

The Regular meeting of the Finance/Executive Committee of the Atlanta City Council was held Wednesday, September 16, 2009 at 1:00 p.m. in Committee Room #2, City Hall South, 2<sup>nd</sup> Floor.

**Present:** Councilmember Howard Shook, Chair  
 Councilmember Felicia A. Moore  
 Councilmember Clair Muller  
 Councilmember Carla Smith  
 Councilmember Cleta Winslow

Jim Glass, CFO  
 Departmental Staff

**Absent:** Councilmember Jim Maddox

Chairperson Shook called the meeting to order at 1:10 p.m. after declaring a quorum present. The Committee members present were introduced as follows: Councilmembers Felicia A. Moore, Clair Muller, Carla Smith and Cleta Winslow. Other Departmental staff was present as well.

The Agenda was adopted as printed. The minutes of the Finance/Executive Committee September 2, 2009 were adopted as well.

**DISCUSSION ITEM:**

CFO Glass stated that Councilmember's Norwood has apologized for her comments she made at the Mayoral Debate. He accepts the apology on behalf of the Department of Finance. He also stated that the \$81,000 late penalty payment has been fully refunded by the State based on the circumstances. His assessment is that the refund is in order and there is no late payment. We delivered the trail balance to the Auditor. We have also closed out the month of August, but he is waiting on the financial analysis. We will brief the Committee at the next Finance/Executive Committee meeting. He and the Mayor met with Dr. Ferdinand and the Property Tax bills will go out on October 15<sup>th</sup> and we should see the funds by December. Chairperson Shook stated that the Committee is highly aware of the work the Finance Department is doing.

**CONSENT AGENDA**

**TO AUTHORIZE THE MAYOR OR HER DESIGNEE TO WAIVE THE**

09-O-1630 (1) An Ordinance by Finance/Executive Committee authorizing the Mayor or her Designee to waive the payment provisions contained in the City of Atlanta Code of Ordinances Article X, Procurement and Real Estate Code, to ratify the prior provision of the Kronos Incorporated Time and Attendance System Maintenance and Support from April 28, 2009 to present and, utilize Georgia Technology Authority Contract #GTA000144 to purchase the Maintenance and Support Agreement for one year with two (2) one-year renewal options in an amount not to exceed three hundred eighty-six thousand dollars and no cents (\$386,000.00) all funds to be charged to and paid from Fund, Department, Organization, and Account Numbers 1001 (General Fund) 050202 (IT Applications) 5410001 (Consultant Professional Services – Capital) 1535000 (Data Processing/Management Information Systems); and for other purposes.

**FAVORABLE ON FIRST READ**

**TO AUTHORIZE THE MAYOR OR HER DESIGNEE TO WAIVE THE APPLICATION OF THE ATLANTA CITY CODE, ARTICLE X**

09-O-1631 (2) An Ordinance by Finance/Executive Committee authorizing the Mayor or her Designee to waive the application of the Atlanta City

Code, Article X, the Procurement and Real Estate Code, and authorizing the Mayor or her Designee to ratify the prior provision of the Motorola Maintenance under the expired Agreement from July 1, 2009 through the present and to enter into an appropriate renewal Agreement with Motorola Inc., for the Citywide Radio System Maintenance, effective July 1, 2009 through June 30, 2010, on behalf of the Department of Information Technology, in an amount not to exceed two hundred seventy-two thousand, six hundred forty-six dollars and sixty cents (\$272,646.60); all contracted work shall be charged to and paid from Fund, Department, Organization, and Account Numbers: 2151 (Emergency Telephone System) 240207 (APD E-911) 5213001 (Consulting/Professional) 38000000 (E-911) (\$182,728.56); 5051 (Water & Wastewater Revenue Fund) 170407 (DWM Drinking Water Facility Maintenance) 5222003 (Repair & Maintenance - Other) 4430000 (Treatment) (\$23,617.74); 5051 (Water & Wastewater Revenue Fund) 170201 (DMW Wastewater Treatments and Collections) 5222002 (Repair & Maintenance-Other) 43100000 (Sanitary Administration) (\$23,617.74); 5502 (Airport Renewal Fund) 180107 (DOA Aviation Information Systems) 5222002 (Repair & Maintenance-Equipment) 7563000 (Airport) (\$89,918.04); and for other purposes.

**FAVORABLE ON FIRST READ**

**REGULAR**

**TO AUTHORIZE THE MAYOR TO WAIVE THE SOURCE SELECTION PROVISIONS**

09-O-1425 (1) An Ordinance by Finance/Executive Committee authorizing the Mayor to waive the Source Selection Provisions contained in the City of Atlanta Code of Ordinances Article X Procurement and Real Estate Code, to authorize the Chief Financial Officer to remit payment of an outstanding invoice to CA, Inc.-in amount not to exceed \$24,990.00. All invoices will be charged to and paid from FDOA 5501 (Airport Revenue Fund), Department 180107 (Department of Aviation, Aviation Information Services), 5212001 (Consulting/Professional Services), Functional Activity 7563000 (Airport); and for other purposes.

**FAVORABLE**

**Mr. Lance Little:** of the Department of Aviation, Information Technology Division addressed the Committee by stating that in 2006 we utilized a contract to implement a network solution at the Airport. The Requisition and Purchase Order Number was put in and was omitted. When the last invoice came in there was no money left on the Purchase Order. Councilmember Moore asked if that is why you are waiving the Code. She then offered a motion to **Approve, 4 Yeas**. She then asked that when we are procuring services we need the funds in place to pay for it. CFO Glass added that he has to question the individual and ask them why something like this has occurred. It is a matter of what the Department is receiving. The question is why you received more and not send it back. The individual has to be accountable. Councilmember Moore asked if that level of an answer is available. She then stated that we may have to do a conditional passage. Mr. Little responded that during the course of the contract they said that they did not provide outside training, but we went under the assumption that they did. Councilmember Moore asked how do you avoid it in the future. Mr. Little responded that in the future we have to make sure there is training. The contract was not specially for that project. All contracts include training. CFO Glass asked when did you make the determination that it would carry over the authorization. Mr. Little responded when we received the final invoice. The training was more than anticipated.

