



02-C-1161

CITY OF ATLANTA

SHIRLEY FRANKLIN
MAYOR

55 TRINITY AVENUE, S.W.
ATLANTA, GEORGIA 30335-0300
TEL (404) 330-6100

June 14, 2002

President Cathy Woolard and
Members of Atlanta City Council
City Hall, Suite 2900 South
68 Mitchell Street SW
Atlanta, Georgia 30335

RE: Appointment to Citizens Service Planning Review Commission

Dear President Woolard and Members of the Council:

It is a pleasure for me to appoint **Joyce M. Sheperd** to serve as a member of the **Citizens Service Planning Review Commission** of the City of Atlanta. This appointment is for a staggered **term of one to three (1-3) years (to be subsequently determined)**, and is scheduled to begin on the date of Council confirmation.

I am confident that Ms. Sheperd will serve the Citizens Service Planning Review Commission with distinction. A resume is attached for your perusal.

Sincerely,



Shirley Franklin

Enclosures

CONFIRMED BY
JUL 15 2002
COUNCIL

Joyce M. Sheperd

Objective To acquire a position as a Communication Engineer within the telecommunication industry

Experience 1972 – Present Avaya Communication /Lucent Technologies
Atlanta, GA

Customer System Engineer

- Responsible for the engineering, programming and installation of circuits and telecommunications schematics for the Bank of America Midtown branch.
- Monitor and maintain the Call Management System call centers of the Atlanta, GA Irving, TX and Tempe AR at Bank of America.
- Train customers on applications and use of telephone and voice mail systems.
- Interface with facility vendors to add, delete, change or repair equipment and circuits.
- Install, test and coordinate the installation of large and small communications equipment and circuits.

Community Service

- Chair of CAMP - Community Alliance of Metropolitan Parkway
- Member of Keeping Atlanta Beautiful Board
- Chair of NPU – X (1996- Present)
- Vice Chair of Atlanta Planning Advisory Board
- Chair of Code Enforcement Task Force/Neighborhood Deputies
- Capitol View Community Garden Club Member
- Member of Communication Workers of America Local 3204
- 1996 Centennial Olympic Games Envoy Program Volunteer
- Chair of AT&T Diversity Council (1994 – 1996)
- United Way of Metropolitan Atlanta Advisory Board Member (1994 – 1996)

Awards

- 1999 Common Cause Award
- 1999, 1998, 1996, 1992 City of Atlanta Community Service Award
- 1998 John Birdine Distinguished Leadership Award
- 1998 Arthur Langford Jr. Memorial Community Service Award
- 1998 BellSouth Outstanding Community Volunteer Award
- 1998 Lucent Technologies Pinnacle Award
- 1996 APAB Together Atlanta Neighborhood Achievement Award
- 1992 Golden Apple Award

Education

1970 Booker T. Washington High School Graduate, Atlanta Ga.

Certifications of AT&T/Lucent Technologies Courses

- Circuit Reading
- FCC Registration
- CMS
- Centre Vu Supervisor
- Transmission Terminal Testing
- Definity System
- Partner System
- Spirit System
- Merlin/Merlin Legend Systems
- Audix System
- Dimensions 400, 2000, Prelude
- System 25, 75, 85

Interests

Community Organizing, Reading, Gardening, Travel, Music, Movies, Aerobics

RCS# 3878
7/15/02
3:32 PM

Atlanta City Council

Regular Session

02-C-1236; 02-C-1237; 02-C-1238;
02-C-1242; 1161; 1163; 1165
CONFIRM

YEAS: 14
NAYS: 0
ABSTENTIONS: 0
NOT VOTING: 2
EXCUSED: 0
ABSENT 0

Y Smith	Y Archibong	Y Moore	Y Mitchell
NV Starnes	Y Fauver	Y Martin	Y Norwood
Y Young	Y Shook	Y Maddox	Y Willis
Y Winslow	Y Muller	Y Boazman	NV Woolard

02-C-1161
 (Do Not Write Above This Line)

A COMMUNICATION

BY MAYOR SHIRLEY FRANKLIN

A COMMUNICATION BY THE MAYOR APPOINTING JOYCE M. SHEPHERD TO SERVE AS A MEMBER OF THE CITIZENS SERVICE PLANNING REVIEW COMMISSION. THIS APPOINTMENT IS FOR A STAGGERED TERM OF ONE-TO-THREE (1-3) YEARS, SCHEDULED TO BEGIN ON THE DATE OF COUNCIL CONFIRMATION.

CONFIRMED BY

JUL 15 2002

COUNCIL.

- CONSENT REFER
- REGULAR REPORT REFER
- ADVERTISE & REFER
- 1st ADOPT 2nd READ & REFER
- PERSONAL PAPER REFER

Date Referred 6/17/02
 Referred To: FYE & COC
 Date Referred _____
 Referred To: _____
 Date Referred _____
 Referred To: _____

First Reading

Committee _____
 Date _____
 Chair _____
 Referred To _____

FIND Committee

Date 6/26/02
 Chair Shirley Franklin

Action
 Fav, Adv, Hold (see rev. side)
 Forw, Other NO Rec

Members NO Rec

Refer To _____

Committee COC

Date 7/1/02
 Chair _____

Action
 Fav, Adv, Hold (see rev. side)
 Other _____

Members NO Rec

Refer To _____

Committee COC

Date 7/1/02
 Chair _____

Action
 Fav, Adv, Hold (see rev. side)
 Other _____

Members _____

Refer To _____

Committee _____

Date _____
 Chair _____

Action
 Fav, Adv, Hold (see rev. side)
 Other _____

Members _____

Refer To _____

FINAL COUNCIL ACTION
 2nd 1st & 2nd 3rd
 Consent V Vote RC Vote

CERTIFIED

CERTIFIED
 JUL 15 2002
 ATLANTA CITY COUNCIL PRESIDENT
 Shirley M. Franklin

ATLANTA CITY COUNCIL PRESIDENT
 Shirley M. Franklin
 MAYOR'S ACTION