



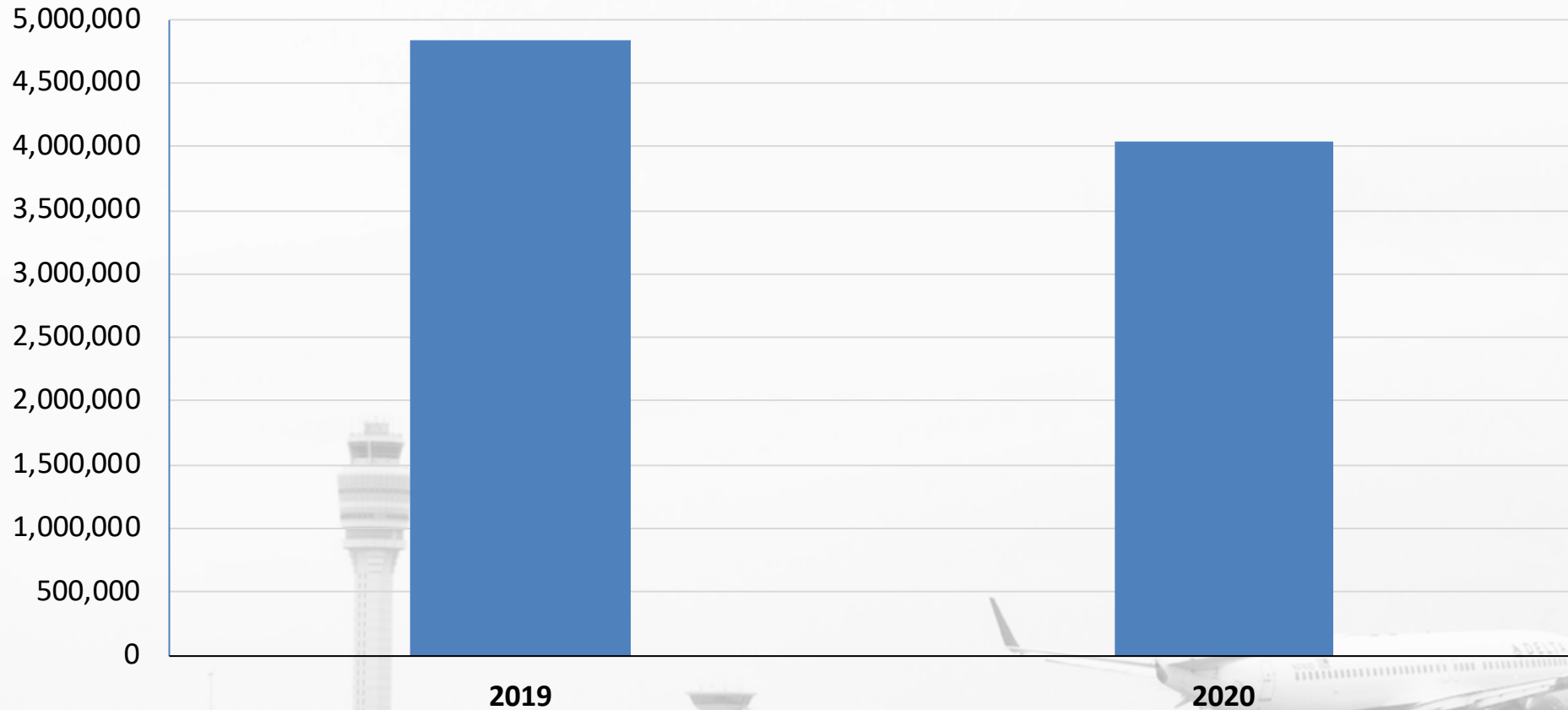
- **Operations**
- **Economic Generation**
- **Finance**
- **Ground Transportation**
- **Safety & Security**
- **Employees**
- **ATL Next**

Impact of COVID-19

- President issued China travel ban 1/31/2020
- President issued European travel ban 3/13/2020
- By end of March, global passenger load factors were down 10%
- March 2020 vs 2019
 - Domestic passenger load was down 52%. International passenger load was down 53%
- ATL Cargo up 20%
- Recovery to pre-COVID-19 levels could take 2 to 5 years