CFO Glass asked about the scope of work. Mr. Little responded that training was not specified as on-site or off-site. They had to travel here. CFO Glass stated as soon as it becomes apparent, you need to come back to the Committee to inform us.

**TO AUTHORIZE THE MAYOR TO WAIVE THE SOURCE SELECTION PROVISIONS**

09-O-1426 (2) An Ordinance by Finance/Executive Committee authorizing the Mayor to waive the Source Selection Provisions contained in the City of Atlanta Code of Ordinances Article X Procurement and Real Estate Code, to authorize the Chief Financial Officer to remit payment of all outstanding invoices to International Business Machines Corporation ("IBM") in an amount not to exceed \$42,081.18. All invoices will be paid from and charged to FDOA 5501 (Airport Revenue Fund), Department 180107 (Department of Aviation, Aviation Information Services), 5212001 Consulting/Professional Services), Functional Activity 7563000 (Airport); and for other purposes.

**FILED**

**Ms. Anita Williams:** of the Department of Aviation addressed the Committee by stating that the Department wants the paper Filed. Chairperson Shook offered a motion to **File, 5 Yeas.**

**TO CORRECT ORDINANCE NUMBER 08-O-2294**

09-O-1503 (3) An Ordinance by Finance/Executive Committee to correct Ordinance Number 08-O-2294 adopted by the Atlanta City Council on January, 2009, and approved by the Mayor on January 13, 2009; and for other purposes.

**FAVORABLE**

Chairperson Shook stated that this allows for funds to be transferred. He then offered a motion to **Approve, 5 Yeas.**

**TO ANTICIPATE AND APPROPRIATE REVENUE PAYMENTS**

09-O-1515 (4) An Ordinance by Finance/Executive Committee to Anticipate and Appropriate Revenue Payments from Universal Tennis Academy for FC-4944 Special Procurement for management and operation of various Tennis Centers in the amount of thirty thousand and no dollars (\$30,000.00) for Capital Improvements to the Tennis Centers named herein; to Anticipate and Appropriate Excess Revenue Payments as calculated below to be placed in Trust Accounts for Camp Best Friends and the Trust Accounts for the Centers which generated the excess revenue in the amounts indicated herein; and for other purposes. **(Finance/Executive Committee Substitute corrects the Account Numbers, Finance/Executive Committee Amendment changes the name to Universal Tennis Management, 9/16/09)**

**FAVORABLE ON SUBSTITUTE AS AMENDED**

Chairperson Shook stated that we have a Substitute.

**Ms. Diane Harnell-Cohen:** Commissioner of the Department of Parks, Recreation and Cultural Affairs addressed the Committee by stating that this paper needs an Operation Maintenance Agreement. The Substitute corrects the Account Numbers. She asked for an Amendment to change the name to Universal Tennis Management instead of

Universal Tennis Academy. Chairperson Shook offered a motion to **Approve on Substitute as Amended, 5 Yeas.**

**TO TRANSFER FUNDS FROM THE DISTRICT 6 COUNCILMEMBER EXPENSE ACCOUNT**

09-O-1643 (5) An Ordinance by Councilmember Anne Fauver transferring Funds from the District 6 Councilmember Expense Account to the Law Department Settlement Account; and for other purposes. **(Finance/Executive Committee Substitute..., 9/16/09)**

**FAVORABLE ON SUBSTITUTE**

Chairperson Shook stated that we have a Substitute.

**Ms. Clair Coleman:** Senior Assistant City Attorney of the Law Department addressed the Committee by stating that Council made a decision not to rezone the property. An Agreement was made to send the property back through. It was again denied. The Judge did not look favorable and the City would have legal expenses for a settlement of \$95,000. Councilmember Fauver stated that she is going along with the paper because the Law Department says that it needs to be settled. She does not like it at all. Councilmember Moore stated that anytime we settle something it comes out of the General Fund. Councilmember Fauver stated that the Law Department said that I changed my position, but she never supported it at all. Chairperson Shook stated that the City is providing 2/3rds of it. Councilmember Fauver stated that she is providing the remainder. Chairperson Shook asked if the other \$3,500 is available. Councilmember Fauver wants it passed, but she thinks that it stinks. Chairperson Shook stated that this is the first time he has experienced this. He then offered a motion to **Approve, 5 Yeas.**

**TO AMEND SUBSECTION (A) OF SECTION 2-1139**

09-O-1653 (6) An Ordinance by Councilmember C.T. Martin to amend Subsection (a) of Section 2-1139 (Using Agency Requirements) of Chapter 2 (Administration), Article X (Procurement and Real Estate Code), Division 2 (Chief Procurement Officer), of the Code of Ordinances of the City of Atlanta, Georgia so as to provide that no person employed in the Executive Office of the Mayor shall serve as a member of a Procurement Evaluation Team or shall in any way participate in the Procurement Process; to waive conflicting Ordinances; and for other purposes.

**HELD**

Senior Assistant City Attorney Coleman stated that the paper should be Held to work on it some more.

**TO AMEND THE CHARTER OF THE CITY OF ATLANTA, GEORGIA**

09-O-1406 ( 1) An Ordinance by Councilmembers Felicia A. Moore, Joyce Sheperd, Howard Shook, Clair Muller, Carla Smith, C. T. Martin, Mary Norwood, Ivory Lee Young, Jr., Anne Fauver, Ceasar Mitchell, Kwanza Hall, H. Lamar Willis, Jim Maddox, Natalyn Mosby Archibong and Cleeta Winslow to amend the Charter of the City of Atlanta, Georgia, 1996 Ga Laws P. 4469, et. seq., under and by virtue of the authority of the Municipal Home Rule Act of 1965, O.C.G.A. Section 36-35-1, et. seq., as amended, by amending Part 1, Subpart A, Article VI (Revenue and Fund Administration), Chapter III (Fiscal Control) to create a new Section which shall be Section 6-312 to be entitled Financial

Stabilization Plan, which new Section 6-312 shall provide for the development and adoption of an Annual Financial Stabilization Plan Covering a period of five years; to repeal conflicting ordinances; and for other purposes. **(1st Reading 8/17/09; 2nd Reading, 1st Adoption 9/08/09)**

