



**INTOWN
CARES**

**overcoming
homelessness
and hunger in
Intown Atlanta**

Intown Cares is a nonprofit that goes the extra mile to help intown Atlantans meet their most essential human needs – housing and food.

We specialize in helping unhoused people who face major barriers make the transition to their own homes. And we provide the easiest access to food for any who need it.

A photograph of a man and a woman on a porch. The man, wearing glasses and a blue t-shirt, is holding a large brown paper bag and appears to be speaking. The woman, wearing a grey long-sleeved shirt, is seen from the back. The background is a brick building with a window and a black metal railing. The text 'food programs' is overlaid in yellow on the left side of the image.

food programs

Helping neighbors move to food security

- **Operates one of the largest most innovative low-barrier food pantries in Atlanta**
- **No requirements for ID, proof of citizenship, or pay stubs, and no limits on how often people can visit**
- **An expanded grocery delivery service for people who cannot travel to the pantry to pick up food, supported by volunteers and our partnership with Amazon**



**INTOWN
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impact

500 unique households served weekly at the pantry

230 unique households receiving weekly grocery deliveries

In 2022, provided food for

409,745

meals

497,176

pounds of food distributed



In June of 2023 Intown Cares distributed our one millionth meal since March of 2020.

A photograph of a man and a woman in a kitchen. The man, on the right, is wearing a grey beanie, a blue vest over a white long-sleeved shirt, and has a beard. He is smiling broadly and holding up a set of keys in his right hand. The woman, on the left, is wearing glasses and a blue hoodie. She is also smiling and has her left arm around the man's shoulder. The background shows white kitchen cabinets, a window with blinds, and a black stove. The entire image is overlaid with a semi-transparent blue filter. In the lower-left quadrant, the words "homeless services" are written in a large, bold, yellow sans-serif font.

homeless services

Helping neighbors move from street to home

FIVE-STEP PROCESS

ENGAGE

A “Housing First” model.

Housing First initiates stability; other personal obstacles are addressed after moving into housing, not as a precondition.

ENROLL

A diligent and thorough approach.

We go to where neighbors experiencing chronic homelessness are, build trust, help them acquire documentation — and move toward permanent housing.

NAVIGATE

Close coordination with partners. Intown Cares does not do everything, nor do we “go it alone.” Our place in Atlanta’s homeless services ecosystem is clear: We address each of the many obstacles facing our neighbors to help them move from street to home.

HOUSE

Unrelenting persistence.

It’s recognized that Intown Cares goes further in helping Atlantans make their journey to a home. We share a mindset of hard work, creativity, and resourcefulness with our supporters.

SUPPORT



**INTOWN
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impact

In 2023, engaged

1,000+

Atlantans experiencing homelessness

353

neighbors enrolled and navigated toward housing

Placed 281 in their own homes

Provided housing support services to 80 formerly unhoused clients



board

officers

Joanna Genser, CPA - Chair
Genser & Genser LLC, Financial Consulting

Aaron Chaiken, MBA - Vice Chair
Senior Director, Talent & Operations,
Bain & Company

Melanie Palumbo - Secretary
Community Volunteer

Sunil Ghatnekar, MBA - Treasurer
CFO, Bottling Investments Group,
The Coca-Cola Company (Retired)

Bill Humphries, MDiv, MBA - Immediate Past Chair
Managing Director, SunTrust Bank (Retired)

Brad Schweers, MTS - Ex-Officio
Executive Director, Intown Collaborative Ministries



directors

Randall Allen, Esq.

Partner, Alston & Bird (Retired)

Roman Arman

Community Member

Lindsey Barranco, PhD

Behavioral Scientist, CDC Division of Violence Prevention

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Director of Digital, Skincare by John Legend

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Chief Digital Officer, Spanx

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M&A Integration Leader, Help at Home

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Partner, King & Spalding

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Vice President, Operations Strategy, Federal Reserve Financial Services, Federal Reserve Bank of Atlanta

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Assistant to the Head of School and Financial Aid Coordinator, Paideia School

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team



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Tracy Woodard
Homeless Services Team Leader

Michael Nolan
Homeless Services Team Leader

Tracie Harps
Housing Support Team Leader

Josh Carlson
Housing Support Coordinator

Ryan Bigg
Food Pantry Coordinator

Richard Cook
Homeless Services Case Manager

Tanya Davenport
Housing Support Specialist

Ricardo Hernandez
Homeless Services Case Manager

Ebon Harris
Housing Support Case Manager

Lilian King
Homeless Services Case Manager

Rachel Knowles
Housing Support Case Manager

Wali Muhammad
Homeless Services Outreach Specialist

Matthew Reed
Homeless Services Case Manager

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intowncares.org



@IntownCares
#NavigatingTheJourney

connect



INTOWN CARES

*Navigating the journey
to housing and food*