

13-C-0493

First Reading

Committee _____
Date _____
Chair _____
Referred To _____

FINAL COUNCIL ACTION
 2nd 1st & 2nd 3rd
Readings
 Consent V Vote RC Vote

A COMMUNICATION BY MAYOR KASIM REED APPOINTING MR. DAVID M. HOLDER AS A MEMBER OF THE ATLANTA HUMAN RELATIONS COMMISSION. THIS APPOINTMENT IS FOR A TERM OF THREE YEARS, TO BEGIN ON THE DATE OF COUNCIL CONFIRMATION.

Committee COC
Date 3/8/13
Chair Jolanda Adrean
Action Fav, Adv, Hold (see rev. side)
Other _____

Committee _____
Date _____
Chair _____
Action _____
Other _____

Members
Mayor Kasim Reed
David M. Holder
Clara Henderson

Members _____

Refer To _____

Refer To _____

CONFIRMED BY
MAR 18 2013
COUNCIL

CERTIFIED
MAR 18 2013
ATLANTA CITY COUNCIL PRESIDENT
[Signature]

CERTIFIED
MAR 18 2013
Jolanda Daughlin Johnson
MUNICIPAL CLERK

MAYOR'S ACTION

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1ST ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER
- Date Referred: 3/4/13
- Referred To: Comm on Geor...
- Date Referred: _____
- Referred To: _____
- Date Referred: _____
- Referred To: _____

Committee _____
Date _____
Chair _____
Action _____
Other _____

Committee _____
Date _____
Chair _____
Action _____
Other _____

Members _____

Members _____

Refer To _____

Refer To _____



13-C -0493

CITY OF ATLANTA

55 TRINITY AVE. S.W.
ATLANTA, GEORGIA 30335-0300

TEL (404) 330-6100

KASIM REED
MAYOR

March 1, 2013

Council President Ceasar Mitchell
and City Councilmembers
55 Trinity Avenue, SW
Suite 2900
Atlanta, Georgia 30303

Re: Human Relations Commission

Dear President Mitchell and Members of the Council:

It is my pleasure to appoint **David M. Holder** to serve as a Class A member of the Atlanta Human Relations Commission on behalf of the City of Atlanta. Mr. Holder is a resident of the City of Atlanta, and willing to serve in this capacity. This appointment is for **a term of three years, to begin on the date of Council confirmation.**

Based on his experience and commitment to the community, I am confident that David M. Holder will serve the City of Atlanta and the Human Relations Commission with integrity and dedication. A copy of his qualifications is attached for your review

Sincerely,

Kasim Reed

DAVID M. HOLDER

SUMMARY

Experienced IT Director with 10 + years experience managing all aspects of IT , Networking, Intranets, Custom Software, End User , Hardware Purchasing and Software Support which will allow me to use IT Director and team management experience.

SYSTEMS/NETWORKING EXPERTISE

- Windows Pro/XP/7/2000/2003/2008 workstations
- DNS, DHCP, WINS, TCP/IP, NETBUI
- LAN / WAN, VMware Server
- Windows NT/2k/2003/2008
- MS Exchange 2000 /2003 / Lotus Notes
- Microsoft Office 98/ 2000/2003/2007/2010
- Firewall Cisco PIX, ISS Intrusion Detection and Snort
- PBX Lucent Definite (Avaya Messaging)
- T1, MPLS circuits, VOIP VPN, VLAN
- Corporate Spam (Secure Content Gateway)
- SQL Server
- Wireless technologies, 802.11 / PDA /
- Network Monitoring
- Cisco / Cisco PIX
- Veritas Backup Exec / Netback up
- Security Technologies
- Blackberry Enterprise \Good Link Server
- VPN Technologies / Terminal Services / Citrix
- HS / FTP / V
- Network Management Foglight \ LANCOPE

PROFESSIONAL HIGHLIGHTS

- I.T. Team Management skills
- Technology Leadership
- Strategic planning
- Integration Success
- Exceptional communication skills both written and oral
- I.T. Security Compliance
- System administration and design
- Process documenting
- Business development
- Effective problem-solver
- I.T. Project management
- Policy and Procedures