**FAVORABLE ON THIRD READING, FINAL ADOPTION**

Chairperson Shook stated that this is the Third Reading, Final Adoption. Councilmember Moore stated that she is anxious to see what this will look like. Chairperson Shook stated that it is nice to have a plan, but following it will be difficult. We have committed to doing some painful pension payments. Councilmember Moore stated that she is clear that people don't have a good handle on the City's finances. It is going to take time even when the economy gets better. There are some basic things that need to be done. CFO Glass added that he is very concerned when he hears the Mayoral debates and promises are made. He will provide an Open Letter this week. We have to be very careful. We have to find new revenue sources. There are some obligations that have to take place to make sure we stay as an Employer. Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE CITY OF ATLANTA "CITY") TO ENDORSE A LETTER TO U.S. REPRESENTATIVES**

09-R-1565 (1) A Resolution by Finance/Executive Committee authorizing the City of Atlanta ("CITY") to endorse a letter to U. S. Representatives in support of potential Federal legislation reauthorizing the Environmental Protection Agency ("EPA") Brownfields Program and amending the Comprehensive Environmental Response, Compensation, and Liability Act ("CERCLA") to provide for greater clarity and a higher level of protection for public entities when they acquire contaminated land; and for other purposes. **(Finance/Executive Committee Amendment adds the language "proposed amendments to federal legislation", 9/16/09)**

**FAVORABLE AS AMENDED**

**Mr. Marc Goncher:** Senior Assistant City Attorney addressed the Committee by stating that this amendment is to reduce some of the Government risks of properties with hazardous waste. Chairperson Shook stated that we need more clarified language. He is confused by the Caption of supporting potential Federal legislation. Councilmember Moore stated that the Caption should be a "Be It Resolved". Chairperson Shook stated that we could strike out potential. Senior Assistant City Attorney Goncher responded that we could put in the words "proposed amendments to Federal legislation". Councilmember Moore offered a motion to **Approve as Amended, 5 Yeas.**

**TO AUTHORIZE THE MAYOR TO ENTER INTO AN APPROPRIATE CONTRACTUAL AGREEMENT**

09-R-1632 (2) A Resolution by Finance/Executive Committee authorizing the Mayor to enter into an Appropriate Contractual Agreement with Atlanta Services Group for FC-4906B, Architectural Engineering and Design Services on behalf of the Departments of Planning and Community Development, Public Works, Watershed Management, Parks, Recreation and Cultural Affairs, and the Office of Enterprise Asset Management; all contracted work shall be charged to and paid from various Fund, Department Organization and Account Numbers; and for other purposes.

**FAVORABLE**

Councilmember Moore offered a motion to go into Executive Session for Pending Litigations at 2:05 p.m. Chairperson Shook stated that it is for papers #2 through #6. The meeting Reconvened at 2:19 p.m.

**Ms. Cathy Martin:** Deputy Procurement Officer addressed the Committee by stating that she will go through the process. Back in October 2008 Procurement notified all of the Departments that the contracts were going to expire. We began weekly meetings. We had project team meetings up until April 27<sup>th</sup> and advertised on March 2<sup>nd</sup>. We extended invitation to 120 companies. We issued four addendums and on May 6<sup>th</sup> we received 14. On 29<sup>th</sup> the negotiations were sent to the companies. The former contracts have expired. Each Task Order will come back for approval. Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE MAYOR TO ENTER INTO AN APPROPRIATE CONTRACTUAL AGREEMENT**

09-R-1633 (3) A Resolution by Finance/Executive Committee authorizing the Mayor to enter into an Appropriate Contractual Agreement with Arcadis/Brindley Pieters & Associates, Inc., Joint Venture for FC-4906A, Architectural, Engineering and Design Services on behalf of the Departments of Planning and Community Development, Public Works, Watershed Management, Parks, Recreation and Cultural Affairs, and the Office of Enterprise Asset Management; all contracted work shall be charged to and paid from various Fund, Department Organization and Account Numbers; and for other purposes.

**FAVORABLE**

Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE MAYOR TO ENTER INTO AN APPROPRIATE CONTRACTUAL AGREEMENT**

09-R-1634 (4) A Resolution by Finance/Executive Committee authorizing the Mayor to enter into an appropriate Contractual Agreement with HGR Joint Venture Office for FC-4906C, Architectural Engineering and Design Services, on behalf of the Departments of Planning and Community Development, Public Works, Watershed Management, Parks, Recreation and Cultural Affairs, and the Office of Enterprise Asset Management; all contracted work shall be charged to and paid from various Fund, Department Organization and Account Numbers; and for other purposes.

**FAVORABLE**

Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE MAYOR TO ENTER INTO AN APPROPRIATE CONTRACTUAL AGREEMENT**

09-R-1635 (5) A Resolution by Finance/Executive Committee authorizing the Mayor to enter into an appropriate Contractual Agreement with Brown and Caldwell, Inc./Delon Hampton & Associates, Chartered, a Joint Venture for FC-4096D, Architectural Engineering and Design Services on behalf of the Departments of Planning and Community Development, Public Works, Watershed Management, Parks, Recreation and Cultural Affairs, and the Office of Enterprise Asset Management; all contracted work shall be

charged to and paid from various Fund, Department Organization and Account Numbers; and for other purposes.

**FAVORABLE**

Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE MAYOR TO ENTER INTO AN APPROPRIATE CONTRACTUAL AGREEMENT**

09-R-1636 (6) A Resolution by Finance/Executive Committee authorizing the Mayor to enter into an appropriate Contractual Agreement with JP2 (Jacobs, Prad, PBS&J) for FC-4906E, Architectural Engineering and Design Services on behalf of the Departments of Planning and Community Development, Public Works, Watershed Management, Parks, Recreation and Cultural Affairs, and the Office of Enterprise Asset Management; all contracted work shall be charged to and paid from various Fund, Department Organization and Account Numbers; and for other purposes.

**FAVORABLE**

Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE MAYOR OR HER DESIGNEE TO ENTER INTO RADIO LICENSE AGREEMENTS**

09-R-1637 (7) A Resolution by Finance/Executive Committee to authorize the Mayor or her Designee to enter into Radio License Agreements with the Georgia Institute of Technology and Georgia State University to permit them to utilize the City of Atlanta 800 MHz Smartnet Trunked Radio Communications Network for their two way Radio Public Safety Communications; to permit the Police Foundation to utilize the Comnet Public Safety Radio System to expand our Radio Communication Network and Enhance Safer Business Districts. **(Finance/Executive Committee Substitute changes the name of the system, 9/16/09)**

**FAVORABLE ON SUBSTITUTE**

**Mr. Dan Smith:** Chief Officer of the Department of Information Technology addressed the Committee by stating that the Substitute changes the name of the system. This will allow GA State and GA Tech to be users. The Atlanta Police Foundation and Central Atlanta Progress are involved. This will take us to 34% of the system. It is the City's responsibility to manage the system. The Mayor thought it was good to have the Police Foundation involved.

