

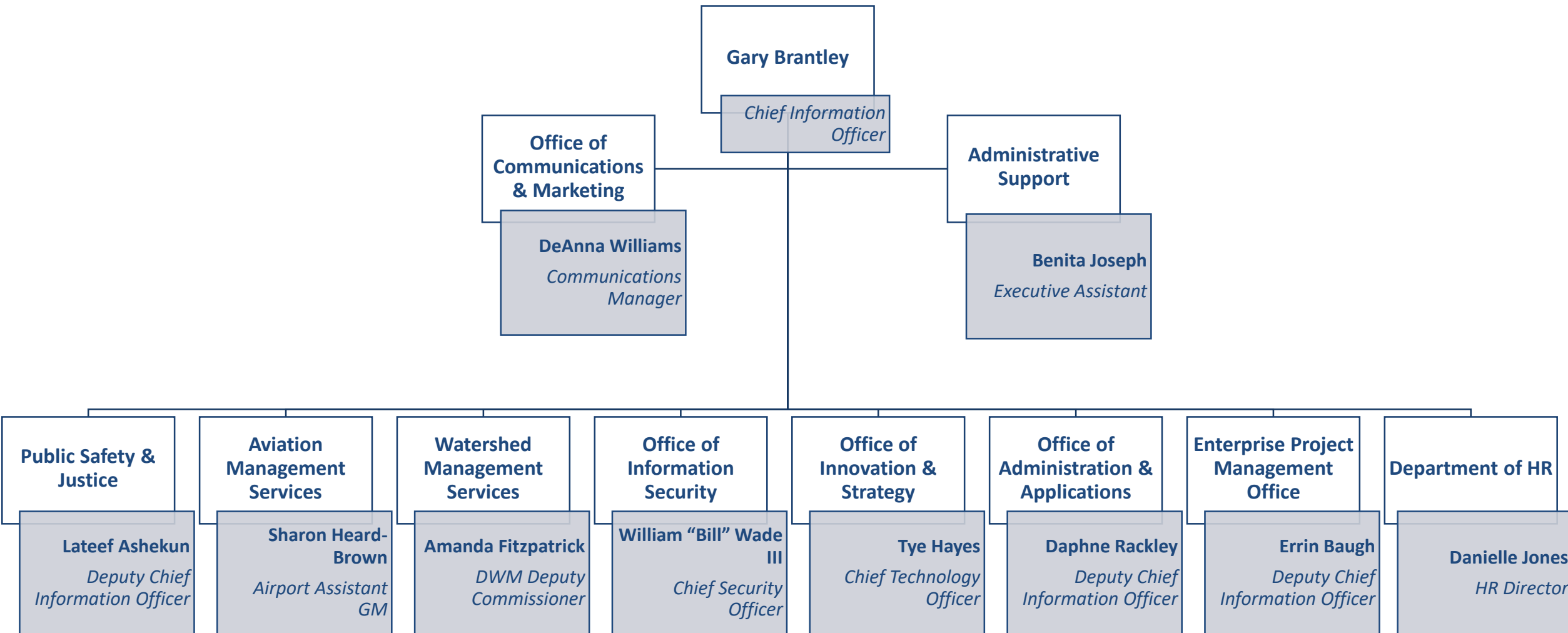


AIM Quarterly Report

Finance/Executive Meeting

March 13, 2019
Gary Brantley, *Chief Information Officer*

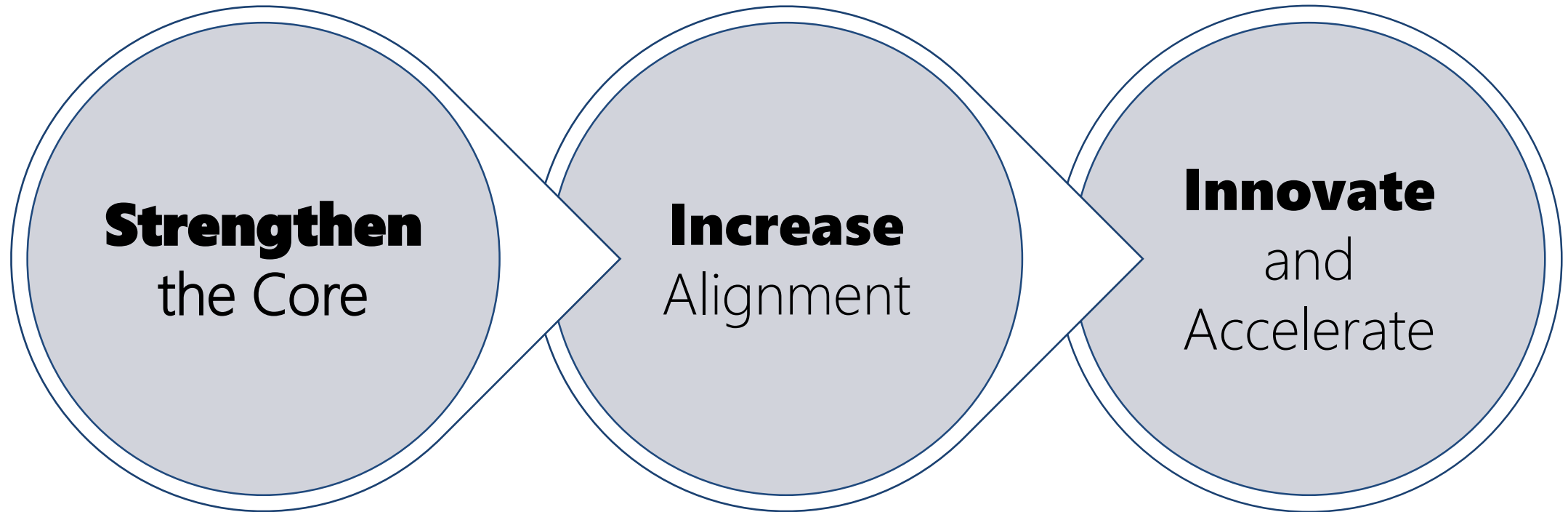
Organizational Structure - Executive Team