CERTIFICATIONS

E-fortress Technology
Holistic Information Security Practitioner
Information Technology
HISP Certified – Security Certification- 01/2007

LANtech Training
Cisco IOS Configuration
Certificate of Completion, 2000

LANtech Training
MCSE 2000
Certificate of Completion, 2000

PROFESSIONAL AND BOARD MEMBERSHIP

Co-Chair Economic Development
Mechanicsville Civic Association
2009

President
Mechanicsville Civic Association
2010 – Present

Board Member
NPU – V
2011

Vice Chair
TAD Stadium Redevelopment of Turner Field
2010 – Present

EDUCATION

Indiana Tech, College of Business Administration
Bachelor of Science in Business Administration May 2013
Major: Management Information Systems

Vincennes University, Vincennes, IN
Major: Computer Programming , 1999
Certificate in Computer Programming – **COBOL, RPG, AS400, C++, Visual Programing, & Database Management**
8/98-6/99

PROFESSIONAL EXPERIENCE

QBE First, Atlanta, GA
Lead, Information Technology (Consulting)
6/12 – Current

- ◆Served as Technical lead who provide in design, development and delivery of technology enable application, software and services with the company infrastructure. Provide solutions to technical issues, and are responsible for meeting development schedules and ensuring the delivered solution meets the technical specifications of the design requirements.
- ◆Responsible for build outs of new server and infrastructure
- ◆Provide 4 – block reporting to senior management
- ◆Prepared and executed an IT strategy that reduced administrative costs and direct labor costs
- ◆Instituted single data entry in ERP system, establishing automated process that supported vital functions, including production scheduling, inventory control and sales trend analysis
- ◆Responsible and perform for security audits for infrastructure servers per SOX compliancy
- ◆Implemented and Responsible for disaster recovery for environment DPM, VERITAS netback up , etc....
- ◆Responsible for security using LAN Desk, Symantec, WSUS, Big Fix etc...
- ◆Responsible for five engineers.

Oxford Inc., Atlanta, GA

IT Director

8/011 – 5/12

- ◆ Served as IT Director to insure and oversee connectivity and configuration for manufacturing complex remote clients through VPN /MPLS / Active Directory and Group Policy , Remote Desktop, and Citrix in addition to Accounting, Finance , Marketing, Financing, Engineers, Customer Service and Executive Management , and Branch Office (40 locations) with complex networking issues at all times
- ◆ Responsible for creating policies and procedures to meet client expectations
- ◆ Minimize exposure and risk on project ensure we had systems in place to proactively monitor systems for failures
- ◆ Identify resources needed and assigns and manages individual responsibilities.
- ◆ Perform quarterly audits and documented to ensure that client's data wasn't at risk per SOX, Cobit, HIPPA etc...
- ◆ Creates and executes project and operational work plans and revises as appropriate to meet changing needs and requirements
- ◆ Responsible for and coordinate Corporate IS Security program for network, servers and client data
- ◆ Coordinate and responsible for upgrade, and application package for systems.
- ◆ Implement backup strategy for Corporate
- ◆ Responsible for support staff
- ◆ Provide support and administration on VMware, Windows 2000/2003/2008 servers and Windows XP/7 workstations, HP, Dell and Dot Matrix printers, updated all computers and servers with the latest security patches with WSUS and responsible for installation and configuration of all software for workstation/servers to include SQL Server 2008, IIS, MS Office 2003/2010, antivirus Symantec security patches and other software as needed
- ◆ Develop and maintain a program of Proactive system administration, including O/S and application system upgrades, patches and fixes, system enhancements, and log monitoring.
- ◆ Developed a program that ensure company compliance with software terms and conditions
- ◆ Implement data redundancy using data technology DPM 2010, and Doubletake
- ◆ Developed a program that ensure company compliance with software terms and conditions Lead and participate in multiple IT projects including planning budget, vendor negotiations.
- ◆ Managed and Implement Good Link 6.4 Server and Installs of Wireless devices associated with Server throughout the building
- ◆ Managed and Implement network management tools Foglight and LANCOPE (Stealth watch)
- ◆ Managed and Implement Backup Exec 2012 and create policy and procedures with them
- ◆ Managed and Implement WSUS 3.0 and policy and procedures associated with them
- ◆ Provide Support for Citrix Xen Server, Websense Firewall and CISCO PBX system.
- ◆ Managed and Implement Blackberry 5.0 and Good Link 4.0 Server and Installs of Wireless devices associated with Server throughout the building
- ◆ Managed and Implement Data Protection Manager (DPM 2012) for enterprise redundancy

