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An Administrative Order  
Office of the Mayor  
City of Atlanta

2020 MAR 11 PM 2:07 Administrative Order No. 2020- 03

**OFFICE OF THE MAYOR  
AN ADMINISTRATIVE ORDER**

**AN ADMINISTRATIVE ORDER DIRECTING THE  
COMMISSIONER OF THE DEPARTMENT OF WATERSHED  
MANAGEMENT TO REFRAIN FROM TAKING ANY ACTION  
WHICH WOULD RESULT IN THE TERMINATION OF WATER  
SERVICES TO ANY WATERSHED MANAGEMENT CUSTOMER,  
DUE TO NON-PAYMENT, FOR THE NEXT SIXTY (60) DAYS.**

**WHEREAS**, our vision for One Atlanta centers around five Citywide goals focused on creating a safe, welcoming, and inclusive City; world-class employees, infrastructure and services; an ethical, transparent, and fiscally responsible government; thriving neighborhoods, communities, and businesses; and residents who are equipped for success; and

**WHEREAS**, the One Atlanta vision serves as the framework for creating a more Affordable, Equitable, and Resilient city; and

**WHEREAS**, like much of the world the United States, the State of Georgia, and the City of Atlanta are currently responding to an outbreak of respiratory disease caused by a novel coronavirus named “SARS-CoV-2” and the disease it causes named “coronavirus disease 2019” (abbreviated “COVID-19”); and

**WHEREAS**, as of March 10, 2020 the number of COVID-19 cases worldwide are 115,825, the number of cases in Georgia are 17, and the number of cases in the Metro Atlanta Area are 15; and

**WHEREAS**, the International Health Regulations Emergency Committee of the World Health Organization has declared the outbreak a “public health emergency of international concern” and the United States Health and Human Services Department has declared a public health emergency for the United States to aid the nation’s healthcare community in responding to COVID-19; and

**WHEREAS**, as a result of the outbreak many persons throughout the United States have been confined to their homes in the United States to slow the spread of the COVID-19; and

**WHEREAS**, many who are not isolated still face issues such as their children’s schools, or their workplaces closing to help stop the virus from spreading; and

**WHEREAS**, many persons so affected do not have access to paid time off from their employers, or are contract workers who only get paid when they work and cannot work remotely; and

**WHEREAS**, even a few lost days of wages due to the effects of COVID-19 could mean not being able to buy food, pay rent, or pay utilities; and

**WHEREAS**, through its Department of Watershed Management, the City of Atlanta provides customers with reliable, high quality water services while protecting and enhancing public health; and

**WHEREAS**, to help mitigate the negative impacts on those who may suffer a loss of wages due to efforts to slow the spread of COVID-19, I am hereby directing the Commissioner of the Department of Watershed Management to refrain from taking any action which would result in the termination of water services to any Watershed Management customer, due to non-payment, for the next sixty (60) days.

**NOW, THEREFORE, BY THE POWER VESTED IN ME AS MAYOR OF THE CITY OF ATLANTA**, pursuant to Section 3-104 of the City of Atlanta Charter and Section 2-182(4) of the City of Atlanta Code of Ordinances, it is hereby ordered as follows:

**SECTION 1:** The Commissioner of the Department of Watershed Management is hereby directed to refrain from taking any action which would result in the termination of water services to any Watershed Management customer, due to non-payment, for the next sixty (60) days.

**SO ORDERED** this 11<sup>th</sup> day of March, 2020.

  
\_\_\_\_\_  
Keisha Lance Bottoms  
Mayor

ATTESTED:

  
\_\_\_\_\_  
Municipal Clerk