

**A RESOLUTION BY FINANCE/EXECUTIVE COMMITTEE AUTHORIZING THE MAYOR OR HIS DESIGNEE, ON BEHALF OF THE CITY OF ATLANTA TO EXECUTE AN AGREEMENT WITH \_\_\_\_\_ FOR FC-6829 TEMPORARY STAFFING SERVICES, ON BEHALF OF THE OFFICE OF THE MAYOR; IN AN AMOUNT NOT TO EXCEED S\$750,000.00; WITH A TERM OF THREE (3) YEARS, WITH TWO (2), ONE (1) YEAR RENEWAL OPTIONS; ALL CONTRACTED WORK TO BE CHARGED TO AND PAID FROM THE PATEO 05111397; AND FOR OTHER PURPOSES.**

**Review List:**

Jim Beard	Completed	07/15/2013 9:35 AM
Adam Smith	Completed	07/15/2013 10:25 AM
Mayor's Office	Completed	07/15/2013 11:03 AM
Office of Research and Policy Analysis	Completed	07/16/2013 4:50 PM
Finance/Executive Committee	Pending	
Atlanta City Council	Pending	
Council President	Pending	
Office of the Municipal Clerk	Pending	

Certified by Presiding Officer	Certified by Clerk
Mayor's Action <i>See Authentication Page Attachment</i>	

LEGISLATION HISTORY – BLUE BACK

**A RESOLUTION  
BY FINANCE/EXECUTIVE COMMITTEE**

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Whereas, the City of Atlanta (“City”) is implementing a 311 Call Center that will improve City customer service by providing general information and managing customer service requests from Atlanta’s residents and visitors; and

Whereas, the City requires extensive training capability and support services to train City and temporary employees, including customer service representatives (“CSR”) and back-office staff on the ATL311 Customer Relationship Management System to increase the efficiency, productivity, and availability of the ATL311 Customer Service Center; and

Whereas, the City solicited Request for Proposals for FC-6829\_\_\_\_\_, temporary staffing services; and; and

Whereas, after reviewing and evaluating the Proposals, the Office of the Mayor and the Chief Procurement Officer recommend that the agreement be awarded to \_\_\_\_\_; and

Whereas, the Chief Operating Officer and the Chief Procurement Officer recommend the execution of agreement number FC-6829 with \_\_\_\_\_, for temporary staffing services for the ATL311 Customer Service Center initiative in an amount not to exceed Seven Hundred, Fifty Thousand Dollars (\$750,000.00) for an initial term of three (3) years, with two (2) one (1) year renewal options.

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA, HEREBY ORDAINS: that the Mayor or his designee is authorized to execute, on behalf of the City of Atlanta, an agreement for temporary staffing services necessary for the ATL311 Customer Service Center initiative with \_\_\_\_\_ in an amount not to exceed Seven Hundred, Fifty Thousand Dollars (\$750,000.00) for an initial term of three (3) years, with two (2) one (1) year renewal options.

BE IT FURTHER RESOLVED, that all contracted work shall be charged to and paid from the following:

- PTAE0 Project and Grants (“PnG”): Project Number 05111397 (311 Call Center).

BE IT FURTHER RESOLVED, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare an agreement for execution by the Mayor or his designee.

BE IT FINALLY RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been approved as to form by the City Attorney or her designee, executed by the Mayor or his designee and attested to by the Municipal Clerk, and delivered to \_\_\_\_\_.

TRANSMITTAL FORM FOR LEGISLATION

TO: MAYOR'S OFFICE

ATTN: CANDACE L. BYRD

Dept.'s Legislative Liaison: Myesha Good

Contact Number: 404-865-8950

Originating Department: Mayor's Office - Innovation Delivery Team

Committee(s) of Purview: Finance / Executive Committee

Chief of Staff Deadline: Friday, July 5, 2013

Anticipated Committee Meeting Date(s): July 30, 2013

Anticipated Full Council Date: August 19, 2013

Legislative Counsel's Signature: [Signature]

Commissioner's Signature: [Signature]

Chief Financial Officer: [Signature]

Chief Information Officer Signature (for IT Procurements) \_\_\_\_\_

Chief Procurement Officer Signature: Adam J. Smith CAC

CAPTION

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE, ON BEHALF OF THE CITY OF ATLANTA TO EXECUTE AN AGREEMENT WITH ( \_\_\_\_\_ ) FOR FC-6829 TEMPORARY STAFFING SERVICES, ON BEHALF OF THE OFFICE OF THE MAYOR; IN AN AMOUNT NOT TO EXCEED \$750,000; WITH A TERM OF THREE (3) YEARS, WITH TWO (2), ONE (1) YEAR RENEWAL OPTIONS; ALL CONTRACTED WORK TO BE CHARGED TO AND PAID FROM THE PATEO 05111397; AND FOR OTHER PURPOSES.

FINANCIAL IMPACT: (if any)

Mayor's Staff Only

Received by CPO: \_\_\_\_\_

Received by LC from CPO: \_\_\_\_\_

Received by Mayor's Office: 7.10.13 (date) [Signature]

Reviewed by: [Signature] (date) 7/12/13

Submitted to Council: \_\_\_\_\_ (date)

Attachment: Transmittal Form- Temp Staffing Services (final) (13-R-3409 : Temporary Staffing Services- FC-6829)

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BY FINANCE/EXECUTIVE COMMITTEE**

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- **PTAEO Project and Grants (“PnG”): Project Number 05111397 (311 Call Center).**

**Comment [c1]:** This is FY14 funding. Need to confirm if it is PnG or O&M.

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