

**A RESOLUTION BY COUNCILMEMBER C. T. MARTIN AUTHORIZING THE MAYOR OR HIS DESIGNEE TO EXECUTE RENEWAL OPTION NUMBER ONE (1) OF COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6339-PL WITH DLT SOLUTIONS, LLC, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-4543G, FOR THE PURCHASE OF ORACLE MANAGED CLOUD SERVICES-ON DEMAND HOSTING AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED SEVEN HUNDRED FORTY THOUSAND, TWO HUNDRED SIXTEEN DOLLARS AND FORTY-FIVE CENTS (\$740,216.45); ALL CONTRACTED WORK TO BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.**

**Review List:**

|                             |           |                    |
|-----------------------------|-----------|--------------------|
| Atlanta City Council        | Completed | 01/22/2014 5:06 PM |
| Finance/Executive Committee | Pending   |                    |
| Mayor's Office              | Pending   |                    |

**HISTORY:**

|          |                      |                            |
|----------|----------------------|----------------------------|
| 01/21/14 | Atlanta City Council | REFERRED WITHOUT OBJECTION |
|----------|----------------------|----------------------------|

|                |                                   |                                |
|----------------|-----------------------------------|--------------------------------|
| <b>RESULT:</b> | <b>REFERRED WITHOUT OBJECTION</b> | <b>Next: 1/29/2014 1:00 PM</b> |
|----------------|-----------------------------------|--------------------------------|

|                |                                   |                                |
|----------------|-----------------------------------|--------------------------------|
| <b>RESULT:</b> | <b>REFERRED WITHOUT OBJECTION</b> | <b>Next: 1/29/2014 1:00 PM</b> |
|----------------|-----------------------------------|--------------------------------|

|   |                    |
|---|--------------------|
| Certified by Presiding Officer                              | Certified by Clerk |
|   |                    |
| Mayor's Action<br><i>See Authentication Page Attachment</i> |                    |

LEGISLATION HISTORY – BLUE BACK

CITY COUNCIL  
ATLANTA, GEORGIA

14-R-3101

SPONSOR SIGNATURES

*Clarence T Martin Jr*  
Clarence "C. T." Martin, Councilmember, District 10

**A RESOLUTION BY COUNCILMEMBER C. T. MARTIN AUTHORIZING THE MAYOR OR HIS DESIGNEE TO EXECUTE RENEWAL OPTION NUMBER ONE (1) OF COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6339-PL WITH DLT SOLUTIONS, LLC, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-4543G, FOR THE PURCHASE OF ORACLE MANAGED CLOUD SERVICES-ON DEMAND HOSTING AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED SEVEN HUNDRED FORTY THOUSAND, TWO HUNDRED SIXTEEN DOLLARS AND FORTY-FIVE CENTS (\$740,216.45); ALL CONTRACTED WORK TO BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.**

WHEREAS, the City of Atlanta (“City”) executed cooperative purchasing agreement number COA-6339-PL with DLT Solutions, LLC (“DLT Solutions”), utilizing General Services Administration (“GSA”) contract number GS-35F-4543G, to purchase Oracle Siebel Managed Cloud Services On-Demand hosting and support services necessary for the 311 Call Center project in an amount not to exceed One Million, Thirty-Thousand, Four Hundred Sixty-Eight Dollars and Forty-Two Cents (\$1,030,468.42) during the first year of service, with two, one (1) year renewal options pursuant to Resolution 12-R-1668 adopted by Atlanta City Council on December 3, 2012 and approved as per City Charter Section 2-403 on December 12, 2012; and

WHEREAS, the Oracle Siebel Managed Cloud Services-On Demand hosting and support services at off-site Oracle data centers increase the efficiency, productivity, and availability of the 311 Call Center customer relationship management (“CRM”) system while reducing the City’s infrastructure costs and demand for management of obsolescence; and

WHEREAS, cooperative purchasing agreement number COA-6339-PL expires on January 17, 2014, 2014 and there are two (2) remaining one-year renewal options; and

WHEREAS, the Chief Procurement Officer authorized a thirty (30) day term extension of cooperative purchasing agreement COA-6339-PL with DLT Solutions beginning on January 18, 2014 and ending on February 17, 2014, pursuant to Article X, Division 4, Section 2-1206(a) of the City of Atlanta Code of Ordinances (“Code”); and

WHEREAS, the Chief Information Officer and the Chief Procurement Officer recommend the execution of renewal option number one (1) for cooperative purchasing agreement COA-6339-PL with DLT Solutions to purchase Oracle Siebel Managed Cloud Services-On Demand hosting and support services for the 311 Call Center in an amount not to exceed Seven Hundred Forty Thousand, Two Hundred Sixteen Dollars and Forty-Five Cents (\$740,216.45).

