

Atlanta



Connecting Talent with Opportunity
A proud partner of the American  JobCenter network

Mid-Year Program Review

Community Development/ Human Resource Committee
Katerina Taylor, Executive Director
WorkSource Atlanta
December 15, 2020



National Emergency Grant (NEG)

Designed to aid dislocated, underemployed or unemployed jobseekers impacted by COVID-19
Fulfilled through Work Experience assignments at nonprofit or government agencies
Must be a City of Atlanta resident to qualify or laid off by an employer within the City of Atlanta

8 Virtual meetings October –December
Informational sessions are held twice per month

41 attendees

3 Approved Participants

Targeted outreach to multiple agencies



WorkSource Atlanta
COVID Relief
Work Experience Opportunities

WorkSource Atlanta has temporary opportunities for residents. Positions may include:

- Call Center Agent
- Temperature Screener/Social Distance Monitor
- Workplace Sanitation Specialist
- Custodian
- Contact Tracer
- And MORE!

Gain experience for COVID Relief jobs!

- Earn an Hourly Wage
- Up to 16 weeks
- 40 hours/week

Interested...Attend Orientation

- To learn more or to register for an orientation, please visit: <https://bit.ly/3c7Q0iX>
- Must be a City of Atlanta resident to qualify or laid off by an employer within the City of Atlanta
- No experience is necessary for most positions

Salaries range from \$12.00 to \$20.00 per hour.

Contact our navigator at 404-546-3000 for details on this exciting opportunity.

A paid work experience allows you to earn income while learning a new skill. This temporary work experience is up to 16 weeks long and could lead to permanent job placement.

- COVID-19 Call Center Agent
- COVID-19 Contact Trace
- COVID-19 Custodian
- COVID-19 PPE Asset Management Specialist/PPE Inventory Clerk
- COVID-19 Temperature Screener & Social Distancing Monitor
- COVID-19 Workplace Sanitation Specialist
- Food Services Assistant for COVID-19 Response

Keisha Lance Bottoms, Mayor of Atlanta
Katerina "Kat" Taylor, Executive Director

WorkSource Atlanta
818 Pollard Boulevard, SW, Atlanta, GA 30315
404-546-3000 | TTY/TDD: 1-800-255-0135 or Mobile Device Dial: 711
www.worksourceatlanta.org | [f](https://www.facebook.com/worksourceatl) [i](https://www.instagram.com/worksourceatl) [in](https://www.linkedin.com/company/worksourceatl) [@worksourceatl](https://twitter.com/worksourceatl)



WorkSource Atlanta is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

Virtual Services

- ❖ We are delivering services virtually

- ❖ Phone calls have been redirected to a monitored number.

- ❖ Career Services

- ❖ Case management through Webex
- ❖ Case reviews
- ❖ Workshops
- ❖ Equus Academy
- ❖ Supportive Services
- ❖ ITA

- ❖ Business Services

- ❖ Increased number of business needing employee
- ❖ Virtual job fairs

- ❖ Youth Services

- ❖ Online Orientation
- ❖ GED Academy
- ❖ Workshops
- ❖ Case management

One-Stop Highlights



- There were 30 participants for the Resume workshop and 27 participants for the Interviewing Skills webinar during the Mayor's LGBTQ Opportunity Week
- Featured presenter for the Urban League of Greater Atlanta Weekly COVID Resource Webinar in August and November
- Facilitating work-readiness workshops for those enrolled in Work Experience Program
- Spearheaded meeting with Warrior Alliance, Georgia Department of Labor, Emory Health Care Veterans Program on resources for veterans
- Valerie Mills of the Office of Immigrant Affairs presented during the November One-Stop Partner Meeting on ways to better engage the immigrant community

