



Atlanta
**WORK
SOURCE
GEORGIA**
Connecting Talent with Opportunity
A proud partner of the AmericanJobCenter network



Atlanta City Council | Community Development / Human Services
WorkSource Atlanta

October 13, 2020
Katerina Taylor, Executive Director

Systems Change for Economic Mobility

All 5 Local Workforce development Boards (LWDBs) have prototyped and piloted, with success, a new single WIOA eligibility process, including an online eligibility webinar, info session, single application, and more.

Customer and staff feedback has been positive and is on-going with refinements being made to ensure high customer engagement and user-friendly processes.

The project will collectively result in more individuals being able to enter and advance in the labor market with the first step of successfully enrolling in and receiving WIOA services. Economic mobility will be increased by:

- **Apply a race, equity and inclusion lens to bring focus to how and where workforce training services and supports are deployed across the entire region**
- **More equitably expanding training opportunities across the region**
- **Reducing barriers to enrollment through a uniform, customer-friendly process**
- **Stronger connection between nonprofit organizations and LWDBs to better serve their clients**

Customer Surveys being executed Week of October 12th



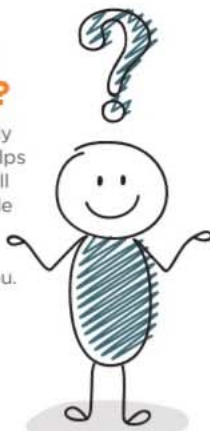
	Supportive Service	COA
Prior to COVID	Meals & Transportation Per-diem (\$12 per day in classroom training)	
	Transportation: Public Transit	X
	Transportation: Gas Card	
	Child Care	X
	Uniforms, Tools & Equipment	X
	Rental Assistance	
Emergency Support (COVID Response)	Need Related Payments	\$2000
	Computers	\$500
	Auto Insurance	
	Rental Assistance	
	Hot Spots	
	Food Assistance: Not to exceed 2 months	\$200 WK
	Housing Assistance: 1-time payment of \$500	X
	Utilities: One month's payment of utilities not to exceed \$150	\$150
	Transportation: Auto repair Assistance	\$500
	Continuation of childcare – additional support	
	Cellphone: \$50 Two Months	X
Policy but not frequently used (Prior to COVID)	Work Clothing (Includes clothes for interviews/boots/shoes)	
	Application Fees and GED Fees	X
	Drug Testing and Background Checks (By Employer)	
	Licenses: Business, drivers license etc.	X
	Rent: \$1,000 one month or \$1800 to include back rent	
	Auxiliary Aids	X
	Utilities	
	Medical/Health Care	X
	Car Repairs	
	Bonding and Liability Insurance	
	Haircuts, personal grooming and hygiene	X
	Auto Repair	
	Application Fees and GED Fees	X



INTERESTED IN TRAINING?

WorkSource is a federally funded program that helps put people to work! We'll assess your skills, provide funding for training, and help you find a career that's right for you.

Follow the steps below to apply for WIOA Funded training!



STEP 1

Determine if you are applying as an Adult or Dislocated Worker?

Watch "How to Submit Your Eligibility Documents for WIOA Funded Services" at www.atlworks.org/eligibility.

STEP 2

Complete Required Documents

- Eligibility Checklist:
Adult or Dislocated Worker
- WIOA Eligibility Application
- Grievance and Complaint Policy
- Register on the Worksource Georgia Portal

STEP 3

Gather Required Documents

Proof of:

- Citizenship & Employment Eligibility
- Age/DOB
- Social Security Number
- Residency
- Selective Service (Males born after 1960)
- **Adult:** Low Income Status
- **Dislocated Worker:** Dislocated Worker Status

STEP 4

Upload Required Documents to the WorkSource Georgia Portal

Please upload completed packets only. Once your packet is received, our goal is for you to be approved for training in 30 business days!

STEP 5

Are you Eligible?

Eligibility Specialist will review your documents and follow-up with you within 7 business days.

YES

Eligibility Specialist will provide you with information about the Starting Your WIOA Program Session.

NO

Eligibility Specialist will contact you with Referral Services.

STEP 6

Starting Your WIOA Program

A session that provides you with everything you need to know as a WIOA eligible participant from career exploration opportunities to successful steps for program completion.