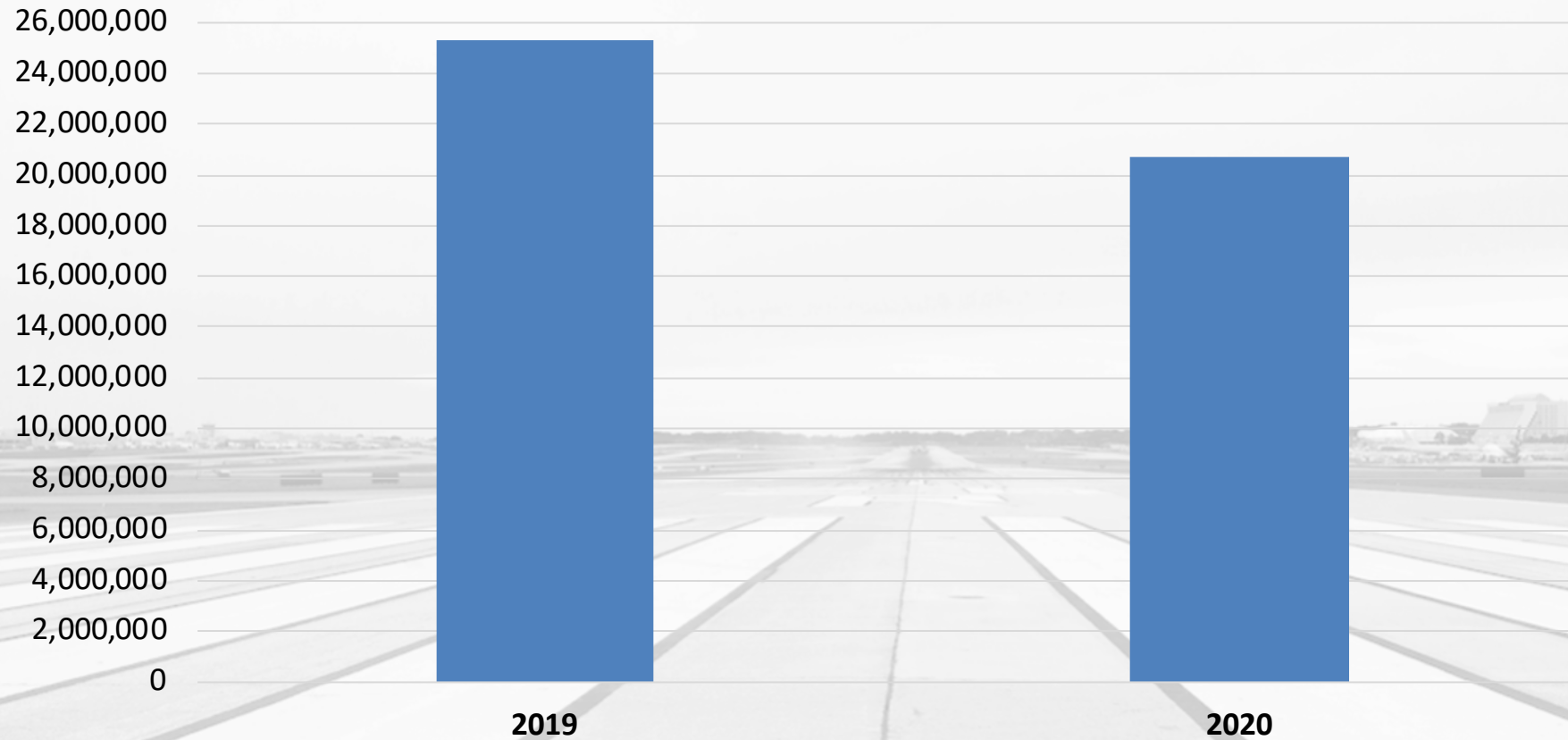


Originating Passengers - Fiscal Q3 **QTD**



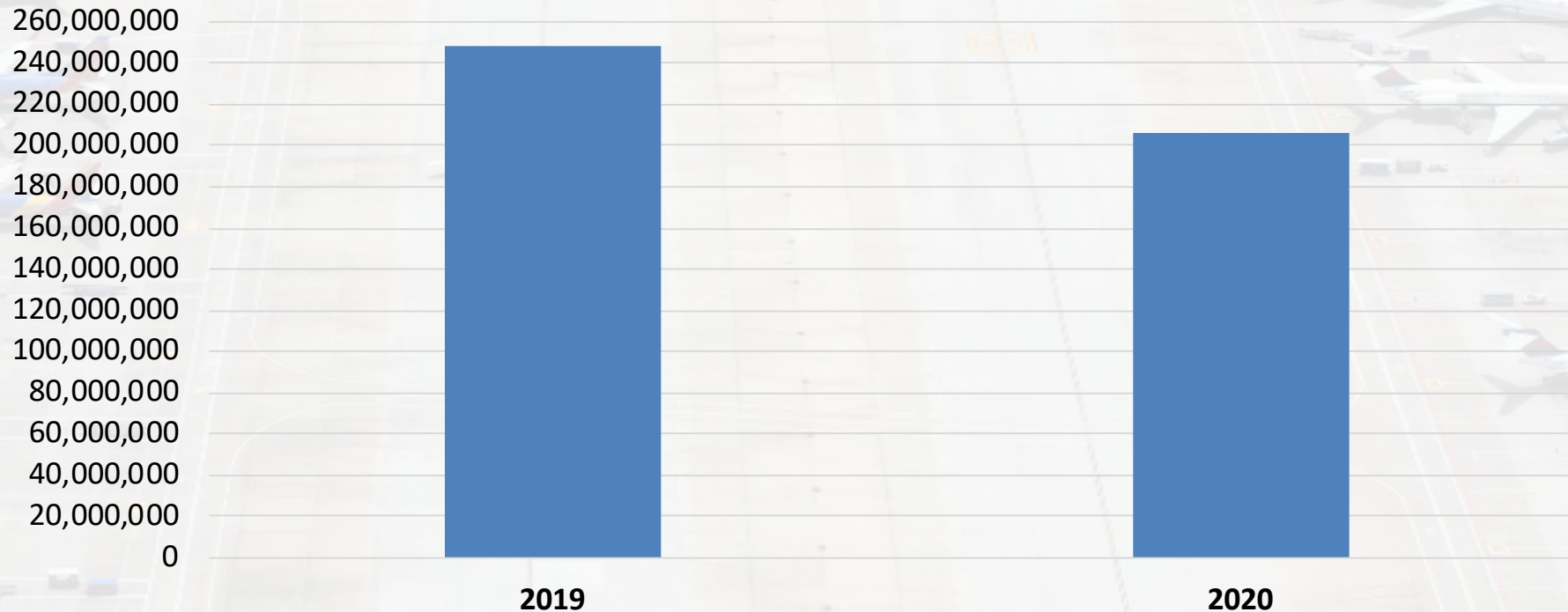
