

(Do Not Write Above This Line)
12-1626

A RESOLUTION BY FINANCE/EXECUTIVE COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO A SIX (6) MONTH FINANCING AGREEMENT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, WITH ORACLE CREDIT CORPORATION FOR THE PURCHASE OF ORACLE SIEBEL PUBLIC SECTOR CUSTOMER RELATIONSHIP MANAGEMENT SOFTWARE LICENSES AND SUPPORT SERVICES FROM MYTHICS, INCORPORATED NECESSARY FOR THE 311 CALL CENTER PROJECT, IN AN AMOUNT NOT TO EXCEED ONE MILLION, FOUR HUNDRED EIGHTY-SIX THOUSAND, SIX HUNDRED FIFTY-SIX DOLLARS AND NO CENTS (\$1,486,656.00); AUTHORIZATION FOR SAID PURCHASE WILL BE REQUESTED FROM COUNCIL IN SEPARATE LEGISLATION; ALL PAYMENTS SHALL BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1ST ADOPT 2ND READ & REFER
- PERSONAL PAPER REFER

Date Referred
 Referred To:
 Date Referred
 Referred To:
 Date Referred
 Referred To:

First Reading

Committee _____
 Date _____
 Chair _____
 Referred To _____

Committee Gov. / Gov
 Date 11-14-12
 Chair [Signature]
 Action [Signature]
 Fav, Adv, Hold (see rev. side)
 Other _____
 Members _____
 Refer To _____

Committee _____
 Date _____
 Chair _____
 Action _____
 Fav, Adv, Hold (see rev. side)
 Other _____
 Members _____
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Committee _____
 Date _____
 Chair _____
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 Fav, Adv, Hold (see rev. side)
 Other _____
 Members _____
 Refer To _____

Committee _____
 Date _____
 Chair _____
 Action _____
 Fav, Adv, Hold (see rev. side)
 Other _____
 Members _____
 Refer To _____

FINAL COUNCIL ACTION
 2nd 1st & 2nd 3rd
 Readings
 Consent V Vote RC Vote

CERTIFIED
 NOV 19 2012
 ATLANTA CITY COUNCIL PRESIDENT
[Signature]

CERTIFIED
 NOV 19 2012
[Signature]
 MUNICIPAL CLERK

MAYOR'S ACTION

APPROVED
 NOV 28 2012
 WITHOUT SIGNATURE
 BY OPERATION OF LAW



**A RESOLUTION
BY FINANCE/EXECUTIVE COMMITTEE**

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO A SIX (6) MONTH FINANCING AGREEMENT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, WITH ORACLE CREDIT CORPORATION FOR THE PURCHASE OF ORACLE SIEBEL PUBLIC SECTOR CUSTOMER RELATIONSHIP MANAGEMENT SOFTWARE LICENSES AND SUPPORT SERVICES FROM MYTHICS, INCORPORATED NECESSARY FOR THE 311 CALL CENTER PROJECT, IN AN AMOUNT NOT TO EXCEED ONE MILLION, FOUR HUNDRED EIGHTY-SIX THOUSAND, SIX HUNDRED FIFTY-SIX DOLLARS AND NO CENTS (\$1,486,656.00); AUTHORIZATION FOR SAID PURCHASE WILL BE REQUESTED FROM COUNCIL IN SEPARATE LEGISLATION; ALL PAYMENTS SHALL BE CHARGED TO AND PAID FROM FUNDING NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta ("City") has begun to implement a 311 Call Center that will improve City customer service by providing general information and manage customer service requests from Atlanta's residents and visitors; and

WHEREAS, a key component of the 311 Call Center requires the City to purchase a customer relationship management ("CRM") software solution that includes software licenses, migrated support, and back support services for the 311 Call Center project; and

WHEREAS, the Oracle Siebel Public Sector CRM software would enable the interface of the 311 Call Center and the CRM as the City plans to migrate existing Oracle CRM licenses to the Siebel Public Sector CRM solution; and

WHEREAS, the Chief Information Officer and the Chief Procurement Officer have recommended the execution of cooperative purchasing agreement number COA-6338-PL, with Mythics, Incorporated, utilizing GSA contract number GS-35F-0153M, to purchase the Oracle Siebel Public Sector CRM software licenses, migrated support, and back support services necessary for the 311 Call Center project in an amount not to exceed One Million, Seven Hundred Ninety-Four Thousand, Six Hundred Forty-Seven Dollars and Forty-Four Cents (\$1,794,647.44); and authorization for said purchase will be requested from Council in separate legislation; and

WHEREAS, the Chief Information Officer has identified a financing agreement with Oracle Credit Corporation, as a means to finance the purchase of the Oracle Siebel Public Sector CRM software licenses, migrated support, and back support services purchase necessary for the 311 Call Center project; and

WHEREAS, Oracle Credit Corporation, will finance the purchase of the software and support services at zero percent (0.0%) interest, requiring the City to make two (2) payments: Three

Hundred Thousand Dollars and No Cents (\$300,000.00) at sixty (60) days and then the second and final payment of One Million, One Hundred Eighty-Six Thousand, Six Hundred Fifty-Six Dollars and No Cents (\$1,186,656.00) six (6) months after the execution of said financing agreement in a total amount not to exceed One Million, Four Hundred Eighty-Six Thousand, Six Hundred Fifty-Six Dollars And No Cents (\$1,486,656.00).