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA, that the Mayor or his designee is hereby authorized to exercise renewal option number one (1) of cooperative purchasing agreement number COA-6339-PL with DLT Solutions to purchase Oracle Siebel Managed Cloud Services-On Demand hosting and support services for the 311 Call Center CRM system in an amount not to exceed Seven Hundred Forty Thousand, Two Hundred Sixteen Dollars and

Forty-Five Cents (\$740,216.45).

BE IT FURTHER RESOLVED, that all contracted work shall be charged to and paid from the following Fund, Department Organization, Account, and Function Activity (“FDOA”) numbers:

| <b>CoA Dept/ Division</b> | <b>Annual Support % Responsibility per Dept/ Division</b> | <b>2<sup>nd</sup> Year Support Paid per Dept/ Division</b> | <b>Fund #</b>                          | <b>Department Organization #</b>          | <b>Account #</b>                                       | <b>Function Activity #</b>                               |
|---------------------------|---|--|--|---|--|--|
| <i>Watershed</i>          | 50%   | \$370,108.23   | 5051 (Water & Wastewater Revenue Fund) | 170113 (DWM - Information Systems)        | 5213001 (Consulting / Professional Services-Technical) | 1535000 (Data Processing/ Management Information System) |
| <i>DIT</i>                | 10%   | \$74,021.65  | 1001 (General Fund)                    | 050212 (IT Server Management)             | 5213001 (Consulting / Professional Services-Technical) | 1320000 (Chief Executive)                                |
| <i>Aviation</i>           | 10%   | \$74,021.65  | 5501 (Airport Revenue Fund)            | 180107 (DOA Aviation Information Systems) | 5213001 (Consulting / Professional Services-Technical) | 7563000 (Airport)  |
| <i>Public Works</i>       | 15%   | \$111,032.46   | 5402 (Solid Waste R&E Fund)            | 130501 (DPW Solid Waste Admin)            | 5421003 (Equipment (\$5,000+))                         | 4510000 (Solid Waste Administration)                     |
| <i>Planning/ Permits</i>  | 15%   | \$111,032.46   | 5601 (Building Permits Fund)           | 250201 (PCD Director Of Buildings)        | 5222002 (Repair & Maintenance-Equipment)               | 7210000 (Protective Inspection Administration)           |
| <b>Total</b>              | <b>100%</b>   | <b>\$740,216.45</b>  |  |   |  |  |

BE IT FURTHER RESOLVED, that the Chief Procurement Officer, in consultation with the City Attorney, is directed to prepare the Renewal for execution by the Mayor or his designee.

BE IT FINALLY RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability thereunder until it has been approved as to form by the City Attorney or her designee, executed by the Mayor or his designee, attested to by the Municipal Clerk, and delivered to DLT Solutions.

**A RESOLUTION  
BY COUNCILMEMBER C.T. MARTIN**

  
**A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO EXECUTE RENEWAL OPTION NUMBER ONE (1) OF COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6339-PL WITH DLT SOLUTIONS, LLC, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-4543G, FOR THE PURCHASE OF ORACLE MANAGED CLOUD SERVICES-ON DEMAND HOSTING AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED SEVEN HUNDRED FORTY THOUSAND, TWO HUNDRED SIXTEEN DOLLARS AND FORTY-FIVE CENTS (\$740,216.45); ALL CONTRACTED WORK TO BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.**

**WHEREAS**, the City of Atlanta (“City”) executed cooperative purchasing agreement number COA-6339-PL with DLT Solutions, LLC (“DLT Solutions”), utilizing General Services Administration (“GSA”) contract number GS-35F-4543G, to purchase Oracle Siebel Managed Cloud Services On-Demand hosting and support services necessary for the 311 Call Center project in an amount not to exceed One Million, Thirty-Thousand, Four Hundred Sixty-Eight Dollars and Forty-Two Cents (\$1,030,468.42) during the first year of service, with two, one (1) year renewal options pursuant to Resolution 12-R-1668 adopted by Atlanta City Council on December 3, 2012 and approved as per City Charter Section 2-403 on December 12, 2012; and

