

Improve Data Quality

Improve completeness and quality of data for communication and decision making

Reduce Barriers to Service

Reduce operational barriers to community care and client support

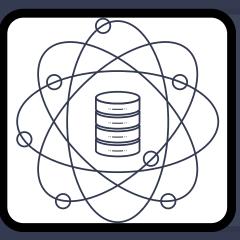
Lead in Indigent Defense

Build the capacity of the Public Defender to lead, regionally and nationally, in indigent defense data quality, transparency, and research



Building a Data Team

Staff changes to support better data at the Office of the Public Defender



Data Scientist

Leads the assessment of current data systems, designing new systems, and performing data analysis



Data Entry

Personnel is responsible for entering historical data and supporting the data entry needs of attorneys and outreach staff



Implementation Timeline

Q3 =V2024 Collaboration with AIM to design a new database, specifically for our outreach staff, that will allow for improved and more granular metrics for specific services we are providing to the community, and from which districts services originate

Q4 FY2024 Begin working with the attorney teams, starting with the appellate division, to improve their processes and the data points they collect. This will enable us to better measure internal capacity and communicate more effectively

Q1 FY2025

Inclusion of the attorney teams and performance of comparative analysis between the current case management system and better alternatives



Q2 FY2025 Full implementation and consistent presentation of data to city administration, departments, judicial agency stakeholders, and constituents

Metrics

Data we will produce on a regular basis after a data strategy implementation is complete



Demographics
Client Needs
Program Enrollment
Program Completion
Council District/APD Zone

Outcome

Success Stories
Placement
Employment
Community Partners
Case Disposition
Mitigation



Case Counts
DUI
Traffic
City Ordinance
Code Compliance
Council District/APD Zone

System Level

Courtroom
Bindovers
Attorney Work Product
Support Work Product
Third-Party Service Providers



Questions?