STEP 7

Complete Your WIOA Program

- **Complete research-related questions:**
 - Am I selecting the right industry?
 - Will this industry provide me with the opportunity to support my needs?
 - Does this school help me get the license, certification, or degree that I need?
- **Meet 1:1 with Career Advisor**

STEP 8

Submit Your WIOA Program Documents for Enrollment

STEP 9

Enrollment Determination

Career Advisor will review your documents.

YES

Approved for training!

NO

Career Advisor will provide you with alternative resources.

STEP 10

Attend & Complete Training

As you prepare to complete training, work with your Career Advisor to attend workshops on preparing for interviews and job search support.

STEP 11

Become Employed!

STEP 12

Follow-Up

A Workforce staff member will follow-up with you after you have achieved employment.



SCEM: Director Update

Starting Your WIOA Program Numbers

	August			September*			Total		
	R	A	%	R	A	%	TR	TA	T%
CoA	25	24	96%	16	14	88%	75	71	95%
WorkSource Metro Atlanta (Regional Numbers)	200	158	79%	164	133	81%	565	458	81%

R = Registered
 A= Attended
 % = Attendance Percentage

TR =Total Registered
 TA= Total Attended
 T% = Total Attendance Percentage
 TEA= Total Eligibility Applications: Application Date
 (Starting at June 10th)





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WorkSource Atlanta Budgets, Grants and Monitoring



Projected PY'18 and FY'19 Spending as of August 2020

WorkSource Atlanta								
Program Expenditures Analysis								
Where We Are (Status Update)								
Program Name	Program Year	Total Grant Funding Amount	Inter-Grant Transfers	Adjusted Grant Funding	Actual Amount Spent as of 08/15/2020	Available	Obligations-Contracts/ITA vouchers/Work experience obligations	Remaining to be Spent as of 08/15/2020
WIOA - Adult	2018-2019	\$ 1,241,766	\$ 1,389,448	\$ 2,631,214	\$ 2,631,214	\$ -		\$ -
	2019-2020	\$ 1,033,376	\$ 273,444	\$ 1,306,820	\$ 363,322	\$ 943,498	\$ 300,775	\$ 642,723
		\$ 2,275,142	\$ 1,662,892	\$ 3,938,034	\$ 2,994,536	\$ 943,498	\$ 300,775	\$ 642,723
WIOA - Dislocated Worker	2018-2019	\$ 1,481,516	\$ (1,389,448)	\$ 92,068	\$ 92,068	\$ -		\$ -
	2019-2020	\$ 1,760,963	\$ (273,444)	\$ 1,487,519	\$ 78,823	\$ 1,408,696	\$ 1,079,729	\$ 328,967
		\$ 3,242,479	\$ (1,662,892)	\$ 1,579,587	\$ 170,891	\$ 1,408,696	\$ 1,079,729	\$ 328,967
WIOA - Youth	2018-2019	\$ 1,429,588	\$ -	\$ 1,429,588	\$ 1,429,588	\$ -		\$ -
	2019-2020	\$ 1,284,803	\$ -	\$ 1,284,803	\$ 427,265	\$ 857,538	\$ 795,127	\$ 62,411
		\$ 2,714,391	\$ -	\$ 2,714,391	\$ 1,856,853	\$ 857,538	\$ 795,127	\$ 62,411
Total Grants 2018-2019		\$ 4,152,870	\$ -	\$ 4,152,870	\$ 4,152,870	\$ -	\$ -	\$ -
Total Grants 2019-2020		\$ 4,079,142	\$ -	\$ 4,079,142	\$ 869,410	\$ 3,209,732	\$ 2,175,631	\$ 1,034,101
Total WIOA		\$ 8,232,012	\$ -	\$ 8,232,012	\$ 5,022,280	\$ 3,209,732	\$ 2,175,631	\$ 1,034,101
Other Funding:								
Impact Project (IPAH)		\$ 397,180		\$ 397,180	\$ 397,180	\$ -		\$ -
		\$ 397,180	\$ -	\$ 397,180	\$ 397,180	\$ -	\$ -	\$ -
Total All Funding		\$ 8,629,192		\$ 8,629,192	\$ 5,419,460	\$ 3,209,732	\$ 2,175,631	\$ 1,034,101

