

311/14

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Martin

A RESOLUTION

13-R-3677

BY FINANCE/EXECUTIVE COMMITTEE

13R3677

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO A COOPERATIVE PURCHASING AGREEMENT FC-7003 WITH ONLINE SOLUTIONS, LLC D/B/A CITIZENSERVE PURSUANT TO ARTICLE X, SECTION 2-1601 ET. SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING THE STATE OF FLORIDA FIRE MARSHAL DIVISION CONTRACT NUMBER D0147-1887 TO PROVIDE FOR ANNUAL LICENSES FOR THE ACCESS AND USE OF CITIZENSERVE SOFTWARE, SUPPORT, AND MAINTENANCE ON BEHALF OF THE DEPARTMENT OF FINANCE, OFFICE OF REVENUE IN THE AMOUNT OF ONE HUNDRED AND TWO THOUSAND DOLLARS AND NO CENTS (\$102,000.00) YEAR ONE, WITH ANNUAL CITIZENSERVE SUBSCRIPTION RENEWALS, BASED ON THE CURRENT LICENSE REQUIREMENTS, ESTIMATED AT FORTY-FIVE THOUSAND DOLLARS AND NO CENTS (\$45,000.00) PER YEAR THEREAFTER AND FOR ON AN INITIAL ANNUAL SUBSCRIPTION OF ONE YEAR WITH THE OPTION FOR AN ADDITIONAL THREE (3) YEARS, UPON MUTUAL CONSENT OF THE PARTIES; ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM THE FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1ST ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER

Date Referred: 10/21/13
 Referred To: Finance/Exec
 Date Referred:
 Referred To:
 Date Referred:
 Referred To:

First Reading

Committee _____
 Date _____
 Chair _____
 Referred To _____

FINAL COUNCIL ACTION
 2nd 1st & 2nd 3rd
 Readings
 Consent V Vote RC Vote

Committee <i>Fin/Exec</i>	Committee
Date <i>10-30-13</i>	Date
Chair	Chair
Action Fav, Adv, Hold (see rev. side) Other	Action Fav, Adv, Hold (see rev. side) Other
Members <i>Adrian</i> <i>Had</i>	Members
Refer To	Refer To

CERTIFIED
 CERTIFIED
 NOV 04 2013
 ATLANTA CITY COUNCIL PRESIDENT
[Signature]

Committee	Committee
Date	Date
Chair	Chair
Action Fav, Adv, Hold (see rev. side) Other	Action Fav, Adv, Hold (see rev. side) Other
Members	Members
ADOPTED BY NOV 04 2013 COUNCIL	
Refer To	Refer To

CERTIFIED
 NOV 04 2013
Florida Dushine Johnson
 MUNICIPAL CLERK

MAYOR'S ACTION

APPROVED
 NOV 13 2013
 WITHOUT SIGNATURE
 BY OPERATION OF LAW



**A RESOLUTION
BY FINANCE/EXECUTIVE COMMITTEE**

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO A COOPERATIVE PURCHASING AGREEMENT FC-7003 WITH ONLINE SOLUTIONS, LLC D/B/A CITIZENSERVE PURSUANT TO ARTICLE X, SECTION 2-1601 ET. SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING THE STATE OF FLORIDA FIRE MARSHAL DIVISION CONTRACT NUMBER D0147-1887 TO PROVIDE FOR ANNUAL LICENSES FOR THE ACCESS AND USE OF CITIZENSERVE SOFTWARE, SUPPORT, AND MAINTENANCE ON BEHALF OF THE DEPARTMENT OF FINANCE, OFFICE OF REVENUE IN THE AMOUNT OF ONE HUNDRED AND TWO THOUSAND DOLLARS AND NO CENTS (\$102,000.00) YEAR ONE, WITH ANNUAL CITIZENSERVE SUBSCRIPTION RENEWALS, BASED ON THE CURRENT LICENSE REQUIREMENTS, ESTIMATED AT FORTY-FIVE THOUSAND DOLLARS AND NO CENTS (\$45,000.00) PER YEAR THEREAFTER AND FOR ON AN INITIAL ANNUAL SUBSCRIPTION OF ONE YEAR WITH THE OPTION FOR AN ADDITIONAL THREE (3) YEARS, UPON MUTUAL CONSENT OF THE PARTIES; ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM THE FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta ("City") desires to purchase a professional e-government software and service solution to support revenue operations for business licensing, occupational tax payment processing and account management software services and provide updated technologies that will more efficiently and effectively respond to the needs of the City and the public in a customer friendly and cost saving manner; and

WHEREAS, the current mainframe system, Business License Information System ("BLIS"), serves as the system of record for more than \$100 million in governmental revenues or 20% of operating revenues; and

WHEREAS, the current mainframe system was implemented in 1993, is antiquated and inflexible requiring extensive workflow processes, manual and paper based operations, batch payment processing, with no integration capabilities, with web based applications and other software, whose service and maintenance is outsourced and costly; and

WHEREAS, the current mainframe system is limited in its ability to meet the resource needs of the City to optimize revenue collection for business license application, billing, payment, review and renewal; and



WHEREAS, a 21st century business license information platform is a technical solution that serves as a single, multifunctional, browser-based application with automation supporting real time web based access for monitoring and enforcement, online payment processing, to support Business License administration by incorporating advanced technologies with strategies and seamless software interfaces, dynamic workflows and streamlined processes to enhance revenue generating activities; and

WHEREAS, CitizenServe is a technical solution that will replace the outdated legacy application, that will provide greater internal access for related regulated entities including, but not limited to, the Office of Buildings/Zoning; Public Safety/Police and Revenue/License Inspections to support in revenue discovery and license enforcement; and

