



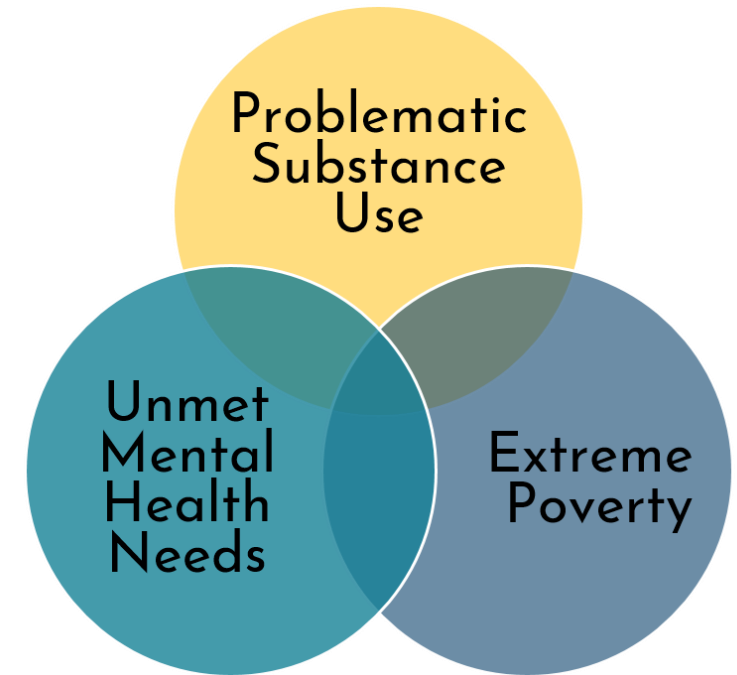
# Quarterly Briefing

**Atlanta City Council  
Public Safety & Legal  
Administration Committee**  
September 9, 2024

# Policing Alternatives & Diversion

PAD is an Atlanta-based non-profit organization that improves community safety and wellness by:

- 1. Addressing the needs of people experiencing concerns** related to substance use, mental health and extreme poverty
- 2. Reducing police engagement and incarceration** of people experiencing these concerns
- 3. Increasing connections to supportive services, shelter, and other resources**



