

11-17224
 (Do Not Write Above This Line)

A RESOLUTION
 BY CITY UTILITIES COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 2 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM ("CIS")/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT IN AN AMOUNT NOT TO EXCEED SIX HUNDRED THIRTY-SEVEN THOUSAND, FOUR HUNDRED SIXTY-NINE DOLLARS AND THIRTY-FIVE CENTS (\$637,469.35); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE) 170113 (DWM-SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICE) 1535000; AND FOR OTHER PURPOSES.

ADOPTED BY

DEC 05 2011

COUNCIL

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1st ADOPT 2nd READ & REFER
- PERSONAL PAPER REFER

Date Referred

Referred To:

Date Referred

Referred To:

Date Referred

Referred To:

First Reading

Committee _____
 Date _____
 Chair _____
 Referred To _____

Committee 445

Date 29 2011

Chair Walter C. Murphy

Action

Fav, Adv, Hold (see rev. side)

Other AS APPROVED

Members

AS APPROVED

AS APPROVED

AS APPROVED

AS APPROVED

AS APPROVED

AS APPROVED

Refer To

Committee

Date

Chair

Action

Fav, Adv, Hold (see rev. side)

Other

Members

Committee

Date

Chair

Action

Fav, Adv, Hold (see rev. side)

Other

Members

Refer To

Committee

Date

Chair

Action

Fav, Adv, Hold (see rev. side)

Other

Members

FINAL COUNCIL ACTION

- 2nd
- 1st & 2nd
- 3rd
- Consent
- V Vote
- RC Vote

CERTIFIED

CERTIFIED
 DEC 05 2011

ATLANTA CITY COUNCIL, PRESIDENT

[Signature]

CERTIFIED
 DEC 05 2011

[Signature]
 MUNICIPAL CLERK

MAYOR'S ACTION

APPROVED

DEC 14 2011

WITHOUT SIGNATURE
 BY OPERATION OF LAW



**A RESOLUTION
BY CITY UTILITIES COMMITTEE**

11-R-1724

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 2 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (“CIS”)/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT IN AN AMOUNT NOT TO EXCEED SIX HUNDRED THIRTY-SEVEN THOUSAND, FOUR HUNDRED SIXTY-NINE DOLLARS AND THIRTY-FIVE CENTS (\$637,469.35); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE) 170113 (DWM-INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICE) 1535000 ; AND FOR OTHER PURPOSES.

WHEREAS, the City did enter into a maintenance and support agreement for the Oracle Customer Relationship Manager ("CRM") Support system, as required by the original agreement, known as FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services (“Maintenance and Support Agreement”) with Systems & Software, Inc. pursuant to Ordinance No. 09-O-0780; and

WHEREAS, the Maintenance and Support Agreement included an initial term inclusive of the period between December 10, 2004 and December 31, 2009, plus six months, beginning January 1, 2010 through July 1, 2010 (“Initial Term”) plus four additional one year renewal options, at the sole discretion of the City; and

WHEREAS, the authorizing legislation for the Maintenance and Support Agreement, referenced as Ordinance No. 09-O-0780, authorized an Initial Term of one year, not six months, which was not reflected correctly in the Maintenance and Support Agreement; and

WHEREAS, the City did enter into Amendment Agreement No. 1 to revise the Initial Term to be consistent with Ordinance No. 09-O-0780 in order to correctly reflect a period of one year beginning January 1, 2010 through December 31, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 1 with a term of January 1, 2011 through December 31, 2011 pursuant to Resolution 10R2072 adopted by the City Council on December 6, 2011 and approved by the Mayor on December 15, 2011.

WHEREAS, the Commissioner of the Department of Watershed Management and the Chief Procurement Officer recommend Renewal Agreement No. 2 for FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. in an amount not to exceed Six Hundred Thirty-Seven Thousand, Four Hundred Sixty-Nine Dollars and Thirty-Five Cents (\$637,469.35).



THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES, that the Mayor is hereby authorized to enter into Renewal Agreement No. 2 for FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. on behalf of the Department of Watershed Management in an amount not to exceed Six Hundred Thirty-Seven Thousand, Four Hundred Sixty-Nine Dollars and Thirty-Five Cents (\$637,469.35).

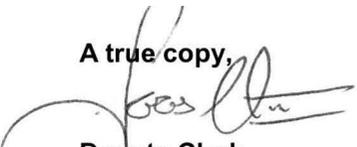
BE IT FURTHER RESOLVED, that the term of Renewal Agreement No. 2 shall be from January 1, 2012 through December 31, 2012.

BE IT FURTHER RESOLVED, that the Chief Procurement Officer is directed to prepare an appropriate Agreement for execution by the Mayor.

BE IT FURTHER RESOLVED, that the Agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor, attested to by the Municipal Clerk, approved as to form by the City Attorney and delivered to Systems & Software, Inc.

BE IT FINALLY RESOLVED, that all contracted work shall be charged to and paid from Fund Department Organization and Account Number 5051 (Water & Wastewater Revenue) 170113 (DWM-Information Systems) 5213001 (Consulting/Professional Service) 1535000.

A true copy,



Deputy Clerk

ADOPTED by the Atlanta City Council
APPROVED as per City Charter Section 2-403

DEC 05, 2011
DEC 14, 2011

RCS# 1607
12/05/11
5:40 PM

Atlanta City Council

REGULAR SESSION

11-R-1724

RENEWAL AGREEMENT NO. 2 FOR FC-5037
MAINTENANCE AGREEMENT FOR ENQUESTA
ADOPT/AMENDED

YEAS: 10
NAYS: 2
ABSTENTIONS: 0
NOT VOTING: 4
EXCUSED: 0
ABSENT 0

Y Smith	Y Archibong	Y Moore	Y Bond
Y Hall	Y Wan	NV Martin	Y Watson
Y Young	N Shook	NV Bottoms	NV Willis
Y Winslow	N Adrean	Y Sheperd	NV Mitchell

11-R-1724