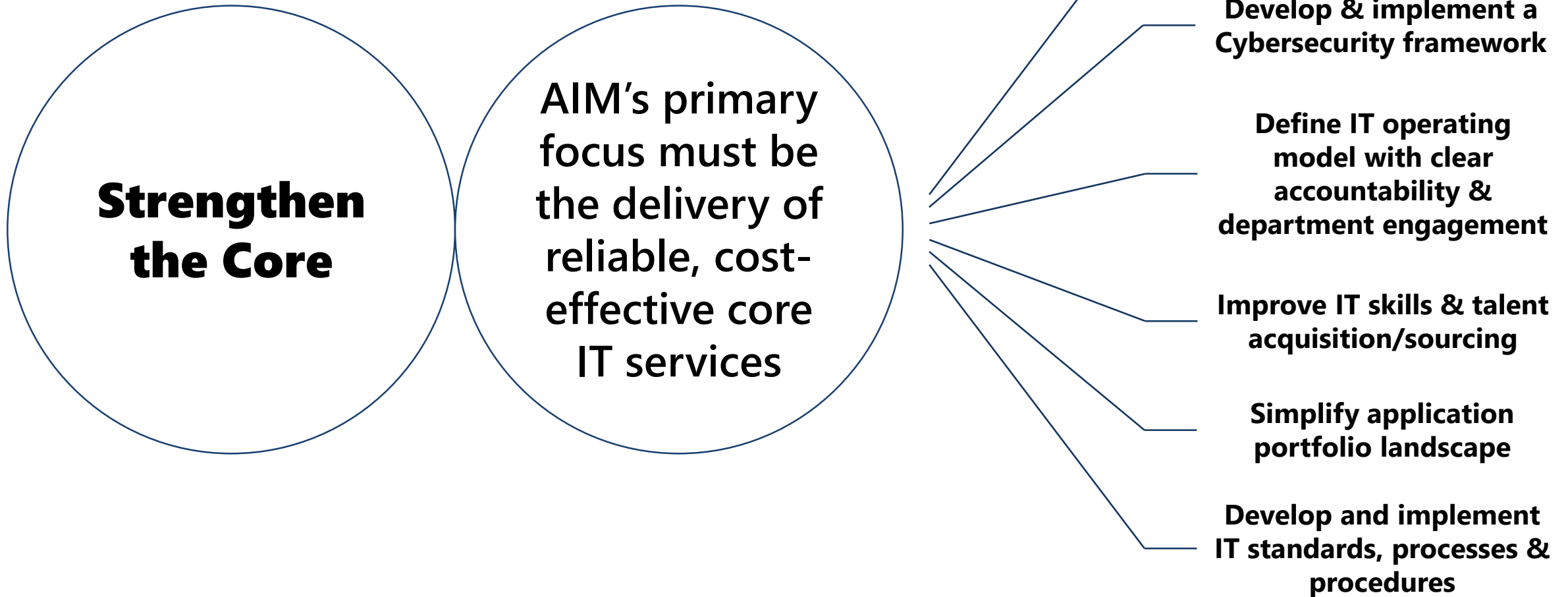
The Roadmap



In order for the City of Atlanta to mature and deliver valuable IT services to 15 departments and the residents they serve, a comprehensive transformation of IT services is required.



Strengthen the Core



Increase Alignment



Building upon this new core, IT can begin to align delivery of service to the City

Improve trust and engagement with departments

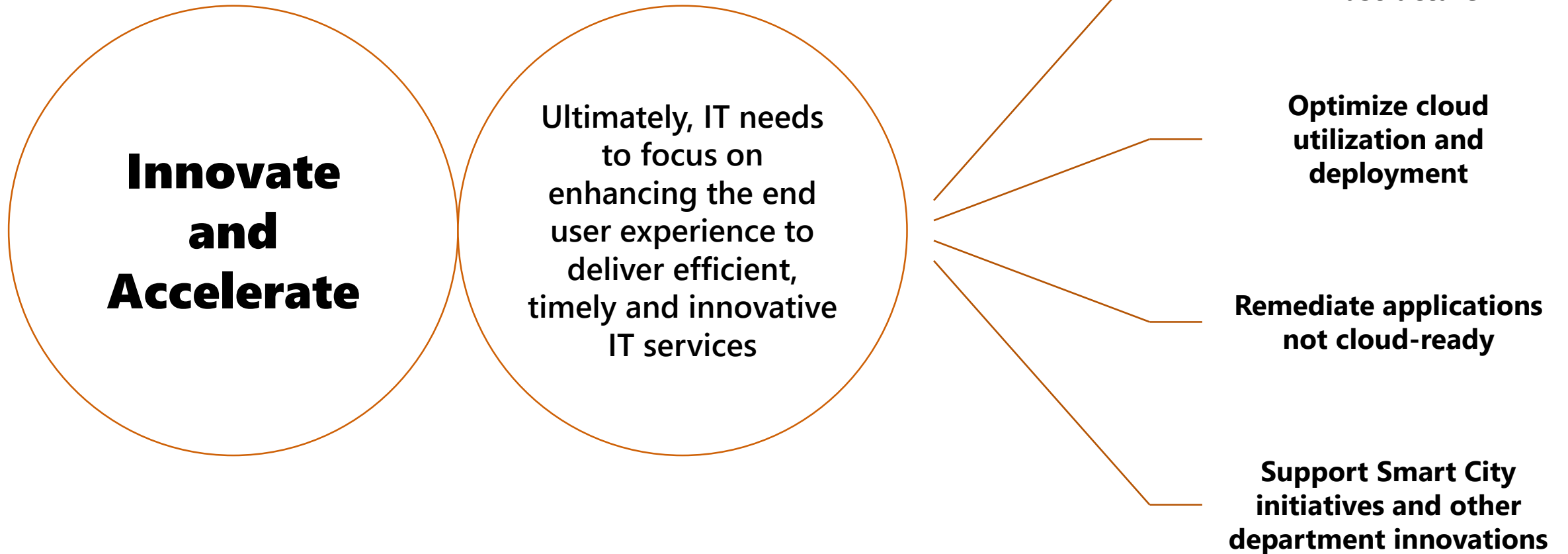
Solidify common priorities and focus on "quick wins" that drive value for the department

Re-establish AIM service model and increase service levels

Define enterprise systems and standards

Define vendor sourcing strategy and management processes

Innovate and Accelerate



AIM Current Initiative - *PC Refresh 2019*



PC Refresh is the replacement and reimaging of City of Atlanta desktop & laptop devices that have reached their "End of Life" period of 3 years and older for specific model numbers.

