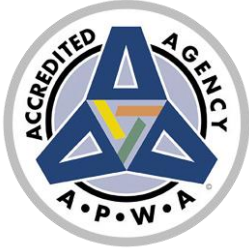




CITY OF ATLANTA
DEPARTMENT OF PUBLIC WORKS



Prepared for
City Utilities Committee

FY20Q4 Quarterly Report

Presented August 25, 2020

MAYOR KEISHA LANCE BOTTOMS

JAMES A. JACKSON JR., COMMISSIONER

DALE FAMBROUGH, INTERIM DEPUTY COMMISSIONER





| DEPARTMENT | BUDGET | Q4 ACTUAL | % |
|----------------|---------------------|---------------------|------------|
| SOLID WASTE | \$51,610,407 | \$47,819,089 | 93% |
| FLEET SERVICES | \$29,787,507 | \$28,086,840 | 94% |
| TOTAL | \$81,397,914 | \$75,905,930 | 93% |

| SOLID WASTE - FY20 Q4 COVID-19 PANDEMIC EXPENSES | |
|--|---------------------|
| Contract Labor | \$38,958.15 |
| Supplies | \$224,992.48 |
| TOTAL COSTS | \$263,950.63 |

| FY20 Q4 Solid Waste Facility Professional Cleanings | | |
|---|-----------|-----------------------------|
| # | Date | Location |
| 1 | 4/8/2020 | 124 Claire Drive, Trailer B |
| 2 | 4/23/2020 | 315 Chester Avenue |
| 3 | 6/3/2020 | 315 Chester Avenue |
| 4 | 6/19/2020 | 315 Chester Avenue |



By The Numbers

27

Personnel have test positive for COVID-19



60

Teleworking personnel daily average



22,991

COVID-19 On-hand Supplies



350

Face Mask issued on average weekly



1,194

Conduct Daily Healthcare Screenings on average weekly



Safety & Cleanup Campaigns

IF IT DOESN'T FIT, SCHEDULE IT!

- All household trash must be in plastic bags
- If an item is too large to fit into a trash cart, schedule a bulk collection
- All recycling must be loose, clean and fit inside your recycling cart
- Contact ATL311 if you suspect your solid waste has been exposed to COVID-19
- All solid waste collection schedules remain the same

Questions: visit www.atlantaga.gov/solidwaste use the ATL Solid Waste Services mobile app, or contact @ATL311 • #FitDoesntFitScheduleIt

DEPARTMENT OF PUBLIC WORKS SOLID WASTE SERVICES

OPERATION CLEAN SWEEP WE CARE ABOUT OUR COMMUNITIES.

WORKING TOGETHER TO KEEP OUR NEIGHBORHOOD STREETS CLEAN.

District 10 Council Member Andrea Boone worked closely with Solid Waste Services and the Keep Atlanta Beautiful Commission to identify areas that need litter, trash removal and grass cutting.

SATURDAY, June 27, 2020

TARGETED AREAS INCLUDE PARTS OF:

- Hudson Road
- Collier Drive NW
- Harlan Road
- ML King Blvd.
- Dollar Mill Road
- Payson Road
- Bakers Ferry Road

IMPORTANT REMINDER
The Department of Public Works encourages anyone engaging in public activities in groups of 10 or more to follow CDC Guidelines, including the practice of social distancing and wearing face masks.

DISTRICT 12 NEIGHBORHOODS

Peopletown, Pittsburgh, Joyland, High Point

UNIVERSITY AVE + PRYOR RD COMMUNITY CLEANUP

JUNE 27 9:00 AM

JUNE 27 12:00 PM

SUPPLIES PROVIDED @ 1251 PRYOR ROAD

RSVP @ BIT.LY/KEEPATLANTACLEAN

Any questions, please email Council Member Joyce Sheperd at jmsheperd@atlantaga.gov or call 404.330.6053

SOLID WASTE RECOVERY PLAN

FIX IT ATL PHASE 2

- Implementation of a citywide beautification campaign.
- Cross departmental collaboration for maximum coverage.

PERSONNEL REALIGNMENT

- Partnership with Mayor's Office of Immigrant Affairs – Diversity Initiative.
- Hiring Blitz Campaign.
- Teleworking Repositioning

WORKSOURCE ATL

- Grant Funded Initiative for displaced workers.