Q3 QTD Change = (792,992) or -16.39%

Total Passengers - Fiscal Q3 **QTD**



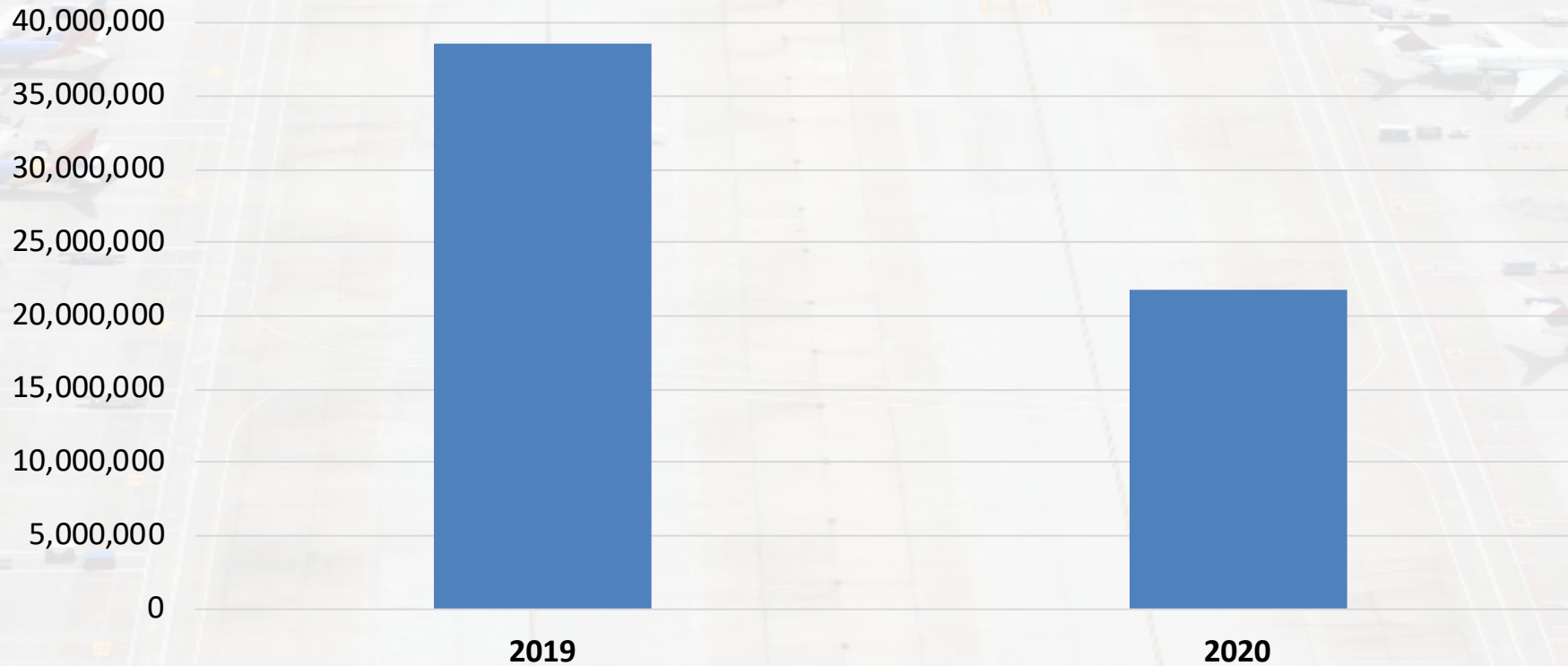
Q3 QTD Change = (4,609,473) or -18.20%