**Deputy Chief Turner:** of the Department of Public Safety addressed the Committee by stating that the Police Foundation reaches out to other businesses. There is an opportunity to share information with this network. It allows those companies to share information in the immediate area. Chairperson Shook stated that is great, but he does not understand why we are entering into an Agreement instead of having it done in-house. There is a fee connected with the service.

**Mr. Greg Hawkins:** of the Police Foundation addressed the Committee by stating that there is a fee of \$250 per year per user. It pays for the transmission of the signal. Councilmember Moore asked if your part is to be the representative for other businesses as well. Do they hook up with you? Mr. Hawkins responded, yes. Deputy Chief Turner added that GA Tech and GA State are separate. Councilmember Moore asked if you have reached out to the Atlanta University Centers campus as well.

Deputy Chief Turner responded that they would have to purchase radios to be on the system. We have had meetings with them. Councilmember Moore stated that it is disturbing not to include them even if they are struggling. Deputy Chief Turner responded that we have talked about rare opportunities with them. Councilmember Smith offered a motion to **Approve on Substitute, 5 Yeas.**

**TO AUTHORIZE THE MAYOR TO EXECUTIVE AMENDMENT AGREEMENT NUMBER 3 FOR FC-6005007906**

09-R-1638 (8) A Resolution by Finance/Executive Committee authorizing the Mayor to executive Amendment Agreement Number 3 for FC-6005007906, Citywide Pest Control with Orkin, Inc. on behalf of the Executive Offices-Office of Enterprise Assets Management, to add site and funding for the Department of Watershed Management-Bureau of Engineering-Facilities Design Group in an amount not to exceed five thousand dollars (\$5,000.00). All contracted work shall be charged to and paid from 5052 (Water and Wastewater Renewal Fund), 170305 (DWM Watershed Facility-Engineering) 5212001 (Consulting/Professional), 4240000 (Tunnels).

**FAVORABLE**

Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE MAYOR TO EXECUTE AMENDMENT NUMBER 5 WITH A-ACTION JANITORIAL SERVICE, INC.**

09-R-1639 (9) A Resolution by Finance/Executive Committee authorizing the Mayor to execute Amendment Number 5 with A-Action Janitorial Service, Inc. for FC-7665-04A, Citywide Janitorial Services on behalf of the Executive Offices-Office of Enterprise Assets Management to add the site and funding for the Department of Watershed Management-Bureau of Engineering-Facilities Design Group in an amount not to exceed ten thousand dollars and zero cents (\$10,000.00). All contracted work shall be charged to and paid from 5052 (Water and Wastewater Renewal Fund), 170305 (DWM Watershed Facility-Engineering) 5212001 (Consulting/Professional), 4240000 (Tunnels); and for other purposes.

**FAVORABLE**

Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE MAYOR OR HER DESIGNEE TO ACCESS CONTRACTING OPPORTUNITIES**

09-R-1640 (10) A Resolution by Finance/Executive Committee authorizing the Mayor or her Designee to Access Contracting Opportunities from the State of California's Fast Open Contracts Utilization Services and for other purposes.

**FAVORABLE**

Mr. Smith stated that this will provide us access to the system. We are not asking for approval of expenditures at this time. This is another way to procure IT services. We may never use it, but it gives us an option. Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**TO AUTHORIZE THE RE-EMPLOYMENT OF CITY RETIREE TRACY CURRY**

09-R-1645 (11) A Resolution by Councilmember Cleta Winslow authorizing the re-employment of City Retiree Tracy Curry in the Atlanta Police Department for the City of Atlanta pursuant to §3-505, as amended, of the Charter of the City of Atlanta, to be paid an amount not to exceed \$80,231.00 annually from FDOA Number 1001 (General Fund) 240204 (APD Police Administration) 5111001 (Salaries) 3210000 (Activity) Salaries; and for other purposes. **(Finance/Executive Committee Amendment corrects the Account Number, 9/16/09)**

**FAVORABLE AS AMENDED**

Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**Mr. Larry Stokes:** Research and Policy Analyst addressed the Committee by stating we have an Amendment to correct the Account Number. Councilmember Moore offered a motion to **Approve the Amendment, 5 Yeas.** Chairperson Shook offered a motion to **Approve as Amended, 5 Yeas.**

**TO REQUEST THE 111<sup>TH</sup> CONGRESS ENACT COMPREHENSIVE, QUALITY, AFFORDABLE HEALTH CARE LEGISLATION**

09-R-1646 (12) A Resolution by Councilmembers Joyce M. Sheperd, C.T. Martin, Kwanza Hall, Jim Maddox, Ceasar C. Mitchell, Felicia A. Moore, Ivory Lee Young, Jr., Mary Norwood, H. Lamar Willis, Natalyn Archibong, Cleta Winslow and Carla Smith requesting the 111<sup>th</sup> Congress enact Comprehensive, Quality, Affordable Health Care Legislation for all Americans; and for other purposes.

**FAVORABLE**

Councilmember Moore offered a motion to **Approve, 2 Yeas, 1 Nay, 1 Abstention.** Councilmember Muller asked for the Bill. Councilmember Moore stated that there is no Bill.