WorkSource Atlanta One-Stop Tracking Report



VISITOR BREAKDOWN	JUL	AUG	SEP	OCT	NOV	TOTAL
Orientation	39	28	5	20	19	111
Georgia Department of Labor	23	25	20	19	14	101
GED	4	1	0	2	0	7
AARP	2	0	0	0	0	2
JOB CORPS	0	1	0	0	0	1
FACAA	3	3	1	2	2	11
Vocational Rehab	2	0	0	1	0	3
Hiring Events	1	1	1	0	1	4
Workshops	2	3	1	1	1	8

Youth Services

SIX MONTH SUMMARY

- ❖ We currently have 114 total enrolled from July 1, 2020 to present.
- ❖ GED 25 participants Enrolled since July 1, 2020
- ❖ 50 Workshops completed since July 1, 2020
- ❖ 7 Employed since July 1, 2020
- ❖ 14 Success Stories since July 1, 2020
- ❖ 6 youth completed WEX
- ❖ 7 obtained employment from WEX

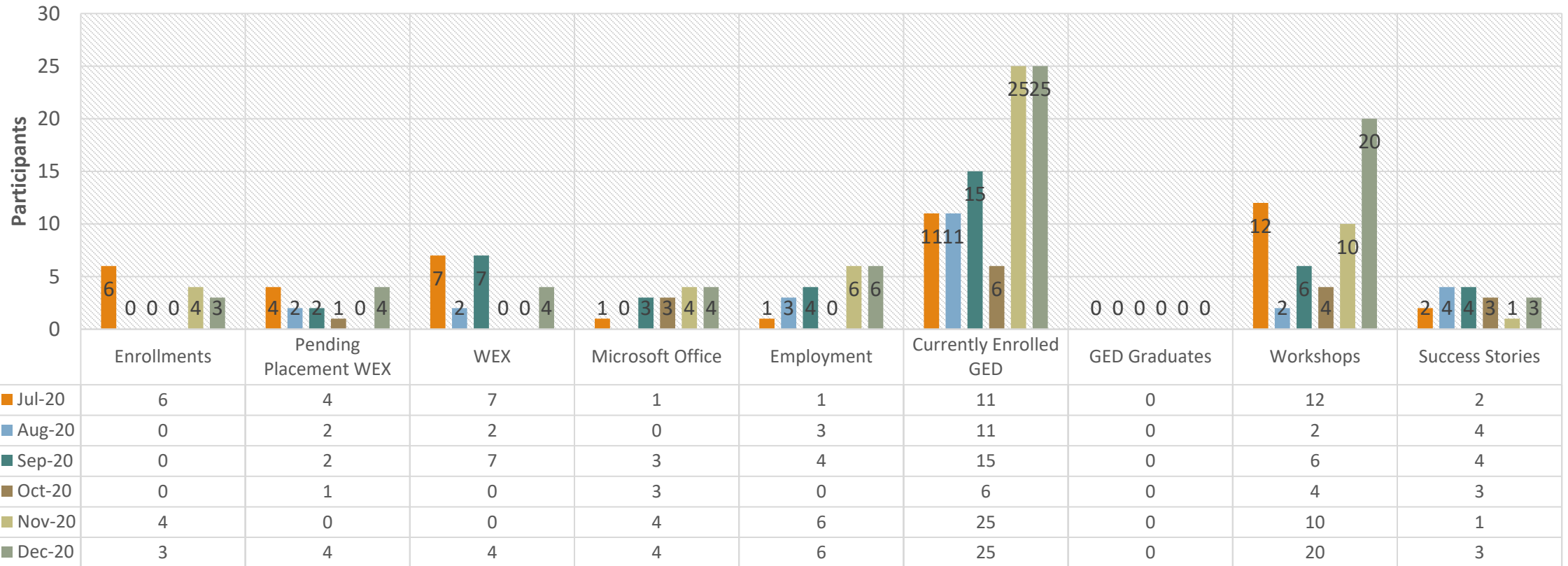
CITY OF ATLANTA STEP FORWARD

NEW PARTNERSHIPS:

