

A RESOLUTION BY FINANCE/EXECUTIVE COMMITTEE TO CORRECT RESOLUTION NO. 13-R-0511 BY CHANGING THE TERM OF RENEWAL NO. 3 WITH SYSTEMS & SOFTWARE, INC. FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (CIS)/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA, ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT; AND FOR OTHER PURPOSES.

Review List:

Jo Ann Macrina	Completed	07/11/2013 12:46 PM
Pamela Holmes	Completed	07/12/2013 9:12 AM
Patrick McShane	Completed	07/15/2013 2:05 PM
Mayor's Office	Completed	07/15/2013 5:05 PM
Office of Research and Policy Analysis	Completed	07/17/2013 2:18 PM
Finance/Executive Committee	Pending	
Atlanta City Council	Pending	

Certified by Presiding Officer	Certified by Clerk
Mayor's Action <i>See Authentication Page Attachment</i>	

LEGISLATION HISTORY – BLUE BACK

**A RESOLUTION
BY CITY UTILITIES COMMITTEE**

A RESOLUTION BY FINANCE/EXECUTIVE COMMITTEE TO CORRECT RESOLUTION NO. 13-R-0511 BY CHANGING THE TERM OF RENEWAL NO. 3 WITH SYSTEMS & SOFTWARE, INC. FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (CIS)/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA, ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta ("City") authorized Renewal No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for EnQuesta with Systems & Software, Inc., on behalf of the Department of Watershed Management, in an amount not to exceed Three Hundred Forty-Eight Thousand, Six Hundred Eight Dollars and Forty-Eight Cents (\$348,608.48), pursuant to Resolution No. 13-R-0511;

WHEREAS, Resolution No. 13-R-0511 inadvertently included the incorrect renewal term of April 1, 2013 through March 31, 2014; and

WHEREAS, the term of Renewal No. 3 in Resolution No. 13-R-0511 should be April 1, 2013 through December 31, 2013.

THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES, that Resolution No. 13-R-0511 is hereby amended to include a term for Renewal No. 3 of April 1, 2013 through December 31, 2013;

BE IT FURTHER RESOLVED, that the Chief Procurement Officer, in consultation with the City Attorney, is directed to prepare all appropriate documents for execution by the Mayor, or his authorized designee; and

BE IT FINALLY RESOLVED, that all resolutions or parts of resolutions in conflict with this resolution hereby be waived to the extent of the conflict.

TRANSMITTAL FORM FOR LEGISLATION

TO: MAYOR'S OFFICE

ATTN: CANDACE L. BYRD

Dept.'s Legislative Liaison: Maisha L. Wood

Contact Number: 404-330-6887

Originating Department: Watershed Management

Committee(s) of Purview: Finance/Executive Committee

Chief of Staff Deadline: July 5, 2013

Anticipated Committee Meeting Date(s): July 31, 2013

Anticipated Full Council Date: August 19, 2013

Legislative Counsel's Signature: [Signature]

Commissioner's Signature: [Signature]

Chief Financial Officer: n/a

Chief Information Officer Signature (for IT Procurements):

Chief Procurement Officer Signature: n/a

CAPTION

A RESOLUTION TO CORRECT THE RESOLUTION NO. 13R0511 TO REFLECT THE CORRECT RENEWAL TERM FOR RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (CIS)/BILLING SYSTEM AND OFFSITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC., ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT; AND FOR OTHER PURPOSES.

FINANCIAL IMPACT: (if any) n/a

Mayor's Staff Only

Received by CPO: [Signature] (date)

Received by LC from CPO: _____ (date)

Received by Mayor's Office: [Signature] (date)

Reviewed by [Signature] DCOS (date) 7/9/13

Submitted to Council: _____ (date)

Part II: Legislative White Paper: (This portion of the Legislative Request Form will be shared with City Council members and staff)

A. To be completed by Legislative Counsel:

Committee of Purview: Finance/Executive

Caption: A RESOLUTION TO CORRECT THE RESOLUTION NO. 13R0511 TO REFLECT THE CORRECT RENEWAL TERM FOR RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (CIS)/BILLING SYSTEM AND OFFSITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC., ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT; AND FOR OTHER PURPOSES.