- More Information visit, www.atlantaga.gov/PCRefresh

Aviation

- March 15 (to-date)
572 devices deployed

General
Fund

- March 25
2490 devices

Watershed

- April 15
812 devices

AIM Current Initiative-*Printer Management*



Printer Management Services

- The Printer Management Services program consists of the implementation of **396** new Xerox devices.
- Moreover, this program will deliver best in class services and technology to our output environment, which includes copiers, printers, faxes and scanners.
- **Deployment Timeline:** Oct '18-Jan '19

Our partnership will enable us to meet the following goals:

- **Increased Innovation:** Enhance productivity through newer, faster and efficient technology.
- **Elevated Security:** Improve information security capabilities to adhere to Regulatory Compliance.
- **Improved Services:** Improve quality of services through standardization, management and maintenance of devices.
- **Cost Savings:** Gain greater financial discipline and improve our ability to manage long-term costs.

Applications Rationalization



Eliminate

Applications provide sub-par business value and are in poor technical condition.

- ✓ No Enhancements
- ✓ Assess business criticality & dependencies
- ✓ Get buy-in for Shutdown

Tolerate

Applications are in good technical Fitness, but are contributing sub-par business value.

- ✓ Reassess these applications
- ✓ Monitor for increased risk
- ✓ Consolidation candidates

Migrate

Applications are delivering good business value despite poor technical condition/platform.

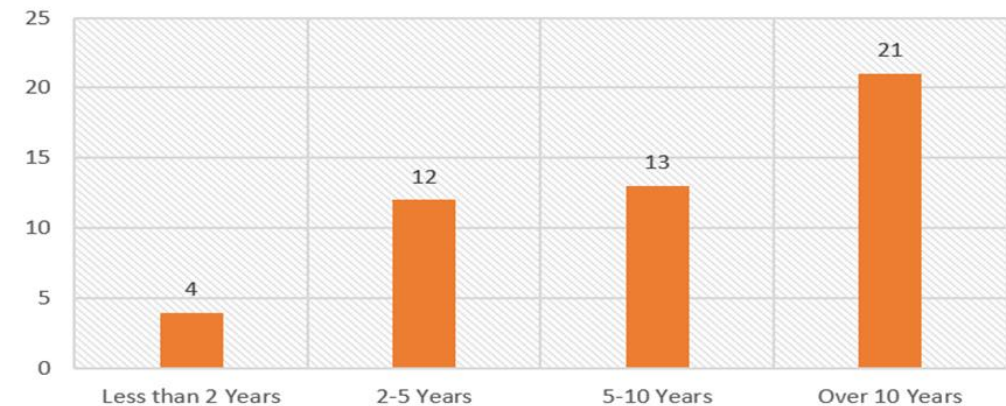
- ✓ Minimize enhancements
- ✓ Mitigate risks
- ✓ Sponsor a replacement or alternative

Invest

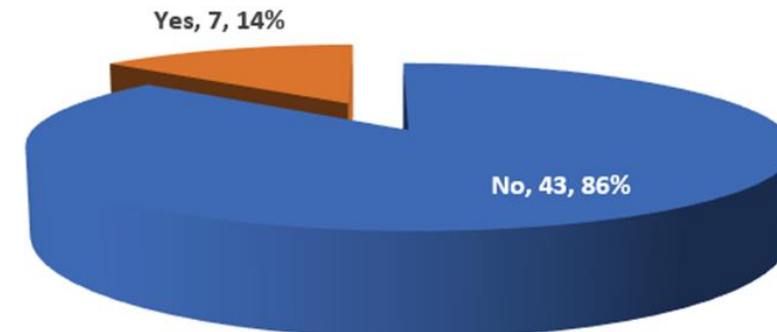
Applications reflect good technical condition and high business value.

