

Department of Parks and Recreation

CDHS Quarterly Update December 13, 2022



MAJOR PRIORITIES AND ACCOMPLISHMENTS

Won GRPA District 7 Agency of the Year

Offered 3 seasons of Midnight Basketball

Skilled Services and Park Operations back on course to exceeding metrics frequently

Launched Learn to Swim and Lifeguard Training Programs

Grant Park Gateway recently received USGBC Georgia Chrysalis Resiliency Award

Return of Primetime Senior Programming (over 1000 seniors registered)

Increased efforts on recruitment and hiring

Forestry backlog reduced by 80%

Departmental Priorities Parks

Providing high-quality parks and recreation facilities

Activation of parks

Access and Acquisition, accomplish safe 10-min walk

Departmental Priorities Recreation

Create
Centers of
Choice

Evaluate Tenant Model

High-quality youth/senior program and development model

Early
Learning and
Education

Council Communication and Tracking

Intake process and subsequent work order assignments

Metrics utilized for time allotment and tracking

Email Parkscustomerservice@atlantaga.gov or 404-546-6813

Begin weekly status report of issues/concerns reported

Service Level Agreement (SLA) Key

D1: This code reflects a 24-hour emergency and teams prioritize the request.

D10: While not defined as an emergency, items marked as D10 still require the team to address the request within a 10-day period for liability purposes.

D45 or greater: Items marked D45 or greater, allow the team to work on the request within a 45-day timeframe. Based on the nature of the item being requested, extended time can be assigned.



Forestry

The Forestry Division at the Department of Parks and Recreation is responsible for Tree Take Downs, Tree Pruning, Tree Removals

D1 (WP): E.g. Tree fell in right-of-way
D10 (WP): E.g. Tree down in park, not
affecting ROW but requires urgency

D45 (WP): Average SLA to complete WOs

D365 (WP): E.g. Tree stump removal



Results are in and Midnight
Basketball is a Resounding Success!

Atlanta crime takes a dip during Midnight Basketball nights

MB: Not just a game, but an opportunity for personal growth and community building

Dozens show up to play a game, but leave at a shot at so much more

Atlanta mayor focused on rerouting teens away from gang activity

Community comes together for 'Midnight Basketball'

Atlanta Mayor Andre Dickens relaunches 'Midnight Basketball'

'Midnight Basketball' is back in Atlanta









I Love My ATL
Parks 30-day
Challenge





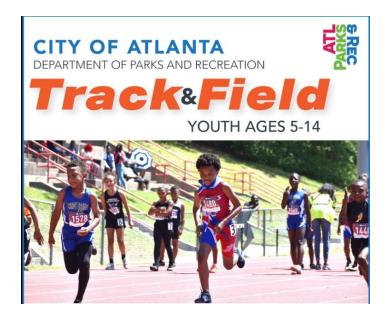




Winter Initiatives









PICKLEBALL AT PAL

Anderson Rec Center

Tuesdays and Thursdays beginning Tuesday, Nov. 29 11:00 a.m. - 1:00 p.m.
120 Anderson Ave NW, Atlanta, GA 30314
Phone: 404.799.2346

Thomasville Rec Center

Mondays & Wednesdays beginning Monday, Dec. 5 11:00 a.m. - 1:00 p.m. 1835 Henry Thomas Dr SE, Atlanta, GA 30315

Phone: 404.624.0816

FREE FOR ALL REGISTERED PRIME TIME SENIORS OR \$5 DROP-IN



The City of Atlanta is offering programming for its youngest citizens. Get your mini athlete out



Holiday Break Offerings

December 19-23, 27-30

M.L. King, JR

Free Play Basketball

Climbing Wall

Family Swim

Open Gym

Weight Room Indoor Track

Computer Lap Access

C.T. Martin

Free Play Basketball

Open Gym

Weight Room Computer Lap Access

Rosel Fann

Free Play Basketball

Open Gym

Cardio & Weight Room

Computer Lap Access

- Additional locations included
- Indoor Pickleball at Thomasville & Peachtree Hills
- Cards and Board Games at Collier Park
- Senior Line Dancing at Rev. James Orange

\$5 Drop in Fee FREE for Teen Program and PrimeTime Senior participants



