



City of Atlanta

Office of the Public Defender

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Director and Chief Public Defender

Public Safety & Legal Administration Presentation
November 2023

Improve Data Quality

Improve completeness and quality of data for communication and decision making

Reduce Barriers to Service

Reduce operational barriers to community care and client support

Lead in Indigent Defense

Build the capacity of the Public Defender to lead, regionally and nationally, in indigent defense data quality, transparency, and research



Data Strategy Implementation

Building a Data Team

Staff changes to support better data
at the Office of the Public Defender



Data Scientist

Leads the assessment of current data systems, designing new systems, and performing data analysis



Data Entry

Personnel is responsible for entering historical data and supporting the data entry needs of attorneys and outreach staff



Implementation Timeline

Q3
FY2024

Collaboration with AIM to design a new database, specifically for our outreach staff, that will allow for improved and more granular metrics for specific services we are providing to the community, and from which districts services originate

Q4
FY2024

Begin working with the attorney teams, starting with the appellate division, to improve their processes and the data points they collect. This will enable us to better measure internal capacity and communicate more effectively

Q1
FY2025

Inclusion of the attorney teams and performance of comparative analysis between the current case management system and better alternatives

Q2
FY2025

Full implementation and consistent presentation of data to city administration, departments, judicial agency stakeholders, and constituents



Metrics

Data we will produce on a regular basis after a data strategy implementation is complete

Client Level

- Demographics
- Client Needs
- Program Enrollment
- Program Completion
- Council District/APD Zone

Case Level

- Case Counts
- DUI
- Traffic
- City Ordinance
- Code Compliance
- Council District/APD Zone

Outcome

- Success Stories
- Placement
- Employment
- Community Partners
- Case Disposition
- Mitigation

System Level

- Courtroom
- Bindovers
- Attorney Work Product
- Support Work Product
- Third-Party Service Providers



Questions?

