

13-*R*-0447

(Do Not Write Above This Line)

First Reading

Committee _____
Date _____
Chair _____
Referred To _____

FINAL COUNCIL ACTION
 2nd 1st & 2nd 3rd
Readings
 Consent V Vote RC Vote

**A RESOLUTION
BY FINANCE/EXECUTIVE COMMITTEE**

A RESOLUTION TO AMEND RESOLUTION 12-R-1741, WHICH AUTHORIZED THE CITY OF ATLANTA TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER FC-6381, WITH OPUS GROUP, LLC, FOR THE ATL311 CALL CENTER PROJECT IMPLEMENTATION, UTILIZING THE PRINCE GEORGE'S COUNTY, MARYLAND INFORMATION TECHNOLOGY CONSULTING AND TECHNICAL SERVICES CONTRACT NUMBER S11-115, TO PROVIDE FOR A CONTRACT TERM OF TWO (2) YEARS; AND FOR OTHER PURPOSES.

ADOPTED BY
MAR 1 8 2013
COUNCIL

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1st ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER

Date Referred _____
Referred To: _____
Date Referred _____
Referred To: _____
Date Referred _____
Referred To: _____

Committee Fin. / Exec
Date 3-13-13
Chair Talicia
Action Fav, Adv, Hold (see rev. side)
Other _____
Members [Signatures]

Refer To _____

Committee _____
Date _____
Chair _____
Action _____
Fav, Adv, Hold (see rev. side) _____
Other _____
Members _____

Refer To _____

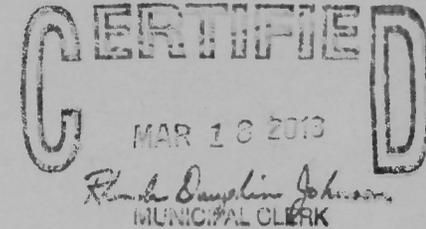
Committee _____
Date _____
Chair _____
Action _____
Fav, Adv, Hold (see rev. side) _____
Other _____
Members _____

Refer To _____

Committee _____
Date _____
Chair _____
Action _____
Fav, Adv, Hold (see rev. side) _____
Other _____
Members _____

Refer To _____

CERTIFIED



MAYOR'S ACTION

APPROVED

MAR 2 7 2013

WITHOUT SIGNATURE
BY OPERATION OF LAW

**A RESOLUTION
BY FINANCE/EXECUTIVE COMMITTEE**

A RESOLUTION TO AMEND RESOLUTION 12-R-1741, WHICH AUTHORIZED THE CITY OF ATLANTA TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER FC-6381, WITH OPUS GROUP, LLC, FOR THE ATL311 CALL CENTER PROJECT IMPLEMENTATION, UTILIZING THE PRINCE GEORGE'S COUNTY, MARYLAND INFORMATION TECHNOLOGY CONSULTING AND TECHNICAL SERVICES CONTRACT NUMBER S11-115, TO PROVIDE FOR A CONTRACT TERM OF TWO (2) YEARS; AND FOR OTHER PURPOSES.

WHEREAS, Resolution 12-R-1741 was adopted by the Atlanta City Council on December 3, 2012 and approved as per City Charter Section 2-403 on December 12, 2012 authorizing the City of Atlanta to enter into Cooperative Purchasing Agreement Number FC-6381 for the ATL311 Call Center Project Implementation; and

WHEREAS the Cooperative Purchasing Agreement Number FC-6381 includes a provision requiring completion of the scope of work over a period of two (2) years; and

WHEREAS, through inadvertence Resolution 12-R-174, as adopted, did not reflect an enabling provision to authorize the contract for a two (2) year term; and

WHEREAS, it is necessary to amend Resolution 12-R-1741 to clarify that the term of Cooperative Purchasing Agreement Number FC-6381 shall be for a period of two (2) years from the date of execution of the agreement, with all other terms and conditions to remain the same; and

WHEREAS, the Chief Procurement Officer and the Chief Information Officer recommend the approval of the above-described amendment.