National Emergency Grant Update

Grant period	March 1, 2020 – June 30, 2022
Award Amount	\$550,000.00
<ul style="list-style-type: none"> ➤ Key Grant Parameters 	<ul style="list-style-type: none"> • Designed to aid dislocated, underemployed or unemployed jobseekers impacted by COVID-19 • Fulfilled through Work Experience assignments at nonprofit or government agencies • Must be a City of Atlanta resident to qualify or laid off by an employer within the City of Atlanta
<ul style="list-style-type: none"> ➤ Targeted Outreach 	<ul style="list-style-type: none"> • WSA Website & Social Media • COA (City Council, Constituent Services, ATL 311) • Atlanta Beltline • Invest Atlanta • Atlanta Public Schools • Multiple Nonprofits and CBOs
<ul style="list-style-type: none"> ➤ Participant Target Number ➤ Potential Worksite Reps Who Attended Info Session ➤ Jobseekers Who Attended Orientation (To-Date) 	<ul style="list-style-type: none"> ➤ 40 – 50 ➤ 40+ ➤ 12
<ul style="list-style-type: none"> ➤ WEx Positions (Designed to mitigate the spread of COVID-19) 	<ul style="list-style-type: none"> • COVID-19 Call Center Agent • COVID-19 Contact Trace • COVID-19 Custodian • COVID-19 PPE Asset Management Specialist/PPE Inventory Clerk • COVID-19 Temperature Screener & Social Distancing Monitor • COVID-19 Workplace Sanitation Specialist • Food Services Assistant for COVID-19 Response
<ul style="list-style-type: none"> ➤ WEx Wage/Length 	\$12 - \$20/hour; Up to 40 hours/week; Up to 16 weeks

*Work Experience (WEx) is a planned, structured learning experience that takes place in a workplace for a limited period of time. They may be paid or unpaid, as appropriate and consistent with other laws, such as the Fair Labor Standards Act. A WEx may be arranged within the private for-profit sector, the non-profit sector, or the public sector.



TechHire and Homeless Grant Update

Updates:

- Closeout instructions have been received
 - Requested technical support from DOL
 - Anticipate final close out in November
-
- Homeless Grant was fully spent
 - 307K spent in payroll for Work Experiences during

Findings and Actions

October 25, 2019 WSA was sanctioned by our state monitor, TCSG, for not addressing findings from program year 2017, for not holding regularly scheduled board meetings and other items. WSA has continued to address findings, request technical help as needed, and host regularly scheduled board meetings

On October 9th only two findings remained but will be submitted for completion to TCSG by close of business October 16th



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WorkSource Atlanta One Stop and Career Services Update

One-Stop Partner Highlights



- Collaboration with Georgia Department of Labor to provide basic job seeker services and UI services 5 days a week at the One-Stop Center.
- Strategic Partnerships with Mayor's Office of Immigrant Affairs and Mayor's Office of Equity, Diversity and Inclusion.
- Developed relationships Department of Juvenile Justice, UPS, CVS, and Delta Global Services among others to provide hiring events for those businesses
- Host site for a total of 6 interns as part of the Senior Community Service Employment Program with AARP Foundation



