# Department of Human Resources Finance/Executive Committee Quarterly Report



"Driving Policy, Partnerships, and Progress"



Presented by: Jeffrey B. Norman, Commissioner

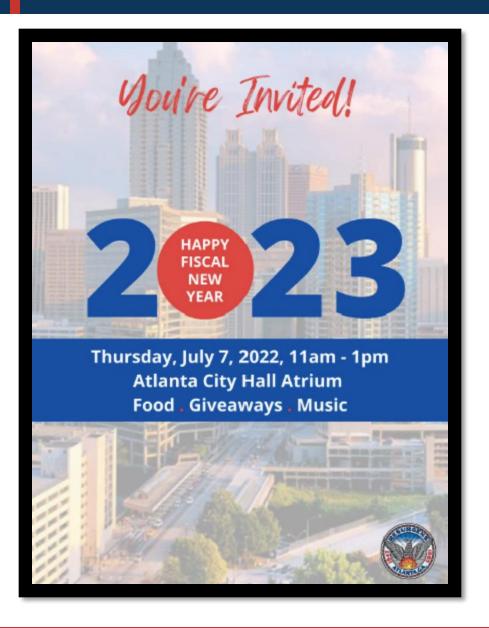
August 10, 2022

### **OVERVIEW**

### **Departmental Highlights**

- ☐ Fiscal Year 23 Wellness Event
- ☐ Employee Resource Groups
- ☐ Employee Spotlight Awards
- ☐ Coronavirus Disease 2019 (COVID-19) Pandemic Response
- ☐ Talent Acquisition
- Health and Wellness
- ☐ Training and Organizational Development
- Compensation Initiatives
- ☐ Housing Wage 21-R-4064
- ☐ Key Metrics FY23

### **FISCAL YEAR 23 FISCAL WELLNESS EVENT**











\* 452 COA Employee Attendees

### FISCAL YEAR 23 FISCAL WELLNESS EVENT













\* People First Budget

### **EMPLOYEE RESOURCE GROUPS**

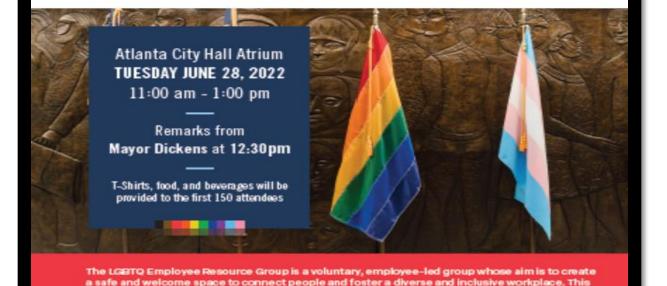
As we close out National Pride Month,

you are invited to join

#### MAYOR ANDRE DICKENS

for the launch of the City of Atlanta's

LGBTQ Employee Resource Group



Employee Resource Group is open to all current City of Atlanta employees.

### **Coming Soon:**

Women's ERG (August 2022)



Veteran's ERG (November 2022)













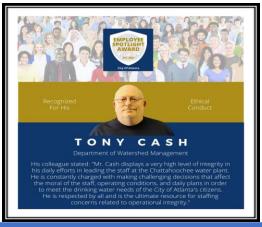
### **EMPLOYEE SPOTLIGHT AWARD**

This program is designed to reward City employees who exceed normal job duties and expectations, and demonstrate the embodiment of our 3 city-wide core values:

- 1. Committed to customer service
  - 2. Focused on equity
- 3. Grounded in ethical conduct









| FY22 Quarter            | Number of Employees |
|-------------------------|---------------------|
| 1 <sup>st</sup> Quarter | 88                  |
| 2nd Quarter             | 72                  |
| 3 <sup>rd</sup> Quarter | 85                  |
| 4 <sup>™</sup> Quarter  | 25                  |