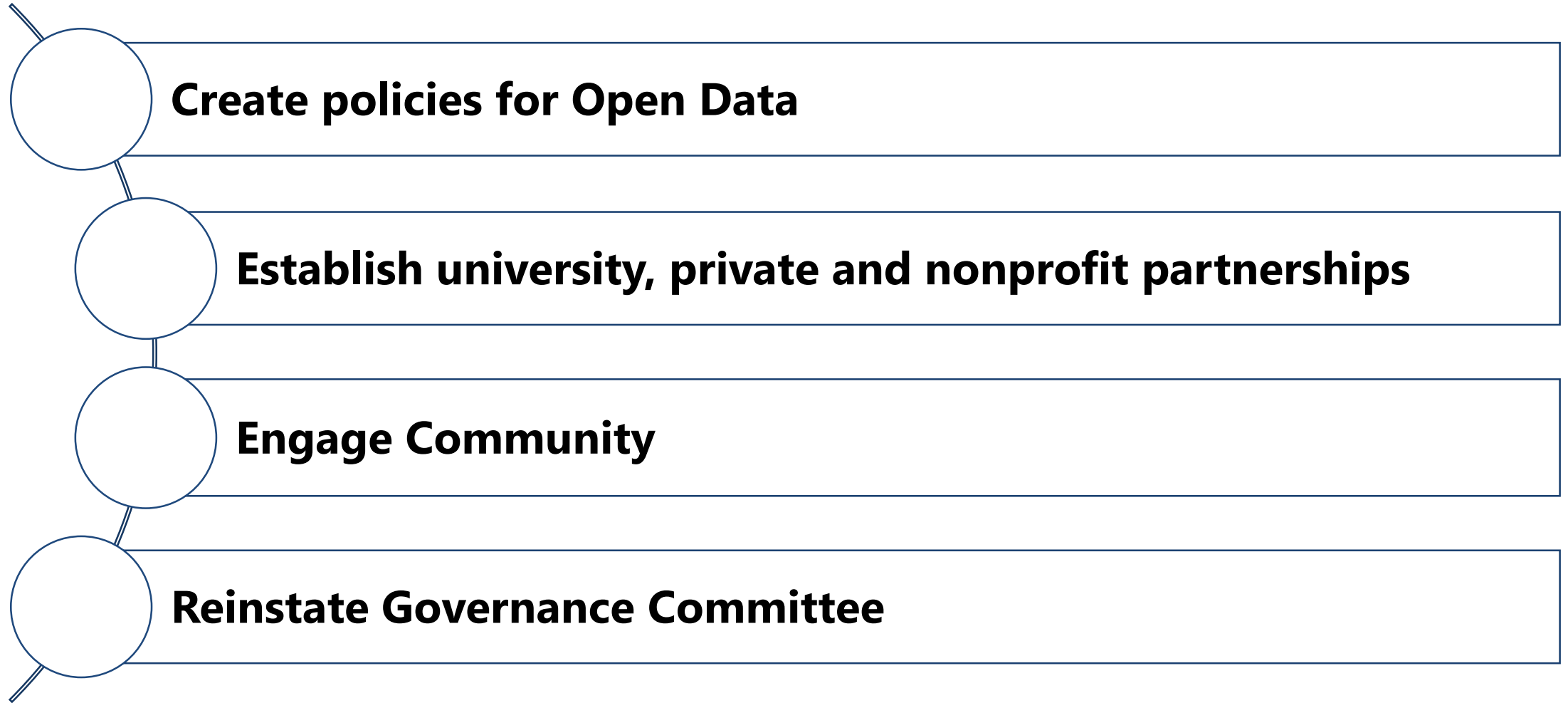
- ✓ Retain these applications
- ✓ Investing in them to delivery incremental improvements in value delivered

Count of Applications



14 % are powered through Enterprise-Wide Systems





Atlanta CIO Advisory Board



- The **Atlanta CIO Advisory Board** came from the recognized need for a cross-functional strategic collaboration amongst thought leaders and industry professionals.

- **Board Members will:**

- provide forethought, develop innovative practices, collaborate in community buy-in and create investment opportunities amongst fellow strategic partners
- help make Atlanta a reliable, secure and thriving municipality

2019 Board Members

Eric Anderson	Egon Zehnder
David Cummings	Atlanta Tech Village
Cynthia Curry	Atlanta Metro Chambers
James Dallas	James Dallas & Associates
Martin Davis	Southern Company
Michael "Mike" Ebrick	Chick-fil-A
Jay Ferro	QuickRete
Roy Hadley	Adams and Reese LLP
Bryson Koehler	Equifax
Gregory Morrison	Cox Enterprises
Krishnakumar "KK" Narayanan	Delta Air Lines
Phil Ventimiglia	Georgia State University