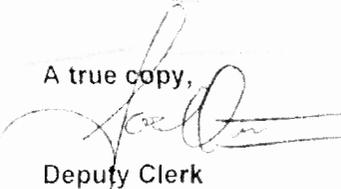
NOW, THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA, that Resolution 12-R-1741, adopted by the Atlanta City Council on December 3, 2012 and approved as per City Charter Section 2-403 on December 12, 2012, is hereby amended so as to authorize a contract term of two (2) years for Cooperative Purchasing Agreement number FC-6381 for the ATL311 Call Center Project Implementation, with all other terms and conditions to remain the same.

BE IT FURTHER RESOLVED, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare any documents in addition to the previously authorized agreement for execution by the Mayor or his designee.

BE IT FURTHER RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor or his designee, attested to by the Municipal Clerk, approved as to form by the City Attorney or her designee, and delivered to Opus Group, LLC.

BE IT FINALLY RESOLVED, that all parts of resolutions in conflict herewith are hereby rescinded.

A true copy,


Deputy Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

MAR 18, 2013
MAR 27, 2013

A RESOLUTION BY COUNCILMEMBER HOWARD SHOOK

AS SUBSTITUTED BY FINANCE/EXECUTIVE COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER FC-6381, ATL 311 SOLUTION IMPLEMENTATION, PURSUANT TO SECTION 2-1601 ET SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING PRINCE GEORGE'S COUNTY, MARYLAND'S INFORMATION TECHNOLOGY CONSULTING AND TECHNICAL SERVICES CONTRACT NUMBER S11-115 WITH OPUS GROUP, LLC, FOR THE PURCHASE OF ORACLE SIEBEL PUBLIC SECTOR CUSTOMER RELATIONSHIP MANAGEMENT SOFTWARE IMPLEMENTATION, MAINTENANCE, AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED ONE MILLION, EIGHT HUNDRED SIXTY THOUSAND, TWO HUNDRED FIFTEEN DOLLARS AND FIVE CENTS (\$1,860,215.05); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta ("City") desires to implement a 311 Call Center that will improve City customer service by providing general information and managing customer service requests from Atlanta's residents and visitors; and

WHEREAS, the Oracle Siebel Public Sector customer relationship management ("CRM") software implementation, integration, maintenance, and support services provided by Opus Group, LLC are necessary to complete Phase 1 of the 311 Call Center initiative; and

WHEREAS, pursuant to Article X, Division 15 Intergovernmental Relations of the City of Atlanta Code of Ordinances (the "Code"), the Chief Procurement Officer may procure supplies, services or construction items through contracts established by a public procurement unit outside the City; and

WHEREAS, the Chief Information Officer has identified Prince George's County, Maryland's Information Technology Consulting and Technical Services Contract Number S11-115 with OPUS Group, LLC, as a source for a cooperative purchase necessary for the 311 Call Center project; and

WHEREAS, the Chief Procurement Officer has evaluated and determined that competitive procedures akin to those used by the city were used by Prince George's County, Maryland in the development of the contract from which the cooperative purchasing agreement was derived and that the cost of the goods, supplies, services or construction are comparable to or less than the cost of the same goods, supplies, services or construction if obtained through city procurements under Division 4 of the City Procurement Code; and



WHEREAS, the Chief Information Officer and the Chief Procurement Officer recommend the execution of cooperative purchasing agreement number FC-6381, ATL311 Solution Implementation, with OPUS Group, LLC, utilizing Prince George's County, Maryland's Information Technology Consulting and Technical Services Contract Number S11-115, to purchase Oracle implementation, maintenance, and support services necessary for the 311 Call Center project in an amount not to exceed One Million, Eight Hundred Sixty Thousand, Two Hundred Fifteen Dollars and Five Cents (\$1,860,215.05); all contracted work shall be charged to and paid from Project, Award, Task, Expenditure Type, and Organization ("PTAEO") numbers listed below.

NOW, THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA, that the Mayor or his designee is authorized to execute, on behalf of the City of Atlanta, cooperative purchasing agreement number FC-6381, ATL311 Solution Implementation with OPUS Group, LLC, Prince George's County, Maryland's Information Technology Consulting and Technical Services Contract Number S11-115, to purchase Oracle Siebel Public Sector CRM software implementation, maintenance, and support services necessary for the 311 Call Center project in an amount not to exceed One Million, Eight Hundred Sixty Thousand, Two Hundred Fifteen Dollars and Five Cents (\$1,860,215.05).