\* 270 FY22 Employee Spotlight Award Recipients

### **COVID-19 PANDEMIC RESPONSE**









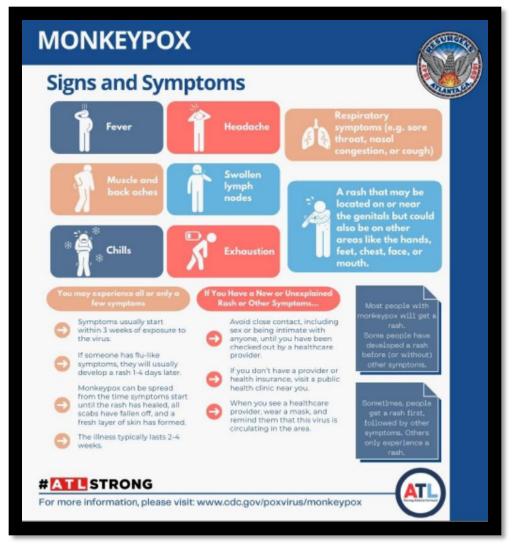




\*56 On-site Vaccinations

### **COVID-19 PANDEMIC RESPONSE**





\* Centers for Disease Control and Prevention: www.cdc.gov

### **TALENT ACQUISITION**





#### COMPETITIVE COMPENSATION:

The City of Atlanta maintains a total rewards system, including wages, salaries, benefits, bonus and incentives to attract, retain, develop and value high quality employees at all levels of city government. Compensation is applied in balance with fairness and equitable treatment of all employees regardless of race, age, gender, disability, sexual orientation, or gender identity in accordance with equal employment opportunity (EEO) regulations. Pay plans are designed to be as competitive as practicable with equity between internal and external peers in like job families, and correspondingly reflect the specific labor markets from which the jobs compete for

#### \$15 MINIMUM WAGE:

The City of Atlanta has established a minimum wage to assure that regular employees will have the opportunity to earn an annual salary consistent with a minimum wage of \$15.00 per hour.

#### DAY 1 HEALTH BENEFITS (MEDICAL, DENTAL, VISION):

Eligibility for health care benefits is one of the most valued employer-provided benefits. The City health care plans include a P05 and HMO. The City pays 70% of the insurance premium of the health plan selected, which ranges from \$4,477 annually for an employee and up to \$14,777 for an employee and family. The employee contribution depends on the health care plan and level of coverage selected. (Special Note: The city contribution towards insurance coverage begins on the 1st day of employment.)

Dental Insurance is an additional optional benefit. The City pays an amount equal to 70% of the insurance premium, which ranges from \$241 annually for an employee up to \$806 for an employee and family. The employee contribution depends on the dental care plan and level of coverage selected.

City of Atlanta pension benefits are available under two distinct plans, Defined Benefit and Defined Contribution. The Department of Human Resources' Pension Division is the liaison between employees/retirees, and the third-party pension administrators responsible for managing these plans. Currently, new hires are automatically assigned to a pension plan based on their paygrade.

#### ANNUAL LEAVE AND SICK LEAVE:

All full-time employees are eligible to accrue up to 12 days of annual leave time and 13 days of

The following days shall be paid legal holidays for employees of the City: (1) January 1, New Year's Day. (2) Third Monday in January, Martin Luther King, Jr.'s birthday. (3) Last Monday in May, Memorial Day. (4) June 19, Juneteenth. (5) July 4, Independence Day. (6) First Monday in September, Labor Day. (7) November 11, Veterans Day. (8) Fourth Thursday in November, Thanksgiving. (9) Day after Thanksgiving. (10) December 25, Christmas Day.

The City of Atlanta provides you with a basic amount of Group Life Insurance and Accidental Death and Dismemberment (AD&D) insurance to help protect your loved ones in the event of your death. There is an additional "In the Line of Duty" Benefit for First Responders. You also may be eligible to purchase additional life insurance for yourself and your dependents. This supplemental coverage may require proof of insurability.

The City offers free membership to our state-of-the-art Fitness Center, located across the street from City Hall to all employees. The fitness center is fully equipped with modern training equipment, locker rooms, and showers.

#### HEALTH AND WELLNESS CENTER-

The City has partnered with health care providers to provide services by doctors and nurse practitioners to all active employees, including those not enrolled in a COA-sponsored health

#### PSYCHOLOGICAL SERVICES AND EMPLOYEE ASSISTANCE PROGRAM:

The City of Atlanta Psychological Services and Employee Assistance Program (PS/EAP) is a benefit provided to City of Atlanta employees at no cost to the employee. The PS/EAP offers short-term counseling, referrals, and wellness programming to City of Atlanta employees and their dependents experiencing personal and/or work-related concerns.

#### SUPPLEMENTAL FLEXIBLE BENEFITS PLAN:

Under this plan, you can use pre-tax dollars to pay for several different insurance and benefits programs. You may elect up to \$5,000 per year for dependent care reimbursement and up to \$2,500 per year for unreimbursed medical expenses. The following supplemental insurance plans are available; cancer coverage, hospital intensive care, hospital indemnity, accidental/disability, and personal short-term disability.

