

(Do Not Write Above This Line) **12-B-1625**

**A RESOLUTION BY FINANCE/EXECUTIVE COMMITTEE**

A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6338-PL PURSUANT TO SECTION 2-1601 ET SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-0153M WITH MYTHICS, INCORPORATED FOR THE PURCHASE OF ORACLE SIEBEL SOFTWARE LICENSES AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED ONE MILLION, SEVEN HUNDRED NINETY-FOUR THOUSAND, SIX HUNDRED FORTY-SEVEN DOLLARS AND FORTY-FOUR CENTS (\$1,794,647.44); TO BE FINANCED THROUGH ORACLE CREDIT CORPORATION, SUBJECT TO SEPARATE COUNCIL AUTHORIZATION; AND FOR OTHER PURPOSES.

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1<sup>ST</sup> ADOPT 2<sup>ND</sup> READ & REFER
- PERSONAL PAPER REFER

Date Referred  
 Referred To:  
 Date Referred  
 Referred To:  
 Date Referred  
 Referred To:

**First Reading**

Committee \_\_\_\_\_  
 Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Referred To \_\_\_\_\_

*Eric Spivey*  
 Date 11-14-12  
 Chair  
 Action Fav, Adv, Hold (see rev. side)  
 Other

Members  
*Debra White*  
*John Stine*  
*Johnson*

Refer To \_\_\_\_\_

Committee \_\_\_\_\_

Date \_\_\_\_\_  
 Chair \_\_\_\_\_  
 Action Fav, Adv, Hold (see rev. side)  
 Other

Members \_\_\_\_\_

Refer To \_\_\_\_\_

Committee \_\_\_\_\_

Date \_\_\_\_\_

Chair \_\_\_\_\_

Action Fav, Adv, Hold (see rev. side)  
 Other

Members \_\_\_\_\_

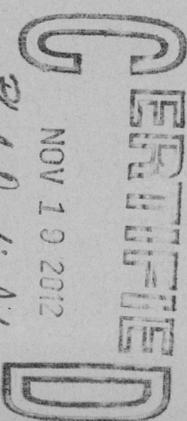
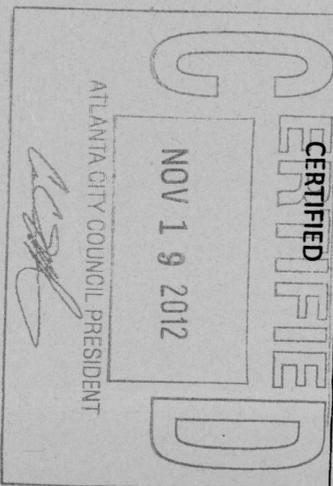
**ADOPTED BY**

NOV 19 2012

Refer To  
**COUNCIL**

**FINAL COUNCIL ACTION**

- 2<sup>nd</sup> Reading
- 1<sup>st</sup> & 2<sup>nd</sup> Reading
- 3<sup>rd</sup> Reading
- Consent
- V Vote
- RC Vote



**MAYOR'S ACTION**

**APPROVED**

NOV 28 2012

WITHOUT SIGNATURE  
 BY OPERATION OF LAW



**A RESOLUTION  
BY FINANCE/EXECUTIVE COMMITTEE**

**A RESOLUTION AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO COOPERATIVE PURCHASING AGREEMENT NUMBER COA-6338-PL PURSUANT TO SECTION 2-1601 ET SEQ. OF THE CITY OF ATLANTA CODE OF ORDINANCES, UTILIZING GENERAL SERVICES ADMINISTRATION CONTRACT NUMBER GS-35F-0153M WITH MYTHICS, INCORPORATED FOR THE PURCHASE OF ORACLE SIEBEL SOFTWARE LICENSES AND SUPPORT SERVICES NECESSARY FOR THE 311 CALL CENTER PROJECT, ON BEHALF OF THE DEPARTMENT OF INFORMATION TECHNOLOGY, IN AN AMOUNT NOT TO EXCEED ONE MILLION, SEVEN HUNDRED NINETY-FOUR THOUSAND, SIX HUNDRED FORTY-SEVEN DOLLARS AND FORTY-FOUR CENTS (\$1,794,647.44); TO BE FINANCED THROUGH ORACLE CREDIT CORPORATION, SUBJECT TO SEPARATE COUNCIL AUTHORIZATION; AND FOR OTHER PURPOSES.**

**WHEREAS**, the City of Atlanta ("City") has begun an initiative implementing a 311 Call Center that will improve City customer service by providing general information and managing customer service requests from Atlanta's residents and visitors; and

**WHEREAS**, a key component of the 311 Call Center requires the City to purchase a customer relationship management ("CRM") software solution that includes software licenses, migrated support, and back support services for the 311 Call Center project; and

**WHEREAS**, the Oracle Siebel Public Sector CRM software would enable the interface of the 311 Call Center and the CRM as the City plans to migrate existing Oracle CRM licenses to the Siebel Public Sector CRM solution; and

**WHEREAS**, pursuant to Article X, Division 15 Intergovernmental Relations of the City of Atlanta Code of Ordinances (the "Code"), the Chief Procurement Officer may procure supplies, services or construction items through contracts established by a public procurement unit outside the City; and

**WHEREAS**, the Chief Information Officer has identified General Services Administration ("GSA") contract number GS-35F-0153M with Mythics, Incorporated, as a source for a cooperative purchase necessary for the 311 Call Center project; and