BE IT FURTHER RESOLVED, that all contracted work shall be charged to and paid from PTAEO Project and Grants ("PnG"): Project Number 05111397 (311 Call Center).

BE IT FURTHER RESOLVED, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare an agreement for execution by the Mayor or his designee.

BE IT FINALLY RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor or his designee, attested to by the Municipal Clerk, approved as to form by the City Attorney or her designee, and delivered to OPUS Group, LLC.

A true copy,

Rhonda Daughin Johnson
Municipal Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

DEC 03, 2012
DEC 12, 2012

RCS# 2461
12/03/12
3:28 PM

Atlanta City Council

12-R-1741

COOP AGRMNT FC-6381; ATL 311 SOLUTION
IMPLEMENTATION AND MANAGEMENT
ADOPT ON SUB

YEAS: 13
NAYS: 1
ABSTENTIONS: 0
NOT VOTING: 1
EXCUSED: 0
ABSENT 1

Y Smith	Y Archibong	Y Moore	Y Bond
Y Hall	Y Wan	Y Martin	Y Watson
B Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	N Adrean	Y Sheperd	NV Mitchell

12-R-1741

RCS# 2
3/18
4:15

Atlanta City Council

CONSENT I

CONSENT AGENDA SECTION I; ALL ITEMS
3/18/13
ADOPT

YEAS: 10
NAYS: 0
ABSTENTIONS: 0
NOT VOTING: 6
EXCUSED: 0
ABSENT 0

Y Smith	Y Archibong	Y Moore	Y Bond
NV Hall	Y Wan	NV Martin	NV Watson
Y Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	NV Adrean	NV Sheperd	NV Mitchell

		03-18-13
ITEMS ADOPTED ON CONSENT	ITEMS ADOPTED ON CONSENT	ITEMS ADVERSED ON CONSENT
1. 13-O-0316	35. 13-R-0422	67. 13-R-0480
2. 13-O-0498	36. 13-R-0423	68. 13-R-0481
3. 13-O-0506	37. 13-R-0424	69. 13-R-0482
4. 13-O-0299	38. 13-R-0425	70. 13-R-0483
5. 13-O-0505	39. 13-R-0511	71. 13-R-0484
6. 13-O-0513	40. 12-R-1165	72. 13-R-0485
7. 13-O-0303	41. 13-R-0292	73. 13-R-0486
8. 13-O-0304	42. 13-R-0434	74. 13-R-0487
9. 13-O-0499	43. 13-R-0436	75. 13-R-0489
10. 13-O-0289	44. 13-R-0521	76. 13-R-0490
11. 13-O-0290	45. 13-R-0494	77. 13-R-0491
12. 13-O-0291	46. 13-R-0495	78. 13-R-0492
13. 13-O-0507	47. 13-R-0520	
14. 13-O-0284	48. 13-R-0462	
15. 13-O-0285	49. 13-R-0463	
16. 13-O-0515	50. 13-R-0464	
17. 13-R-0456	51. 13-R-0465	
18. 13-R-0457	52. 13-R-0488	
19. 13-R-0458	53. 13-R-0466	
20. 12-R-0459	54. 13-R-0467	
21. 13-R-0460	55. 13-R-0468	
22. 13-R-0443	56. 13-R-0469	
23. 13-R-0444	57. 13-R-0470	
24. 13-R-0445	ITEMS ADVERSED ON	
25. 13-R-0446	CONSENT	
26. 13-R-0447	58. 13-R-0471	
27. 13-R-0448	59. 13-R-0472	
28. 13-R-0449	60. 13-R-0473	
29. 13-R-0450	61. 13-R-0474	
30. 13-R-0452	62. 13-R-0475	
31. 13-R-0504	63. 13-R-0476	
32. 13-R-0419	64. 13-R-0477	
33. 13-R-0420	65. 13-R-0478	
34. 13-R-0421	66. 13-R-0479	