

COMMITTEE AMENDMENT FORM

DATE: 01/13/09

COMMITTEE CITY UTILITIES PAGE NUM. (S) 1

ORDINANCE I. D. #09-O- SECTION (S)

RESOLUTION I. D. #09-R-0104 PARA.

AMENDS THE LEGISLATION BY INSERTING THE FOLLOWING
“COMMERCIAL AND RESIDENTIAL” AFTER THE WORD MANAGEMENT’S
IN THE CAPTION.

FURTHER AMENDS THE LEGISLATION BY INSERTING THE WORDS “TO
CUSTOMER” BEFORE THE WORD BILLING IN THE FIRST SENTENCE OF
SECTION 1. AND IN #3 IN SECTION 1 THE FOLLOWING WORDS ARE
INSERTED AT THE END OF IT “; AND THE MISTAKE EXPLAINED.”

AND FINALLY AMENDS THE LEGISLATION INSERTING THE WORDS “AND
JANUARY OF 2009.” AT THE END OF SECTION 2.

AMENDMENT DONE BY COUNCIL STAFF 1/13/09

AN AMENDED RESOLUTION

09-R-0104

BY THE CITY UTILITIES COMMITTEE

A RESOLUTION BY THE ATLANTA CITY COUNCIL REGARDING THE DEPARTMENT OF WATERSHED MANAGEMENT'S COMMERCIAL AND RESIDENTIAL BILLING PRACTICES AND POLICIES; AND FOR OTHER PURPOSES.

Whereas, the City of Atlanta owns and operates a water and sewer utility, and

Whereas, it is necessary to charge and collect fees for the provision of the various services provided by the utility, and

Whereas, it is important that the computation, distribution, receipt, and payment of commercial and residential bills occur in a timely fashion, and

Whereas, the Department of Watershed Management is currently undergoing a performance audit at the request of the City Council

NOW THEREFORE, THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA, HEREBY RESOLVES that:

SECTION 1: As regards to customer billing, the City Council finds that:

1. The computation, distribution, receipt, and payment of commercial and residential bills should occur in a timely fashion;
2. Termination of service is warranted only under reasonable circumstances after adequate notification;
3. Customer accounts mistakenly billed and/or terminated should be made whole as quickly as practical; and the mistake explained.

SECTION 2: The City Council requests that the Independent Auditor include in its audit of the Department of Watershed Management an analysis of the Department's customer billing and service termination activities, including but not limited to commercial and residential bills and service terminations issued in December of 2008 and January of 2009.

SECTION 3: The Municipal Clerk of the City of Atlanta is hereby directed to forward true and correct copies of this Resolution to the Commissioner of the Department of Watershed Management and the Chairman of the Audit Committee.

SECTION 4: That all resolutions and parts of resolution in conflict herewith are hereby waived for this instance only.

A RESOLUTION

09-R-0104

BY CITY UTILITIES COMMITTEE

A RESOLUTION BY THE ATLANTA CITY COUNCIL REGARDING THE DEPARTMENT OF WATERSHED MANAGEMENT'S BILLING PRACTICES AND POLICIES; AND FOR OTHER PURPOSES.

Whereas, the City of Atlanta owns and operates a water and sewer utility, and

Whereas, it is necessary to charge and collect fees for the provision of the various services provided by the utility, and

Whereas, it is important that the computation, distribution, receipt, and payment of bills occur in a timely fashion, and

Whereas, the Department of Watershed Management is currently undergoing a performance audit at the request of the City Council

NOW THEREFORE, THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA, HEREBY RESOLVES THAT:

SECTION 1: As regards billing, the City Council finds that:

1. The computation, distribution, receipt, and payment of bills should occur in a timely fashion;
2. Termination of service is warranted only under reasonable circumstances after adequate notification;
3. Customer accounts mistakenly billed and/or terminated should be made whole as quickly as practical;

SECTION 2: The City Council requests that the Independent Auditor include in its audit of the Department of Watershed Management an analysis of the Department's billing and service termination activities, including but not limited to bills and service terminations issued in December of 2008.

SECTION 3: The Municipal Clerk of the City of Atlanta is hereby directed to forward true and correct copies of this Resolution to the Commissioner of the Department of Watershed Management and the Chairman of the Audit Committee.

SECTION 4: That all resolutions and parts of resolutions in conflict herewith are hereby waived for this instance only.