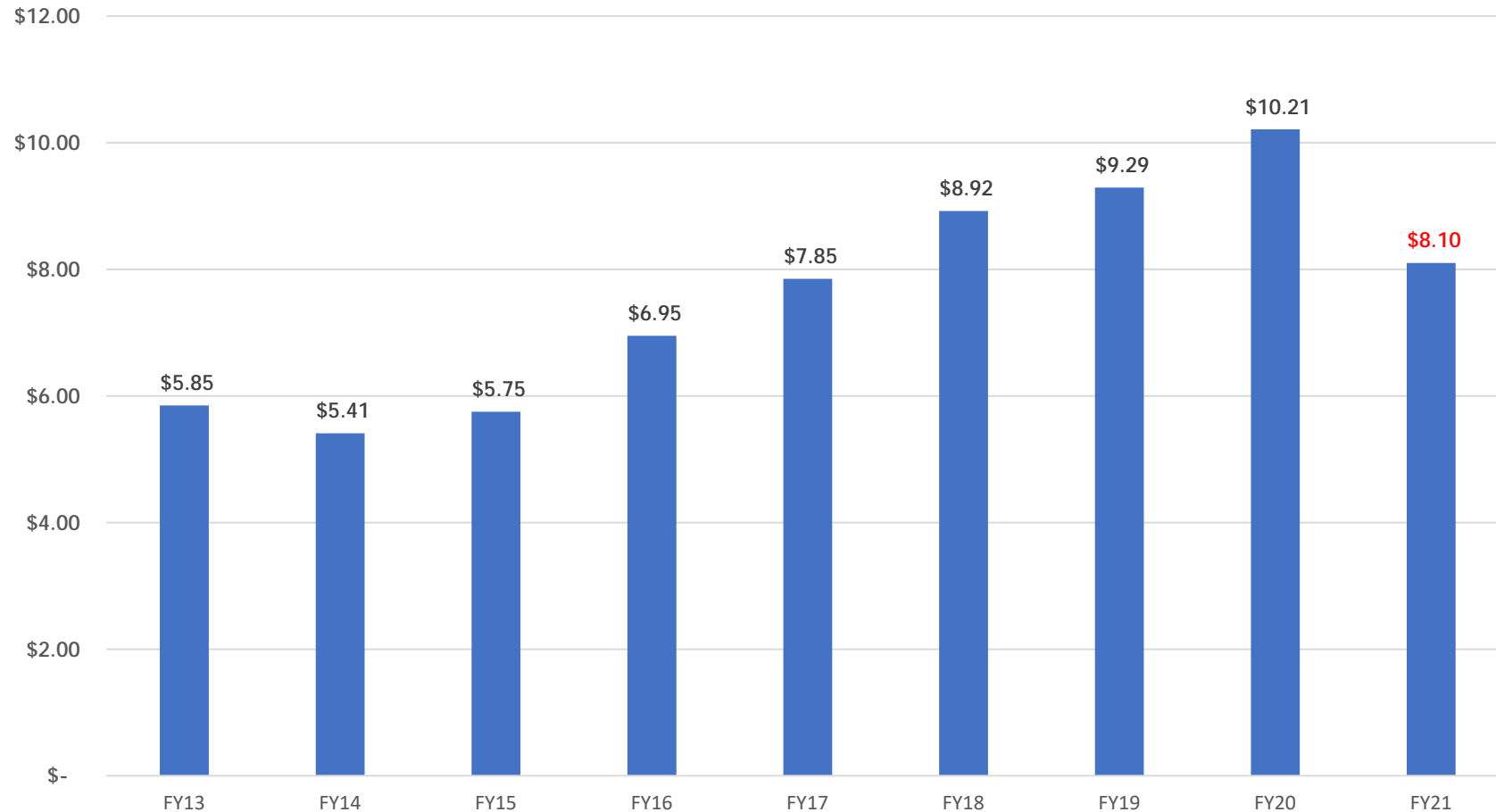
# Appendix



# Strategic Priority Areas



# Historical Overtime



\*Projected FY21 Expenditures by close of fiscal year.



# Achievements and Awards



- Awarded WIFIA first ever Master Loan Agreement (\$200+M) to fund critical Capital Improvements Program Projects.
- Awarded Nation's first ever Water Workforce Grant (\$10M)



**Georgia  
Association of  
Water  
Professionals**

- Gold Distribution System Excellence Award
- Gold Compliance Award for Hemphill
- Gold Compliance Award for Chattahoochee
- Gold Compliance Award for Utoy Creek
- Water Reclamation Facility of the Year Award for Utoy Creek
  - Golden Hydrant Society inductee



2021 Building Award



**American Water Works  
Association**

Safe Drinking Water  
Partnership Member



2020 Local Issuing Authority (LIA)  
of the Year Award



Solar Energy Savings  
Partnership