CITY OF ATLANTA STEP FORWARD

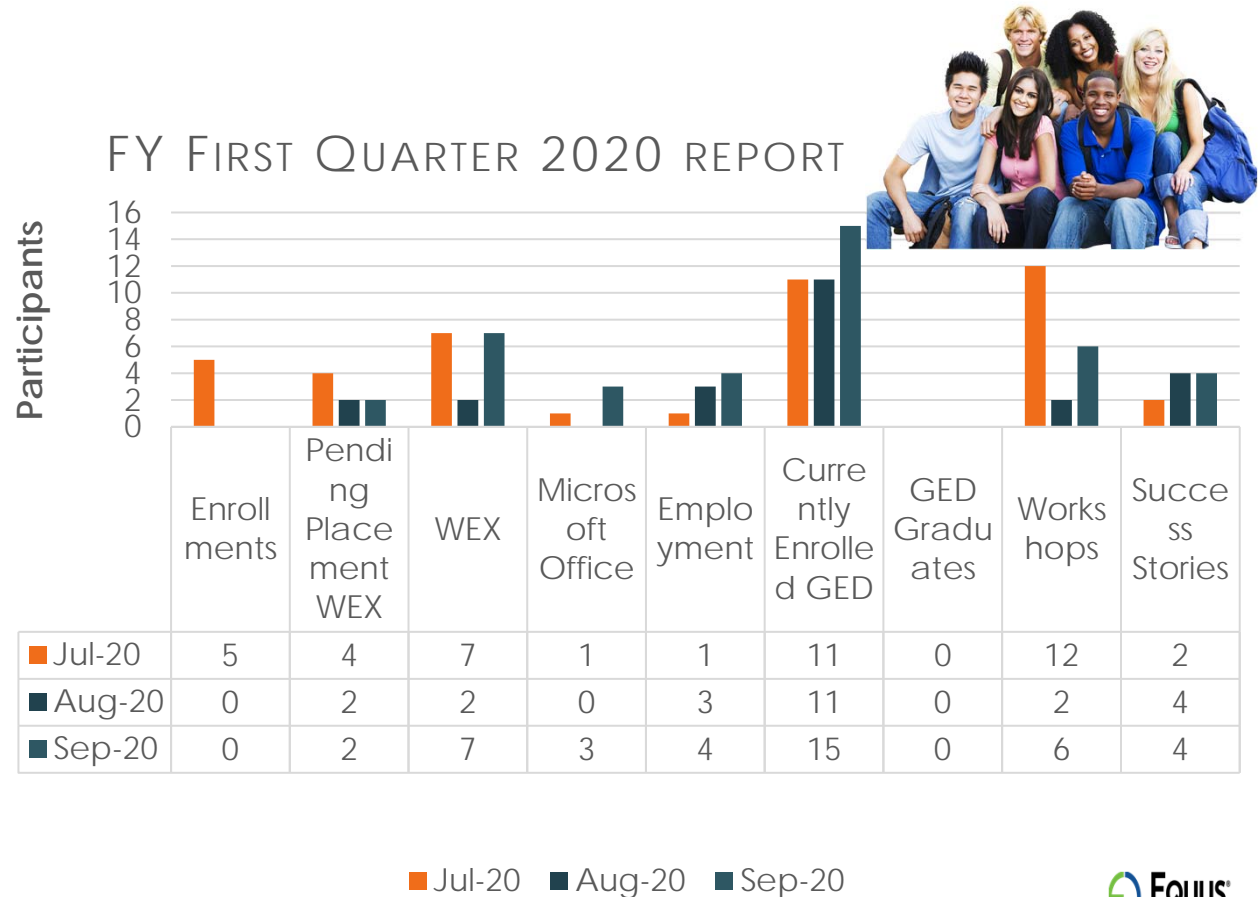
New partnerships:

- Juvenile Court (Probation Services)
- Atlanta Housing Government and External Affairs
- Atlanta Virtual Academy
- YouthBuild (Restored Partnership)
- ATL-Coin Laundry (homeless Youth)

Outreach efforts:

250 Flyers were distributed to six local apartment complexes.

FY FIRST QUARTER 2020 REPORT



ADULT/DW SERVICES

New Partnerships:

- Atlanta Housing Authority
- Our focus for this quarter:
- Measurable Skills Gain
 - Individualized Career Plans
 - Retention Services