The Department of Public Works has a multi-step process for notification and mitigation protocols regarding positive COVID-19 test for DPW employees. Responsibilities for each department involved in the process is outlined below:

Human Resources

- Verification of information
- Completion of COA Pandemic Coordination Team survey
- Facilitation of employee’s return to work status

Emergency Preparedness

- Outline mitigation recommendations:
 - I. Professional cleaning of facilities and vehicles
 - II. Employee and instruction regarding monitoring COVID-19 symptoms
 - III. Strongly encourage team members to get tested
 - IV. Provide updated listings of COVID-19 testing sites
- Coordination with Communication department on messaging.
- Send email draft to the COA Pandemic Coordination Team for approval.
- Send out NotifyATL/Everbridge alerts to DPW employees.

Communications

- Send departmental email notification to DPW staff about recent COVID-19 occurrence, facility procedures and testing location availability.

Department of Human Resources, Chief Health Officer,
Mayor's Pandemic Coordination Team

City of Atlanta Employee
COVID-19 TESTING
Department of Public Works Only

Rosel Fann Recreation Center
365 Cleveland Ave SE, Atlanta, GA 30354
9AM – 1PM
Friday, August 14, 2020



By appointment block only:
Call the COA Wellness Center
to reserve your spot, 404-546-4731




ATLSTRONG.ORG | #ATLSTRONG


Department of Human Resources, Chief Health Officer,
Mayor's Pandemic Coordination Team

City of Atlanta Employee
COVID-19 TESTING
Department of Public Works Only

C.T. Martin Natatorium & Recreation Center
3201 M.L.K. Jr. Dr SW, Atlanta, GA 30311
10AM – 2PM
Friday, August 28, 2020



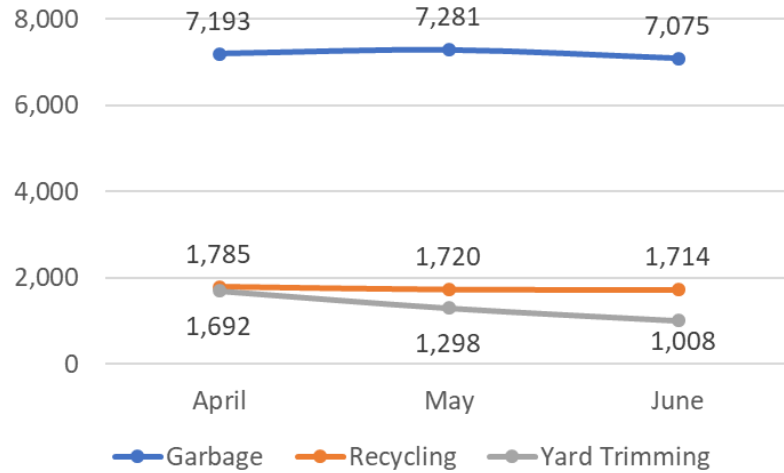
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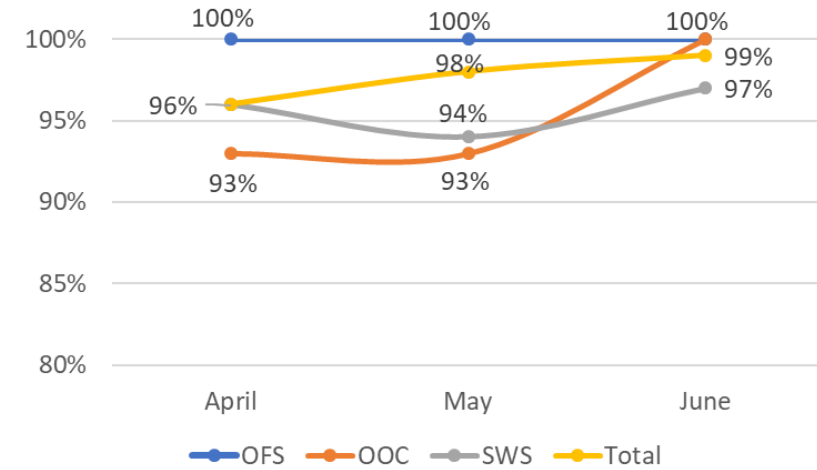
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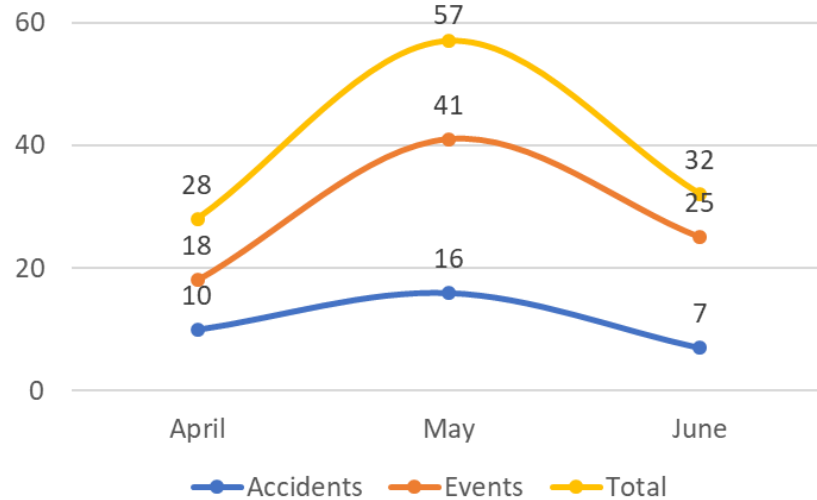
Solid Waste Service Tonnage



