

13- R -0418

**First Reading**

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Referred To \_\_\_\_\_

**FINAL COUNCIL ACTION**  
 2<sup>nd</sup>     1<sup>st</sup> & 2<sup>nd</sup>     3<sup>rd</sup>  
**Readings**  
 Consent     V Vote     RC Vote

**A RESOLUTION  
 BY CITY UTILITIES COMMITTEE**

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM ("CIS")/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT IN AN AMOUNT NOT TO EXCEED THREE HUNDRED THIRTEEN THOUSAND, FOUR HUNDRED SEVENTY-TWO DOLLARS AND TWENTY-ONE CENTS (\$313,472.21); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE) 170113 (DWM-INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICE) 1535000 ; AND FOR OTHER PURPOSES.

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1<sup>ST</sup> ADOPT 2<sup>ND</sup> READ & REFER
- PERSONAL PAPER REFER

Date Referred: \_\_\_\_\_  
 Referred To: \_\_\_\_\_  
 Date Referred: \_\_\_\_\_  
 Referred To: \_\_\_\_\_  
 Date Referred: \_\_\_\_\_  
 Referred To: \_\_\_\_\_

Committee City Utilities  
 Date March 12 2013  
 Chair H. Shi  
 Action File  
 Fav, Adv, Hold (see rev. side)  
 Other \_\_\_\_\_  
 Members Walter  
Adrian  
Alisa

Refer To \_\_\_\_\_

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Action \_\_\_\_\_  
 Fav, Adv, Hold (see rev. side)  
 Other \_\_\_\_\_  
 Members \_\_\_\_\_

**FILED**  
**MAR 18 2013**  
 By Council

Refer To \_\_\_\_\_

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Action \_\_\_\_\_  
 Fav, Adv, Hold (see rev. side)  
 Other \_\_\_\_\_  
 Members \_\_\_\_\_

Refer To \_\_\_\_\_

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Action \_\_\_\_\_  
 Fav, Adv, Hold (see rev. side)  
 Other \_\_\_\_\_  
 Members \_\_\_\_\_

Refer To \_\_\_\_\_

**CERTIFIED**  
 MAR 18 2013  
 ATLANTA CITY COUNCIL PRESIDENT  
  
**CERTIFIED**  
 MAR 18 2013

**MAYOR'S ACTION**



**A RESOLUTION  
BY CITY UTILITIES COMMITTEE**

**A RESOLUTION AUTHORIZING RENEWAL NO. 3 WITH SYSTEMS & SOFTWARE, INC. FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (“CIS”)/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA, ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT, IN AN AMOUNT NOT TO EXCEED THREE HUNDRED THIRTEEN THOUSAND, FOUR HUNDRED SEVENTY-TWO DOLLARS AND TWENTY-ONE CENTS (\$313,472.21); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE) 170113 (DWM-INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICE) 1535000 ; AND FOR OTHER PURPOSES.**

**WHEREAS**, the City of Atlanta (“City”) authorized a maintenance and support agreement for the Oracle Customer Relationship Manager ("CRM") Support system, as required by the original agreement, known as FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services for enQuesta (“Maintenance and Support Agreement”) with Systems & Software, Inc., on behalf of the Department of Watershed Management (“Department”), pursuant to Ordinance No. 09-O-0780; and

**WHEREAS**, the Maintenance and Support Agreement included an initial term inclusive of the period between December 10, 2004 and December 31, 2009, with six months, beginning January 1, 2010 through July 1, 2010 (“Initial Term”) plus four (4) additional one (1) year renewal options to be exercised at the City’s sole discretion; and

**WHEREAS**, the authorizing legislation for the Maintenance and Support Agreement, Ordinance No. 09-O-0780, authorized an Initial Term of one year, not six months, which was not reflected correctly in the Maintenance and Support Agreement; and

**WHEREAS**, the City authorized Amendment Agreement No. 1 to revise the Initial Term to be consistent with Ordinance No. 09-O-0780 in order to correctly reflect a period of one year beginning January 1, 2010 through December 31, 2010; and

**WHEREAS**, the City authorized Renewal No. 1 of the Maintenance and Support Agreement with a term of January 1, 2011 through December 31, 2011, pursuant to Resolution 10-R-2072; and

**WHEREAS**, the City authorized Renewal No. 2 of the Maintenance and Support Agreement with a term of January 1, 2012 through December 31, 2012, pursuant to Resolution 11-R-1724; and

**WHEREAS**, the City executed a ninety (90) day extension that extended the term of the Maintenance and Support Agreement to March 31, 2013; and

**WHEREAS**, Systems & Software, Inc. continues to satisfactorily perform services under the Maintenance and Support Agreement; and

**WHEREAS**, the Commissioner of the Department of Watershed Management and the Chief Procurement Officer recommend authorizing the City's option for Renewal No. 3 with Systems & Software, Inc. for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta in an amount not to exceed Three Hundred Thirteen Thousand, Four Hundred Seventy-Two Dollars and Twenty-One Cents (\$313,472.21).

**THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES**, that the Mayor, or his authorized designee, is authorized to exercise the City's option for Renewal No. 3 with Systems & Software, Inc. for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta, on behalf of the Department of Watershed Management, in an amount not to exceed Three Hundred Thirteen Thousand, Four Hundred Seventy-Two Dollars and Twenty-One Cents (\$313,472.21);

**BE IT FURTHER RESOLVED**, that the term of Renewal No. 3 will be from April 1, 2013 through March 31, 2014;

**BE IT FURTHER RESOLVED**, that the Chief Procurement Officer, in consultation with the City Attorney, is directed to prepare all appropriate documents for execution by the Mayor, or his authorized designee;

**BE IT FURTHER RESOLVED**, that Renewal No. 3 shall not become binding on the City and the City will incur no obligation or liability under it until it has been duly executed by the City and delivered to Systems & Software, Inc.; and

**BE IT FINALLY RESOLVED**, that all contracted work shall be charged to and paid from Fund Department Organization and Account Number 5051 (Water & Wastewater Revenue) 170113 (DWM-Information Systems) 5213001 (Consulting/Professional Service) 1535000.