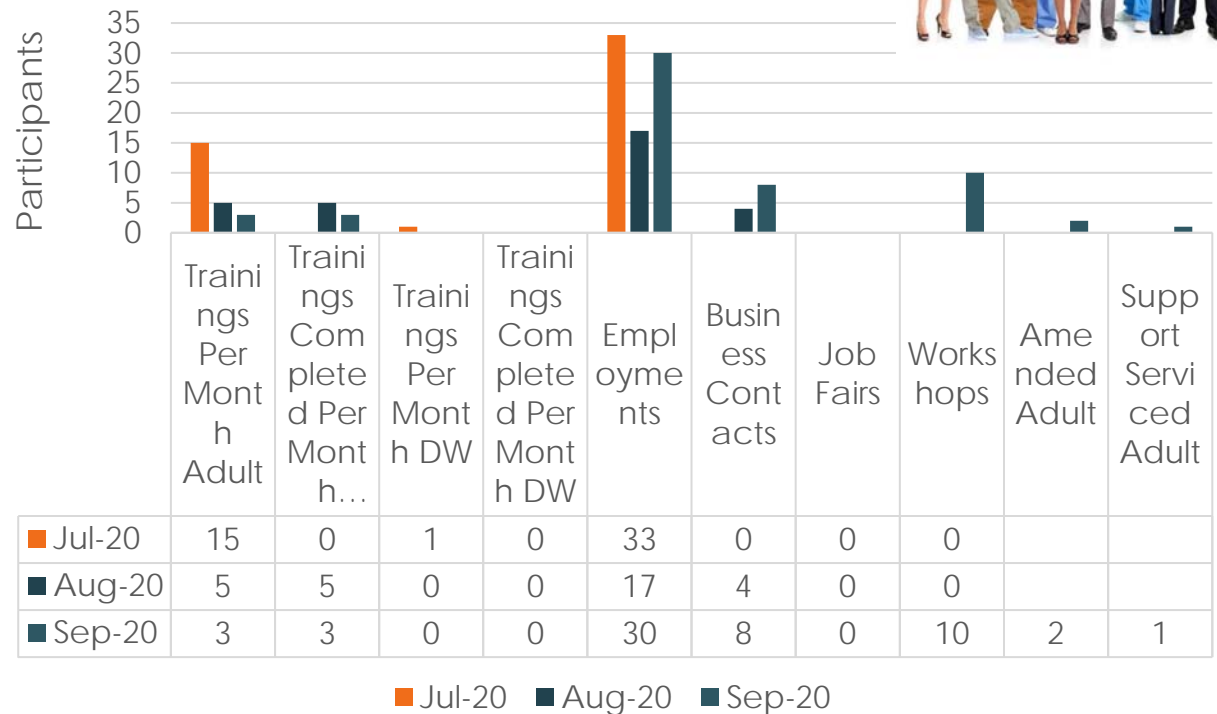
Covid updates:

- Many calls for rental and utility bill assistance for non enrolled customers.

Business Services:

- Two Virtual job Fairs scheduled for October.

FY FIRST QUARTER 2020 REPORT



WorkSource Atlanta is now recruiting Out of School Youth

To be eligible for WIOA Youth Out of School funding, an individual must be:

- Be 16-24
- Not be attending any school; and
- Meet one or more of the employment barriers listed below:
 - Dropped out of high school;
 - Within the age of compulsory attendance but has not attended for at least the most recent complete school year calendar quarter; Holds a secondary school diploma, or recognized equivalent, and is low income and either basic skills deficient or an English language learner;
 - Justice system involved;
 - Homeless or a runaway; In foster care, or aged out of foster care, or has attained 16 years of age and left foster care for kinship guardianship or adoption;
 - Eligible for assistance under the Social Security Act, or in an out-of-home placement; Pregnant or parenting; Disabled; or,
 - Is low income and requires additional assistance to enter or complete an educational program or to secure and hold employment.

STEP Forward Youth Program NOW ACCEPTING APPLICATIONS!!



Work Experience Program
Earn \$12.00 an Hour for up to 8 Weeks!!

STEP Forward Services

Entrepreneurship	Paid Internships	Financial Literacy
Job Search	Resume Assistance	Job Shadowing
GED Prep/Testing	Career Exploration	Work Readiness
College Planning	Leadership Skills	Career Counseling

WorkSource Atlanta is interviewing youth ages 16-24 for work experience opportunities. You will be able to work up to 40 hours a week for up to 8 weeks and earn \$12.00 an hour. Bring your photo ID, Social Security Card and complete an interview and assessment. Call **404-546-3000** or **470-219-8102** for more information

To be eligible, you must reside in the City of Atlanta in one of the zip codes listed below.

30303 30306 30309 30312 30315 30318 30324 30329 30342
30304 30307 30310 30313 30316 30319 30326 30331 30354
30305 30308 30311 30314 30317 30322 30327 30336 30363



WorkSource Atlanta is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

WSA Board Meeting Information



2020 Remaining Board of Director Meetings

Board Meeting	Date
WSA Board Meeting	Thursday October 22 nd 11:00am-1:30pm Microsoft Teams
WSA Board Meeting	Thursday November 19 th 11:00am- 1:30pm Microsoft Teams