Council Meeting Date: August 19, 2013

Requesting Dept.: Watershed Management

B. To be completed by the department:

1. Please provide a summary of the purpose of this legislation (Justification Statement).

Example: The purpose of this legislation is to anticipate funds from a local assistance grant to purchase child safety seats.

The purpose of this legislation is to correct the renewal term referenced in Resolution No. 13R0511 from April 1, 2013 to March 31, 2013 to reflect a term commencing on April 1, 2013 through December 31, 2013.

2. Please provide background information regarding this legislation.

Example: The task force of homelessness conducted a study regarding homelessness, its impact and consequences on the City. This resolution reflects the Mayor's desire to open a twenty-four hour center that will respond to the needs of the homelessness in Atlanta.

FC-5037, Maintenance and Support Agreement for Customer Information System (" CIS")/Billing System and Off-Site Billing Services for enQuesta is a maintenance and support agreement for the Oracle Customer Relationship Manager (" CRM")/Billing Support System.

3. If Applicable/Known:

- (a) **Contract Type (e.g. Professional Services, Construction Agreement, etc):** Professional Services
- (b) **Source Selection:**
- (c) **Bids/Proposals Due:** N/A
- (d) **Invitations Issued:** N/A
- (e) **Number of Bids:** N/A
- (f) **Proposals Received:** N/A
- (g) **Bidders/Proponents:** N/A
- (h) **Term of Contract:** April 1, 2013

4. Fund Account Center (Ex. Name and number): n/a

Fund: _____ **Account:** _____ **Center:** _____

5. Source of Funds: Example: Local Assistance Grant : 5051 (Water & Wastewater Revenue) 170113 (DWM-Information Systems) 5213001 (Consulting/Professional Service) 1535000

6. Fiscal Impact: n/a

Example: This legislation will result in a reduction in the amount of _____ to Fund Account Center Number _____.

7. Method of Cost Recovery: N/A

Examples:

- a. Revenues generated from the permits required under this legislation will be used to fund the personnel needed to carry out the permitting process.*
- b. Money obtained from a local assistance grant will be used to cover the costs of this Summer Food Program.*

This Legislative Request Form Was Prepared By: Maisha L. Wood, 404-330-6887

13-R-0511

First Reading

Committee _____
 Date _____
 Chair _____
 Referred To _____

A RESOLUTION BY COUNCILMEMBER H. LAMAR WILLIS

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM ("CIS")/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT FOR TIME-ONLY; AND FOR OTHER PURPOSES.

substitute

ADOPTED BY

MAR 18 2013

COUNCIL

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1ST ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER

Date Referred: 3/4/13
 Referred To: City Utilities
 Date Referred: _____
 Referred To: _____
 Date Referred: _____
 Referred To: _____

Committee: City Utilities
 Date: March 12, 2013
 Chair: [Signature]
 Action: Fav. Adv. Hold (see rev. side)
 Other: ON SUBSTITUTE
 Members: [Signature]

Refer To

Committee

Date

Chair

Action
 Fav. Adv. Hold (see rev. side)
 Other

Members

Refer To

Committee

Date

Chair

Action
 Fav. Adv. Hold (see rev. side)
 Other

Members

Refer To

Committee

Date

Chair

Action
 Fav. Adv. Hold (see rev. side)
 Other

Members

Refer To

CITY COUNCIL
ATLANTA, GEORGIA

13-R-0511

A RESOLUTION

BY COUNCIL MEMBER H. LAMAR WILLIS

AS SUBSTITUTED BY CITY UTILITIES COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM ("CIS")/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT IN AN AMOUNT NOT TO EXCEED THREE HUNDRED FORTY-EIGHT THOUSAND, SIX HUNDRED EIGHT DOLLARS AND FORTY-EIGHT CENTS (\$348,608.48); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE) 170113 (DWM-INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICE) 1535000 ; AND FOR OTHER PURPOSES.

