

11-0-0351  
(Do Not Write Above This Line)

AN ORDINANCE BY  
FIANCNE EXECUTIVE COMMITTEE

AUTHORIZING THE MAYOR TO UTILIZE STATE OF GEORGIA CONTRACT- GS-23F-02581, FOR MAINTENANCE AND PROFESSIONAL SERVICES OF THE VERINT'S WORK FORCE OPTIMIZATION SOFTWARE; WAIVING CERTAIN PROVISIONS CONTAINED IN THE CITY OF ATLANTA CODE OF ORDINANCES, ARTICLE X, PROCUREMENT AND REAL ESTATE CODE, TO RATHER THE PRIOR PROVISION OF SERVICES PROVIDED BY ADITECH- WATERSHED MANAGEMENT, IN AN AMOUNT NOT TO EXCEED TWENTY-FIVE THOUSAND EIGHT HUNDRED SEVENTY-EIGHT DOLLARS AND NO CENTS (\$25,878.00); ALL CONTRACT WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE FUND) 5213601 (CONSULTING/PROFESSIONAL SERVICES TECHNICAL) 170113 (DWM WATERSHED INFORMATION SYSTEMS) 1535000 (DATA PROCESSING MANAGEMENT INFORMATION SYSTEM); AND FOR OTHER PURPOSES

ADOPTED BY

APR 18 2011

- CONSENT REFER
  - REGULAR REPORT REFER
  - ADVERTISE & REFER
  - 1st ADOPT 2nd READ & REFER
  - PERSONAL PAPER REFER
- Date Referred Finance Exec  
 Referred To: 03/21/11  
 Date Referred  
 Referred To:  
 Date Referred  
 Referred To:  
 Referred To:

First Reading  
 Committee Finance Executive  
 Date 3/30/2011  
 Chair [Signature]  
 Referred To [Signature]

Committee Finance Executive  
 Date 3/30/2011  
 Chair [Signature]  
 Action Fav, Adv, Hold (see rev. side)  
 Other

Committee  
 Date  
 Chair  
 Action Fav, Adv, Hold (see rev. side)  
 Other

Members [Signature]  
[Signature]  
[Signature]  
 Refer To

Members  
 Refer To

Committee  
 Date  
 Chair  
 Action Fav, Adv, Hold (see rev. side)  
 Other  
 Members

Committee  
 Date  
 Chair  
 Action Fav, Adv, Hold (see rev. side)  
 Other  
 Members  
 Refer To

- FINAL COUNCIL ACTION
- 2nd
  - 1st & 2nd
  - 3rd
  - Consent
  - V Vote
  - RC Vote

CERTIFIED

CERTIFIED  
 APR 18 2011  
 ATLANTA CITY COUNCIL PRESIDENT  
[Signature]

CERTIFIED  
 APR 18 2011  
[Signature]  
 MUNICIPAL CLERK

MAYOR'S ACTION  
 APPROVED  
 APR 27 2011  
 WITHOUT SIGNATURE  
 BY OPERATION OF LAW

**AN ORDINANCE  
BY FINANCE/EXECUTIVE COMMITTEE**

**11-0-0351**

**AN ORDINANCE AUTHORIZING THE MAYOR TO UTILIZE STATE OF GEORGIA CONTRACT GS-23F-0258L, FOR MAINTENANCE AND PROFESSIONAL SERVICES OF THE VERINT'S WORK FORCE OPTIMIZATION SOFTWARE; WAIVING CERTAIN PROVISIONS CONTAINED IN THE CITY OF ATLANTA CODE OF ORDINANCES, ARTICLE X, PROCUREMENT AND REAL ESTATE CODE, TO RATIFY THE PRIOR PROVISION OF SERVICES PROVIDED BY ADTECH-GESI, LLC ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT, IN AN AMOUNT NOT TO EXCEED TWENTY-FIVE THOUSAND EIGHT HUNDRED SEVENTY-EIGHT DOLLARS AND NO CENTS (\$25,878.00); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE FUND) 5213001 (CONSULTING/PROFESSIONAL SERVICES TECHNICAL) 170113 (DWM WATERSHED INFORMATION SYSTEMS) 1535000 (DATA PROCESSING MANAGEMENT INFORMATION SYSTEM); AND FOR OTHER PURPOSES.**

**WHEREAS,** the City of Atlanta ("City") entered into FC-4513, Verint's Workforce Optimization Software for Customer Service Division pursuant to Resolution 08R1205; and

**WHEREAS,** the Verint's Workforce Optimization Software enhances the call system to monitor visual displays on the Department of Watershed Management ("Department") Utility Call Center representatives desktops during the each communication session; and

**WHEREAS,** the Department requires software/hardware support of the Workforce Optimization (WFO) Software for 60 Seats and Hardware Support for Workforce Optimization (WFO) Servers and FSS1200; and

**WHEREAS,** the technical and support services associated with the purchase of the Verint's Workforce Optimization (WFO) Software and Hardware Support for Workforce Optimization (WFO) Servers, pursuant to FC-4513, Verint's Workforce Optimization Software for Customer Service Division, expired on October 31, 2010; and

**WHEREAS,** Section 2-1606 of the Code of Ordinances, City of Atlanta ("Code") authorizes the Chief Procurement Officer to procure supplies, services or construction items through contracts established by the purchasing division of the state where such contracts and contractors substantially meet the requirements of the Code; and



