

10-0-0291

(Do Not Write Above This Line)

AN ORDINANCE BY  
FINANCE/EXECUTIVE COMMITTEE

AN ORDINANCE AUTHORIZING THE MAYOR TO ENTER INTO AMENDMENT AGREEMENT NO. 11 FOR FC-6004007863, CUSTOMER INFORMATION AND BILLING SYSTEM AND OFF-SITE BILLING SERVICES, WITH SYSTEMS AND SOFTWARE, INC. ("S&S") TO WAIVE ARTICLE X DIVISION 4, SECTION 2-1188 OF THE CITY OF ATLANTA'S PROCUREMENT CODE TO EXTEND THE TERM OF CONTRACT FOR AN ADDITIONAL EIGHTEEN (18) MONTHS ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT FOR TIME-ONLY; AND FOR OTHER PURPOSES.

ADOPTED BY

MAR 01 2010

COUNCIL

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1st ADOPT 2nd READ & REFER
- PERSONAL PAPER REFER

Date Referred 02/15/10

Referred To: Finance Exec.

Date Referred

Referred To:

Date Referred

Referred To:

First Reading  
Committee Finance/Executive  
Date 2-10-10  
Chair [Signature]  
Referred To [Signature]

Finance/Executive

Date

2/10/10

Chair

[Signature]

Action

Fav. Adv. Hold (see rev. side)

Other

Members

[Signature]

Committee

Date

Chair

Action

Fav. Adv. Hold (see rev. side)

Other

Members

FINAL COUNCIL ACTION

2nd

1st & 2nd

3rd

Readings

Consent

V Vote

R/C Vote

CERTIFIED

MAR 01 2010

CERTIFIED  
MAR 01 2010  
MAYOR'S ACTION

MAYOR'S ACTION

[Signature]



**AN ORDINANCE BY  
FINANCE/EXECUTIVE COMMITTEE**

**AN ORDINANCE AUTHORIZING THE MAYOR TO ENTER INTO AMENDMENT AGREEMENT NO. 11 FOR FC-6004007863, CUSTOMER INFORMATION AND BILLING SYSTEM AND OFF-SITE BILLING SERVICES, WITH SYSTEMS AND SOFTWARE, INC. ("S&S") TO WAIVE ARTICLE X DIVISION 4, SECTION 2-1188 OF THE CITY OF ATLANTA'S PROCUREMENT CODE TO EXTEND THE TERM OF CONTRACT FOR AN ADDITIONAL EIGHTEEN (18) MONTHS ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT FOR TIME-ONLY; AND FOR OTHER PURPOSES.**

**WHEREAS**, the City of Atlanta ("City") did enter into an Agreement FC-6004007863 Customer Information and Billing System and Off Site Billing Services, with Systems and Software, Inc. ("S&S") pursuant to Resolution 05R0648; and

**WHEREAS**, the term of the agreement is for a period eighteen (18) months with a one (1) year maintenance contract expiring on December 31, 2006; and

**WHEREAS**, the City did execute Amendment Agreement No. 1 to cover the addition of an IVR switch in an amount of Two Hundred Fifty Thousand Nine Hundred Forty Dollars and Fifty Cents (\$250,940.50); and

**WHEREAS**, the City did execute Amendment Agreement No. 2 to provide for software and equipment for the Payment Method System in an amount of Fifty-Seven Thousand Six Hundred Dollars and No Cents (\$57,600.00); and

**WHEREAS**, the City did execute Amendment Agreement No. 3 to cover additional resources in order to maintain the system through system cutover in an amount of Thirty-Six Thousand Dollars and No Cents (\$36,000.00); and

**WHEREAS**, a ninety (90) day extension was executed giving the Contract a new expiration date of March 30, 2007; and

**WHEREAS**, the City did execute Amendment Agreement No. 4 to cover additional resources in order to add additional RAM and Software/Hardware for enQuesta in an amount of Seventy-One Thousand Four Hundred Thirty-Nine Dollars and No Cents (\$71,439.00); and

✓ **WHEREAS**, the City did execute Amendment Agreement No. 5, pursuant to Ordinance 07O0466, to extend the term of the original agreement by amendment for an additional eighteen (18) months with no additional cost, to allow for the completion of the design and implementation of the CIS to provide bill print services, giving the Contract an expiration date of September 30, 2008; and

**WHEREAS**, the City did execute Amendment Agreement No. 6 to add the Bureau of Watershed Protection, Office of Grease Management, to utilize enQuesta in an amount not to exceed Two Hundred Thousand Dollars and No Cents (\$200,000.00); and



**WHEREAS**, the City did execute Amendment Agreement No. 7 to extend the term of contract for an additional eighteen (18) months to support the implementation of the Customer Relationship Management (CRM) additional equipment, training, licenses and support in an amount not to exceed Five Million Five Hundred Thirty-Seven Thousand Forty-Three Dollars and No Cents (\$5,537,043.00); and

**WHEREAS**, the City did execute Amendment Agreement No. 8 to utilize mobile devices and to increase functionality for the Billing and Inspection Division to automate the work order process in an amount not to exceed Three Hundred Five Thousand Dollars and No Cents (\$305,000.00); and

**WHEREAS**, the City did execute Amendment Agreement No. 9 to amend the "Go Live" date of September 11, 2006 plus ninety (90) days to the scope of work from the authorized and contracted work at no additional cost; and

**WHEREAS**, the City did execute Amendment Agreement No. 10 to upgrade Cognos Reportnet to Cognos 8 Business Intelligence Version 4 in an amount not to exceed Seventy-Three Thousand Four Hundred Eighty Dollars and No Cents (\$73,480.00).

**WHEREAS**, the Commissioner of the Department of Watershed Management recommends Amendment Agreement No. 11 for FC- 6004007863 Customer Information and Billing System and Off-site Billing Services, with Systems and Software, Inc. ("S&S") to extend the contract for an additional eighteen (18) months on behalf of the Department of Watershed Management for time-only.

**THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY ORDAINS** *as follows:*

**SECTION 1**

That the Mayor is hereby authorized to enter into Amendment Agreement No. 11 for Agreement 6004007863 Customer Information and Billing System and Off-site Billing Services, with Systems and Software, Inc. ("S&S") to extend the contract for an additional eighteen (18) months on behalf of the Department of Watershed Management for time-only.

**SECTION 2**

That Section Article X, Division 4, Section 2-1188 of the City of Atlanta Code of Ordinances is hereby waived to the extent that such applies to the authorization of this agreement.

**SECTION 3**

That the Chief Procurement Officer is directed to prepare an appropriate Agreement for execution by the Mayor.

**SECTION 4**

That the Agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been approved as to form by the City Attorney, executed by the Mayor, attested to by the Municipal Clerk, and delivered to Systems and Software, Inc.

A true copy,

ADOPTED by the Atlanta City Council  
APPROVED by Mayor Kasim Reed

MAR 01, 2010  
MAR 09, 2010

Deputy Clerk

RCS# 99  
3/01/10  
2:54 PM

Atlanta City Council

REGULAR SESSION

CONSENT I

ADOPT

YEAS: 11  
NAYS: 0  
ABSTENTIONS: 0  
NOT VOTING: 3  
EXCUSED: 2  
ABSENT 0

|           |              |           |             |
|-----------|--------------|-----------|-------------|
| Y Smith   | NV Archibong | Y Moore   | E Bond      |
| E Hall    | Y Wan        | NV Martin | Y Watson    |
| Y Young   | Y Shook      | Y Bottoms | Y Willis    |
| Y Winslow | Y Adrean     | Y Sheperd | NV Mitchell |

CONSENT I