WHEREAS, the City did enter into a maintenance and support agreement for the Oracle Customer Relationship Manager ("CRM") Support system, as required by the original agreement, known as FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services ("Maintenance and Support Agreement") with Systems & Software, Inc. pursuant to Ordinance No. 09-O-0780; and

WHEREAS, the Maintenance and Support Agreement included an initial term inclusive of the period between December 10, 2004 and December 31, 2009, plus six months, beginning January 1, 2010 through July 1, 2010 ("Initial Term") plus four additional one year renewal options, at the sole discretion of the City; and

WHEREAS, the authorizing legislation for the Maintenance and Support Agreement, referenced as Ordinance No. 09 O 0780, authorized an Initial Term of one year, not six months, which was not reflected correctly in the Maintenance and Support Agreement; and

WHEREAS, the City did enter into Amendment Agreement No. 1 to revise the Initial Term to be consistent with Ordinance No. 09-O-0780 in order to correctly reflect a period of one year beginning January 1, 2010 through December 31, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 1 with a term of January 1, 2011 through December 31, 2011 pursuant to Resolution 10-R-2072 adopted by the City Council on December 6, 2010 and approved by the Mayor on December 15, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 2 with a term of January 1, 2012 through December 31, 2012 pursuant to Resolution 11-R-1724 adopted by the City Council on December 5, 2011 and approved by the Mayor on December 14, 2011; and

WHEREAS, the Chief Procurement Officer authorized a ninety (90) day extension for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off Site Billing Services for enQuesta extending the term of Renewal Agreement No. 2 to March 31, 2013; and

WHEREAS, the Commissioner of the Department of Watershed Management and the Chief Procurement Officer recommend Renewal Agreement No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. in an amount not to exceed Three Hundred Forty-Eight Thousand, Six Hundred Eight Dollars and Forty-Eight Cents (\$348,608.48).

THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES, that the Mayor is hereby authorized to enter into Renewal Agreement No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. on behalf of the Department of Watershed Management in an amount not to exceed Three Hundred Forty-Eight Thousand, Six Hundred Eight Dollars and Forty-Eight Cents (\$348,608.48).

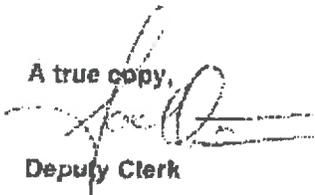
BE IT FURTHER RESOLVED, that the term of Renewal Agreement No. 3 shall be from April 1, 2013 through March 31, 2014.

BE IT FURTHER RESOLVED, that the Chief Procurement Officer is directed to prepare an appropriate Agreement for execution by the Mayor.

BE IT FURTHER RESOLVED, that the Agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor, attested to by the Municipal Clerk, approved as to form by the City Attorney and delivered to Systems & Software, Inc.

AND FINALLY BE IT RESOLVED, that all contracted work shall be charged to and paid from Fund Department Organization and Account Number 5051 (Water & Wastewater Revenue) 170113 (DWM-Information Systems) 5213001 (Consulting/Professional Service) 1535000.

A true copy,



Deputy Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

MAR 18, 2013
MAR 27, 2013

RCS# 2.
3/18,
4:15

Atlanta City Council

CONSENT I

CONSENT AGENDA SECTION I; ALL ITEMS

3/18/13

ADOPT

YEAS: 10
NAYS: 0
ABSTENTIONS: 0
NOT VOTING: 6
EXCUSED: 0
ABSENT 0

Y Smith	Y Archibong	Y Moore	Y Bond
NV Hall	Y Wan	NV Martin	NV Watson
Y Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	NV Adrean	NV Sheperd	NV Mitchell