- Juvenile Court (Probation Services)
- Atlanta Housing Government and External Affairs
- Atlanta Virtual Academy
- Youth Build (Restored Partnership)
- ATL-Coin Laundry (homeless Youth)
- City of Atlanta Department of Recreation – Nicolas Clark
- Young Adult Guidance Center (YAGC) – Tyelisha Johnson Works with homeless youth that helps them get re-established back into society.
- Board of Education K 12 – Deborah Andrews Assists with providing withdrawal documents for youth that dropped out of High School in the City of Atlanta.
- Gangsters to Growers- Ms. Henderson
- Nicholas House- Nicole Peyton
- Youth Build- Kristina Smith and Frederica White
- Fathers Incorporated- Javin Foreman
- Atlanta Housing Authority- Elon Osby
- U.S. Army- Staff Sergeant Early
- Department of Juvenile Justice - Patrice Wuerth
- Atlanta Tech- Michelle Jackson
- Atlanta Public School K-12- Shannon Bryant
- Greening Youth Foundation- Eboni Preston



YOUTH FY First & Second Quarter 2020 Report





Success Story

Customer: Malik Major

Youth Manager: Glenda Allen

Participant is gaining great skills, knowledge, and stability. Since being enrolled in the Step Forward Youth WEX Program, which provides Atlanta youth work readiness through partner employers, training, financial literacy workshops and skills assessment; Malik has obtained a stable place to live and is currently employed. Malik said, “It feels so good to finally be stable and learning how to budget and gain confidence. Thank you, Mrs. Allen and WorkSource Atlanta for being there for me.” Malik was homeless and eligible for the programs under the homeless grant and the WIOA Youth Program. When Malik has completed the eight weeks of work readiness he will then enroll in the New Horizons Microsoft Office Boot Camp program to obtain a Microsoft Office Certification.

ADULT/DW SERVICES

AGENCY FOCUS

- Measurable Skills Gain
- Individualized Career Plans
- Retention Services
- Placements for customers who have completed trainings

COVID-19 UPDATES

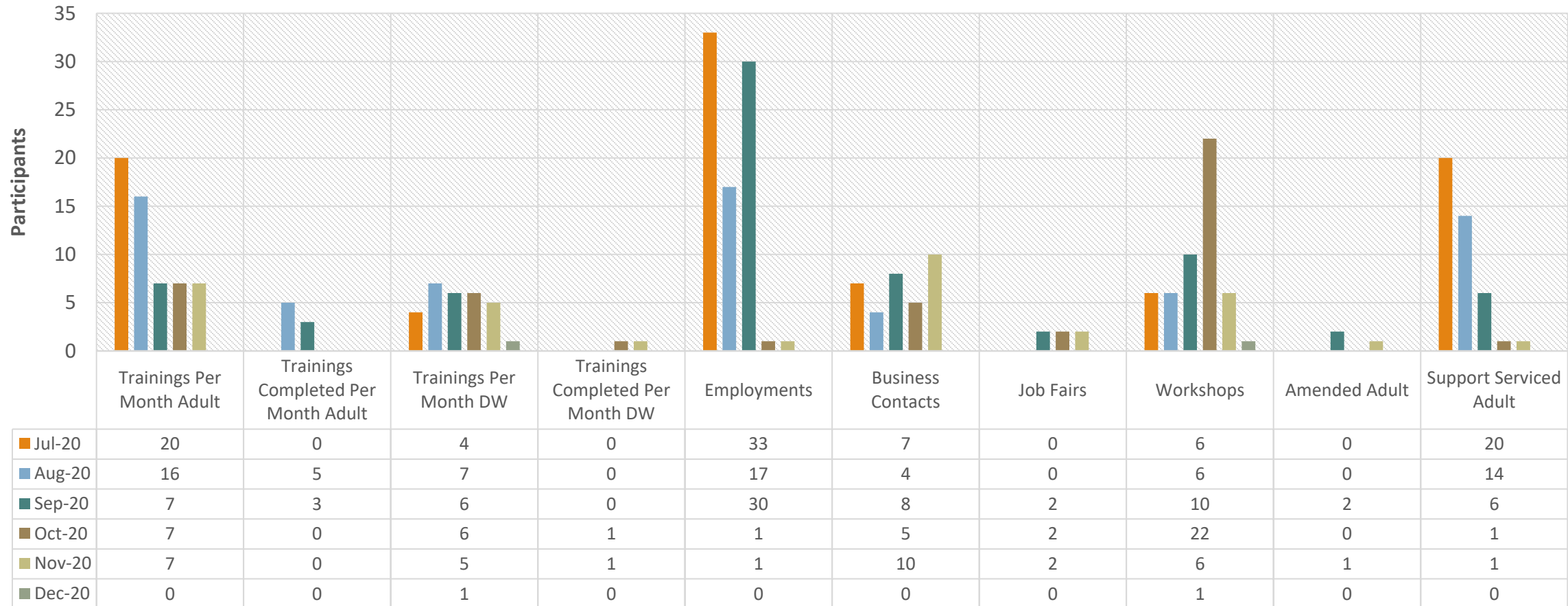
- Many calls for rental and utility bill assistance for non enrolled customers.
- Continue to receive a high volume of calls for unemployment compensation assistance.