Spectra Metals, Atlanta, GA (Manufacturing)

IT Director

6/06 – 6/11

- ◆ Served as IT Manager to insure and oversee manufacturing connectivity and configuration for complex remote sales through VPN Sonic Wall devices, Remote Desktop, and Citrix in addition to Accounting, Finance , Marketing, Financing, Engineers, Customer Service and Executive Management , and Branch Office (18 locations) with complex networking issues at all times
- ◆ Provide support and administration on VMware, Windows 2000/2003/2008 servers and Windows XP/7 workstations, HP, Dell and Dot Matrix printers, updated all computers and servers with the latest security patches with Altiris and responsible for installation and configuration of all software for workstation/servers to include SQL Server 2008, IIS, MS Office 2003/2010, antivirus security patches and other software as needed
- ◆ Maintained settings and configurations of wireless access point (802.11) / (VLANs) for corporate and individual use through corporate environment, responsible for Spam Filtering SCM and corporate e-mail (i.e. Exchange 2007) in addition to network services including DHCP, WINS, TCP /IP, DNS , Domain Controllers, and Active Directory ; performed configurations and administration for groups , and people through-out the organization in addition to providing support for other facilities
- ◆ Provide technical time, technical guidance, and strategic direction for dynamic information tech dept
- ◆ Benchmark, analyze, report on and make recommendations for the improvement of the IT systems and Infrastructure.
- ◆ Develop business case justifications and cost/ benefit analyses for IT spending and initiatives.

- ◆ Implemented and Support Bill of Lading system server (Smart BOL) to keep company compliance
- ◆ Implemented corporate Backup – Up (VERITAS \ Symantec Back – up Exec Version 10)
- ◆ Implemented EDI system for corporate and responsible for upgrades (True Commerce)
- ◆ Implemented and Responsible for archiving email technologies (Arcmail)
- ◆ Implemented and Manage Company IPADS 1 & 2 for corporate
- ◆ Implemented company Anti-virus and Spam (MacAfee 8.X /Epolicy Orchestrator / Secure Content Gateway Spam)
- ◆ Responsible for implementation for conversion of T-1 to MPLS (Cisco and Dell Network) for corporate and other facility branches
- ◆ Manage and setup new MPLS circuits and VPN connection s Sonic Wall Devices for company
- ◆ Implemented three year technology plan for company Intertel phone system expand to other locations through MPLS and supported Cisco VOIP, and PBX technologies with phone system.
- ◆ Manage and Support Virtual machine setup
- ◆ Implemented three year technology plan for company Dell and HP computers, printers, copiers etc
- ◆ Responsible for Asset Management of Software and Hardware using Altiris Technology
- ◆ Implemented and Support bar code scanners for corporate intermec wired, wireless and blue tooth scanners and wedge software
- ◆ Responsible for company ERP software, management and upgrades Southware Rev 10
- ◆ Implemented, managed and maintained Disaster Recovery programs (i.e. Sarbanes Oxley, policies and procedures), also ran monthly and weekly reports for exec team (i.e. anti-virus, security and backup).
- ◆ Managed and Implement Blackberry 5.0 and Good Link 4.0 Server and Installs of Wireless devices associated with Server throughout the building
- ◆ Implemented corporate security for network, servers, and other facilities
- ◆ Recommend to executive staff and leadership on changes and enhancements
- ◆ Implemented and Manage Budget for company IT department
- ◆ Responsible for system security compliancy as it relates to systems and telecommunications.
- ◆ Develop and maintain the asset management for hardware, software, and network components for corp. and other facilities
- ◆ Responsible and manage the installs of new sites and connectivity to corporate
- ◆ Responsible for Security Audits for network, servers, laptop and computers
- ◆ Recommend, schedule, and perform network improvements, upgrades and repairs.
- ◆ Manage two IT Support Staff and multiple contractors (10 – 15) on projects and break – fix issues and other facilities
- ◆ Continue research on upcoming changes and provide recommendation for hardware and / or software upgrades
- ◆ Negotiation Experience , work, and vendor relationship with vendors for buying IT departmental equipment
- ◆ Implemented, managed and maintained Disaster Recovery & IT Security programs (i.e. Sarbanes Oxley, policies and procedures), also ran monthly and weekly reports (i.e. anti-virus, security, and backup).
- ◆ Responsible for creating policies and procedures to meet client expectations
- ◆ Minimize exposure and risk on project ensure we had systems in place to proactively monitor systems for failures
- ◆ Identify resources needed and assigns and manages individual responsibilities.
- ◆ Perform quarterly audits and documented to ensure that client's data wasn't at risk per SOX, Cobit, HIPPA etc...
- ◆ Creates and executes project and operational work plans and revises as appropriate to meet changing needs and requirements
- ◆ Responsible for and coordinate Corporate IS Security program for network, servers and client data
- ◆ Coordinate and responsible for upgrade, and application package for systems.
- ◆ Implement backup strategy for Corporate