Gross Concessions and Rental Car Revenue Fiscal Q3 **QTD**



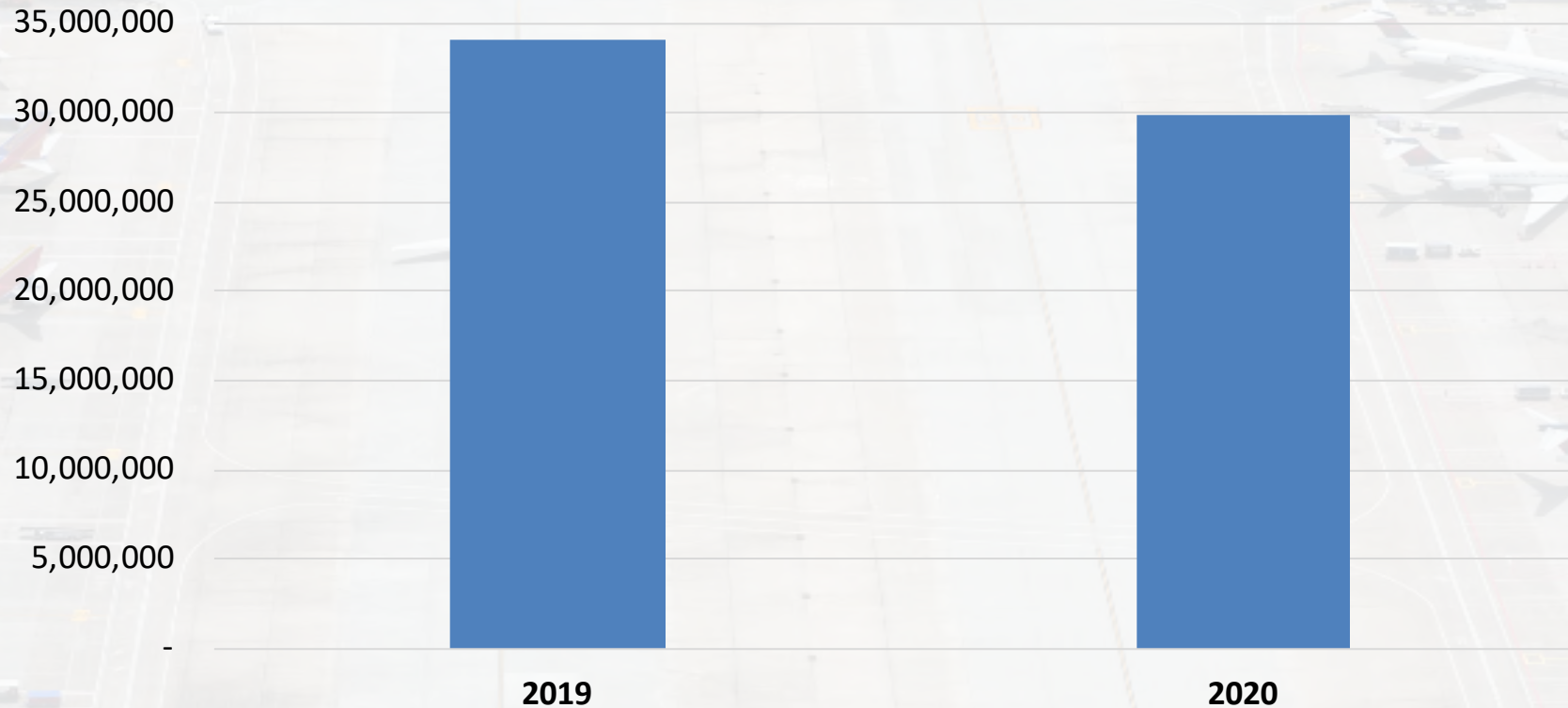
Q3 QTD Change= \$(41,552,434) or -16.77%