**TO AMEND THE PROCUREMENT CODE OF THE CITY OF ATLANTA**

07-O-0138 (1) An Ordinance by Councilmember Ceasar C. Mitchell to Amend the Procurement Code of the City of Atlanta, Georgia by Adding to Section 2-1142; monthly report to City Council; and for other purposes. **(Held, 1/31/07 at the request of the Department of Procurement for an additional study)**

**HELD**

**TO AMEND ARTICLE V. CLASSIFICATION PLAN**

07-O-0974 (2) An Ordinance by Councilmember C.T. Martin **as Substituted by Finance/Executive Committee** to Amend Article V. Classification Plan, of the Code of Ordinances, City of Atlanta, Georgia, so as to create (215) positions in the Atlanta Police Department; and for other purposes. **(Substituted and Held, 5/16/07 in conjunction with consideration of 2008 Budget)**

**HELD**

**TO SUPPORT H.R. 2447**

07-R-2138 (3) A Resolution by Councilmember Ceasar C. Mitchell to support H.R. 2447 to establish an Energy and Environment Block Grant Program that is presently before the United States Congress; and for other purposes. **(Held, 10/10/07)**

**HELD**

**TO ENDORSE HR 3535**

07-R-2139 (4) A Resolution by Councilmember Ceasar C. Mitchell to endorse HR 3535 Homebuyer's Protection Act of 2007 pending in the United States Congress; to urge the Georgia Congressional Delegation to support the Act; and for other purposes. **(Held, 10/10/07)**

**HELD**

**TO AUTHORIZE THE MAYOR TO ENTER INTO AN INTERGOVERNMENTAL AGREEMENT**

08-R-0510 (5) A Resolution by Councilmembers Howard Shook and Cleta Winslow authorizing the Mayor to enter into an Intergovernmental Agreement with the Fulton County District Attorney for a period of three years in an amount not to exceed twenty six thousand dollars and no cents (\$26,000.00) per month for services for the City of Atlanta under for Consultation and Support Services to Victims and Witnesses of Crime; all contracted work to be Charged and and Paid From Fund, Account and Center Number 3P01 (Agency Fund) 264017 (Muni Court VW ASST PRG (MCVW) A00001 (Balance Sheet Center); and for other purposes. **(Held, 3/12/08)**

**HELD**

**TO ESTABLISH AND IMPLEMENT A COST NEUTRAL DEFERRED RETIREMENT OPTION RETIREMENT PLAN**

08-O-0736 (6) An Ordinance by Finance/Executive Committee authorizing the Chief Financial Officer to engage on behalf of the City of Atlanta to establish and implement a Cost Neutral Deferred Retirement Option Retirement Plan as an additional benefit for the members of the City of Atlanta Firefighter's Pension Fund and the City of Atlanta Police Officers Pension Fund; and for other purposes. **(Held, 5/14/08)**

**HELD**

**TO PROVIDE FOR THE ISSUANCE AND SALE OF TAX ALLOCATION BONDS (PERRY BOLTON PROJECT)**

08-O-0822 (7) An Ordinance by Councilmember Felicia A. Moore to provide for the Issuance and Sale of Tax Allocation Bonds (Perry Bolton Project), Series 2008, in the aggregate principal amount not to exceed \$1\_\_\_\_\_ (the "Series 2008 Bonds"), to pay, or to be applied or contributed toward, the payment of redevelopment costs associated with the Projects identified on Schedule 1 hereto (the "2008 Projects"); to authorize paying expenses incident to accomplishing the foregoing; to authorize the execution of a Indenture of Trust, a Bond Placement Agreement, Separate

Development Agreements with the developers of each of the 2008 Projects and approving the use and distribution of a Preliminary Limited Offering Memorandum and Final Limited Offering Memorandum; to clarify the intent of the initial Resolution (as defined herein) with respect to the termination of the Perry Bolton TAD (as defined herein) and for certain other purposes, all in connection with the Issuance and Sale of the foregoing described Series 2008 Bonds. **(Held, 4/30/08)**

**HELD**

**TO AMEND THE CHARTER OF THE CITY OF ATLANTA, GEORGIA**

08-O-0829 (8) An Ordinance by Howard Shook to amend the Charter of the City of Atlanta, Georgia adopted under and by virtue of the authority of the Municipal Home Rule Act of 1965, O.C.G.A. Section 36-35-1. Et Seq., as amended, so as to amend the Charter of the City of Atlanta, Georgia, 1996 GA. Laws P. 4469, Et Seq., by amending Article 2, Chapter 3, Section 2 -302© so as to require an affirmative vote of two-thirds of the total membership of the City Council to approve any Ordinance that would result in an increase in taxes, fees, or bond indebtedness; and for other purposes. **(3<sup>rd</sup> Reading/Final Adoption); (Referred back by Council, 7/7/08); (Held, 7/16/08)**

**HELD**

**TO AMEND CHAPTER TWO, ARTICLE VI, DIVISION 2, SUBDIVISION II, SECTION 2-351**

08-O-0830 (9) An Ordinance by Howard Shook to amend Chapter two, Article VI, Division 2, Subdivision II, Section 2-351 (Entitled, "Authorization to Issue Commercial Paper.") of the Code of Ordinances of the City of Atlanta, so as to require an affirmative vote of two-thirds of the total membership of the City Council to approve any ordinance that would result in an increase in Bond Indebtedness; and for other purposes. **(Referred back by Council, 7/7/08); (Held, 7/16/08)**

**HELD**

**TO AMEND CHAPTER 146, DIVISION 1, ARTICLE II, SECTION 146-26**

08-O-0831 (10) An Ordinance by Howard Shook to Amend Chapter 146, Division 1, Article II, Section 146-26 (Entitled, "Levy."), Chapter 146, Article II, Section 146-79 (Entitled, "Levied.") and Chapter 146, Article IV, Section 146-113 (Entitled, "Excise Tax Levied; Collection.") of the Code of Ordinances of the City of Atlanta, so as to require an affirmative vote of two-thirds of the total membership of the City Council to approve any Ordinance that would result in an increase in taxes; and for other purposes. **(Referred back by Council, 7/7/08); (Held, 7/16/08)**

**HELD**

**TO AMEND CHAPTER TWO, ARTICLE II, DIVISION 2, SUBDIVISION 1, SECTION 2-69**

08-O-0833 (11) An Ordinance by Howard Shook to amend Chapter Two, Article II, Division 2, Subdivision I, Section 2-69 (Entitled, "Quorum; Vote

Required for Passage of Legislation.”) and Chapter Two, Article II, Division 2, Subdivision II, Section 2-96© (Entitled, “Presence at Meetings; Voting on Questions.”) of the Code of Ordinances of the City of Atlanta, so as to require an Affirmative Vote of two-thirds of the total membership of the City Council to approve any ordinance that would result in new fees and taxes or an increase in existing taxes, fees, or bond indebtedness; and for other purposes. **(Referred back by Council, 7/7/08); (Held, 7/16/08)**