The Stone Hill Group, Atlanta, GA

IT Manager

2/06 – 5/06

- ◆ Served as IT Manager to insure connectivity for 30 remote auditors connected to the network at all times through vpn technologies (i.e. citrix, terminal services, and cisco vpn), also responsible for supporting extended auditors, marketing , sales, post – closers , due diligence , programmers , human resources and Sr. Executives with networking and desktop issues.
- ◆ Developed and implement plans for hardware and software purchases, installation, configuration and maintenance in conjunction with necessary enhancements, also responsible for maintenance of servers, laptops, desktops and production servers.

- ♦ Maintained corporate anti – virus software, Norton, in addition to back – up system (Veritas Backup Exec), also monitored corporate application.
- ♦ Managed and maintain Corporate Firewall Cisco PIX and Snort.
- ♦ Maintained and managed the corporate FTP site (i.e. add users, delete users, and reassigning permissions)
- ♦ Maintained and managed Spam filtering (I hate Spam) , and corporate e-mail (Microsoft Exchange) , in addition to network services including DHCP, TCP/IP,DNS , NETBUI, Domain Controllers, and Active Directory ; performed configurations and administrations for groups and people throughout our organization.
- ♦ Managed and maintained Blackberry Enterprise Server 4.1 and the wireless PDA's associated with them.
- ♦ Performed network administration on Windows NT / 2K / 2003 servers and workstations, HP, and Dell printers, updated all computers and servers with the latest security patches with WSUS (Windows Server Update Service) and responsible for installation and configuration of all software for workstation/ servers, to include SQL Server, IIS, MS office, antivirus security patches and other software as needed.
- ♦ Maintained hardware \ software audits using BEL ARC management console.
- ♦ Manage IT Support Staff and multiple contractors on projects and break – fix issues
- ♦ Maintained computer support through remote connectivity (i.e. vnc, remote desktop, webex etc....)
- ♦ Coordinated and documented policies and procedures on projects, which included contact with vendors and senior management of the company to ensure deadlines were met, also interacted with consultants and vendors for maintenance contracts, pricing, budget and resolution.
- ♦ Implemented and managed Disaster Recovery (ISO 27001-security policies and procedures) also ran monthly and weekly reports (i.e. anti-virus, security and backup) for Executive management.