Aviation Concessions and Rental Car Combined Rent Fiscal Q3 **QTD**



Q3 QTD Change= \$(5,567,446) or -14.44%

Parking Revenue - Fiscal Q3 **QTD**



Q3 QTD Change = $\$(4,214,266)$ or -12.36%

Q3 Revenue and Expenses

Revenues through fiscal Q3 – \$409.7M

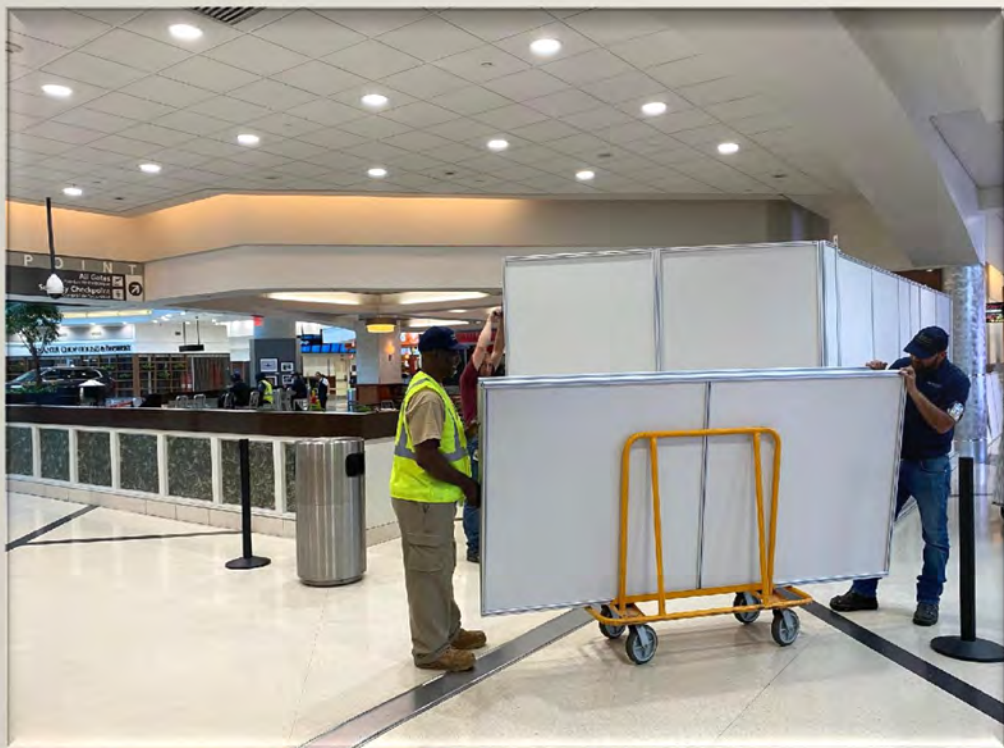
↓ \$25.9 million vs. budget

↓ \$14.4 million vs. FY2019

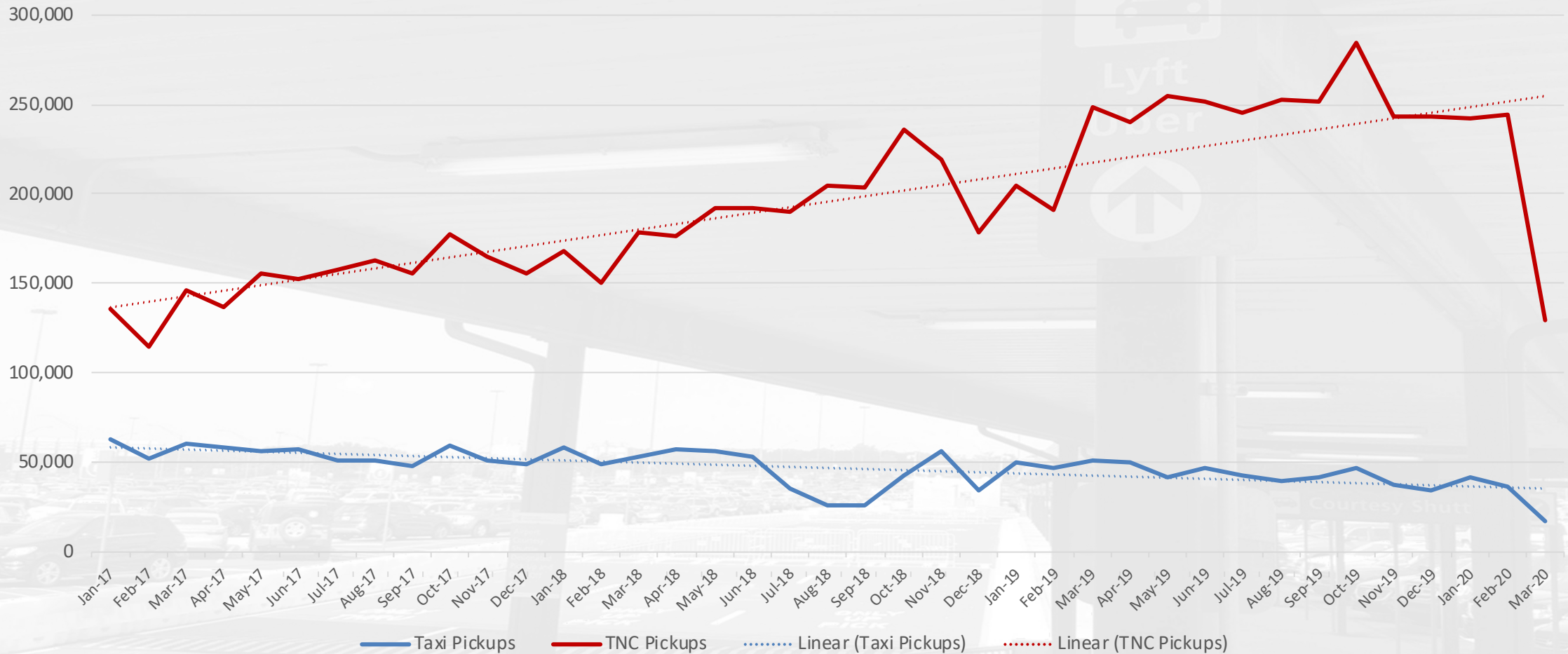
Expenses through fiscal Q3 – \$319.7M

↓ \$41.5 million vs. budget

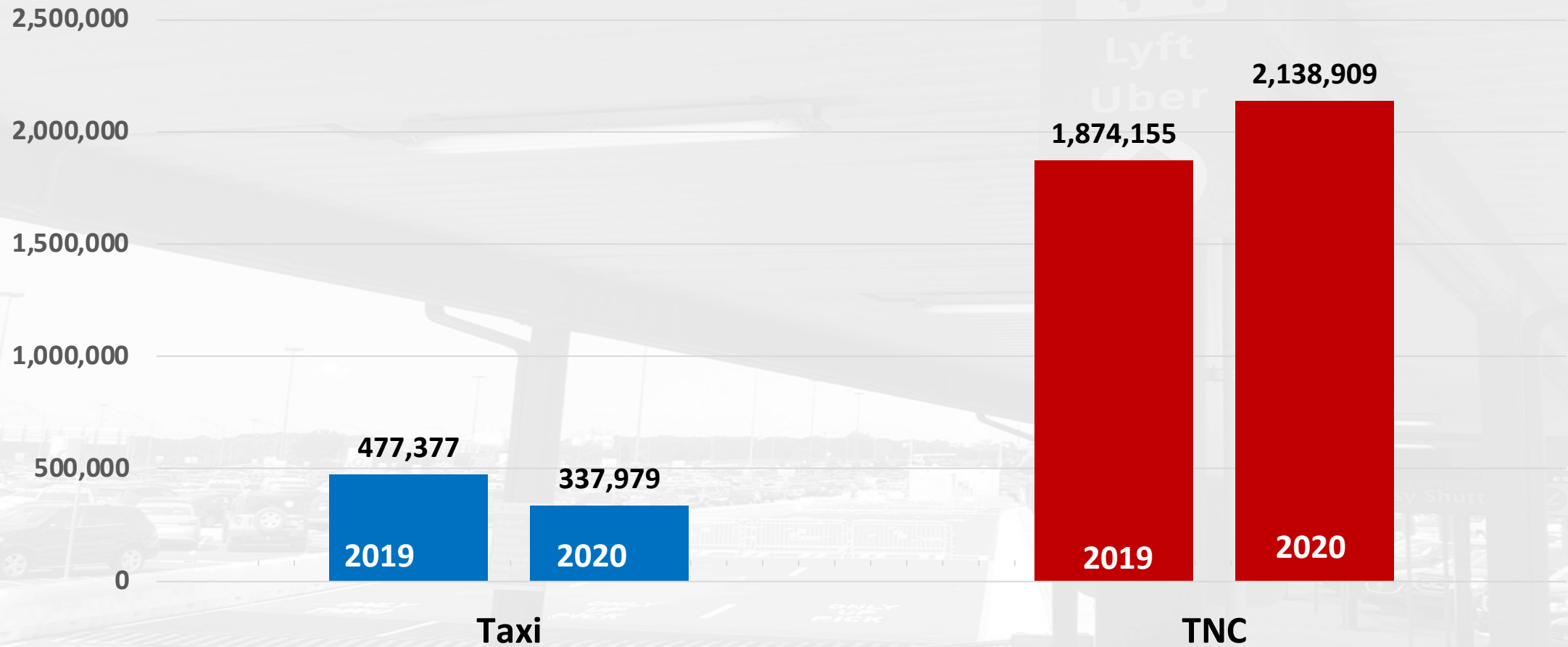
↓ \$1.6 million vs. FY2019



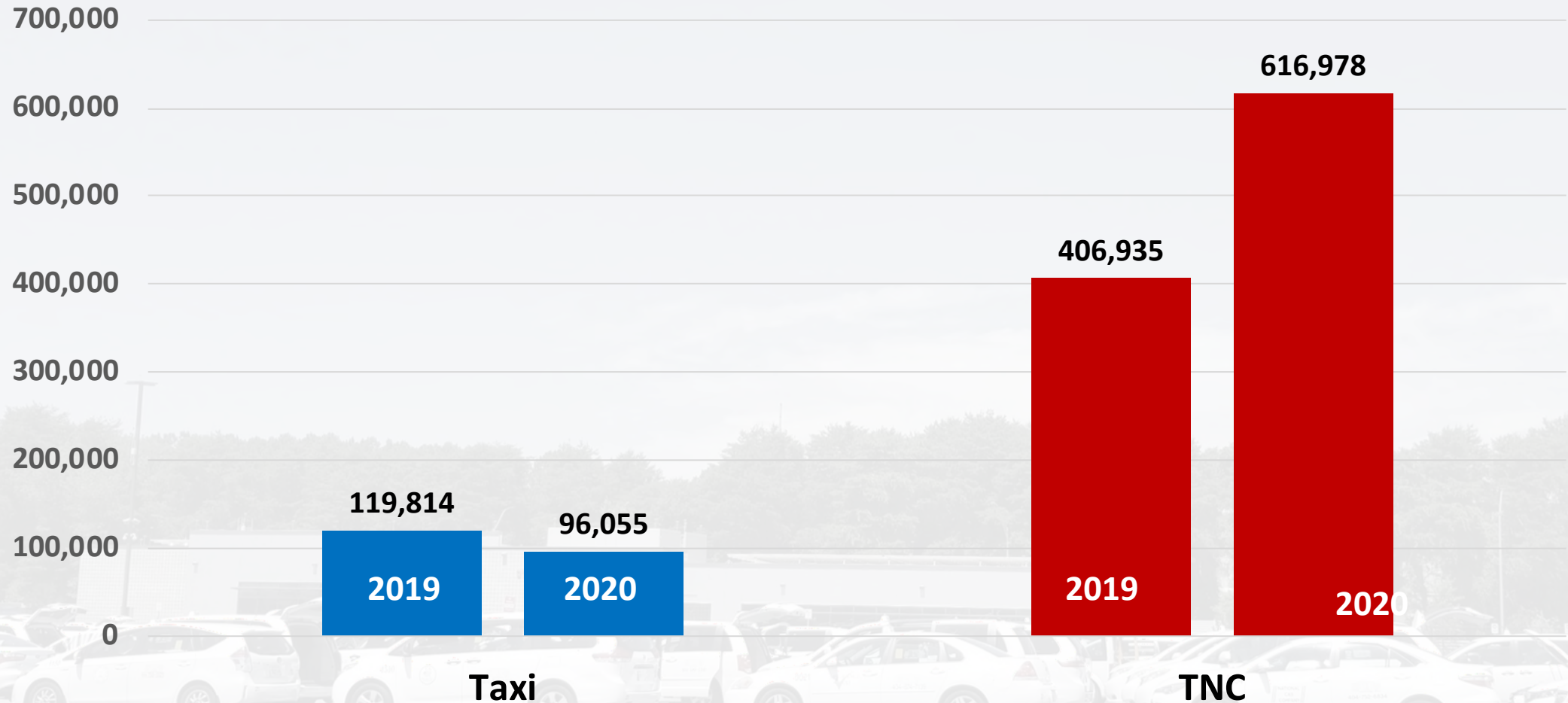
TAXI and TNC Trend Analysis 2017 to 2020



FYD 2019 -vs- 2020 Q1- Q3 Comparison
TAXI -vs- TNC



FYD 2019 -vs- 2020 Q3 Comparison
TAXI -vs- TNC



CREDENTIALING ENHANCEMENTS

Wait-time Reductions

Quarter 2 Month/Year	Total Cases	Avg. Wait Time	% Complete in 30 minutes