**HELD**

**TO AMEND CHAPTER TWO, ARTICLE II, DIVISION 2, SUBDIVISION II, SECTION 2-105**

08-O-0834 (12) An Ordinance by Councilmember Howard Shook as amended by Finance /Executive Committee to amend Chapter Two, Article II, Division 2, Subdivision II, Section 2-105 (Entitled, “Establishment or Change in Fees for Service; Notice to Public.”) of the Code of Ordinances of the City of Atlanta, so as to require an affirmative vote of two-thirds of the total membership of the City Council to approve any Ordinance that would result in new fees and an increase in fees; and for other purposes. **(Referred back by Council, 7/7/08); (Held, 7/16/08)**

**HELD**

**TO AMEND THE FY 2009 BUDGET**

08-O-1446 (13) An Ordinance by Councilmember C.T. Martin to amend the FY 2009 Budget so as to add to the Budget, Funding of the Judicial Agencies in the amount of \$350,000.00; to reduce the adopted Budget by said amount; and for other purposes. **(Referred back by Full Council, 2/16/09); (Held, 2/25/09)**

**HELD**

**TO AMEND THE PENSION ACTS**

08-O-1545 (14) An Ordinance by Councilmember C.T. Martin to amend the Pension Acts applicable to members of the General Employees Pension Fund of the City of Atlanta, so as to provide for a Retirement Program for employees involuntarily separated to balance the City of Atlanta 2009 and 2010 Fiscal Year Budgets and for Reorganization of the Workforce; and for other purposes. **(Held for Actuary Report, 7/30/08); (File, 2/11/09); (Referred back from Full Council, 2/16/09); (Held, 2/25/09)**

**HELD**

**TO AMEND THE FY 2009 (GENERAL FUND) BUDGET**

08-O-1688 (15) An Ordinance by Councilmember Ceasar C. Mitchell to amend the FY 2009 (General Fund) Budget to reopen and maintain Atlanta Fire Station No. 7 by Transferring Appropriations from various Consulting, Supply, Travel and Other Non-Personnel Accounts yet to be determined to the Department of Fire and Rescue Budget Fund Department Account and Organization Number; and for other purposes. **(Forward with no Recommendation,**

**8/27/08); (Forwarded back by Full Council, 9/2/08); (Held, 9/10/08)**

**HELD**

**TO ESTABLISH A CITY OF ATLANTA TAXATION AND SERVICE DELIVERY TECHNICAL ADVISORY COMMITTEE**

08-R-1752 (16) A Resolution by Councilmember Mary Norwood establishing a City of Atlanta Taxation and Service Delivery Technical Advisory Committee; and for other purposes. **(Held, 9/10/08)**

**HELD**

**TO AUTHORIZE THE MAYOR OR HER DESIGNEE TO ACCEPT A DONATION**

08-O-2034 (17) An Ordinance by Councilmember Clea Winslow authorizing the Mayor or her Designee to accept a donation in the amount of \$\_\_\_\_\_ from the Atlanta Fire Foundation on behalf of the Atlanta Department of Fire and Rescue to fund the renovation of Fire Station #7; and for other purposes. **(Held, 10/15/08)**

**HELD**

**TO AMEND CHAPTER 114 ARTICLE IV DIVISION 12 SECTION 14-379**

08-O-2135 (18) An Ordinance by Councilmembers H. Lamar Willis and C.T. Martin to amend Chapter 114 Article IV Division 12 Section 14-379 of the Code of Ordinance of the City of Atlanta so as to provide for Written Justification and Hearing for any Reduction In Force by Executive or Legislative Actions involving Public Safety and Court Employees; to waive conflicting Ordinances; and for other purposes. **(Held, 10/29/08); (Held and Substituted, 11/12/08); (Held and Substituted, 4/29/09)**

**HELD**

**TO AUTHORIZE THE MAYOR TO ENTER INTO AN AGREEMENT WITH MOTOROLA, INC.**

09-R-0183 (19) A Resolution by Finance/Executive Committee authorizing the Mayor to enter into an Agreement with Motorola, Inc. utilizing the State of Georgia Technology Authority Agreement No. 980-2800008 for the purchase of a Georgia Global Positioning System Two-Way Radio Communication Equipment, on behalf of the Department of Watershed Management, Office of Safety and Security, in an amount not to exceed three hundred seventy-five thousand seven hundred fifty dollars and no cents (\$375,570.00); all contracted work will be charged to and paid from Fund, Department Organization and Account Number 5052 (Water & Wastewater Revenue) 170902 (DWM Watershed Safety) 5212001 (Consulting/Professional) 1555000 (Risk Management); and for other purposes. **(Held, 1/28/09)**

**HELD**

**TO AMEND CHAPTER 62, ARTICLE II, SECTION 62-46**

09-O-0203 (20) An Ordinance by Councilmember Ceasar C. Mitchell to amend Chapter 62, Article II, Section 62-46 of the Code of Ordinances of

the City of Atlanta, Georgia (Entitled “Pretrial Diversion Fee”) so as to specify the General Fund uses for which the fees shall be allocated; to waive conflicting Ordinances; and for other purposes. **(Held, 1/28/09)**

**HELD**

**TO AUTHORIZE THE MAYOR OR HER DESIGNEE TO ENTER INTO AN AMENDMENT TO THE INTERGOVERNMENTAL AGREEMENT (IGA)**

09-R-0263 (21) A Resolution by Councilmember Ivory Lee Young, Jr. authorizing the Mayor or her designee to enter into an amendment to the Intergovernmental Agreement (IGA) authorized by Resolution 08-R-1694 with the Atlanta Development Authority so as to ensure that the expenditure of Westside TAD Funds through In Rem action can be used to effect not only the demolition of also the Clean and Close of structures located within the English Avenue Neighborhood identified as abandoned and/or dilapidated by the Bureau of Code Compliance; and for other purposes. **(Held, 2/11/09)**