Intercontinental Hotels Group, Atlanta, GA
Senior Network Engineer (Consulting)
 4/05 – 1/06

- ♦ Responsible for deployment of Microsoft Networking Services which includes, domain controllers, DNS, DHCP, WINS,
- ♦ VPN and default gateway on each Windows 2000/2003 server and workstation for over 1800 hotel sites.
- ♦ Configure Netgates along with DHCP, DNS, TCP /IP and Default Gateway Schemes for Windows 2000/2003 Servers
- ♦ Serve as administrator for LAN/WAN, server, and workstations in addition to overseeing utilization of remote connections to LAN/WAN (PC Anywhere, VNC, Remote Desktop, and WebEx).
- ♦ Responsible for Service Packs to Server / Workstation XP, 2000, and 2003
- ♦ Designed and implemented remote system to configure the network and systems used in over 1800+ hotel sites, also created master documentation on system and network to enhance processes.
- ♦ Designed and Setup Corporate labs for training (i.e. Networking, Servers, and Routers) and train new employees/contractors.
- ♦ Configured Windows 2000/2003 and XP server along with Active directory for over 1800 properties.

Klipsch Audio Technology, Indianapolis, IN (Manufacturing)
Senior Network Engineer/Desktop Support; Blackberry Administrator
 6/99-4/05

- ♦ Served as Network Engineer for LAN/WAN to insure connectivity for 30 remote sales representatives connected network at all times, also responsible for supporting extended sales dept., marketing, customer service reps, and Sr. Executives with networking issues.
- ♦ Developed and implemented plans for hardware and software purchases, installation, configuration and maintenance in conjunction with necessary enhancements, also responsible for maintenance of servers and production servers.
- ♦ Maintained corporate anti- virus software, MacAfee, e-policy orchestrator in addition to back – up system (Veritas Backup Exec), also monitored corporate application
- ♦ Managed and maintain Corporate Firewall Cisco PIX, ISS Intrusion Detection System

- ◆ Maintained settings and configurations of wireless access point 802.11 for corporate and individual use through corporate environment, responsible for Spam Filtering GFI and corporate e-mail (i.e. Exchange 2000\Lotus Notes) in addition to network services including DHCP, WINS, TCP /IP, DNS , Domain Controllers, and Active Directory ; performed configurations and administration for groups , and people through-out the organization in addition to providing support for other tenants
- ◆ Managed and Implement Blackberry 4.0 and Good Link 4.0 Server and Installs of Wireless devices associated with Server throughout the building.
- ◆ Performed network administration on Windows NT / 2000 / 2003 servers and workstations, HP, Dell and Dot Matrix printers, updated all computers and servers with the latest security patches with Altiris and responsible for installation and configuration of all software for workstation/servers to include SQL Server, IIS, MS Office, antivirus security patches and other software as needed.
- ◆ Maintained hardware\software requirements for corporate office through portals such as supporting remote connectivity and wireless including Cisco, VPN, Dial UP, Blue Tooth Technologies, Pagers and Cell Phones.
- ◆ Coordinated and documented policies and procedures on projects, which included contact with vendors and senior management of the company to ensure deadlines were met, also interfaced with consultants and vendors for maintenance contracts, pricing, and resolution.
- ◆ Managed staff of 3 Tech Support Representatives, performed employee appraisals and served as knowledge expert for technical support issues, supported MS Exchange, Active Directory with 550 users, Wireless 802.11 and Blackberry technology.
- ◆ Knowledge of Programming language using Cobol to repair ERP broken files, and database management.
- ◆ Implemented, managed and maintained Disaster Recovery programs (i.e. Sarbanes Oxley, policies and procedures), also ran monthly and weekly reports (i.e. anti-virus, security and backup).

with stellar technical experience and aptitude seeking an opportunity within a company offering growth potential which will allow me to utilize my expertise and knowledge to add value to the organization.

RCS# 2617
3/18/13
4:28 PM

Atlanta City Council

MULTIPLE 13-C-0287; 13-C-0417 AND 13-C-0493

CONFIRM

YEAS: 13
NAYS: 0
ABSTENTIONS: 0
NOT VOTING: 3
EXCUSED: 0
ABSENT 0

Y Smith	Y Archibong	Y Moore	Y Bond
NV Hall	Y Wan	Y Martin	NV Watson
Y Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	Y Adrean	Y Sheperd	NV Mitchell

MULTIPLE