NOW, THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA, that the Mayor or his designee is authorized to execute, on behalf of the City of Atlanta, a financing agreement with Oracle Credit Corporation, in order to purchase Oracle Siebel Public Sector CRM software licenses, migrated support, and back support services necessary for the 311 Call Center project from Mythics, Incorporated.

BE IT FURTHER RESOLVED, that all contracted work shall be financed through Oracle Credit Corporation at zero percent (0.0%) interest, and the term of the finance agreement shall be for six (6) months.

BE IT FURTHER RESOLVED, that the financing agreement with Oracle Credit Corporation will allow the City to make two (2) payments at sixty (60) days, and then six (6) months after the execution of said financing agreement.

BE IT FURTHER RESOLVED, that the terms of the financing agreement will require the City to make the first payment of Three Hundred Thousand Dollars and No Cents (\$300,000.00) to Oracle Credit Corporation sixty (60) days after execution of the financing agreement.

BE IT FURTHER RESOLVED, that the City will be required to make the second and final payment of One Million, One Hundred Eighty-Six Thousand, Six Hundred Fifty-Six Dollars and No Cents (\$1,186,656.00) to Oracle Credit Corporation six (6) months after the execution of said financing agreement, and the total financing agreement payment amount will not exceed One Million, Four Hundred Eighty-Six Thousand, Six Hundred Fifty-Six Dollars And No Cents (\$1,486,656.00).

BE IT FURTHER RESOLVED, that all contracted work shall be charged to and paid from Project, Award, Task, Expenditure Type, and Organization ("PTAEO") Project and Grants ("PnG"): Project Number 05111397 (311 Call Center).

BE IT FURTHER RESOLVED, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare an agreement for execution by the Mayor or his designee.

BE IT FINALLY RESOLVED, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor or his designee, attested to by the Municipal Clerk, approved as to form by the City Attorney or her designee, and delivered to Oracle Credit Corporation.

A true copy,



Deputy Municipal Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

November 19, 2012
November 28, 2012

RCS# 2400
11/19/12
2:23 PM

Atlanta City Council

CONSENT I

CONSENT AGENDA SECTION I
EXCEPT 12-O-1416
ADOPT

YEAS: 12
NAYS: 0
ABSTENTIONS: 0
NOT VOTING: 4
EXCUSED: 0
ABSENT 0

| | | | |
|-----------|-------------|-----------|-------------|
| Y Smith | Y Archibong | Y Moore | NV Bond |
| Y Hall | Y Wan | Y Martin | NV Watson |
| NV Young | Y Shook | Y Bottoms | Y Willis |
| Y Winslow | Y Adrean | Y Sheperd | NV Mitchell |

CONSENT I

| | | 11-19-12 |
|--------------------------|--------------------------|----------------------------------|
| ITEMS ADOPTED ON CONSENT | ITEMS ADOPTED ON CONSENT | ITEMS ADOPTED ON CONSENT |
| 1. 12-O-1404 | 35. 12-R-1558 | 69. 12-R-1581 |
| 2. 12-O-1504 | 36. 12-R-1559 | 70. 12-R-1582 |
| 3. 12-O-1505 | 37. 12-R-1560 | 71. 12-R-1583 |
| 4. 12-O-1506 | 38. 12-R-1561 | 72. 12-R-1584 |
| 5. 12-O-1507 | 39. 12-R-1562 | 73. 12-R-1585 |
| 6. 12-O-1598 | 40. 12-R-1563 | ITEMS ADVERSED ON CONSENT |
| 7. 12-O-1515 | 41. 12-R-1564 | 74. 12-R-1586 |
| 8. 12-O-1516 | 42. 12-R-1596 | 75. 12-R-1587 |
| 9. 12-O-1525 | 43. 12-R-1617 | 76. 12-R-1588 |
| 10. 12-O-1526 | 44. 12-R-1625 | 77. 12-R-1589 |
| 11. 12-O-1609 | 45. 12-R-1626 | 78. 12-R-1590 |
| 12. 12-O-1611 | 46. 12-R-1538 | 79. 12-R-1592 |
| 13. 12-O-1495 | 47. 12-R-1540 | 80. 12-R-1593 |
| 14. 12-O-1497 | 48. 12-R-1541 | |
| 15. 12-O-1498 | 49. 12-R-1601 | |
| 16. 12-O-1608 | 50. 12-R-1602 | |
| 17. 12-O-1508 | 51. 12-R-1616 | |
| 18. 12-O-1509 | 52. 12-R-1511 | |
| 19. 12-O-1523 | 53. 12-R-1542 | |
| 20. 12-R-1566 | 54. 12-R-1543 | |
| 21. 12-R-1567 | 55. 12-R-1544 | |
| 22. 12-R-1568 | 56. 12-R-1612 | |
| 23. 12-R-1547 | 57. 12-R-1624 | |
| 24. 12-R-1548 | 58. 12-R-1570 | |
| 25. 12-R-1549 | 59. 12-R-1571 | |
| 26. 12-R-1619 | 60. 12-R-1572 | |
| 27. 12-R-1096 | 61. 12-R-1573 | |
| 28. 12-R-1347 | 62. 12-R-1574 | |
| 29. 12-R-1355 | 63. 12-R-1575 | |
| 30. 12-R-1531 | 64. 12-R-1576 | |
| 31. 12-R-1554 | 65. 12-R-1577 | |
| 32. 12-R-1555 | 66. 12-R-1578 | |
| 33. 12-R-1556 | 67. 12-R-1579 | |
| 34. 12-R-1557 | 68. 12-R-1580 | |