**HELD**

**TO PROPOSE THE CREATION OF THE SOUTHWEST ATLANTA COMMUNITY IMPROVEMENT DISTRICT**

09-R-0264 (22) A Resolution by Councilmembers H. Lamar Willis and Jim Maddox proposing the creation of the Southwest Atlanta Community Improvement District as authorized by the General Assembly of the State of Georgia in the Atlanta Community Improvement District Act, contingent upon the consent of the majority of the owners of real property within the District boundaries; and for other purposes. **(Held, 2/11/09)**

**HELD**

**TO REQUEST THE DEPARTMENT OF FINANCE TO PROVIDE A REPORT TO THE FULL COUNCIL**

09-R-0270 (23) A Resolution by Councilmember Mary Norwood requesting the Department of Finance to provide a report to the Full Council regarding the Plan of Financing for Department of Watershed Projects to be funded by Commercial Paper; and for other purposes. **(Held, 2/11/09)**

**HELD**

**TO CREATE A NEW SECTION 3-502.1**

09-O-0271 (24) An Ordinance and Charter Amendment by Councilmembers C.T. Martin, Ivory Lee Young, Mary Norwood, Anne Fauver and Natalyn Archibong adopted under and by virtue of the Authority of the Municipal Home Rule Act of 1965 (GA. Laws 1965, p. 298, et seq.) as amended, to create a new Section 3-502.1 (entitled “Ordinance Required To Impose Furloughs on certain Public Safety Employees”) of the Charter of the City of Atlanta, Georgia (GA Laws 1996, P. 4469, et seq.) approved April 15, 1996, as amended, which shall provide that an Ordinance adopted by a majority vote of the Council shall be required in order to impose furloughs on certain Public Safety Employees; to repeal

conflicting Ordinances and Charter Amendments; and for other purposes. **(Held, 2/11/09)**

**HELD**

**TO TRANSFER \$50,000.00 FROM DISTRICT 8 COUNCILMEMBER EXPENSE ACCOUNT**

09-O-0377 (25) An Ordinance by Councilmember Clair Muller to transfer \$50,000.00 from District 8 Councilmember Expense Account to the Department of Public Works Office of Transportation to be used to assist in funding portions of the Peachtree Battle Neighborhood Intersection Project; and for other purposes. **(Held, 2/25/09)**

**HELD**

**TO AMEND ATLANTA CODE OF ORDINANCES CHAPTER 46**

09-O-0803 (26) An Ordinance by Finance/Executive Committee amending Atlanta Code of Ordinances Chapter 46, entitled Civic and Cultural Affairs, by adding a new Article IV that shall be entitled Entertainment Filming Fees; and for other purposes. **(Held, 5/13/09)**

**HELD**

**TO CREATE THE POSITION OF CITY COUNCIL FISCAL REVIEW MANAGER**

09-R-0817 (27) A Resolution by Councilmember Clair Muller creating the position of City Council Fiscal Review Manager, a position on the Council Staff that will review all Legislation with will have a fiscal impact. **(Held, 4/29/09)**

**HELD**

**TO REPEAL SUBPARAGRAPH (K) (5) OF SECTION 2-36**

09-O-0818 (28) An Ordinance by Councilmember Howard Shook to repeal Subparagraph (k) (5) of Section 2-36 and Subparagraph (e) of Section 2-39 of the Code of Ordinances of the City of Atlanta, Georgia so as to eliminate the "Cash Carryforward" Provision related to the Expense Accounts and Appropriations of the Council President and Councilmembers; to waive conflicting Ordinances; and for other purposes. **(Held, 4/29/09)**

**HELD**

**TO AMEND ARTICLE "V" CLASSIFICATION PLAN**

09-O-0820 (29) An Ordinance by Councilmember H. Lamar Willis to amend Article "V" Classification Plan, Section 114-477 of the Code of Ordinances, City of Atlanta, Georgia, so as to create certain positions; and for other purposes. **(Held, 4/29/09)**

**HELD**

**TO ANTICIPATE AND APPROPRIATE FUNDS**

- 09-O-0911 (30) An Ordinance by Finance/Executive Committee authorizing the Mayor or her Designee, on behalf of the City, to Anticipate and Appropriate Funds donated by legends to the City of Atlanta's Office of Recreation; and for other purposes. **(Held and Substituted, 5/27/09)**

**HELD**

**TO AUTHORIZE THE MAYOR OR HER DESIGNEES TO EXECUTE A GROUND SITE LEASE**

- 09-O-1053 (31) An Ordinance by Finance/Executive Committee authorizing the Mayor or her Designees to execute a ground site lease with Clearwire US LLC for the purpose of providing Wireless Communication Services; and for other purposes. **(Held, 7/1/09)**

**HELD**

**TO AUTHORIZE THE MAYOR TO ACCEPT AND ENTER INTO A CONTRACTUAL AGREEMENT**

- 09-O-1184 (32) An Ordinance by Finance/Executive Committee authorizing the Mayor to accept and enter into a Contractual Agreement between the City of Atlanta and the Georgia Environmental Facilities Authority ("GEFA") State Revolving Fund Loan Program for the purposes of securing a subsidized loan under the Clean and Drinking Water State Revolving Fund; to amend the FY 2010 Budget to anticipate and appropriate funds in the amount not to exceed fifteen million dollars and no cents (\$15,000,000.00); and for other purposes. **(Held, 7/15/09); (Held and Substituted, 9/16/09)**

**HELD AND SUBSTITUTED**

**TO APPOINT MS. CAROL KING TO SERVE AS A MEMBER OF THE CIVIL SERVICE BOARD**

- 09-C-1208 (33) A Communication by Mayor Shirley Franklin appointing Ms. Carol King to serve as a member of the Civil Service Board on behalf of the City of Atlanta. This appointment is to fill the unexpired term of Carole Dortch to expire May 21, 2010. **(Held, 7/15/09)**

**HELD**

**TO AMEND CHAPTER 114, DIVISION 14, SECTION 114-429**

- 09-O-1217 (34) An Ordinance by Councilmember Carla Smith to amend Chapter 114, Division 14, Section 114-429 (a) and (e) of the City of Atlanta Code of Ordinances entitled "Voluntary Shared Leave Program", to revise the Section to include the donation of Reserve Sick Leave; and for other purposes. **(Held, 7/15/09)**

