

#18

(Do Not Write Above This Line)
12-R-1741

A RESOLUTION BY COUNCILMEMBER HOWARD SHOOK

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6340-PL PURSUANT TO SECTION 2-1601 ET SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-0516U WITH OPUS GROUP, LLC, FOR THE PURCHASE OF ORACLE SIEBEL PUBLIC SECTOR CUSTOMER RELATIONSHIP MANAGEMENT SOFTWARE IMPLEMENTATION, MAINTENANCE, AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED ONE MILLION, NINE HUNDRED FORTY-FOUR THOUSAND, ONE HUNDRED FIFTY DOLLARS AND NO CENTS (\$1,944,150.00); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1st ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER

Date Referred: 11/19/12
 Referred To: Finance/Exec
 Date Referred: _____
 Referred To: _____
 Date Referred: _____
 Referred To: _____

ADOPTED BY
DEC 03 2012
COUNCIL

First Reading

Committee _____
 Date _____
 Chair _____
 Referred To _____

Committee: Fin/Executive
 Date: 11-28-12
 Chair: Deloria W. Moore
 Action: on substitute on Ord.
 Fav, Adv, Hold (see rev. side) _____
 Other _____
 Members: _____
 Refer To: _____

Committee _____
 Date _____
 Chair _____
 Action: _____
 Fav, Adv, Hold (see rev. side) _____
 Other _____
 Members _____
 Refer To _____

Committee _____
 Date _____
 Chair _____
 Action: _____
 Fav, Adv, Hold (see rev. side) _____
 Other _____
 Members _____
 Refer To _____

Committee _____
 Date _____
 Chair _____
 Action: _____
 Fav, Adv, Hold (see rev. side) _____
 Other _____
 Members _____
 Refer To _____

FINAL COUNCIL ACTION
 2nd 1st & 2nd 3rd
 Readings
 Consent V Vote RC Vote

CERTIFIED
 DEC 03 2012
 ATLANTA CITY COUNCIL PRESIDENT

CERTIFIED
 DEC 03 2012
Rachel Dunbar Johnson
 MUNICIPAL CLERK

MAYOR'S ACTION
APPROVED
 DEC 12 2012
 WITHOUT SIGNATURE
 BY OPERATION OF LAW

A RESOLUTION BY COUNCILMEMBER HOWARD SHOOK

AS SUBSTITUTED BY FINANCE/EXECUTIVE COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER FC-6381, ATL 311 SOLUTION IMPLEMENTATION, PURSUANT TO SECTION 2-1601 ET SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING PRINCE GEORGE'S COUNTY, MARYLAND'S INFORMATION TECHNOLOGY CONSULTING AND TECHNICAL SERVICES CONTRACT NUMBER S11-115 WITH OPUS GROUP, LLC, FOR THE PURCHASE OF ORACLE SIEBEL PUBLIC SECTOR CUSTOMER RELATIONSHIP MANAGEMENT SOFTWARE IMPLEMENTATION, MAINTENANCE, AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED ONE MILLION, EIGHT HUNDRED SIXTY THOUSAND, TWO HUNDRED FIFTEEN DOLLARS AND FIVE CENTS (\$1,860,215.05); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta ("City") desires to implement a 311 Call Center that will improve City customer service by providing general information and managing customer service requests from Atlanta's residents and visitors; and

WHEREAS, the Oracle Siebel Public Sector customer relationship management ("CRM") software implementation, integration, maintenance, and support services provided by Opus Group, LLC are necessary to complete Phase 1 of the 311 Call Center initiative; and

WHEREAS, pursuant to Article X, Division 15 Intergovernmental Relations of the City of Atlanta Code of Ordinances (the "Code"), the Chief Procurement Officer may procure supplies, services or construction items through contracts established by a public procurement unit outside the City; and

WHEREAS, the Chief Information Officer has identified Prince George's County, Maryland's Information Technology Consulting and Technical Services Contract Number S11-115 with OPUS Group, LLC, as a source for a cooperative purchase necessary for the 311 Call Center project; and

WHEREAS, the Chief Procurement Officer has evaluated and determined that competitive procedures akin to those used by the city were used by Prince George's County, Maryland in the development of the contract from which the cooperative purchasing agreement was derived and that the cost of the goods, supplies, services or construction are comparable to or less than the cost of the same goods, supplies, services or construction if obtained through city procurements under Division 4 of the City Procurement Code; and



WHEREAS, the Chief Information Officer and the Chief Procurement Officer recommend the execution of cooperative purchasing agreement number FC-6381, ATL311 Solution Implementation, with OPUS Group, LLC, utilizing Prince George's County, Maryland's Information Technology Consulting and Technical Services Contract Number S11-115, to purchase Oracle implementation, maintenance, and support services necessary for the 311 Call Center project in an amount not to exceed One Million, Eight Hundred Sixty Thousand, Two Hundred Fifteen Dollars and Five Cents (\$1,860,215.05); all contracted work shall be charged to and paid from Project, Award, Task, Expenditure Type, and Organization ("PTAEO") numbers listed below.

NOW, THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA, that the Mayor or his designee is authorized to execute, on behalf of the City of Atlanta, cooperative purchasing agreement number FC-6381, ATL311 Solution Implementation with OPUS Group, LLC, Prince George's County, Maryland's Information Technology Consulting and Technical Services Contract Number S11-115, to purchase Oracle Siebel Public Sector CRM software implementation, maintenance, and support services necessary for the 311 Call Center project in an amount not to exceed One Million, Eight Hundred Sixty Thousand, Two Hundred Fifteen Dollars and Five Cents (\$1,860,215.05).

BE IT FURTHER RESOLVED, that all contracted work shall be charged to and paid from PTAEO Project and Grants ("PnG"): Project Number 05111397 (311 Call Center).

BE IT FURTHER RESOLVED, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare an agreement for execution by the Mayor or his designee.

BE IT FINALLY RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor or his designee, attested to by the Municipal Clerk, approved as to form by the City Attorney or her designee, and delivered to OPUS Group, LLC.

A true copy,

Rhonda Dauphin Johnson
Municipal Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

DEC 03, 2012
DEC 12, 2012

RCS# 2461
12/03/12
3:28 PM

Atlanta City Council

12-R-1741

COOP AGRMNT FC-6381; ATL 311 SOLUTION
IMPLEMENTATION AND MANAGEMENT
ADOPT ON SUB

YEAS: 13
NAYS: 1
ABSTENTIONS: 0
NOT VOTING: 1
EXCUSED: 0
ABSENT 1

Y Smith	Y Archibong	Y Moore	Y Bond
Y Hall	Y Wan	Y Martin	Y Watson
B Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	N Adrean	Y Sheperd	NV Mitchell

12-R-1741