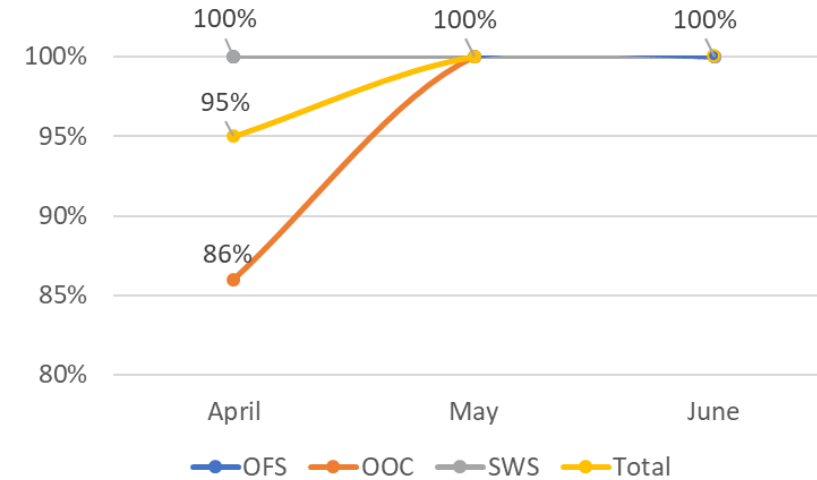
Fleet PM Compliance



Safety Events



Fleet Emissions Compliance



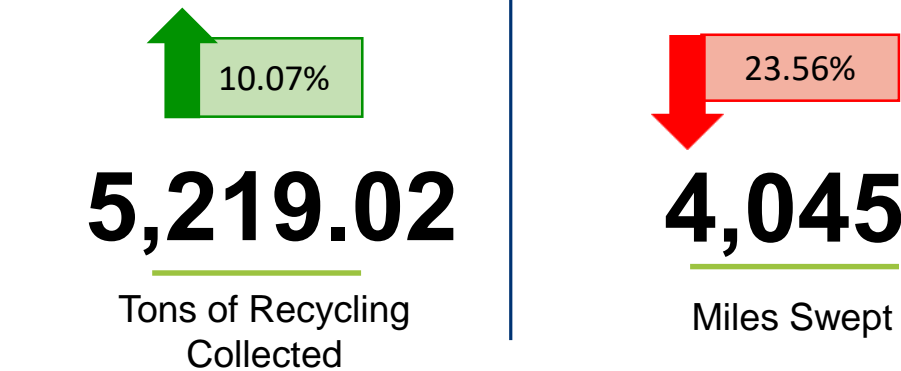
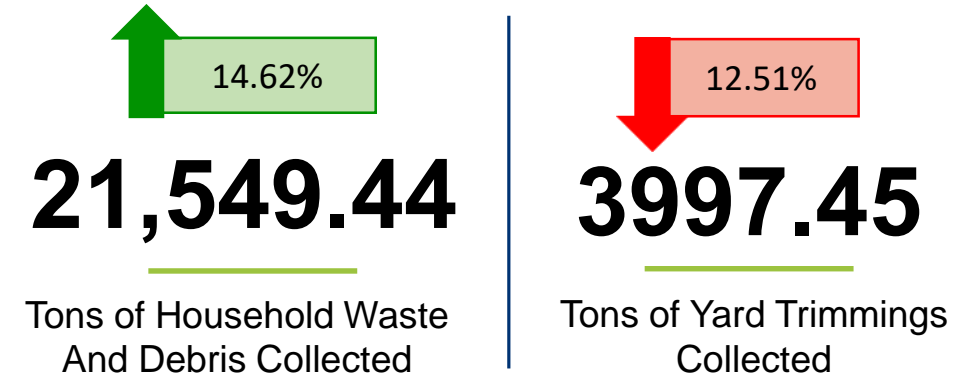
*Preventable accidents increased over the holiday season and employees working overtime.