#### **DEFERRED COMPENSATION PLAN:**

The City of Atlanta provides a "tax deferred" compensation plan offering a choice of three companies for investment of tax-deferred earnings. An employee may contribute up to \$16,500 annually to this plan (or \$22,000 for employees aged 50 or older or \$33,000 if employee plans to retire in 3 years.).

#### PUBLIC SERVICE LOAN FORGIVENESS PROGRAM ELIGIBILITY:

The PSLF Program for student loans forgives the remaining balance on your Direct Loans after you have made 120 qualifying monthly payments under a qualifying repayment plan while working full-time for a qualifying employer, such as the City if Atlanta.

#### CREDIT UNION OF ATLANTA:

All Employees of the City of Atlanta and all Agencies, Authorities and organizations, that are affiliated with the City of Atlanta are eligible for membership in the Credit Union of Atlanta (CUA). Once you join the credit union family, you are a member for life. CUA offers membership for City employees' family members as well.

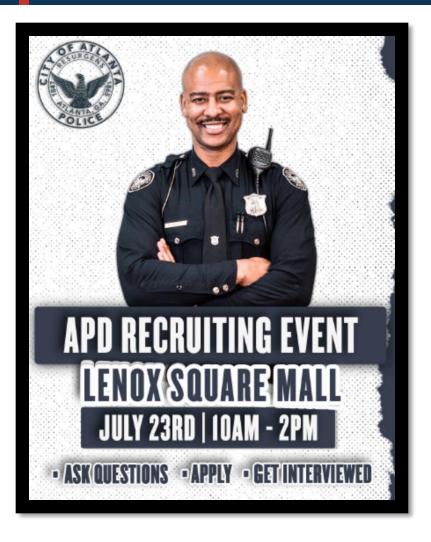
TO SEARCH FOR CAREER OPPORTUNITIES WITH THE CITY OF ATLANTA PLEASE SCAN THE QR CODE





\* 120+ pre-registered already

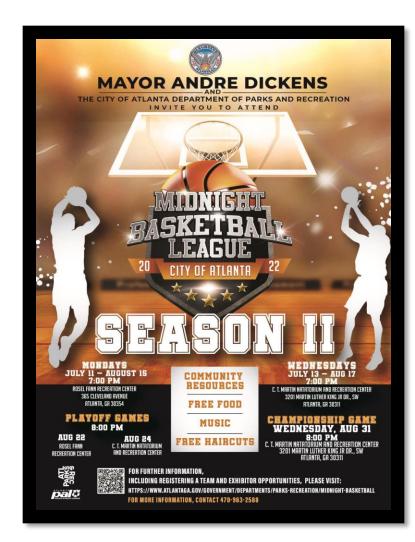
### **TALENT ACQUISITION**

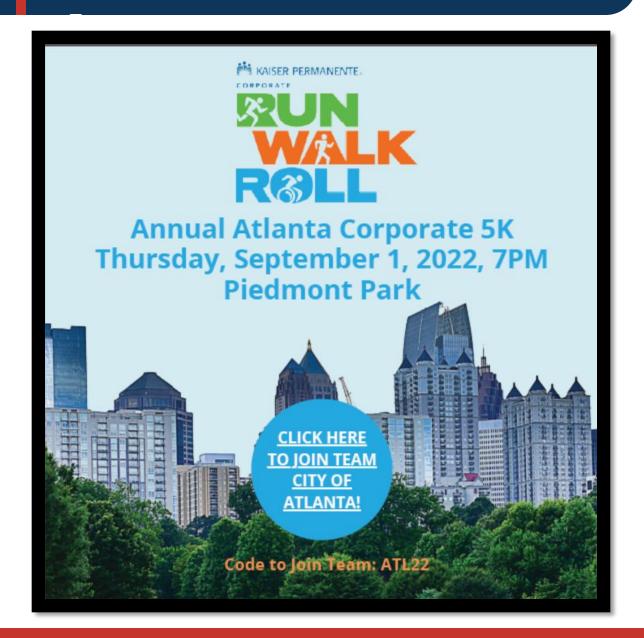


APD Lenox Mall Hiring Event
July 23, 2022
72 attendees

The target attendees for the job fair were individuals interested in Communications
Dispatcher I and Police Officer Recruit.
Attendees were given the opportunity to apply and interview.

Mayor's Midnight Basketball League Events
(ongoing; weekly)
Rosel Fann Recreation Center
CT Martin Natatorium and Recreation Center
The target attendees for the job fair are
individuals interested in COA opportunities.







