

13-R-0511

First Reading

Committee _____
Date _____
Chair _____
Referred To _____

FINAL COUNCIL ACTION
 2nd 1st & 2nd 3rd
Readings
 Consent V Vote RC Vote

A RESOLUTION
BY COUNCILMEMBER H. LAMAR WILLIS

A RESOLUTION AUTHORIZING THE
MAYOR TO ENTER INTO RENEWAL
AGREEMENT NO. 3 FOR FC-5037,
MAINTENANCE AND SUPPORT
AGREEMENT FOR CUSTOMER
INFORMATION SYSTEM ("CIS")/BILLING
SYSTEM AND OFF-SITE BILLING SERVICES
FOR ENQUESTA WITH SYSTEMS &
SOFTWARE, INC. ON BEHALF OF THE
DEPARTMENT OF WATERSHED
MANAGEMENT FOR TIME-ONLY; AND FOR
OTHER PURPOSES.

substitute

ADOPTED BY
MAR 18 2013
COUNCIL

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1ST ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER

Date Referred: 3/4/13
Referred To: City Utilities
Date Referred:
Referred To:
Date Referred:
Referred To:

Committee City Utilities
Date March 12, 2013
Chair [Signature]
Action Fav, Adv, Hold (see rev. side)
Other ON substitute
Members [Signatures]

Refer To

Committee
Date
Chair
Action Fav, Adv, Hold (see rev. side)
Other
Members

Refer To

Committee
Date
Chair
Action Fav, Adv, Hold (see rev. side)
Other
Members

Refer To

Committee
Date
Chair
Action Fav, Adv, Hold (see rev. side)
Other
Members

Refer To

CERTIFIED
MAR 18 2013
ATLANTA CITY COUNCIL PRESIDENT
[Signature]

CERTIFIED
MAR 18 2013
Rhonda Daughin Johnson
MUNICIPAL CLERK

MAYOR'S ACTION
APPROVED
MAR 27 2013
WITHOUT SIGNATURE
BY OPERATION OF LAW



13-R-0511

A RESOLUTION

BY COUNCIL MEMBER H. LAMAR WILLIS

AS SUBSTITUTED BY CITY UTILITIES COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (“CIS”)/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT IN AN AMOUNT NOT TO EXCEED THREE HUNDRED FORTY-EIGHT THOUSAND, SIX HUNDRED EIGHT DOLLARS AND FORTY-EIGHT CENTS (\$348,608.48); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE) 170113 (DWM-INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICE) 1535000 ; AND FOR OTHER PURPOSES.

WHEREAS, the City did enter into a maintenance and support agreement for the Oracle Customer Relationship Manager ("CRM") Support system, as required by the original agreement, known as FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services (“Maintenance and Support Agreement”) with Systems & Software, Inc. pursuant to Ordinance No. 09-O-0780; and

WHEREAS, the Maintenance and Support Agreement included an initial term inclusive of the period between December 10, 2004 and December 31, 2009, plus six months, beginning January 1, 2010 through July 1, 2010 (“Initial Term”) plus four additional one year renewal options, at the sole discretion of the City; and

WHEREAS, the authorizing legislation for the Maintenance and Support Agreement, referenced as Ordinance No. 09-O-0780, authorized an Initial Term of one year, not six months, which was not reflected correctly in the Maintenance and Support Agreement; and

WHEREAS, the City did enter into Amendment Agreement No. 1 to revise the Initial Term to be consistent with Ordinance No. 09-O-0780 in order to correctly reflect a period of one year beginning January 1, 2010 through December 31, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 1 with a term of January 1, 2011 through December 31, 2011 pursuant to Resolution 10-R-2072 adopted by the City Council on December 6, 2010 and approved by the Mayor on December 15, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 2 with a term of January 1, 2012 through December 31, 2012 pursuant to Resolution 11-R-1724 adopted by the City Council on December 5, 2011 and approved by the Mayor on December 14, 2011; and



WHEREAS, the Chief Procurement Officer authorized a ninety (90) day extension for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta extending the term of Renewal Agreement No. 2 to March 31, 2013; and

WHEREAS, the Commissioner of the Department of Watershed Management and the Chief Procurement Officer recommend Renewal Agreement No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. in an amount not to exceed Three Hundred Forty-Eight Thousand, Six Hundred Eight Dollars and Forty-Eight Cents (\$348,608.48).

THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES, that the Mayor is hereby authorized to enter into Renewal Agreement No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. on behalf of the Department of Watershed Management in an amount not to exceed Three Hundred Forty-Eight Thousand, Six Hundred Eight Dollars and Forty-Eight Cents (\$348,608.48).

BE IT FURTHER RESOLVED, that the term of Renewal Agreement No. 3 shall be from April 1, 2013 through March 31, 2014.

BE IT FURTHER RESOLVED, that the Chief Procurement Officer is directed to prepare an appropriate Agreement for execution by the Mayor.

BE IT FURTHER RESOLVED, that the Agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor, attested to by the Municipal Clerk, approved as to form by the City Attorney and delivered to Systems & Software, Inc.

AND FINALLY BE IT RESOLVED, that all contracted work shall be charged to and paid from Fund Department Organization and Account Number 5051 (Water & Wastewater Revenue) 170113 (DWM-Information Systems) 5213001 (Consulting/Professional Service) 1535000.

A true copy,

Deputy Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

MAR 18, 2013
MAR 27, 2013

RCS# 2
3/18
4:15

Atlanta City Council

CONSENT I

CONSENT AGENDA SECTION I; ALL ITEMS

3/18/13

ADOPT

YEAS: 10
NAYS: 0
ABSTENTIONS: 0
NOT VOTING: 6
EXCUSED: 0
ABSENT 0

Y Smith	Y Archibong	Y Moore	Y Bond
NV Hall	Y Wan	NV Martin	NV Watson
Y Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	NV Adrean	NV Sheperd	NV Mitchell

		03-18-13
ITEMS ADOPTED ON CONSENT	ITEMS ADOPTED ON CONSENT	ITEMS ADVERSED ON CONSENT
1. 13-O-0316	35. 13-R-0422	67. 13-R-0480
2. 13-O-0498	36. 13-R-0423	68. 13-R-0481
3. 13-O-0506	37. 13-R-0424	69. 13-R-0482
4. 13-O-0299	38. 13-R-0425	70. 13-R-0483
5. 13-O-0505	39. 13-R-0511	71. 13-R-0484
6. 13-O-0513	40. 12-R-1165	72. 13-R-0485
7. 13-O-0303	41. 13-R-0292	73. 13-R-0486
8. 13-O-0304	42. 13-R-0434	74. 13-R-0487
9. 13-O-0499	43. 13-R-0436	75. 13-R-0489
10. 13-O-0289	44. 13-R-0521	76. 13-R-0490
11. 13-O-0290	45. 13-R-0494	77. 13-R-0491
12. 13-O-0291	46. 13-R-0495	78. 13-R-0492
13. 13-O-0507	47. 13-R-0520	
14. 13-O-0284	48. 13-R-0462	
15. 13-O-0285	49. 13-R-0463	
16. 13-O-0515	50. 13-R-0464	
17. 13-R-0456	51. 13-R-0465	
18. 13-R-0457	52. 13-R-0488	
19. 13-R-0458	53. 13-R-0466	
20. 12-R-0459	54. 13-R-0467	
21. 13-R-0460	55. 13-R-0468	
22. 13-R-0443	56. 13-R-0469	
23. 13-R-0444	57. 13-R-0470	
24. 13-R-0445	ITEMS ADVERSED ON CONSENT	
25. 13-R-0446	58. 13-R-0471	
26. 13-R-0447	59. 13-R-0472	
27. 13-R-0448	60. 13-R-0473	
28. 13-R-0449	61. 13-R-0474	
29. 13-R-0450	62. 13-R-0475	
30. 13-R-0452	63. 13-R-0476	
31. 13-R-0504	64. 13-R-0477	
32. 13-R-0419	65. 13-R-0478	
33. 13-R-0420	66. 13-R-0479	
34. 13-R-0421		