# Diversions to PAD, May-July 2024

**54  
Diversions**

**Top diverted charges: Criminal Trespass, Shoplifting, Public Indecency, and Pedestrian in Roadway**

**25 people (46%) were arrested but diverted by prosecutors post-booking because they were eligible for PAD**

**19-minute average response time**

# Community Response, May-July 2024

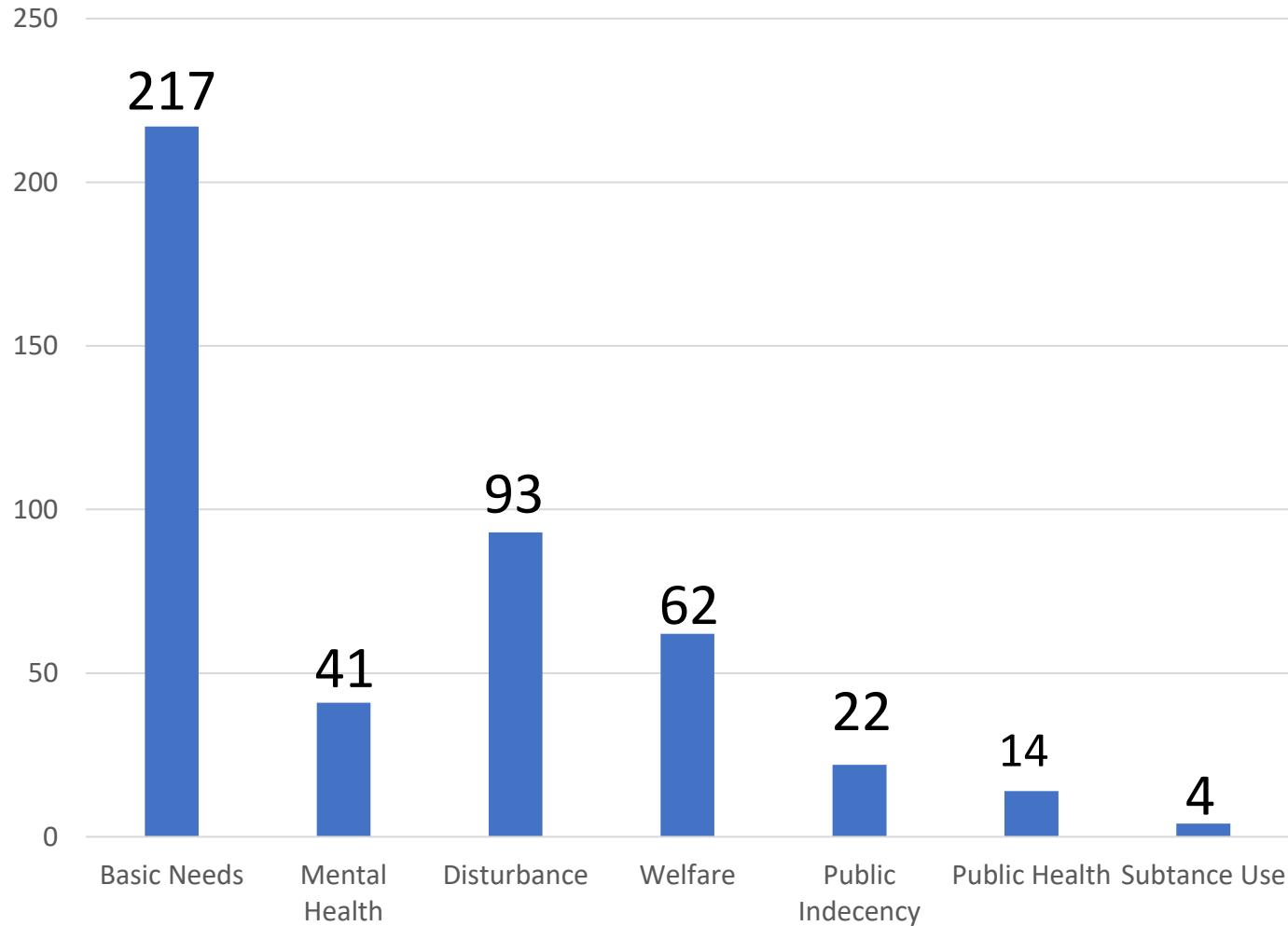
488 Calls  
to 311

91 calls deflected from 911

389 calls (80%) were designated as requiring immediate assistance

17-minute average response time to calls designated as requiring an immediate response

