

12-~~P~~-1668  
 (Do Not Write Above This Line)

**A RESOLUTION  
 BY FINANCE/EXECUTIVE COMMITTEE**

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6339-PL PURSUANT TO SECTION 2-1601 ET SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-4543G WITH DLT SOLUTIONS, LLC FOR THE PURCHASE OF ORACLE MANAGED CLOUD SERVICES-ON DEMAND HOSTING AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED TWO MILLION, FIVE HUNDRED TWENTY-ONE THOUSAND, FIVE HUNDRED TWENTY-EIGHT DOLLARS AND FORTY-TWO CENTS (\$2,521,528.42); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

- CONSENT REFER *substitute*
- REGULAR REPORT REFER **ADOPTED BY**
- ADVERTISE & REFER
- 1<sup>ST</sup> ADOPT 2<sup>ND</sup> READ & REFER **DEC 03 2012**
- PERSONAL PAPER REFER **COUNCIL**

Date Referred \_\_\_\_\_  
 Referred To: \_\_\_\_\_  
 Date Referred \_\_\_\_\_  
 Referred To: \_\_\_\_\_

**First Reading**

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Referred To \_\_\_\_\_

*Fin. Executive*  
 Date 11-28-12  
*Delicia Wilford* Chair  
 Action Fav, Adv, Hold (see rev. side) \_\_\_\_\_  
 Other *on substitute* \_\_\_\_\_  
 on Council Members \_\_\_\_\_  
*Stevan*  
 Refer To *sub*

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Action Fav, Adv, Hold (see rev. side) \_\_\_\_\_  
 Other \_\_\_\_\_  
 Members \_\_\_\_\_  
 Refer To \_\_\_\_\_

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Action Fav, Adv, Hold (see rev. side) \_\_\_\_\_  
 Other \_\_\_\_\_  
 Members \_\_\_\_\_

Refer To \_\_\_\_\_  
 Refer To \_\_\_\_\_

**FINAL COUNCIL ACTION**  
 2<sup>nd</sup>  1<sup>st</sup> & 2<sup>nd</sup>  3<sup>rd</sup>  
 Readings  
 Consent  V Vote  RC Vote

**CERTIFIED**  
**CERTIFIED**  
 DEC 03 2012  
 ATLANTA CITY COUNCIL PRESIDENT  
*W. G. ...*

**CERTIFIED**  
 DEC 03 2012  
*Ronda Dargatzis Johnson*  
 MUNICIPAL CLERK

**MAYOR'S ACTION**  
**APPROVED**  
 DEC 12 2012  
 WITHOUT SIGNATURE  
 BY OPERATION OF LAW



**A RESOLUTION  
AS SUBSTITUTED (1) BY FINANCE/EXECUTIVE COMMITTEE**

**A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6339-PL PURSUANT TO SECTION 2-1601 ET SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-4543G WITH DLT SOLUTIONS, LLC FOR THE PURCHASE OF ORACLE MANAGED CLOUD SERVICES-ON DEMAND HOSTING AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED ONE MILLION, THIRTY-THOUSAND, FOUR HUNDRED SIXTY-EIGHT DOLLARS AND FORTY-TWO CENTS (\$1,030,468.42) DURING THE FIRST YEAR OF SERVICE, WITH TWO, ONE (1) YEAR RENEWAL OPTIONS; ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.**

**WHEREAS**, the City of Atlanta (“City”) desires to implement a 311 Call Center that will improve City customer service by providing general information and managing customer service requests from Atlanta’s residents and visitors; and

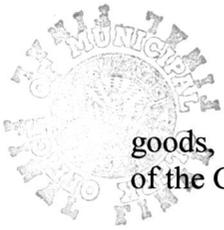
**WHEREAS**, the Oracle Siebel Managed Cloud Services-On Demand hosting and support services at off-site, Oracle data centers increase the efficiency, productivity, and availability of the 311 Call Center customer relationship management (“CRM”) system while reducing the City’s infrastructure costs and demand for management of obsolescence; and

**WHEREAS**, the City would benefit from purchasing Oracle Managed Cloud Services-On Demand hosting and support services to host the Oracle Siebel Public Sector CRM software selected as the solution software for the 311 Call Center/CRM initiative; and

**WHEREAS**, pursuant to Article X, Division 15 Intergovernmental Relations of the City of Atlanta Code of Ordinances (the “Code”), the Chief Procurement Officer may procure supplies, services or construction items through contracts established by a public procurement unit outside the City; and

**WHEREAS**, the Chief Information Officer has identified General Services Administration (“GSA”) contract number GS-35F-4543G with DLT Solutions, LLC, as a source for a cooperative purchase necessary for the 311 Call Center project; and

**WHEREAS**, the Chief Procurement Officer has evaluated and determined that competitive procedures akin to those used by the city were used by the GSA in the development of the contract from which the cooperative purchasing agreement was derived and that the cost of the goods, supplies, services or construction are comparable to or less than the cost of the same



goods, supplies, services or construction if obtained through city procurements under Division 4 of the City Procurement Code; and

**WHEREAS**, the Chief Information Officer and the Chief Procurement Officer recommend the execution of cooperative purchasing agreement number COA-6339-PL with DLT Solutions, LLC, utilizing GSA contract number GS-35F-4543G, to purchase Oracle Siebel Managed Cloud Services-On Demand hosting and support services necessary for the 311 Call Center project in an amount not to exceed One Million, Thirty-Thousand, Four Hundred Sixty-Eight Dollars and Forty-Two Cents (\$1,030,468.42) during the first year of service, with two, one (1) year renewal options; all contracted work shall be charged to and paid from Project, Award, Task, Expenditure Type, and Organization (“PTAEO”) numbers listed below.

**NOW, THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA**, that the Mayor or his designee is authorized to execute, on behalf of the City of Atlanta, cooperative purchasing agreement number COA-6339-PL with DLT Solutions, LLC, utilizing GSA contract number GS-35F-4543G, to purchase Oracle Siebel Managed Cloud Services-On Demand hosting and support services necessary for the 311 Call Center CRM initiative in an amount not to exceed One Million, Thirty-Thousand, Four Hundred Sixty-Eight Dollars and Forty-Two Cents (\$1,030,468.42) during the first year of service, with two, one (1) year renewal options.

**BE IT FURTHER RESOLVED**, that all contracted work shall be charged to and paid from PTAEO Project and Grants (“PnG”): Project Number 05111397 (311 Call Center).

**BE IT FURTHER RESOLVED**, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare an agreement for execution by the Mayor or his designee.

**BE IT FINALLY RESOLVED**, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor or his designee, attested to by the Municipal Clerk, approved as to form by the City Attorney or her designee, and delivered to DLT Solutions, LLC.

A true copy,

*Rhonda Daughin Johnson*  
Municipal Clerk

ADOPTED by the Atlanta City Council  
APPROVED as per City Charter Section 2-403

DEC 03, 2012  
DEC 12, 2012

RCS# 2460  
12/03/12  
3:26 PM

Atlanta City Council

12-R-1668

COOP PURCHASING AGRMNT COA-6339-PL TO  
PURCHASE ORACLE MANAGED CLOUD;311 CALL  
ADOPT SUB

YEAS: 12  
NAYS: 1  
ABSTENTIONS: 0  
NOT VOTING: 2  
EXCUSED: 0  
ABSENT 1

NV Smith	Y Archibong	Y Moore	Y Bond
Y Hall	Y Wan	Y Martin	Y Watson
B Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	N Adrean	Y Sheperd	NV Mitchell

12-R-1668