**WHEREAS**, the Oracle Siebel Managed Cloud Services-On Demand hosting and support services at off-site Oracle data centers increase the efficiency, productivity, and availability of the 311 Call Center customer relationship management (“CRM”) system while reducing the City’s infrastructure costs and demand for management of obsolescence; and

**WHEREAS**, cooperative purchasing agreement number COA-6339-PL expires on January 17, 2014, 2014 and there are two (2) remaining one-year renewal options; and

**WHEREAS**, the Chief Procurement Officer authorized a thirty (30) day term extension of cooperative purchasing agreement COA-6339-PL with DLT Solutions beginning on January 18, 2014 and ending on February 17, 2014, pursuant to Article X, Division 4, Section 2-1206(a) of the City of Atlanta Code of Ordinances (“Code”); and

**WHEREAS**, the Chief Information Officer and the Chief Procurement Officer recommend the execution of renewal option number one (1) for cooperative purchasing agreement COA-6339-PL with DLT Solutions to purchase Oracle Siebel Managed Cloud Services-On Demand hosting and support services for the 311 Call Center in an amount not to exceed Seven Hundred Forty Thousand, Two Hundred Sixteen Dollars and Forty-Five Cents (\$740,216.45).

**NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA,** that the Mayor or his designee is hereby authorized to exercise renewal option number one (1) of cooperative purchasing agreement number COA-6339-PL with DLT Solutions to purchase Oracle Siebel Managed Cloud Services-On Demand hosting and support services for the 311 Call Center CRM system in an amount not to exceed Seven Hundred Forty Thousand, Two Hundred Sixteen Dollars and Forty-Five Cents (\$740,216.45).

**BE IT FURTHER RESOLVED,** that all contracted work shall be charged to and paid from the following Fund, Department Organization, Account, and Function Activity (“FDOA”) numbers:

| CoA Dept/<br>Division        | Annual<br>Support %<br>Responsibility<br>per Dept/<br>Division | 2 <sup>nd</sup> Year<br>Support<br>Paid per<br>Dept/<br>Division | Fund #  | Department<br>Organization<br>#                    | Account #   | Function<br>Activity #   |
|------------------------------|--|--|---|--|---|--|
| <i>Watershed</i>             | 50%  | \$370,108.23   | 5051<br>(Water &<br>Wastewater<br>Revenue Fund) | 170113<br>(DWM -<br>Information<br>Systems)        | 5213001<br>(Consulting /<br>Professional<br>Services-<br>Technical) | 1535000<br>(Data Processing/<br>Management<br>Information<br>System) |
| <i>DIT</i>                   | 10%  | \$74,021.65  | 1001<br>(General Fund)                          | 050212<br>(IT Server<br>Management)                | 5213001<br>(Consulting /<br>Professional<br>Services-<br>Technical) | 1320000<br>(Chief Executive)   |
| <i>Aviation</i>              | 10%  | \$74,021.65  | 5501<br>(Airport<br>Revenue Fund)               | 180107<br>(DOA Aviation<br>Information<br>Systems) | 5213001<br>(Consulting /<br>Professional<br>Services-<br>Technical) | 7563000<br>(Airport)   |
| <i>Public<br/>Works</i>      | 15%  | \$111,032.46   | 5402<br>(Solid Waste<br>R&E Fund)               | 130501<br>(DPW Solid<br>Waste Admin)               | 5421003<br>(Equipment<br>(\$5,000+))                                | 4510000<br>(Solid Waste<br>Administration)                           |
| <i>Planning/<br/>Permits</i> | 15%  | \$111,032.46   | 5601<br>(Building<br>Permits Fund)              | 250201<br>(PCD Director<br>Of Buildings)           | 5222002<br>(Repair &<br>Maintenance-<br>Equipment)                  | 7210000<br>(Protective<br>Inspection<br>Administration)              |
| <i>Total</i>                 | 100%   | \$740,216.45   |   |  |   |  |

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