## Top 311 Caller Concerns Among Successful Engagements



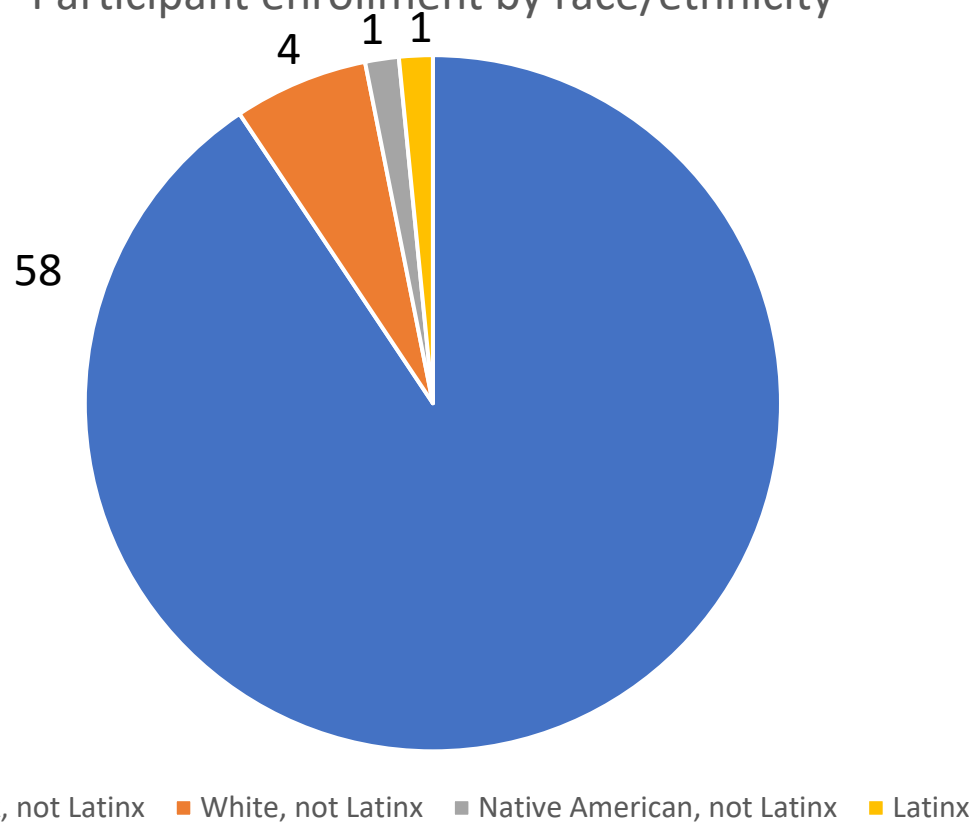
*I'm so grateful for the support that PAD offers and for other Atlanta residents to know that this support exists. PAD truly makes me feel safer knowing the people in my community are treated with respect and dignity.*