October 2019	11,237	33 minutes	46%
November 2019	8,973	22 minutes	70%
December 2019	10,294	22 minutes	57%

Quarter 3 Month/Year	Total Cases	Avg. Wait Time	% Complete in 30 minutes
January 2020	11,171	18 minutes	81%
February 2020	12,018	19 minutes	95%
March 2020	11,218	19 minutes	96%

- Average Customers Served – 10,168
- Average Customer Wait Time – 25 minutes
- Average % Serviced in <30 minutes – 57%

- Average Customers Served – 11,469
- Average Customer Wait Time – 18 minutes
- Average % Serviced in <30 minutes – 90%

COVID-19 Recovery Efforts

- Social distancing floor markings and signage installed throughout CPTC, Plane Train and SkyTrain
- Installed 250 hand sanitizer machines, additional 150 on order
- Plexiglass partitions on order for TSA and CBP corrals
- Airlines installing plexiglass partitions at ticket counters and handing out face coverings to passengers
- ATL Customer Service Reps handing out face coverings at checkpoints
- New PA System, Plane Train and SkyTrain messaging reminding passengers to practice social distancing and wear face coverings
- Seating removed in common areas (Atrium, Concourses) to encourage social distancing



NEW HIRES Q3

*PR=Promotion NH=New Hire

MONTH	DIVISION	TOTAL HIRED
JAN		16 Total
	Accounting/Finance	2 NH / 1PR
	Airport Facilities Maintenance	5 PR
	Airport Operations	2 NH
	C4	2 NH
	Ground Transportation	1 NH
	Vehicles for Hire	3 NH
FEB		9 Total
	Airport Facilities Maintenance	2 PR
	Airport Operations	1 PR
	C4	2 NH
	Real Estate	1 NH
	Vehicles for hire	3 NH
MAR		9 Total
	AIM/AVS	1 PR
	Accounting/Finance	1 NH / 1 PT
	Marketing	1 PR
	Public Affairs	2 NH / 1 PR
	Security	1 NH
	Vehicle for Hire	1 NH
QUARTER		34 TOTAL