*Preventable injuries decreased in FY20Q2 over the previous quarter due to changing seasonal/environmental factors. The warmer weather increases the chance for heat-related illnesses, insect bites and stings.

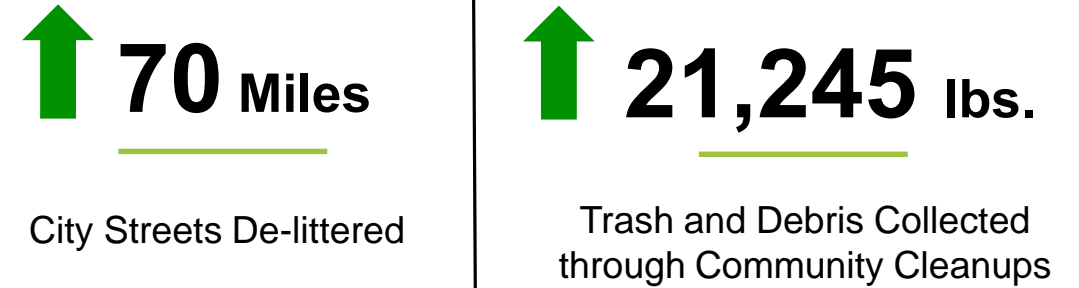




SOLID WASTE SERVICES (SWS)



KEEP ATLANTA BEAUTIFUL COMMISSION (KABC)