*-Shaun, ATL 311 Caller*

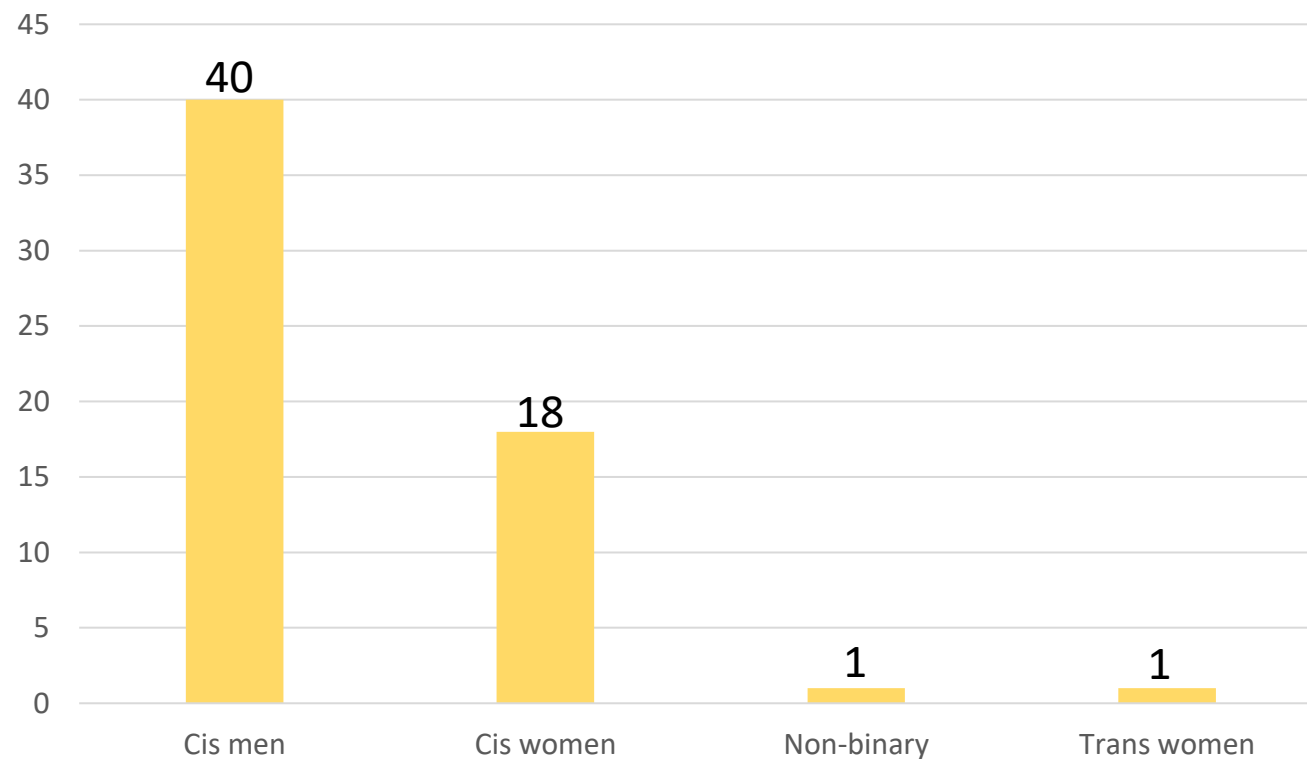
# Care Navigation, May-July 2024

## 64 New participants enrolled

Participant enrollment by race/ethnicity

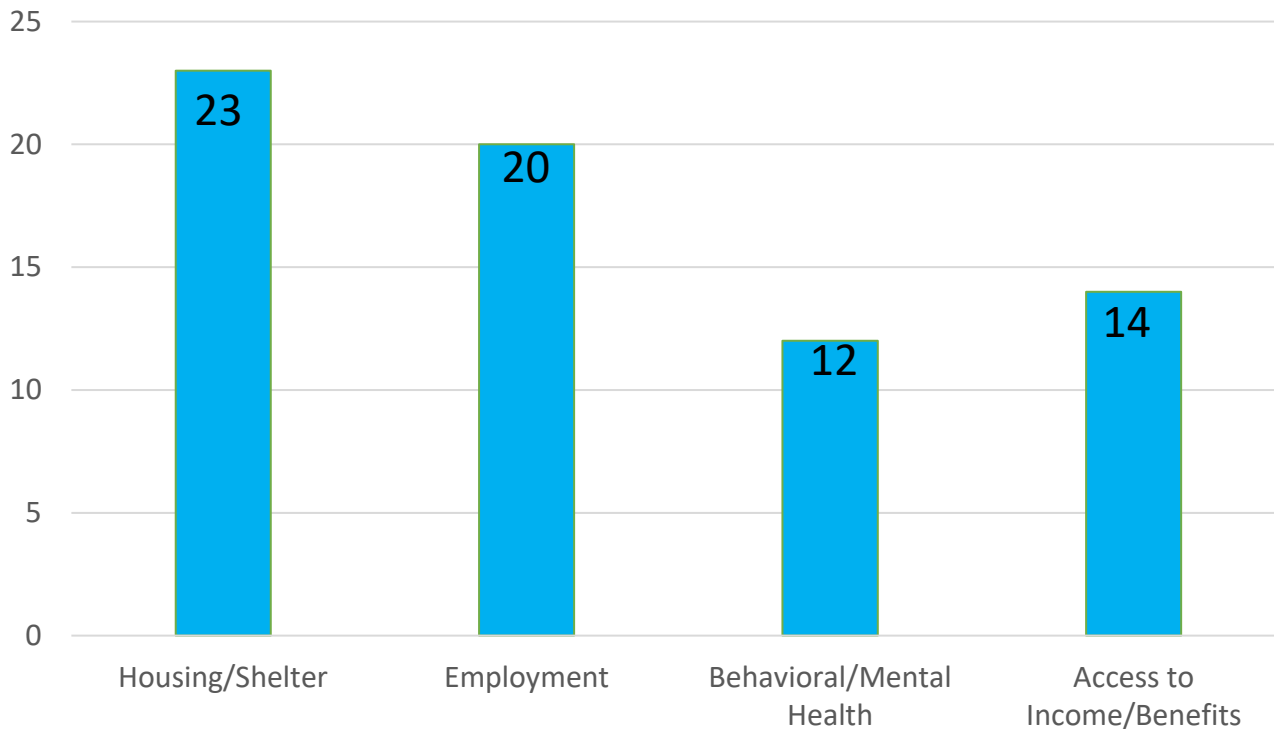


Participant enrollment by gender

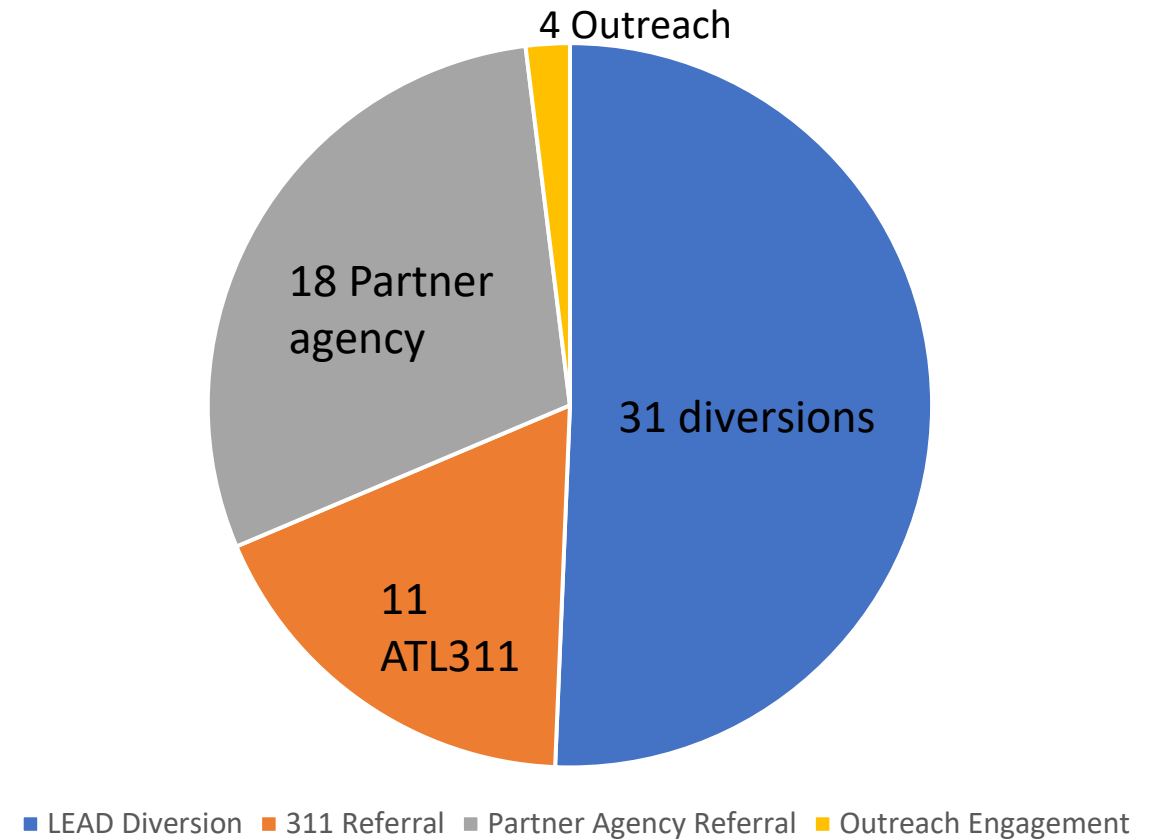


# Care Navigation, May-July 2024

Identified needs among newly enrolled participants



Newly enrolled participants by referral source



# Participant Success Story



*I am so grateful for the support I received from Victoria, my care navigator at PAD. She helped me move from an unstable living situation to a safe environment with my two young daughters during a difficult time. As a single, stay-at-home mother and full-time student, it was hard to navigate legal and financial challenges, but Victoria provided a lot of help and ensured I wasn't alone facing them.*

*- Tanesha, PAD Participant*



# Community Engagement, May-July 2024



- 344 businesses engaged
- 3 stakeholder trainings
- 30 community events
- 3 media stories

# GABWA Celebrates PAD's Impact



PAD Deputy Director Denise White and Director of Social Services Letisha Hemanes McCall accepted the ***Zenith Award for Service in the Community*** presented to PAD by the Georgia Association of Black Women Attorneys