WHEREAS, the CitizenServe technologies provide integration with the City's current ERP system of record, provide enhanced reporting, data protection, disaster recovery and business continuance assurance; and

WHEREAS, CitizenServe enables the City to incorporate a online citizen portal that will increase service for citizens, provide efficiency and cost savings for the City and enable greater transparency for our citizens relative to businesses operating in the City; and

WHEREAS, pursuant to the City of Atlanta Code of Ordinances Procurement and Real Estate Section § 2-1606, the Chief Procurement Officer may procure supplies, services, or construction items through contracts established by the purchasing division of a State where such contracts and contractors substantially meet the requirements of this article; and

WHEREAS, the Chief Financial Officer and the Chief Procurement Officer recommend utilizing the State Of Florida Fire Marshal Division's contract with Online Solutions, LLC d/b/a CitizenServe to provide for an e-business software solution to support revenue operations including but not limited to licensing, payment processing and management software services; and

WHEREAS, the City desires to contract with Online Solutions, LLC d/b/a CitizenServe for services, including but not limited to annual licenses for the access and use of their e-business software solution, CitizenServe; and

WHEREAS, the agreement and contract terms to employ CitizenServe technology is based on user subscriptions that include project management, data migration, systems integration, unlimited training user support, and administrative support; and



WHEREAS, the Chief Financial Officer and the Chief Procurement Officer recommend the City engage Online Solutions, LLC to pilot the business license renewals using the CitizenServe solution based on an annual subscription for one year with the option for an additional three (3) years, upon mutual consent of the parties; and

WHEREAS, the cost of the program will be \$102,000 year one, with annual CitizenServe subscription renewals, based on the current license requirements, estimated at \$45,000 per year thereafter.

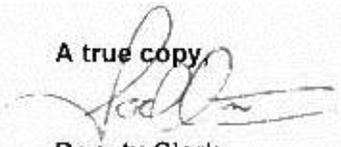
THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA, HEREBY RESOLVES that the Mayor is authorized to enter into a cooperative purchasing agreement with Online Solutions, LLC d/b/a CitizenServe to pilot the business license renewals using the CitizenServe solution based on an annual subscription for one year with the option for an additional three (3) years, upon mutual consent of the parties with a cost of the program shall be \$102,000 year one, with annual CitizenServe subscription renewals, based on the current license requirements, estimated at \$45,000 per year thereafter.

BE IT FURTHER RESOLVED, that all contracted work will be charged to and paid from 1001 (General Fund) 100101(DOF Chief Financial Officer) 5212001 (Consulting and Professional Services) 1320000 (Chief Executive).

BE IT FURTHER RESOLVED, that the Chief Procurement Officer is directed to prepare an appropriate agreement for execution by the Mayor.

BE IT FINALLY RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been approved as to form by the City Attorney, executed by the Mayor, attested to by the Municipal Clerk and delivered to Online Solutions, LLC.

A true copy


Deputy Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

NOV 04, 2013
NOV 13, 2013

RCS# 3113
11/04/13
2:13 PM

Atlanta City Council

ADOPT

CONSENT AGENDA SECTION I:ALL ITEMS
EXCEPT 13-R-3691
CONSENT I

YEAS: 13
NAYS: 0
ABSTENTIONS: 0
NOT VOTING: 2
EXCUSED: 0
ABSENT 1

Y Smith	Y Archibong	Y Moore	NV Bond
Y Hall	Y Wan	Y Martin	Y Watson
Y Young	Y Shook	Y Bottoms	B Willis
Y Winslow	Y Adrean	Y Sheperd	NV Mitchell

ADOPT

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		11-04-13
ITEMS ADOPTED ON CONSENT	ITEMS ADOPTED ON CONSENT	ITEMS ADVERSED ON CONSENT
1. 13-O-1320	32. 13-R-3688	48. 13-R-3706
2. 13-O-1321	33. 13-R-3687	49. 13-R-3707
3. 13-O-1322	34. 13-R-3688	50. 13-R-3708
4. 13-O-1323	35. 13-R-3591	51. 13-R-3709
5. 13-O-1343	36. 13-R-3635	52. 13-R-3710
6. 13-O-1328	37. 13-R-3692	53. 13-R-3711
7. 13-O-1332	38. 13-R-3693	54. 13-R-3713
8. 13-O-1330	39. 13-R-3698	55. 13-R-3714
9. 13-O-1338	40. 13-R-3699	56. 13-R-3715
10. 13-O-1344	41. 13-R-3700	57. 13-R-3716
11. 13-O-1297	42. 13-R-3701	58. 13-R-3717
12. 13-O-1316	43. 13-R-3702	59. 13-R-3718
13. 13-O-1317	44. 13-R-3703	60. 13-R-3719
14. 13-O-1318	45. 13-R-3704	61. 13-R-3720
15. 13-O-1327	46. 13-R-3705	62. 13-R-3721
16. 13-R-0458	47. 13-R-3712	63. 13-R-3722
17. 13-R-0102		64. 13-R-3723
18. 13-R-3632		65. 13-R-3724
19. 13-R-3684		66. 13-R-3725
20. 13-R-3679		67. 13-R-3726
21. 13-R-3694		68. 13-R-3727
22. 13-R-3695		69. 13-R-3728
23. 13-R-3696		70. 13-R-3729
24. 13-R-3697		71. 13-R-3730
25. 13-R-3682		72. 13-R-3731
26. 13-R-3683		73. 13-R-3732
27. 13-R-3673		
28. 13-R-3677		
29. 13-R-3685		
30. 13-R-3686		
31. 13-R-3687		