

12-<sup>2</sup>-0723

(Do Not Write Above This Line)

A RESOLUTION BY FINANCE/EXECUTIVE COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR TO AWARD AND EXECUTE AN AGREEMENT WITH AIRPORTS COUNCIL INTERNATIONAL WORLD, PURSUANT TO CODE SECTION 2-1191, SOLE SOURCE PROCUREMENT FOR AIRPORT SERVICE QUALITY SURVEYS, IN AN AMOUNT NOT TO EXCEED \$266,100 FOR THREE YEARS; ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FDOA 5501 (AIRPORT REVENUE FUND) 5212001 (CONSULTING AND PROFESSIONAL SERVICES) 180405 (NEW BUSINESS DEVELOPMENT); AND FOR OTHER PURPOSES.

ADOPTED BY

JUN 04 2012

COUNCIL

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1st ADOPT 2nd READ & REFER
- PERSONAL PAPER REFER

Date Referred

Referred To:

Date Referred

Referred To:

Date Referred

Referred To:

First Reading

Committee \_\_\_\_\_  
Date \_\_\_\_\_  
Chair \_\_\_\_\_  
Referred To \_\_\_\_\_

Committee

Date

5/30/12  
Chair: *Chak R. Adams*

Action  
Fav, Adv, Hold (see rev. side)  
Other

Members

*Hand Stuy*

*Spave*

*Stewart*

*Valadez*

*Wickford*

Committee

Date

Chair

Action  
Fav, Adv, Hold (see rev. side)  
Other

Members

Committee

Date

Chair

Action  
Fav, Adv, Hold (see rev. side)  
Other

Members

Refer To

Refer To

Committee

Date

Chair

Action  
Fav, Adv, Hold (see rev. side)  
Other

Members

Refer To

Refer To

Refer To

Refer To

- FINAL COUNCIL ACTION
- 2nd
  - 1st & 2nd
  - 3rd
  - Consent
  - V Vote
  - RC Vote

CERTIFIED

CERTIFIED  
JUN 04 2012

ATLANTA CITY GOV. PRESIDENT

*[Signature]*

CERTIFIED  
JUN 04 2012

*[Signature]*  
MUNICIPAL CLERK

MAYOR'S ACTION

APPROVED

JUN 13 2012

WITHOUT SIGNATURE  
BY OPERATION OF LAW



**A RESOLUTION  
BY FINANCE/EXECUTIVE COMMITTEE**

**A RESOLUTION AUTHORIZING THE MAYOR TO AWARD AND EXECUTE AN AGREEMENT WITH AIRPORTS COUNCIL INTERNATIONAL WORLD, PURSUANT TO CODE SECTION 2-1191, SOLE SOURCE PROCUREMENT FOR AIRPORT SERVICE QUALITY SURVEYS, IN AN AMOUNT NOT TO EXCEED \$266,100 FOR THREE YEARS; ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FDOA 5501 (AIRPORT REVENUE FUND) 5212001 (CONSULTING AND PROFESSIONAL SERVICES) 180405 (NEW BUSINESS DEVELOPMENT); AND FOR OTHER PURPOSES.**

**WHEREAS**, the City of Atlanta (“City”) is owner and operator of Hartsfield-Jackson Atlanta International Airport (“Airport”); and

**WHEREAS**, Airports Council International World (“ACI World”) launched a proprietary service benchmarking program in 2006 called ACI-Airport Service Quality (“ACI-ASQ”); and

**WHEREAS**, this program involves surveying customers on a quarterly basis, measuring service and performance among thirty-four (34) different elements of the airport experience; and

**WHEREAS**, the results of this program are compiled, analyzed, and reported to participating airports, which provide these participating airports with industry knowledge to be used as a barometer in assessing and comparing their own performance to that of other airports; and

**WHEREAS**, the Airport will also use ACI-ASQ to facilitate an understanding of passengers’ perceptions; and

**WHEREAS**, the Chief Procurement Officer issued a written determination that approved ACI World as a sole source provider under Section 2-1191 of the City Code of Ordinances, in an amount not to exceed \$266,100; and

**WHEREAS**, the base term of the agreement is three (3) years, with one (1) two (2) year renewal option at the City’s sole discretion; and

**WHEREAS**, the Aviation General Manager and the Chief Procurement Officer recommend the execution of an agreement with ACI World.

**NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA, GEORGIA**, that the Mayor is hereby authorized to award and execute an agreement with Airports Council International World, pursuant to code section 2-1191,



sole source procurement for three (3) years, with one (1) two (2) year renewal option at the City's sole discretion, in an amount not to exceed \$266,100.

**BE IT FURTHER RESOLVED**, that the amount of \$266,100 will be expended upon the City of Atlanta's adoption of the FY2012, FY2013 and FY2014 budgets as follows:

- \$88,700 to be expended in FY2012
- \$88,700 to be expended in FY2013
- \$88,700 to be expended in FY2014

**BE IT FURTHER RESOLVED**, that all services for the contracted work shall be charged to and paid from FDOA 5501 (Airport Revenue Fund) 5212001 (Consulting and Professional Services) 180405 (New Business Development).

**BE IT FURTHER RESOLVED**, that the City Attorney is hereby directed to prepare an appropriate agreement for execution by the Mayor, to be approved as to form by the City Attorney.

**BE IT FINALLY RESOLVED**, that the agreement shall not become binding on the City and the City shall incur no obligation or liability under it until the agreement has been executed by the Mayor, attested to by the Municipal Clerk, approved as to form by the City Attorney and delivered to the contracting party.

A true copy,

ADOPTED by the Atlanta City Council  
APPROVED as per City Charter Section 2-403

June 04, 2012  
June 13, 2012

*Rhonda Dauphia Johnson*  
Municipal Clerk

RCS# 2006  
6/04/12  
2:46 PM

Atlanta City Council

CONSENT I

CONSENT AGENDA SECTION I, JUNE 4, 2012  
REGULAR MEETING OF ATLANTA CITY COUNCIL  
ADOPT

YEAS: 10  
NAYS: 0  
ABSTENTIONS: 0  
NOT VOTING: 6  
EXCUSED: 0  
ABSENT 0

Y Smith	NV Archibong	Y Moore	NV Bond
Y Hall	Y Wan	Y Martin	NV Watson
Y Young	Y Shook	NV Bottoms	Y Willis
Y Winslow	Y Adrean	NV Sheperd	NV Mitchell

CONSENT I

		06-04-12
ITEMS ADOPTED ON CONSENT	ITEMS ADOPTED ON CONSENT	ITEMS ADVERSED ON CONSENT
1. 12-O-0647	38. 12-R-0746	49. 12-R-0758
2. 12-O-0779	39. 12-R-0747	50. 12-R-0759
3. 12-O-0637	40. 12-R-0748	51. 12-R-0760
4. 12-O-0638	41. 12-R-0749	52. 12-R-0761
5. 12-O-0665	42. 12-R-0750	53. 12-R-0762
6. 12-O-0666	43. 12-R-0752	54. 12-R-0763
7. 12-O-0667	44. 12-R-0753	55. 12-R-0764
8. 12-O-0671	45. 12-R-0754	56. 12-R-0765
9. 12-O-0673	46. 12-R-0755	57. 12-R-0766
10. 12-R-0661	47. 12-R-0756	58. 12-R-0767
11. 12-R-0782	48. 12-R-0757	59. 12-R-0768
12. 12-R-0783		60. 12-R-0769
13. 12-R-0641		61. 12-R-0770
14. 12-R-0643		62. 12-R-0771
15. 12-R-0731		63. 12-R-0772
16. 12-R-0732		
17. 12-R-0733		
19. 12-R-0734		
20. 12-R-0727		
21. 12-R-0728		
22. 12-R-0729		
23. 12-R-0718		
24. 12-R-0721		
25. 12-R-0722		
26. 12-R-0723		
27. 12-R-0735		
28. 12-R-0736		
29. 12-R-0737		
30. 12-R-0738		
31. 12-R-0739		
32. 12-R-0740		
33. 12-R-0741		
34. 12-R-0742		
35. 12-R-0743		
36. 12-R-0744		
37. 12-R-0745		