

2539

13- R-3409

(Do Not Write Above This Line)

First Reading

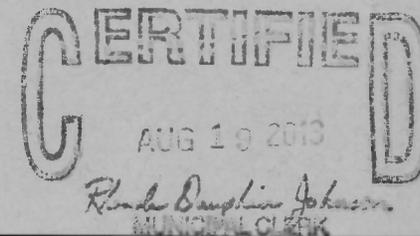
Committee _____
Date _____
Chair _____
Referred To _____

FINAL COUNCIL ACTION

2nd 1st & 2nd 3rd
Readings
 Consent V Vote RC Vote

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE, ON BEHALF OF THE CITY OF ATLANTA TO EXECUTE AN AGREEMENT WITH -
FOR FC-6829
TEMPORARY STAFFING SERVICES, ON BEHALF OF THE OFFICE OF THE MAYOR; IN AN AMOUNT NOT TO EXCEED SEVEN HUNDRED FIFTY THOUSAND DOLLARS AND NO CENTS (\$750,000.00); WITH A TERM OF THREE (3) YEARS, WITH TWO (2), ONE (1) YEAR RENEWAL OPTIONS; ALL CONTRACTED WORK TO BE CHARGED TO AND PAID FROM THE PATEO 05111397; AND FOR OTHER PURPOSES.

substitute



- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1ST ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER

ADOPTED BY
AUG 19 2013
COUNCIL

Committee Fin/Exec
Date 7/31/13
Chair [Signature]
Action
Fav, Adv, Hold (see rev. side)
Other Subst.
Members

Committee _____
Date _____
Chair _____
Action
Fav, Adv, Hold (see rev. side)
Other _____
Members

MAYOR'S ACTION

APPROVED

AUG 28

WITHOUT SIGNATURE
BY OPERATION OF LAW

Date Referred
Referred To:

Date Referred
Referred To:

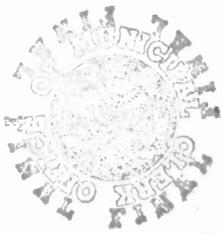
Date Referred:

Referred To:

[Signatures]
MAY

Refer To

Refer To



**A RESOLUTION AS SUBSTITUTED
BY FINANCE/EXECUTIVE COMMITTEE**

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE, ON BEHALF OF THE CITY OF ATLANTA TO EXECUTE AN AGREEMENT WITH CORPORATE TEMPS, INC., FOR FC-6829 TEMPORARY STAFFING SERVICES, ON BEHALF OF THE OFFICE OF THE MAYOR; IN AN AMOUNT NOT TO EXCEED SEVEN HUNDRED FIFTY THOUSAND DOLLARS AND NO CENTS (\$750,000.00); WITH A TERM OF ONE (1) YEAR, WITH TWO (2), ONE (1) YEAR RENEWAL OPTIONS; ALL CONTRACTED WORK TO BE CHARGED TO AND PAID FROM THE PATEO 05111397; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta (“City”) is implementing a 311 Call Center that will improve City customer service by providing general information and managing customer service requests from Atlanta’s residents and visitors; and

WHEREAS, the City requires extensive training capability and support services to train City and temporary employees, including customer service representatives (“CSR”) and back-office staff on the ATL311 Customer Relationship Management System to increase the efficiency, productivity, and availability of the ATL311 Customer Service Center; and

WHEREAS, City solicited Request for Proposals for FC-6829, Temporary Staffing Services; and

WHEREAS, after reviewing and evaluating the Proposals, the Office of the Mayor and the Chief Procurement Officer recommend that the agreement be awarded to Corporate Temps, Inc.; and

WHEREAS, the Chief Operating Officer and the Chief Procurement Officer recommend the execution of agreement number FC-6829 with Corporate Temps, Inc., for temporary staffing services for the ATL311 Customer Service Center initiative in an amount not to exceed Seven Hundred, Fifty Thousand Dollars (\$750,000.00) for an initial term of one (1) year, with two (2) one (1) year renewal options.

NOW, THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA, that the Mayor or his designee is authorized to execute, on behalf of the City of Atlanta, an agreement for temporary staffing services necessary for the ATL311 Customer Service Center initiative with Corporate Temps, Inc. in an amount not to exceed Seven Hundred, Fifty Thousand Dollars (\$750,000.00) for an initial term of one (1) year, with two (2) one (1) year renewal options.

BE IT FURTHER RESOLVED, that all contracted work shall be charged to and paid from the following:

- PTAE0 Project and Grants (“PnG”): Project Number 05111397 (311 Call Center).

BE IT FURTHER RESOLVED, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare an agreement for execution by the Mayor or his designee.

BE IT FINALLY RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been approved as to form by the City Attorney or her designee, executed by the Mayor or his designee and attested to by the Municipal Clerk, and delivered to Corporate Temps, Inc.

A true copy,

Rhonda Daughia Johnson
Municipal Clerk

**ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403**

**AUG 19, 2013
AUG 28, 2013**

RCS# 2937
8/19/13
3:41 PM

Atlanta City Council

13-R-3409

EXECUTE AGREEMENT FC-6829 W/CORPORATE
TEMPS, INC FOR STAFFING SERVICES
ADOPT

YEAS: 12
NAYS: 1
ABSTENTIONS: 0
NOT VOTING: 3
EXCUSED: 0
ABSENT 0

Y Smith	Y Archibong	Y Moore	NV Bond
NV Hall	Y Wan	N Martin	Y Watson
Y Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	Y Adrean	Y Sheperd	NV Mitchell