Team City of Atlanta Goal 250 Participants

JOIN SISTERS BY CHOICE, DR. ROGSBERG PHILLIPS-REED, AND THOUSANDS OF OTHERS IN THE FIGHT AGAINST BREAST CANCER



For your complimentary registration as a member of the City of Atlanta Employee Team (first 125 COA employees only), please use the link below, and include the promo code: CITYOFATLANTA2022

#### **CLICK HERE TO REGISTER!**







For more information contact: mhayes@atlantaga.gov



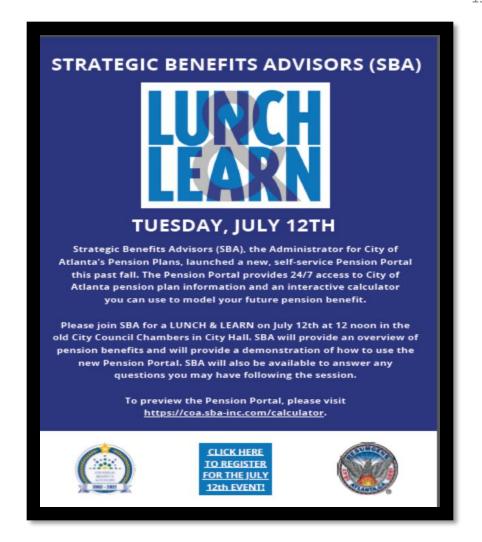






\* 102 Team COA Registered Participants

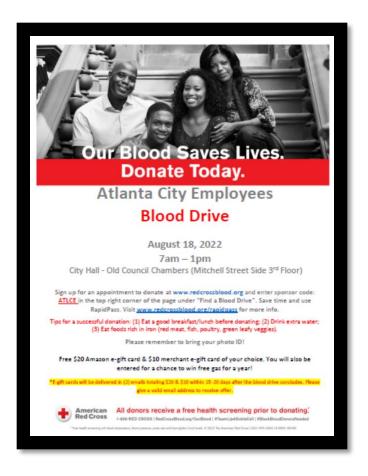




\* 53 Employees attended Men's Health Session \* 150+ Employees attended Pension Session





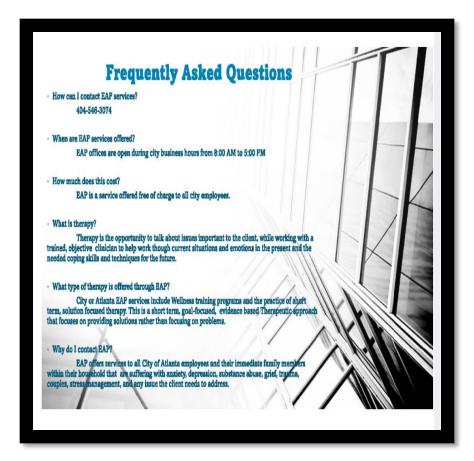


\* 59 Employees Donated Blood to Save over 171+ lives

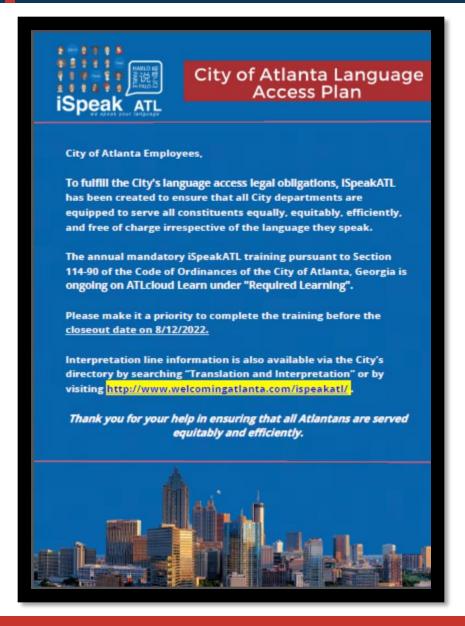
- Launched the first ever EAP Website for City of Atlanta Employees to access information in one central location
- Established an EAP Newsletter







\* New office location: 185 Ted Turner Drive





### **Coming Soon:**

\* Georgia Open Records Compliance Training

### **COMPENSATION INITIATIVES**

### **Public Safety:**

- Atlanta Police Department Retention Bonuses:
   1,295 eligible sworn employees have currently submitted retention agreements
- Department of Corrections:

All salary increases for sworn Corrections Officers (21-O-0951) have been processed in ATLcloud Oracle System

Atlanta Fire Rescue Department:

On schedule to have all sworn employee tier adjustments completed by end of August 2022 in ATLcloud Oracle System (August 26, 2022 pay check)

### **COMPENSATION INITIATIVES**

#### **Premium Pay:**

The City of Atlanta implemented a temporary Premium Pay Program that has been extended through June 30, 2023 to City of Atlanta critical infrastructure employees within the Department of Public Works, Department of Transportation, Department of Enterprise Management, and Department of Parks and Recreation performing essential in-person front line services as designated by the participating departments during the COVID-19 public health emergency and as defined under the American Rescue Plan Act (ARPA). Operating departments identified eligible job classifications based upon: (1) current rate of pay and administration of recent compensation treatment; (2) availability of active and pre-existing incentive opportunities; and (3) staffing challenges directly impacting critical service delivery needs (i.e., absenteeism, vacancies, retention). The purpose of premium pay is to further incentivize workers who are relied upon to maintain continuity of operations of essential critical services, including those who are critical to protecting the health and wellbeing of the community. The premium pay is comprised of four dollars and twelve cents (\$4.12) per hour applied to an eligible employee's regular rate of wages for only the hours worked during the qualifying monthly period. The Premium Pay Program is only available to Grade 19 and below employees. 138 approved job classifications (approximately 1,510 eligible employees).

#### **Hazard Pay (no longer active):**

The City of Atlanta implemented a Hazard Pay Program for front-line employees working in areas necessary for the elimination or reduction of immediate threats to life, public health, or safety, where their work could expose them to the coronavirus. Pursuant to the Hazard Pay Program, nearly five thousand four hundred (5,400) affected front-line employees, including sworn public safety personnel, and civilians performing critical watershed, aviation, solid waste, transportation, inspection, parks and recreation and other front-line functions were identified to receive Five Hundred Dollars (\$500.00) per month in hazard pay. In addition to the monthly payment, eligible employees were awarded hazard pay compensatory time (Hazard Pay Compensatory Time) at the rate of twenty-four (24) hours per week (six (6) days per pay period). Notably, accrued hazard pay compensatory time does not expire during an employee's tenure with the City. The Hazard Pay Program was terminated June 30, 2021. The Hazard Pay Compensatory Time component of the Hazard Pay Program was terminated September 30, 2020.

#### COVID-19 Pay:

The City of Atlanta will provide paid leave for any employee who is screened and provides proof of a positive test result for COVID-19 for the duration of the required five-day quarantine period.

#### **COLA Pay**:

All City of Atlanta employees will receive a two percent (2%) Cost of Living Adjustment "COLA" per ordinance 22-O-1337 except for sworn employees within the Atlanta Fire and Rescue Department effective January 1, 2023.

#### **Citywide Compensation Study:**

The City will be conducting a Citywide Compensation Study that will include all employees across the entire enterprise. The study will ensure that all positions within the City of Atlanta are internally equitable and externally competitive. The study will determine if employees job classification are being paid within the market range and if not, appropriate salary increases will be recommended.

### 2022 HOUSING WAGE (21-R-4064)

#### CITY COUNCIL ATLANTA GEORGIA

21-R-4064

A RESOLUTION BY COUNCILMEMBERS MATT WESTMORELAND, CARLA SMITH, JOYCE M. SHEPERD, MARCI COLLIER OVERSTREET, JENNIFER N. IDE, ANDREA L. BOONE, MICHAEL JULIAN BOND, DUSTIN R. HILLIS, ANDRE DICKENS, NATALIVI M. ARCHIBONG, ANTONIO BROWN AND AMER R. FAROKHI REQUESTING THAT THE COMMISSIONER OF HUMAN RESOURCES AND THE CHIEF FINANCIAL OFFICER CONDUCT A FEASIBILITY STUDY REGARDING INCREASING THE MINIMUM WACE OF ALL FULL-TIME CITY EMPLOYEES TO A "HOUSING WAGE" TO ENSURE THEIR RIGHT TO LIVE IN THE CITY THEY SERVE; AND FOR OTHER PURPOSES.