**WHEREAS**, the Chief Procurement Officer has evaluated and determined that competitive procedures akin to those used by the city were used by the GSA in the development of the contract from which the cooperative purchasing agreement was derived and that the cost of the goods, supplies, services or construction are comparable to or less than the cost of the same goods, supplies, services or construction if obtained through city procurements under Division 4 of the City Procurement Code; and



**WHEREAS**, the Chief Information Officer and the Chief Procurement Officer recommend the execution of cooperative purchasing agreement number COA-6338-PL, with Mythics, Incorporated, utilizing GSA contract number GS-35F-0153M, to purchase Oracle Siebel software licenses, migrated support, and back support services necessary for the 311 Call Center project in an amount not to exceed One Million, Seven Hundred Ninety-Four Thousand, Six Hundred Forty-Seven Dollars and Forty-Four Cents (\$1,794,647.44); to be financed through Oracle Credit Corporation, subject to separate Council authorization.

**NOW, THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA**, that the Mayor or his designee is authorized to execute, on behalf of the City of Atlanta, cooperative purchasing agreement number COA-6338-PL, with Mythics, Incorporated, utilizing GSA contract number GS-35F-0153M, to purchase Oracle Siebel Public Sector CRM software licenses, migrated support, and back support services necessary for the 311 Call Center project in an amount not to exceed One Million, Seven Hundred Ninety-Four Thousand, Six Hundred Forty-Seven Dollars and Forty-Four Cents (\$1,794,647.44).

**BE IT FURTHER RESOLVED**, that all contracted work shall be financed through Oracle Credit Corporation, subject to separate Council authorization.

**BE IT FURTHER RESOLVED**, that all contracted work shall be charged to and paid from Project, Award, Task, Expenditure Type, and Organization ("PTAEO") Project and Grants ("PnG"): Project Number 05111397 (311 Call Center).

**BE IT FURTHER RESOLVED**, that the Chief Procurement Officer in consultation with the City Attorney is directed to prepare an agreement for execution by the Mayor or his designee.

**BE IT FINALLY RESOLVED**, that the agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor or his designee, attested to by the Municipal Clerk, approved as to form by the City Attorney or her designee, and delivered to Mythics, Incorporated.

A true copy,



Deputy Municipal Clerk

ADOPTED by the Atlanta City Council  
APPROVED as per City Charter Section 2-403

November 19, 2012  
November 28, 2012

RCS# 2400  
11/19/12  
2:23 PM

Atlanta City Council

CONSENT I

CONSENT AGENDA SECTION I  
EXCEPT 12-O-1416  
ADOPT

YEAS: 12  
NAYS: 0  
ABSTENTIONS: 0  
NOT VOTING: 4  
EXCUSED: 0  
ABSENT 0

Y Smith	Y Archibong	Y Moore	NV Bond
Y Hall	Y Wan	Y Martin	NV Watson
NV Young	Y Shook	Y Bottoms	Y Willis
Y Winslow	Y Adrean	Y Sheperd	NV Mitchell

CONSENT I

		<b>11-19-12</b>
<b>ITEMS ADOPTED ON CONSENT</b>	<b>ITEMS ADOPTED ON CONSENT</b>	<b>ITEMS ADOPTED ON CONSENT</b>
1. 12-O-1404	35. 12-R-1558	69. 12-R-1581
2. 12-O-1504	36. 12-R-1559	70. 12-R-1582
3. 12-O-1505	37. 12-R-1560	71. 12-R-1583
4. 12-O-1506	38. 12-R-1561	72. 12-R-1584
5. 12-O-1507	39. 12-R-1562	73. 12-R-1585
6. 12-O-1598	40. 12-R-1563	<b>ITEMS ADVERSED ON CONSENT</b>
7. 12-O-1515	41. 12-R-1564	74. 12-R-1586
8. 12-O-1516	42. 12-R-1596	75. 12-R-1587
9. 12-O-1525	43. 12-R-1617	76. 12-R-1588
10. 12-O-1526	44. 12-R-1625	77. 12-R-1589
11. 12-O-1609	45. 12-R-1626	78. 12-R-1590
12. 12-O-1611	46. 12-R-1538	79. 12-R-1592
13. 12-O-1495	47. 12-R-1540	80. 12-R-1593
14. 12-O-1497	48. 12-R-1541	
15. 12-O-1498	49. 12-R-1601	
16. 12-O-1608	50. 12-R-1602	
17. 12-O-1508	51. 12-R-1616	
18. 12-O-1509	52. 12-R-1511	
19. 12-O-1523	53. 12-R-1542	
20. 12-R-1566	54. 12-R-1543	
21. 12-R-1567	55. 12-R-1544	
22. 12-R-1568	56. 12-R-1612	
23. 12-R-1547	57. 12-R-1624	
24. 12-R-1548	58. 12-R-1570	
25. 12-R-1549	59. 12-R-1571	
26. 12-R-1619	60. 12-R-1572	
27. 12-R-1096	61. 12-R-1573	
28. 12-R-1347	62. 12-R-1574	
29. 12-R-1355	63. 12-R-1575	
30. 12-R-1531	64. 12-R-1576	
31. 12-R-1554	65. 12-R-1577	
32. 12-R-1555	66. 12-R-1578	
33. 12-R-1556	67. 12-R-1579	
34. 12-R-1557	68. 12-R-1580	