**HELD**

**TO AUTHORIZE THE MAYOR TO ACCEPT THE DONATION OF A WIND TURBINE**

09-R-1365 (35) A Resolution by Finance/Executive Committee authorizing the Mayor to accept the donation of a wind turbine valued at twenty thousand dollars (\$20,000.00) from Southeast Energy Efficiency Alliance and the Gates Foundation, on behalf of the Office of the Mayor, to create a Demonstration Renewable Energy Project at Hemphill Water Treatment Facility; and for other purposes. **(Held, 7/29/09)**

**HELD**

**SERIES 2009B/C/D/E SUPPLEMENTAL BOND ORDINANCE**

09-O-1378 (36) An Ordinance by Councilmembers Howard Shook and Clair Muller Series 2009B/C/D/E Supplemental Bond Ordinance supplementing and Amending that certain Fourteenth Supplemental Bond Ordinance of the City of Atlanta adopted on July 6, 2009, to, among other things, set forth the terms of (1) the Airport General Revenue Bonds, Series 2009B and Series 2009C (The "Series 2009B/C Bonds") and (2) the Airport Passenger Facility Charge and Subordinate Lien General Revenue Bonds, Series 2009D and Series 2009E (The "Series 2009D/E Bonds", together with the Series 2009B/C Bonds, the "Series 2009B/C/D/E Bonds") within certain parameters previously established by the City including the original aggregate principal amount, interest rates, maturity amounts, maturity dates, redemption provisions and debt service reserve requirement with respect thereto; ratify certain prior actions of the City Council and certain Officers and Agents of the City with respect to the Issuance and Sale of the Series 2009B/C/D/E Bonds; designate the Underwriters and Bond Counsel with respect to said Series 2009B/C/D/E Bonds; approve the form and authorizing the execution of a Bond Purchase Agreement and certain other Agreements in connection with said Series 2009B/C/D/E Bonds; authorize and approve the preparation, use and distribution of a Final Official Statement in connection with the Offer and Sale of said Series 2009B/C/D/E Bonds; (set forth the terms and covenants associated with a Municipal Bond Issuance Policy related to said Series 2009B/C/D/E Bonds); provide an effective date; and for other related purposes. **(Held, 7/29/09)**

**HELD**

**SERIES 2009A SUPPLEMENTAL BOND ORDINANCE**

09-O-1379 (37) An Ordinance by Councilmembers Howard Shook and Clair Muller Series 2009A Supplemental Bond Ordinance supplementing and amending that certain Thirteenth Supplemental Bond Ordinance of the City of Atlanta adopted on July 6, 2009, to among other things, set forth the terms of the Airport General Revenue Refunding Bonds, Series 2009A, including the aggregate principal amount, interest rates, maturity amounts, maturity dates, redemption provisions and debt service reserve requirement with respect thereto; ratify certain prior actions of the City Council and certain Officers and Agents of the City with respect to the Issuance and Sale of the Series 2009A Bonds; designate the Underwriters and Bond Counsel with respect to said Series 2009A Bonds; approve the form and authorizing the execution of a Bond Purchase Agreement and

certain other Agreements in connection with said Series 2009A Bonds; authorize and approve the preparation, use and distribution of a Final Official Statement in connection with the offer and sale of said Series 2009A Bonds, (set forth the terms and covenants associated with a Municipal Bond Insurance Policy related to said Series 2009A Bonds), provide an effective date; and for other related purposes. **(Held, 7/29/09)**

**HELD**

**TO TRANSFER FUNDS FROM THE DISTRICT 6 COUNCILMEMBER EXPENSE ACCOUNTS**

09-O-1381 (38) An Ordinance by Councilmember Anne Fauver transferring funds from the District 6 Councilmember Expense Accounts to various Community Service and Non-Profit Organizations for the betterment of Council District 6; and for other purposes. **(Held, 7/29/09); (Finance/Executive Committee Substitute deletes “Orme Park Visioning Master Plan” in the 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup> Whereas, and Section 1, 9/16/09)**

**FAVORABLE ON SUBSTITUTE**

Chairperson Shook stated that we have a Substitute. Councilmember Fauver stated that the neighborhood is raising funds for a park. They have raised \$40,000 and \$20,000 each for the first phase. She is providing \$42,200.00 to take care of the rest. She wants to amend it to say “Visioning Master Plan”. She wants it deleted in the 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup> Whereas, and Section 1. Councilmember Fauver stated that she is adding in the phrase that the project will have oversight over it. The Department wanted to make sure that we were following the project. Commissioner Harnell-Cohen responded that we want to make sure the City Code is being followed. Chairperson Shook offered a motion to **Approve on Substitute as Amended, 5 Years.**

**TO RECOMMEND THAT THE REMAINING CITY OF ATLANTA TITLE XX ALLOCATION**

09-R-1409 (39) A Resolution by Councilmembers Kwanza Hall, Clela Winslow, Jim Maddox, H. Lamar Willis, Ceasar C. Mitchell, Ivory Lee Young, Jr., Natalyn Archibong and Mary Norwood recommending that the remaining City of Atlanta Title XX Allocation of \$42 million (ACORA Funds) be placed in a Revolving Loan Fund to the Atlanta City Credit Union; and for other purposes.

**HELD**

**TO AUTHORIZE THE MAYOR TO EXECUTE AN INTERGOVERNMENTAL AGREEMENT**

09-R-1513 (40) A Resolution by Finance/Executive Committee authorizing the Mayor to execute an Intergovernmental Agreement with the McPherson Planning Local Redevelopment Authority, Inc.; to allow the City to accept the services of consultants to augment the efforts of City staff in the re-zoning of Fort McPherson; and for other purposes. **(Held 9/02/09 by the Committee for further review and additional information.)**

**FAVORABLE**

**Ms. Charletta Wilson-Jacks:** of the Department of Planning and Community Development addressed the Committee by stating that we want to allow the City to

accept the funding from the Redevelopment Authority. They are facing pending closing. We cannot do it with the staff we have now. Councilmember Sheperd stated that she has been briefed on the scope of work. She is asking for approval. The IGA is part of the legislation. Councilmember Moore offered a motion to **Approve, 5 Yeas.**

**ADJOURNMENT**

Having no further business before the Committee, the meeting was adjourned at 3:25 p.m.

Respectfully submitted,

Jim Glass, CFO

Charlene Parker  
Recording Secretary

***“The Department of Finance... because customer service is important to us.”***