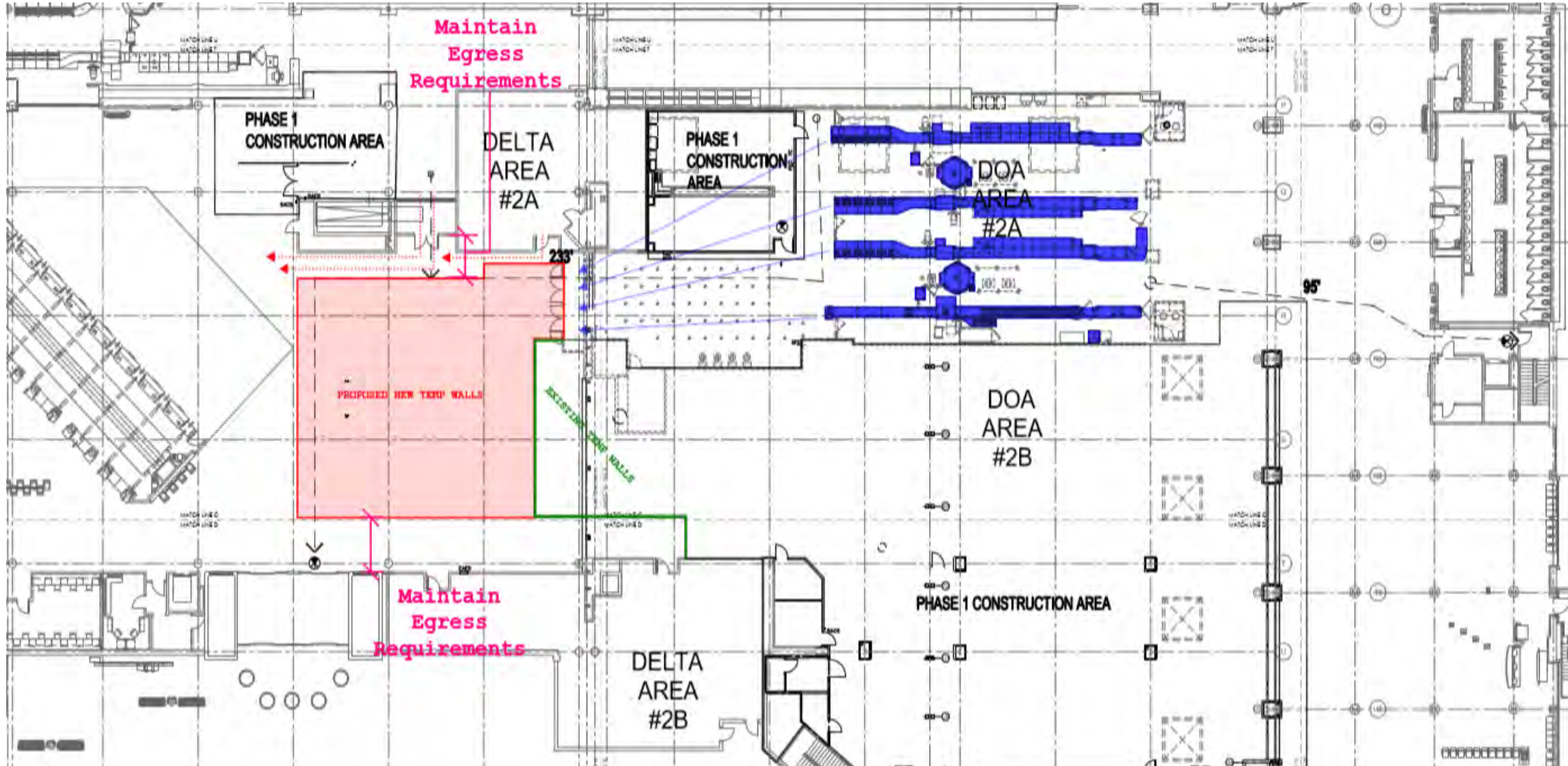
TRAINING

TRAINING	HOURS
Aviation General Training Curriculum	51
ICMA Effective Supervisory Practices	48
How to Transition from and Individual Contributor to a Supervisor	40
Excel Training*	48
QUARTER	187 HOURS

ATL WEST DECK
Completion Expected September 2020 - \$224 M



South Security Checkpoint Expansion
Completion Expected December 2020 - \$50 M



South Security Checkpoint Expansion
Completion Expected December 2020 - \$50 M



CONCOURSE T NORTH EXTENSION
Completion Expected December 2022 - \$330 M



PLANE TRAIN TURNBACK WEST EXTENSION
Completion Expected January 2023 - \$184 M



**CONCOURSE "T" VERTICAL
TRANSPORTATION EXPANSION**
Expected Completion August 2022 - \$40 M



Celebrating Front-line Healthcare Workers
THANK YOU

