

# Atlanta Fire Rescue Department Quarterly Update

Presentation to City Council  
Public Safety and Legal Administration Committee

Fire Chief Randall B. Slaughter  
March 12, 2019

# Atlanta Fire Rescue Department Mission and Vision

**AFRD Mission:** Atlanta Fire Rescue shall provide prompt quality services to our stakeholders that promotes safety, security, enhances sustainability and enriches the quality of life through professional development and dedication to service

**AFRD Vision:** Atlanta Fire Rescue strives for excellence in emergency preparedness and response, to enhance our customer-focused innovative role as industry leaders, while overcoming expanding risks

# PSLA Committee and Atlanta Fire Rescue Department Goals and Objectives

## Public Safety Legal Administration Committee

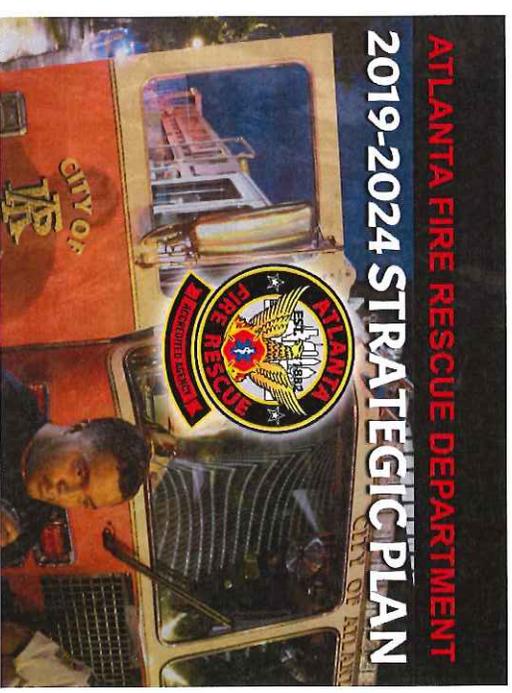
- Facilities assessment & strategic plan
- Review salary, benefits & compensation
- Review audit findings- EMS Supplies and Overtime
- Work with AFRD to develop budget recommendations

## Atlanta Fire Rescue Department

- Make necessary facilities and fleet enhancements
- Establish pay equity throughout the ranks of the department
- Maintain fiscal responsibility and transparency

# AFRD: Key Accomplishments

- Maintained Class 1 ISO Rating
  - <https://www.isomitigation.com/>
- Completed the Five- Year Strategic Plan
- Successful Super Bowl LIII Operations



# Three Top Organizational Priorities

Service Excellence

Staffing and Strategies

Facility Enhancements and Construction

# Priority 1: Service Excellence

- Optimal service vision for AFRD:
  - 90% staffed at all times
  - Class 1 ISO Rating
  - CPSE Accredited
- Continue to meet established departmental performance metrics- Turn Out Times, Travel Times and Response Times
  - **Complete assessment results will be presented in June**

# Priority 1: Service Excellence

Category	October 2018	November 2018	December 2018	January 2019	Total Call Volume
EMS	5,437	4,872	5,131	4,567	20,007
Fire	1,576	1,423	1,329	1,342	5,670
Hazmat	45	26	25	35	131
Other	683	625	652	576	2,536
Technical Rescue	184	176	158	133	651
<b>Total Call Volume</b>	<b>7,925</b>	<b>7,122</b>	<b>7,295</b>	<b>6,653</b>	<b>28,995</b>

## Priority 1: Service Excellence

How do we achieve Service Excellence?

- Continuing leadership development throughout the department
- Implementing technology, tools and equipment to assist in providing services and collecting data to support organizational goals
- Ongoing Performance Management

## Priority 2: AFRD Staffing and Strategies

- Reduce vacancies by 50% by October 2019
- Operate two recruit training classes simultaneously
- Continue AFRD Delayed Entry Program in partnership with Atlanta Public Schools
- Mercer Pay Study

# Priority 2: AFRD Staffing and Strategies

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## Priority 2: AFRD Staffing and Strategies

	Death	Dismissed	Resignation	Retired	Termination	Total
FY 2014	4	22	26	23		75
FY 2015	1	11	50	21	1	84
FY 2016		15	49	27		91
FY 2017	1	10	36	27	1	75
FY 2018		15	19	53		87
FY19 (Q1,Q2)		3	14	36	1	54
<b>Total</b>	<b>6</b>	<b>76</b>	<b>194</b>	<b>187</b>	<b>3</b>	<b>466</b>

# Priority 3: Facility Enhancements & Construction

## Key Accomplishments

Facility	Update
Station 3	Construction completed and reoccupied on schedule.
Station 23 & 25	Window installation completed ; Part of the Top Ten (10) Replacement List
Station 1	Renovations completed and reoccupied on schedule.
Station 40	Construction underway scheduled to be complete by August 2019
Public Safety Training Center	Site visit completed.



# Priorities: Facility Enhancements & Construction

Requirement	Priority Stations
Replacement	22, 31, 36, 30, 26, 25, 23, 29, 32, 35
Renovation	38, 4, 5, 11, 2, 26, 9





# Questions or Comments

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