

PSLA Metric Report

City Council: Public Safety and Legal Administrative Committee

Roderick M. Smith, Fire Chief

July 8, 2024

ATL
Moving Atlanta Forward



ATLANTA FIRE RESCUE DEPARTMENT

PSLA METRIC REPORT | REPORTING PERIOD: JUNE 2024

Goals & Objectives

Atlanta Fire Rescue Department:

- Provide the safest possible work environment for all members
- All recruitment & hiring needs are met
- Continued focus on AFRD initiatives, enhancements, & accomplishments

City Council:

- Maintain competitive compensation of AFRD members
- Regularly review and monitor AFRD's emergency services that are provided to the City of Atlanta
- Regularly review the condition and needs of AFRD fleet and facilities

Total Calls for Service

Downtown & Aviation:

CFS Category	FYTD 2024
ARFF	171
Bomb Threat	1
EMS	60,149
Fire	21,361
Hazmat	769
Jet Fuel Spilled	103
Other	9,798
Technical Services	2,549
Total	94,901

Note:
Data Source: P1CAD
Data Export by: A&P 07/03/2024 09:12:14 AM



Service Metrics

Total Situations Found: Downtown & Aviation



Situations Found Category	FYTD 2024	23-June	24-June	% Change
EMS	36,009	2,864	3,144	9.8%
Structure Fire	730	65	49	-24.6%
Hazmat	2,055	190	189	-0.5%
Technical Rescue	84	4	3	-25.0%
Other Services	49,065	4,013	4,183	4.2%
Total	87,943	7,136	7,568	6.1%

Note:

FYTD 2024: 07/01/2023 - 06/30/2024

Jun 23: 06/01/2023 - 06/30/2023

Jun 24: 06/01/2024 - 06/30/2024

Data Source: ImageTrend RMS

Data Export by: A&P 07/03/2024 09:12:14 AM

AFRD: Airport & Downtown

Service Metrics

Total Situations Found: Downtown

Situations Found Category	23-June	24-June	% Change
EMS	2,278	2,512	10.3%
Structure Fire	65	48	-26.2%
Hazmat	152	161	5.9%
Technical Rescue	4	3	-25.0%
Other Services	3,543	3,853	8.7%
Total	6,042	6,577	8.9%

Notes:
 FYTD 2024: 07/01/2023 - 06/30/2024
 Jun 23: 06/01/2023 - 06/30/2023
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 AFRD: Downtown



Service Metrics

Total Situations Found Incident Details: Downtown



Note:
 FYTD 2024: 07/01/2023 - 06/30/2024
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 Data Source: ImageTrend RMS
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 AFRD: Downtown

Downtown Situation Found Category	23-June	24-June	% Change
EMS	2,278	2,512	10.3%
EMS (ALS)	207	100	-51.7%
EMS call, excluding vehicle accident with injury	194	95	-51.0%
Motor vehicle accident with injuries	11	4	-63.6%
Motor vehicle accident with no injuries.	--	--	N/A
Motor vehicle/pedestrian accident (MV Ped)	2	1	-50.0%
EMS (BLS)	2,071	2,412	16.5%
EMS call, excluding vehicle accident with injury	1,805	2,113	17.1%
Motor vehicle accident with injuries	175	219	25.1%
Motor vehicle accident with no injuries.	71	57	-19.7%
Motor vehicle/pedestrian accident (MV Ped)	20	23	15.0%
Other Services	3,543	3,853	8.7%
EMS Non-Emergency	491	432	-12.0%
False Alarms & False Calls	907	884	-2.5%
Good Intent Calls	1,080	1,285	19.0%
NO FIRE	10	3	-70.0%
Non-Structure Fire	93	166	78.5%
Non-Tech Rescue	141	187	32.6%
Other Services	117	95	-18.8%
Service Call	588	639	8.7%
Severe Weather & Natural Disaster	3	--	-100.0%
Special Incident	1	2	100.0%
Undetermined	112	159	42.0%
All STF Categories Total	6,042	6,577	8.9%

Service Metrics

Total Situations Found: Aviation

Situations Found Category	23-June	24-June	% Change
EMS	582	632	7.8%
Structure Fire	--	1	100.0%
Hazmat	38	28	-26.3%
Technical Rescue	--	--	N/A
Other Services	470	330	-29.8%
Total	1,094	991	-9.4%

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AFRD: Aviation



Service Metrics

Total Situations Found Incident Details: Aviation



Note:

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Aviation Situation Found Category	23-June	24-June	% Change
EMS	586	632	7.8%
EMS (ALS)	1	53	100.0%
EMS call, excluding vehicle accident with injury	1	53	100.0%
Motor vehicle accident with injuries	--	--	N/A
Motor vehicle accident with no injuries.	--	--	N/A
Motor vehicle/pedestrian accident (MV Ped)	--	--	N/A
EMS (BLS)	585	579	-1.0%
EMS call, excluding vehicle accident with injury	567	575	1.4%
Motor vehicle accident with injuries	11	2	-81.8%
Motor vehicle accident with no injuries.	4	1	-75.0%
Motor vehicle/pedestrian accident (MV Ped)	3	1	-66.7%
Other Services	470	330	-29.8%
EMS Non-Emergency	227	144	-36.6%
False Alarms & False Calls	36	21	-41.7%
Good Intent Calls	80	60	-25.0%
NO FIRE	2	1	-50.0%
Non-Structure Fire	5	5	0.0%
Non-Tech Rescue	2	18	100.0%
Other Services	5	6	20.0%
Service Call	106	57	-46.2%
Severe Weather & Natural Disaster	--	--	N/A
Special Incident	2	--	-100.0%
Undetermined	5	18	100.0%
All STF Categories Total	1,094	991	-9.4%

Recruitment & Hiring

FYTD: July 1, 2023 – June 30, 2024

	FF Recruit	EMT/Para FF Recruit	Prior Experience FF	Total
Applications Submitted	2,150	242	152	2,554
Rejected/Applicant Withdraw	1,622	211	131	1,964
FY24 Overall Offers	100	2	10	112
Hired as of 06/30/2024	91	1	6	98

- **Key Initiatives:**
 - Red Shirt Program
 - Enhanced Pre-employment Communication
 - Streamlined hiring process
 - Prior Experience ARC
 - Summer Youth Employment Program 2024
- **Current AFRTA Classes:**
 - **Recruit Class 23-02:** 07/15/2024
 - **Recruit Class 23-03:** 12/03/2024
 - **Recruit Class 24-01:** 03/14/2025
 - **Recruit Class 24-02:** 05/27/2025

Community Engagement

- **June 2024 | Community Engagement Events:**

- Cooling Centers
- NPU Meetings
- LGBTQ+ Luncheon
- Popsicles in the Park
- Watermain Break Water Distribution
- Senior Citizens Resources Drop
- Senior's Annual White Cookout
- Hello Fresh Meal Kit Distributions
- Smoke Alarm Blitz

Total # of events: 69

Total number of citizens served: 6,745



Atlanta Community Emergency Response Team (ACERT)

- Free 7-week program
- Prepares citizens on how to respond to emergencies and disasters
- Volunteer opportunity available to assist 1st responders
- Works community events
- Cohort 24-1 completed Basic Training
- Next Cohort class begins September
 - Scan QR Code to register



Receive **FREE** hands-on training on how to prepare for disasters!



LEARN MORE



Registration is now open for the following 7-week classes:
September & October 2024
January & February 2025

ACERT@AtlantaGA.Gov

Summer Youth Employment Program (SYEP)

- **AFRD's SYEP Interns & Fire Cadets:**
 - **Number of Interns: 9**
 - **Number of Cadets: 19**
 - **Program Details:**
 - Prepares interns with workplace skills
 - Provides knowledge of fire service roles and duties
 - Provides hands-on training and live demonstrations
 - Foster mentorship through daily interactions
 - **Site Visits & Workshops:**
 - Live Burn (Aviation)
 - Professional Development Workshop(s)
 - DHR Career Development Workshop
 - Ride Alongs
 - Corrections Site Visit
 - EMS Station Visit
 - Community Engagement:
 - Food Distributions
 - Cooling Centers
 - Community Blitz
 - AFRD/APD Active Shooter Drill



FY24 Recent Accomplishments

- Facility Enhancements completed for PSHQ's 1st Floor (AFRD)
- Distributed water during the COA Watermain Break Crisis
- First ACERT Cohort Class 24-1 completed Basic Training in May 2024
- Provided support for COA Cooling Centers
- Hosted FOX5's Wednesday's Child, Honorary Fire Chief Sammy
- Seven AFRD members graduated from MOEDI's Equity Ambassadors in June 2024
- Secured two new Rivian Electric Vehicles (EVs) to serve as AFRD quick response units delivering emergency medical services throughout the City of Atlanta.

On the Horizon (FY2025):

- Fleet and Facility Enhancements
- SafeSPOTS Initiative (Safe Place Off The Streets)
- ACERT Cohort 24-2 Beginning September 2024
- Fire Corps Initiative
- Graduation for Recruit Class 23-02 (7/15/2024)

QUESTIONS?



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