WHEREAS, The National Low Income Housing Coalition releases an annual report titled "Out of Reach," which calculates the "Housing Wage" a full-time worker must earn to afford a result home in every rip code without spending more than 30 percent of their income on housing costs; and

WHEREAS, Out of Reach 2021 found that in no state, metropolitan area, or country can a full-time minimum wage worker afford a modest two-bedroom rental home; and

WHEREAS. The report also highlights that housing affordability is a racial justice issue. Black and Latino workers earn less than white workers, and Black and Latino households are more likely to spend more than 30 percent of their incomes on housing; and

WHEREAS, Structural injustices, unequal access to housing and healthcare, and greater exposure in low-wage and frontine jobs have resulted in people on color disproportionately contracting COVID-19 and being at high risk of lowing their homes; and

WHEREAS, Out of Reach 2021 found the Housing Wage needed to a two-bedroom apartment within the City of Atlanta without being cost burdened ranged, depending on zip code, from \$18.65 per hour to \$34.23 per hour; and

WHEREAS, The current minimum wage of \$15 per hour for City of Atlanta employees is inadequate in ensuring workers have the opportunity to live in the city they serve if they so choose; and

WHEREAS, Increasing the minimum wage will help improve the delivery of essential city services through reduced employee turnover, increased productivity, and a more stable and supportive work environment; and

NOW, THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA, that the Commissioner of Human Resources and the Chief Financial Officer are hereby

Last Updated: 10/7/21

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### **GEORGIA**

#26\*

In Georgia, the Fair Market Rent (FMR) for a two-bedroom apartment is \$1,090. In order to afford this level of rent and utilities — without paying more than 30% of income on housing — a household must earn \$3,635 monthly or \$43,618 annually. Assuming a 40-hour work week, 52 weeks per year, this level of income translates into an hourly Housing Wage of:

\$20.97
PER HOUR
STATE HOUSING
WAGE

#### FACTS ABOUT GEORGIA:

| STATE FACTS                 |           |  |
|-----------------------------|-----------|--|
| Minimum Wage                | \$7.25    |  |
| Average Renter Wage         | \$20.48   |  |
| 2-Bedroom Housing Wage      | \$20.97   |  |
| Number of Renter Households | 1,377,105 |  |
| Percent Renters             | 36%       |  |

| MOST EXPENSIVE AREAS               | HOUSING<br>WAGE |  |
|------------------------------------|-----------------|--|
| Atlanta-Sandy Springs-Roswell HMFA | \$24.79         |  |
| Savannah MSA                       | \$20.52         |  |
| Gainesville MSA                    | \$19.77         |  |
| Hinesville HMFA                    | \$19.54         |  |
| Warner Robins HMFA                 | \$18.73         |  |

MSA — Metropolitan Statistical Area: HMFA — HUD Metro FMR Area.

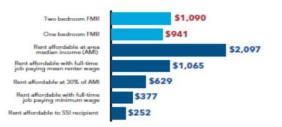
\* Ranked from Highest to Lowest 2-Bedroom Housing Wage. Includes District of Columbia and Puerto Rico.

OUT OF REACH 2022 | @ NATIONAL LOW INCOME HOUSING COALITION



Number of Full-Time Jobs At Minimum Wage To Afford a 2-Bedroom Rental Home (at FMR) Work Hours Per Week At
Minimum Wage To Afford a 1-Bedroom
Rental Home (at FMR)

Number of Full-Time Jobs At
Minimum Wage To Afford a
1-Bedroom Rental Home (at FMR)



\* No. of employees making less than \$18.09 (1 bedroom) = 1,499 \* No. of employees making \$18.09 up to \$20.97 (2 bedroom) = 1,338

### **KEY METRICS FY23**

| Metric   | Definition  | Benchmark | Y-T-D Average |
|--|---|-----------|---------------|
| Time to Fill                                   | The number of days between the job posting and offer.  National Benchmark is 42.8 days.   | 35 days   | 47.5 days     |
| Offer Acceptance Rate                          | The percentage of extended offers that have been accepted.  | 95%       | 96%           |
| Employee Turnover Rate                         | The loss of talent in the workforce for a specified period. Percentage of employees leaving the organization during a specified time period. National Benchmark for local governments is 18%.                                       | 5%        | 16.8%         |
| City-wide Mandated<br>Training Completion Rate | The City's benefit of employees who complete their training include a more skilled team that can produce better results. Additionally, well-trained employees also reduce risk, particularly in the areas of compliance and safety. | 90%       | 86%           |
| EAP Utilization Rate                           | The number of employee's that are utilizing mental health services from our internal licensed professionals.  | 10%       | 9%            |
| OLER Case Completion Rate                      | Resolution of formal OLER cases.  | 90 days   | 48.4 days     |

## QUESTIONS?