**WHEREAS**, it has been determined that the procurement of the support services can be secured through State of Georgia Contract GS-23F-0258L, Software Support Renewal WFO Software 60 Seats and Hardware Support for WFO Servers and FSS1200; and

**WHEREAS**, the Commissioner of the Department of Watershed Management recommends an Agreement utilizing State of Georgia Contract GS-23F-0258L for Technical Support services of the Workforce Optimization Software with AdTECH-GESI, LLC in an amount not to exceed Twenty-Five Thousand Eight Hundred Seventy-Eight Dollars and No Cents (\$25,878.00); and

**WHEREAS**, the Chief Information Officer and Commissioner of the Department of Watershed Management have determined that it is in the City's best interests to ratify the prior provision of services provided by AdTech-GESI, LLC beginning November 1, 2010 to capture any rights and remedies that would have been available to the City and to authorize payment for services rendered during that period.

**THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY ORDAINS**  
*as follows:*

**SECTION 1:**

That the Mayor is authorized to execute an Agreement for Technical Support Services of the Workforce Optimization Software with AdTECH-GESI, LLC utilizing State of Georgia Contract GS-23F-0258L in an amount not to exceed Twenty-Five Thousand Eight Hundred Seventy-Eight Dollars and No Cents (\$25,878.00).

**SECTION 2:**

That the Chief Procurement Officer is directed to assist the City Attorney in the preparation of the Agreement for execution by the Mayor.

**SECTION 3:**

That the term of the Agreement shall be for November, 1 2010 through October 31, 2011.

**SECTION 4:**

That the City's actions in accepting and paying for technical and support services provided by AdTECH-GESI, LLC from November, 1 2010 through the execution date of the new Agreement are ratified and confirmed.

**SECTION 5:**

That all contracted work will be charged to and paid from Fund Department Organization and Account Number 5051 (Water & Wastewater Revenue Fund) 5213001 (Consulting/Professional Services Technical) 170113 (DWM Watershed Information Systems) 1535000 (Data Processing Management Information Systems).



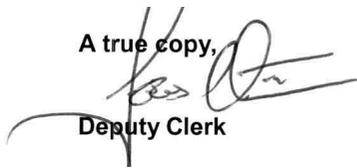
**SECTION 6:**

That the Agreement will not become binding upon the City, and the City will incur no liability under it until the Contract is executed by the Mayor, attested to by the Municipal Clerk, approved by the City Attorney as to form and delivered to AdTECH-GESI, LLC.

**SECTION 7:**

That all ordinances or parts or ordinances in conflict herewith including but not limited to Article X Section 2-1212 of the City of Atlanta Code of Ordinances are waived to the extent of the conflict.

A true copy,



Deputy Clerk

ADOPTED by the Atlanta Council  
RETURNED WITHOUT SIGNATURE OF THE MAYOR  
APPROVED as per City Charter Section 2-403

APR 18, 2011

APR 27, 2011

RCS# 962  
4/18/11  
2:48 PM

Atlanta City Council

REGULAR SESSION

CONSENT I

ADOPT

YEAS: 11  
NAYS: 0  
ABSTENTIONS: 0  
NOT VOTING: 3  
EXCUSED: 0  
ABSENT 2

Y Smith	Y Archibong	Y Moore	Y Bond
B Hall	Y Wan	Y Martin	NV Watson
Y Young	Y Shook	B Bottoms	NV Willis
Y Winslow	Y Adrean	Y Sheperd	NV Mitchell

CONSENT I

<b>ITEMS ADOPTED ON CONSENT</b>	<b>ITEMS ADOPTED ON CONSENT</b>	<b>04-18-11 ITEMS ADVERSED ON CONSENT</b>
1. 11-O-0336 2. 11-O-0337 3. 11-O-0365 4. 11-O-0343 5. 11-O-0345 6. 11-O-0534 7. 11-O-0011 8. 11-O-0350 9. 11-O-0351 10. 11-O-0352 11. 11-R-0363 12. 11-R-0495 13. 11-R-0496 14. 11-R-0497 15. 11-R-0488 16. 11-R-0489 17. 11-R-0544 18. 11-R-0490 19. 11-R-0491 20. 11-R-0492 21. 11-R-0493 22. 11-R-0526 23. 11-R-0258 24. 11-R-0353 25. 11-R-0499 26. 11-R-0501 27. 11-R-0502 28. 11-R-0504 29. 11-R-0505 30. 11-R-0506 31. 11-R-0527 32. 11-R-0459 33. 11-R-0460 34. 11-R-0461 35. 11-R-0462 36. 11-R-0463 37. 11-R-0464	38. 11-R-0465 39. 11-R-0466 40. 11-R-0467 41. 11-R-0468 42. 11-R-0469 43. 11-R-0470 44. 11-R-0471 45. 11-R-0472	46. 11-R-0473 47. 11-R-0474 48. 11-R-0475 49. 11-R-0476 50. 11-R-0477 51. 11-R-0478 52. 11-R-0479 53. 11-R-0480 54. 11-R-0481 55. 11-R-0482 56. 11-R-0483 57. 11-R-0484 58. 11-R-0485 59. 11-R-0486