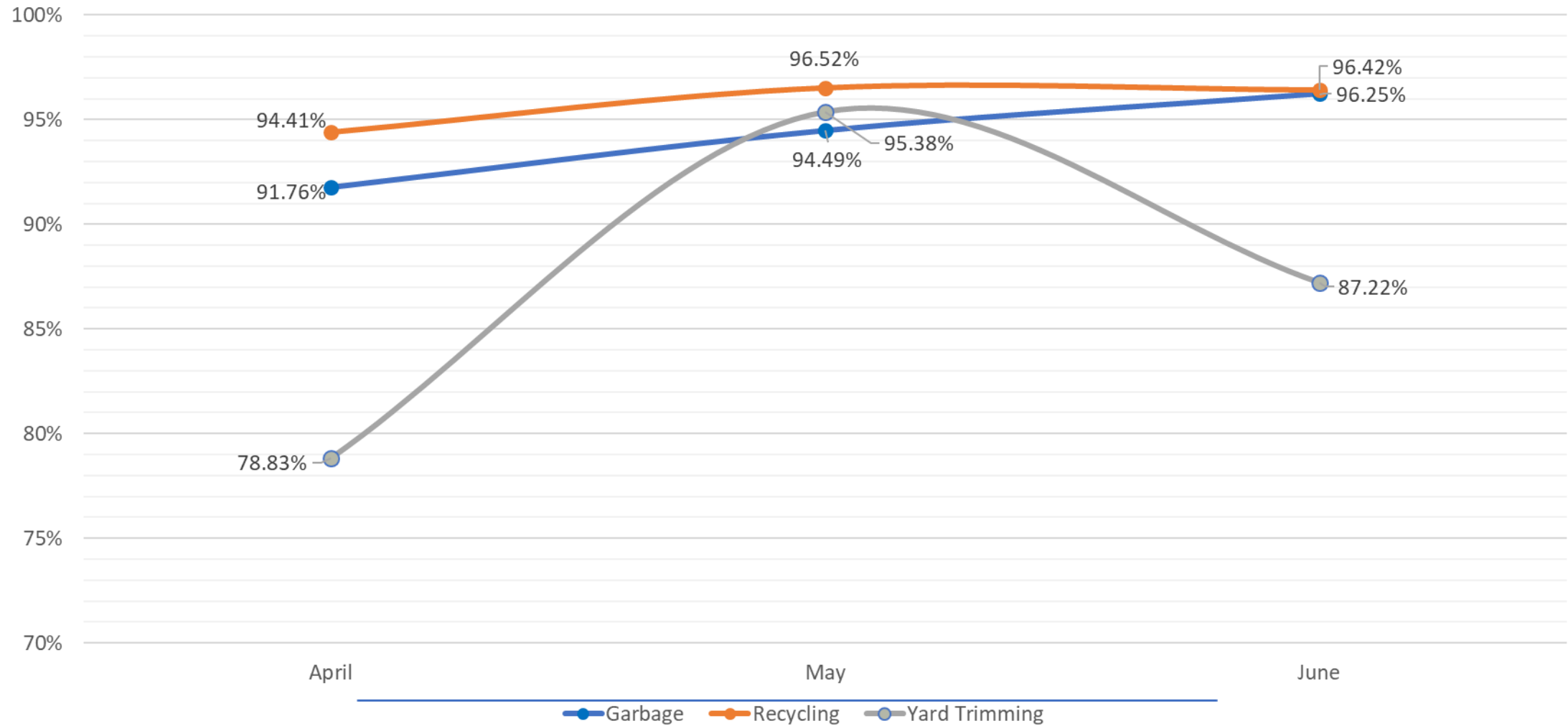


98,224

Single Family/Condo/Townhomes Serviced Weekly



Missed Residential Collections by Fiscal Year



*Numbers indicated represent Service Level Agreements (SLA) for missed collections in all categories.



VEHICLE MAINTENANCE & SERVICE

↓ 5,751

Vehicles and Equipment
Maintained and Serviced

↓ 5,763

Service Repairs
Completed

↑ 96%

City-wide Vehicle
Availability

↑ \$97,510

Revenue from
Vehicle/Equipment
Auction Sales





SAFETY TRAININGS

703.5



Total Training Hours Conducted

↓ 323

New Hire Training Hours
(Any training conducted throughout the quarter)

↓ 360

CDL Employee Training Hours

↓ 20.5

DriveCam Coaches Training Hours





| Total Positions | *Positions Filled | Positions Not Filled |
|-----------------|-------------------|----------------------|
| 665 | 550 | 115 |

Overall % Filled by Department

| DEPARTMENT | Filled | Allocated | % Filled |
|-------------------------------|------------|------------|------------|
| Office of Commissioner | 28 | 36 | 78% |
| Solid Waste Services | 380 | 457 | 83% |
| Fleet Services | 142 | 172 | 83% |

*Staffing initiatives outlined in Solid Waste Recovery Plan



Q: *What is the effectiveness of DPW Solid Waste and Recycling Operations?*

- **Garbage:** Effective July 2018, Solid Waste Services transitioned from quadrant-based collection to service area collection and optimized routes resulting in reduced fuel and operational efficiency.
- **Recycling:** DPW launched the citywide recycling education program, Feet on the Street, geared at reducing curbside recycling contamination. During the program, residents are encouraged to recycle more and receive curbside feedback on what items to recycle. The 2017 pilot reduced contamination by over 50%.
- **Bulk Collection:** Effective April 2019, residents are required to schedule bulk collection. The previous monthly quadrant-based collection resulted in an influx of missed collections, illegal dumping, and uncontrolled operational expenses. Residents can conveniently indicate what items they plan to set out and select an available collection date of their choosing via ATL311, the Solid Waste webpage, or the ATL Waste mobile application. Recent enhancements to service have been made to reduce initial wait time from 3 weeks to 1 week as of today.
- **Challenges:** Driver Turnover, Vacancies, Aging Fleet, Equipment Repairs

In FY20Q1 – Recycling collections were at 99.93%.

- July – 99.92% | August 99.92% | September – 99.94%

Q: *Is there an update to the Solid Waste Rate Study?*

A: We continue to meet with the consultants on a regular basis.

Q: *Are there Solid Waste billing resolutions?*

A: DPW anticipated there would be some issues with billing. We continue to look at issues received on a case-by-case basis. Some addresses we received were inaccurately reported. We anticipate having to assist customers for at least three more months.



CITY OF ATLANTA
DEPARTMENT OF PUBLIC WORKS

Thank You