Approved ITA Per Training Provider PY 20 Fiscal Year

Provider Name	Type	# of ITA	Amount	Provider Name	Type	# of ITA	Amount
Interactive College of Technology	ITA	1	\$2,334	Georgia Piedmont Technical College	ITA	2	\$5,200
Digital Craft	ITA	2	\$14,000	Cumberland Medical Institute	ITA	9	\$39,450
ATG	ITA	1	\$3,995	Daly's Truck Driving School	ITA	8	\$35,109
GA State University	ITA	2	\$8,415	Kennesaw State Continuing Education	ITA	3	\$12,348
Fortis College	ITA	2	\$12,000	Atlanta Technical College	ITA	31	\$60,672.41
iCode Academy, Inc	ITA	7	\$38,255	New Horizons Computer Learning Center of Atlanta	ITA	7	\$35,000
Target IT	ITA	2	\$14,000	Katlaw Trucking Driving School	ITA	32	\$109,310
Dental Staff School	ITA	2	\$7,000	Georgia Institute of Technology	ITA	1	\$6,500
Construction Education Foundation of Georgia	ITA	30	\$145,000				
Gwinnett Technical College	ITA	1	\$4,413.17				
Clayton Sate University	ITA	5	\$18,296.13	Total		99	\$581,890



Adult/DW FY First and Second Quarter 2020 Report



■ Jul-20
 ■ Aug-20
 ■ Sep-20
 ■ Oct-20
 ■ Nov-20
 ■ Dec-20



Business Services

November:

Global Apprenticeship

Attendees: 5

Jobs Gained: 0

Prince Telecom, Minute Men Staffing, FSM Group LLC, Jobrise, MEI, Premium Security Service LLC, Bennett's Deli Market, Cornerstone Building Brands

Attendees: 30

jobs Gained: 0

December:

Countalytics

Job Fair TBD

Customer: Karlton Spaulding

TDS: Kenya Williams

Training Provider: Daly's Truck Driving School

Training Program: CDL Training

High Demand Field of Study: Commercial Truck Driver License

Mr. Spaulding began the process of obtaining WIOA funding in January of 2020. He is approaching the end of his residency at Dismas Charities and wanted to make sure he had a plan in place for his future. Mr. Spaulding's goal is to own his own trucking company and he decided that his first step in achieving that goal would be to obtain his CDL. Mr. Spaulding came into Worksource Atlanta for assistance with obtaining WIOA funding. He experienced a few barriers along the way with one of the barriers being Covid-19. However, with perseverance and persistence he was able to begin CDL classes on August 8, 2020 at Daly's.

Success Story